



City Manager  
Sibongile Mazibuko

# Public Notice

## CONSOLIDATION OF TENANT ACCOUNTS INTO OWNER'S ACCOUNTS

Mangaung Metropolitan Municipality has introduced a change to their credit control and debt collection policy effective from July 2012. In terms of the policy, owners are now directly liable for all municipal services (water, rates, refuse and sewerage). Tenants are no longer allowed to maintain an account in their names and no new tenant accounts will be opened.

The municipality is currently embarking on a process to eliminate all tenant accounts and to transfer all municipal services onto the property owner's account. The transfers of all the tenants account onto the property owner's account shall be finalised by end of March 2015.

A tenant has the legal right to examine the original consolidated municipal bill before paying the landlord. These matters will be between the tenant and landlord. This arrangement will apply to all municipal customers including residential, businesses, government institutions, etc. For any further information or for logging a dispute, please contact the municipality as per the information below or visit any of the enquiry centres.

More information can be obtained from the following officials:

1. Mr Molefi Monaheng  
Email: [molefi.monaheng@mangaung.co.za](mailto:molefi.monaheng@mangaung.co.za)  
Tel: 051 405 8732
2. Miss Boitumelo Kortjaas  
Email: [Boitumelo.Kortjaas@mangaung.co.za](mailto:Boitumelo.Kortjaas@mangaung.co.za)  
Tel: 051 405 8955
3. Call Centre number.  
Tel: 0800 111 300

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