

# MUNICIPAL PUBLIC ACCOUNTS COMMITTEE OVERSIGHT REPORT TO THE COUNCIL OF MANGAUNG METRO ON THE ANNUAL REPORT OF 2013/14 FINANCIAL YEAR

#### **COMMITTEE MEMBERS**

CHAIRPERSON: Cllr. Lulama Titi Odili

Cllr. J.F Britz

Cllr. S Dyosiba

Cllr. BNV Madela

Cllr. R.L.A.E Moloabi

Cllr. M.B Mononyane

Cllr. P.Z Moshwadiba

Cllr. M.J Nkoe

Cllr. T.W.G Pato

**Clir. J.D Powell** 

Cllr. F.P Ramokotjo

Cllr. G.M Thipenyane

Cllr. P.J.J Van Biljon

**Community representative(s):** 

Mr L. Mazibuko



#### FOREWORD BY THE CHAIRPERSON

Once more it is that time of the year where our municipality as an institution, has gone through a rigorous exercise of the audit process with the Auditor General. While it is pertinent and critical for the process to unfold and deliver an independent expert opinion on the key performance areas as well as the financial management controls and capabilities of the metro; it brings to us as an organ of oversight a fundamental responsibility of being the guardians of good governance and prudent financial management practices as the City seeks to meet firstly; its Constitutional mandate and secondly; discharge its responsibilities of providing sustainably, services to the citizens of Mangaung.

As the Municipal Public Accounts Committee, we are tasked with a very challenging task of ensuring that the business of the municipality was conducted in line with what the key performance areas entailed and largely, in line with what the municipality has undertaken and promised to deliver to the citizens in a particular financial year.

The Back – to – Basics programme further enjoins us as institutions at the coal-face of service delivery, to pep up our commitment to providing basic services to our communities. As MPAC we are fully behind the programme and going forward in our role of oversight, we will also ensure that we assist the municipality to commit and dedicate resources to the fundamental rights of our people because together, we can do more.

Noting what the comments of the Auditor General's team assigned to audit the City are, we have been tasked by this Council as one of its oversight committees to ensure that what is presented eventually to the Council as well as to the residents of Mangaung as an Annual Report; is a true reflection of the task that the municipality had undertaken to deliver.

We view with seriousness, the level of professionalism displayed by the City through its relationship with the Auditor General and the fact that there are still snagging areas where provision of information as required has been a challenge. In instances the quality and the relevance of information provided has also been raised as an area that requires attention even in the last audit report.

The Committee further wishes to acknowledge significant improvements that have been effected in the current Integrated Development Plan – which is a significant tool that assists us to assess municipal performance against set objectives. While this is the case, it remains an area that requires

continuous work to ensure that it not only assists the municipality to plan better and discharge resources accordingly – but that it also facilitates prudent financial management and accountability.

We wish to further acknowledge that the audit process in review and the Annual Report being scrutinized have both demonstrated an improved level of growth and maturity on the part of the City. The fact that there has been a significant decrease in matters of emphasis that the Auditor General has raised is indicative of the fact that the City has turned the corner. Over and above this, the manner in which the City is going to respond to the audit action plan will further attest to this growth.

Having said that and on close scrutiny of the Annual Report; a number of areas of clarity have been identified. These areas include performance management and reporting, performance information as well as financial statements. The issue of capacity in performance management in the supply chain management has also been raised as an area that needs attention. Further areas of concern raised include the issue of quality of performance reporting and the capacity of the responsible unit in the City.

Having noted the commitment to clean municipal books and ensure that the City obtains a clean audit by 2014 as espoused in the inaugural state of the City address delivered by our Executive Mayor, signs are there and giant steps have been taken by the City to ensure that this ideal is achieved however, more work still needs to be done and this just but the beginning.

All our efforts and commitment take premise from the fact that this is the fifteenth (15) year of the current local government dispensation. Therefore, it is befitting to acknowledge the giant leap that the municipality has taken in this period, to a point where the City has drastically improved the audit findings. Therefore the significance of oversight cannot be overstated.

This oversight report should therefore be viewed as an avenue that is intended to enshrine good governance, prudent financial management and improve the performance of Mangaung Metro and should be viewed in the spirit of a growing and developing municipality.

### 1. INTRODUCTION

Having guided by MFMA Circular 32 on how to play transparent oversight role on Annual Report, Municipal Public Accounts Committee as it has been mandated by Council to further scrutinise the report has managed to consult with role players to evaluate the performance of the municipality against set targets on Integrated development Plan of the year under review (2013/2014) and to consider whether legislations and systems governing the institution have been adhered to in order to realize transparency and accountability on public resources. Findings of Auditor General, inputs from Internal Auditor and other stakeholders have also been considered when analysing report.

# 2. WORKING SESSIONS AND PUBLIC PARTICIPATION MEETINGS HELD AND SUMMARY OF THEIR OUTCOMES

The Committee conducted two working sessions and seven public hearing meetings in the three regions of Mangaung which is Thaba Nchu; Botshabelo and Bloemfontein respectively.

Type of Meeting	Date and Venue	Abridged summary of outcome
Working Session 1	Wednesday 11,	The Chairperson, Councillor LM Titi Odili,
	February 2015 at 09:00	officially declared the working session of the
	Committee Room A,	Municipal Public Accounts Committee opened
	Bram Fischer Building	and extended a word of welcome to everyone
		present.
		<b>The Chairperson, Councillor Titi Odili</b> thanked the delegation from the office of the Auditor General for making the presentation to members in order to assist the City to get a better audit and further afforded the opportunity to Mr Opperman to present the Audit report 2013/2014 whereupon he highlighted the following, namely;
		<ul> <li>that there should be principles in place at the Municipality in order to work effectively;</li> <li>that the Auditor General is responsible for accountability, governance and oversight;</li> </ul>
		<ul> <li>that some documents of Centlec was still at the Municipality due to the movement;</li> </ul>
		<ul> <li>that in 2013/2014 financial year the City received an unqualified audit with other matters meaning it was fairly</li> </ul>
		presented and not 100%;
		• that there were still a lot of issues that

<ul> <li>needed to be addressed in the financials of the City;</li> <li>that there were still concerns in the Municipality and Centlec regarding service delivery i.e. potholes therefore there should be proper reporting;</li> <li>that the Auditor General was struggling to get the information whilst conducting the audit therefore the provision of information was a major concern;</li> <li>that the number of deviations for the financial year was a major concern;</li> <li>that the oversight committee should ensure that they get enough information on the deviations and enquire on the number of deviations done and the reason thereof;</li> <li>that the unauthorised expenditure exceeded the budget due to the provisions not budgeted for;</li> <li>that there were electricity losses/reduction and profits went down due to the load shedding;</li> <li>that the financial statements were compiled by the interns but there were mistakes on the statements; and</li> <li>that there were problems of ensuring completeness on the commitment register;</li> </ul>
The Chairperson, Councillor Titi Odili thanked the Auditor General for presenting the report and for clarifying to members their duties such as oversight, accountability, own thorough investigation and research and follow up in order to assist the City to get a clean audit and further afforded members to make comments. The Chairperson, Councillor Titi Odili informed members that the dates for the public participation meetings have been compiled and would be distributed to

members and the process to advertise	
inform the public would commence as	soon as
members agree with the program in o	rder to
prepare on time and further afforded	the
opportunity to Councillors to present	he
annual report 2013/2014 as follows:	
DISCUSSIONS LED BY CLR MOLOABI	
3.1 Water Provision	
3.2 Waste Water (Sanitation)	
3.3. Waste Management	
DISCUSSIONS LED BY CLR NKOE	
3.4 Road and Stormwater	
3.5 Electricity provision	
DISCUSSIONS LED BY CLR VAN BILION	
3.6 Housing	
3.7 Planning	
3.8 Local and Economic Development	
5.8 Local and Economic Development	
DISCUSSIONS LED BY CLR PATO	
	ition
3.9 Libraries, archives community facil	ities
other theatres, zoo	
3.10 Cemetries and crematoriums	
3.11 Child care, care of the aged, socia	I
programs	
DISCUSSIONS LED BY CLR MADELA	
3.12 Bio-diversity and landscape – Par	KS
3.13 Pollution control	
3.14 Health inspection, food and abatt	oir
DISCUSSIONS LED BY CLR MOSHWAD	BA
3.15 Introduction to policing	
3.16 Fire	
3.17 Disaster Management	
The Chairperson Councillor LM Titi Oc	
thanked members of the Committee f	
attending the meeting and inputs mad	
where after she closed the first session	n of the
meeting.	
Working Session 2Thursday 12, FebruaryThe Chairperson, Councillor LM Titi O	dili,
2015 at 09:00 officially declared the working session	of the
Committee Room A, Municipal Public Accounts Committee	opened
Bram Fischer Building and extended a word of welcome to e	veryone
present.	

		The Chairperson, Councillor Titi Odili afforded the opportunity to Councillor F Ramokotjo to begin with the second session of the meeting
		as follows:
		DISCUSSIONS LED BY CLR RAMOKOTJO
		3.18 Introduction to sports
		3.19 Executive and Council
		DISCUSSIONS LED BY CLR MONONYANE
		3.20 Financial services
		3.21 Human resource services
		DISCUSSIONS LED BY CLR POWELL
		3.22 Information and Communication
		Technology 3.23 Legal, risk management and internal
		audit services
		DISCUSSIONS LED BY CLR THIPENYANE
		Organisational Development and
		Performance
		DISCUSSIONS LED BY CLRS DYOSIBA AND BRITZ
		AG Report
		Annual Financial Statements
		The Chairperson Councillor LM Titi Odili,
		thanked members of the Committee for
		attending the meeting and inputs made,
Public Hearing Meeting	Wednesday 25,	where after she closed the meeting. The Chairperson, Councillor LM Titi Odili,
i usile ricuring meeting	February 2015 at	officially declared the public participation
	10:00 Botshabelo	meeting of the Municipal Public Accounts
	Nicro Hall	Committee opened and extended a word of
		welcome to everyone present whereupon she
		requested all to observe a moment of silence
		for meditation and prayer.
		The Chairperson, Councillor L M Titi Odili
		requested <b>Councillor Madela</b> to introduce
		members of the committee and further
		afforded an opportunity to <b>Councillor Nkoe</b> to highlight what the report entails whereupon
		he explained to members that the report
		consisted of three parts which were, the
		Annual Performance Report which dealt with
		the performance of the Municipality from
		June 2013 to July 2014, the Financial

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Performance Report and the Audit Report and
further stated the following;
<ul> <li>that it was the duty and responsibility of the Mangaung Metropolitan Municipality to comply with the Municipal Finance Management Act, Act No 56 of 2003 and present to the community, the annual performance report as required by the act;</li> <li>that the purpose of the annual performance report was to provide a record of activities undertaken by the Municipality and its entity Centlec, to report on the performance regarding service delivery in terms of the IDP document and budget implementation and lastly to promote accountability to the local community and</li> <li>that notice was sent out as well as media advertisement both on print and radio to inform the community about the Public Participation meeting and transportation was to be provided for the residents to attend the meeting in order for to them to give comments, inputs and ask questions on the annual performance report.</li> </ul>
The public mostly raised comments and questions which were service delivery related. Such inputs amongst others includes:
<ul> <li>Delapidated houses</li> <li>Unemployment</li> <li>Bad roads</li> <li>Houses rented out to foreigners to run business</li> <li>Skills training needed for unemployed community</li> <li>Electricity connections</li> <li>Non – waste collection / dirt left behind by the waste removal trucks</li> <li>A dire need for RDP houses</li> <li>Some aged headed families still struggling to qualify for grants.</li> </ul>
<b>The Chairperson, Councillor Titi Odili</b> thanked members of the community for their time, questions and inputs and informed that they

		could still submit their comments and questions in the comments box at all the
		Municipal libraries before Tuesday, March 10,
		2015.
		<b>NB:</b> A report on all service delivery issues
		raised will be compiled and sent to the Office
		of the City Manager.
Public Hearing Meeting	Wedneday 25 February 2015 at 14h00, Kaizer Sebothelo Hall	<b>The Chairperson, Councillor LM Titi Odili</b> , officially declared the public participation meeting of the Municipal Public Accounts Committee opened and extended a word of welcome to everyone present whereupon she
		requested all to observe a moment of silence for meditation and prayer.
		The Chairperson, Councillor Titi Odili
		apologized to the community as there was no water or electricity introduced members of
		the committee and further afforded an
		opportunity to <b>Councillor Nkoe</b> to highlight
		the purpose of the meeting and what the report entailed whereupon the following was
		highlighted:
		<ul> <li>that the report consisted of three parts which were, the Annual Performance Report which dealt with the performance of the Municipality from June 2013 to July 2014, the Financial Performance Report and the</li> </ul>
		Audit Report;
		<ul> <li>that it was the duty and responsibility of the Mangaung Metropolitan Municipality to comply with the Municipal Finance Management Act</li> </ul>
		and present the community with the annual performance report as required by the act;
		<ul> <li>that the purpose of the annual</li> </ul>
		performance report was to provide a record of activities by the Municipality
		and its entity Centlec, to report on the
		performance regarding service delivery in terms of the IDP document and budget implementation and lastly to promote accountability to the local
		community and
		<ul> <li>that notice was sent out as well as media advertisement both print and</li> </ul>

		radio to inform the community about
		the Public Participation meeting and
		transportation was to be provided for
		the residents to attend the meeting in
		order for to them give comments,
		inputs and ask questions on the
		annual performance report.
		The public mostly raised comments and questions which were service delivery related. Such inputs amongst others includes:
		Full toilets
		Bad roads
		Open drainage
		<ul> <li>Challenges of unemployment</li> </ul>
		<ul> <li>Need for residential land</li> </ul>
		<ul> <li>Long awaited title deeds</li> </ul>
		Non-waste removal
		Water leakages
		Ward Councillors not communicating
		the Council programs to the
		communities.
		The Chairperson, Councillor Titi Odili
		thanked members of the community for
		their time, questions and inputs and
		informed that they could still submit their
		comments and questions in the comments
		box at all the Municipal libraries before
		Tuesday, March 10, 2015.
		<b>NB:</b> A report on all service delivery issues
		raised will be compiled and sent to the Office
		of the City Manager.
Public Hearing meeting	Wednesday 03 March	The Chairperson, Councillor LM Titi Odili,
	2015 at 17h00,	officially declared the public participation
	Bloemfontein, Floreat	meeting of the Municipal Public Accounts
	Hall.	Committee opened and extended a word of
		welcome to everyone present whereupon she
		requested all to observe a moment of silence
		for meditation and prayer.
		The Chairperson, Councillor Titi Odili
		elucidated to community members that MPAC
		was a committee appointed by Council to
		perform oversight role on the work done by
		the Municipality and requested Councillor
		Ramokotjo to introduce members of the

committee and further afforded an opportunity to <b>Councillor Britz</b> to outline what
the report entailed whereupon he highlighted the following, namely;
<ul> <li>that the meeting should not be treated as a service delivery failure meeting but would also deal with any service delivery challenges experienced by the community;</li> <li>that the report consisted of three parts which were, the Annual Performance Report which dealt with the performance of the Municipality from June 2013 to July 2014, the Financial Performance Report and the Audit Report;</li> <li>that it was the duty and responsibility of the Mangaung Metropolitan Municipal Finance Management Act and present the community with the annual performance report as required by the act;</li> <li>that the purpose of the annual performance report on the performance regarding service delivery in terms of the IDP document and budget implementation and lastly to promote accountability to the local community; and</li> <li>that notice was sent out as well as media advertisement both print and radio to inform the community about the Public Participation meeting and transportation was to be provided for the residents to attend the meeting in order for to them give comments, inputs and ask questions on the annual performance report.</li> </ul>
The public mostly raised comments and questions which were service delivery related.
Such inputs amongst others includes:
<ul> <li>Some residents stayed over sixteen years in shacks/ tin houses with no</li> </ul>

		proper water connection.
		<ul> <li>A need for speed humps</li> </ul>
		<ul> <li>Dumping sites all over</li> </ul>
		Streets left untidy after the municipal
		repairs
		The invisible Ward Councillor becomes
		a challenge
		• Canals left open are life threats
		<ul> <li>Municipality failing to pay service</li> </ul>
		providers.
		The Chairperson, Councillor Titi Odili
		highlighted that there were many service
		delivery issues which needed to be attended
		and also requested the residents to advice the
		communities that they should not occupy the
		sites which were not approved and further requested <b>Councillor Mononyane</b> to sum up
		the discussions.
		The Chairperson, Councillor Titi Odili thanked
		members of the community for their time,
		questions and inputs and informed that they
		could still submit their comments and
		questions in the comments box at all the
		Municipal libraries before Tuesday, March 10,
		2015.
		NB: A report on all service delivery issues
		raised will be compiled and sent to the Office
		of the City Manager.
Public Hearing meeting	Wednesday 04, March	The Chairperson, Councillor LM Titi Odili,
	2015 at 10:00, Batho	officially declared the public participation
	Hall.	meeting of the Municipal Public Accounts
		Committee opened and extended a word of
		welcome to everyone present whereupon she requested all to observe a moment of silence
		for meditation and prayer and further
		apologized to the community members for
		commencing the meeting late as a result of
		awaiting arrival of a bus delivering other
		community members.
		The Chairperson, Councillor Titi Odili
		elucidated to community members that MPAC
		was a committee appointed by Council to
		perform oversight role on the work done by
		the Municipality and requested <b>Councillor Madela</b> to introduce members of the
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The community missed the public     hearing notices on modia
hearing notices on media

		<ul> <li>Shacks must be removed upon building RDP houses</li> <li>A need for speed humps</li> </ul>
		<ul> <li>Littering by the waste removal truck living the streets untidy.</li> </ul>
		<b>The Chairperson, Councillor Titi Odili</b> thanked members of the community for their time, questions and inputs and informed that they could still submit their comments and questions in the comments box at all the Municipal libraries before Tuesday, March 10, 2015.
		<b>NB:</b> A report on all service delivery issues raised will be compiled and sent to the Office of the City Manager.
Public Hearing Meeting	Wednesday 04 March 2015 at 16h00, Kagisanong Hall.	Acting Chairperson, Councillor F Ramokotjo, officially declared the public participation meeting opened and extended a word of welcome to everyone present whereupon all were requested to observe a moment of silence for prayer and meditation.
		The Acting Chairperson, Councillor F Ramokotjo, thanked members for their attendance and introduced members of the committee and emphasized that it was important for the community members to know their public representatives. He the further afforded the opportunity to Councillor MJ Nkoe to outline to the community what the Annual Report entailed whereupon he highlighted the following;
		<ul> <li>that it was the duty and responsibility of the Mangaung Metropolitan Municipality to comply with the Municipal Finance Management Act, Act No 56 of 2003 and present to the community, the annual performance report as required by the act;</li> <li>that the purpose of the annual performance report was to provide a record of activities undertaken by the Municipality and its entity Centlec, to report on the performance regarding service delivery in terms of the IDP document and budget implementation</li> </ul>

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	<ul> <li>and lastly to promote accountability to the local community;</li> <li>that notice was sent out as well as media advertisement both on print and radio to inform the community about the Public Participation meeting and transportation was to be provided for the residents to attend the meeting in order for to them to give comments, inputs and ask questions on the annual performance report; and</li> <li>that service delivery issues would not be addressed/responded to but will only be recorded and forwarded to the office of the City Manager for response and that the community shouldn't have fear of complaining about their councillors.</li> </ul>
	delivery;
	<ul> <li>An empty promise from the Executive Mayor on an unpleasant smell caused by sewage in Dinaweng;</li> <li>An empty promise on the living conditions of Namibia communities. No water, no paving nor any tarred road;</li> <li>Scarcity of water;</li> </ul>
	<ul> <li>Unfulfilled promise of speed humps in streets especially the road leading to Dewetsdorp and the road to Fire Brigade/Turflaagte;</li> <li>A request was made for the renovation of the white house and it's security</li> <li>For Ward 7 to be included in the municipal budget.</li> <li>Geysers were promised in vain</li> <li>The construction and or renovations were stopped with no reasons provided to the communities</li> <li>the residents deployed on EPWP projects not given any precautionary measures against diseases and illnesses</li> </ul>

		The road in Meriting needs to be
		repaired
		Unregistered meters
		<ul> <li>If there could be late submissions towards the IDP</li> </ul>
		• A need for a speed hump in the road
		leading to Phelindaba
		Some issues raised in the previous IDP
		still not addressed and therefore need
		to be attended to
		<ul> <li>Residents leaving in dilapidated houses to be built the RDP houses</li> </ul>
		A whole in house no 1327 was left
		open by municipal employees since October 2003 to date
		• The work done in Singonzo and
		Magasane is applauded
		8 stands in Ranki square need rezoning
		A need for tarred roads
		<ul> <li>That the community members do not know their Councillor</li> </ul>
		House 1796 receives high water bill
		despite payments
		No street names in Sejake
		Houses are damaged due to leakages
		The following comments were made by
		councillors:
		<ul> <li>that the service delivery questions would be forwarded to the relevant</li> </ul>
		department and to Councillors and the
		committee would conduct the follow
		up meetings in October later in the
		year
		The Acting Chairperson Councillor F
		Ramokotjo, thanked members of the
		community for their time, questions and
		inputs and informed the community that they could still submit their comments and
		questions on the report in the comments box
		at all libraries before Tuesday, March 10,
		2015.
		<b>NB:</b> A report on all service delivery issues
		raised will be compiled and sent to the Office
		of the City Manager.
Public Hearing Meeting	Thursday 05, March	The Chairperson, Councillor LM Titi Odili,
	2015 at 10:00 Thaba	officially declared the public participation
	Nchu Civic Centre Hall.	meeting of the Municipal Public Accounts

Committee opened and extended a word of
welcome to everyone present; she requested
all to observe a moment of silence for
meditation and prayer.
The Chairperson, Councillor Titi Odili
elucidated to community members that MPAC
was a committee appointed by Council to
perform oversight role on the work done by
the Municipality and requested <b>Councillor</b> <b>Dyosiba</b> to introduce members of the
committee and further afforded an
opportunity to <b>Councillor Nkoe</b> to outline
what the report entailed whereupon he
highlighted the following, namely;
<ul> <li>that the meeting should not be</li> </ul>
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meeting but would also deal with any
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the residents to attend the meeting in
order for to them give comments,
inputs and ask questions on the
annual performance report.
The public mostly raised comments and
questions which were service delivery related.
Such inputs amongst others include:

<ul> <li>Available sites are allocated to the families of the councillors as well as employment</li> <li>Morolong Clinic still not renovated despite several promises</li> <li>Registering for sites since 1998 without no results</li> <li>Blocked toilets due to old pipes</li> <li>Orphans grants recklessly spent by their guardians</li> <li>Title deeds still awaited since the new dispensation</li> <li>The one clinic in Selosesha is unable to service the whole community which calls for an addition</li> <li>Billing system remains the biggest challenge</li> <li>Municipality HR Department conducting interviews and promised residents jobs and subsequently failing to allocate those particular jobs.</li> <li>Bloemfontein contractors are prioritised and appointed over the Thaba Nchu contractors albeit their bad quality service rendered.</li> <li>Water meter readings always flawed</li> <li>VIP toilets remain full despite promises of suctioning them</li> <li>Dangerous bridge for school children remains the biggest threat</li> <li>Flushing toilets still not completed</li> <li>Electricity boxes are faulty</li> <li>Leaking water pipes</li> <li>Sites not allocated to unmarried residents</li> <li>Only Dinatla and Etso contractors are prioritised and allocated tenders</li> <li>Some construction work been going on since 2010</li> <li>Broken High Mast Lights</li> <li>Stray animals roaming around the streets</li> </ul>
The Chairperson, Councillor Titi Odili thanked members of the community for their time, questions and inputs and informed that they could still submit their comments and questions in the comments box at all the

		Municipal libraries before Tuesday, March 10, 2015. <b>NB:</b> A report on all service delivery issues raised will be compiled and sent to the Office of the City Manager.
Public hearing meeting	Thursday 05, March 2015 at 14:00 Sediti High School in Thaba Nchu.	<ul> <li>The Chairperson, Councillor LM Titi Odili, officially declared the public participation meeting of the Municipal Public Accounts Committee opened and extended a word of welcome to everyone present whereupon she requested all to observe a moment of silence for meditation and prayer.</li> <li>The Chairperson, Councillor Titi Odili elucidated to community members that MPAC was a committee appointed by Council to perform oversight role on the work done by the Municipality and requested Councillor Madela to introduce members of the committee and further afforded an opportunity to Councillor Nkoe to outline what the report entailed whereupon he highlighted the following, namely;</li> <li>that the meeting should not be treated as a service delivery failure meeting but would also deal with any service delivery challenges experienced by the Community;</li> <li>that the report consisted of three parts which were, the Annual Performance Report which dealt with the performance of the Municipality from June 2013 to July 2014, the Financial Performance Report and the Audit Report;</li> <li>that the purpose of the annual performance regarding service delivery in terms of the IDP document and budget implementation and lastly to promote accountability to the local community and;</li> </ul>

transportation was to be provided for the residents to attend the meeting in order for to them give comments, inputs and ask questions on the annual performance report. The public mostly raised comments and questions which were service delivery related. Such inputs amongst others include:
<ul> <li>Incomplete RDP houses</li> <li>Bad roads</li> <li>Unfulfilled service delivery promises</li> <li>Communities been interrogated by some people from Cape Town</li> <li>Leaking Water Meters thus causing water wastage</li> <li>Residents of Botshabelo prioritised over residents of Thaba Nchu when there are job opportunities</li> <li>Plants dying due to scarcity of water</li> <li>Lack of high mast lights promote crime activities</li> <li>A 56 year old resident of 13 years in the area living without water and a toilet</li> <li>Invisible Ward Councillor</li> <li>No electricity</li> <li>Residents erfs not in the township</li> </ul>
map <b>The Chairperson, Councillor Titi Odili</b> thanked members of the community for their time, questions and inputs and informed that they could still submit their comments and questions in the comments box at all the Municipal libraries before Tuesday, March 10, 2015.
<b>NB:</b> A report on all service delivery issues raised will be compiled and sent to the Office of the City Manager.

# 3. NOTIFICATION AND QUESTIONS TO THE CITY MANAGER

The Committee has formulated questions from the report under review which were forwarded to the Office of the City Manager on 17 March 2015 which are attached hereto as **Annexure A** 

The City Manager responded to the questions in line with MFMA section 129(2)(a).

Type of a meeting	Date and Venue	Summary and Outcome
	17 March 2015 Office of the City Manager	<ul> <li>The questions were sent to the Office of the City Manager as formulated and consolidated by the Municipal Public Participation Committee.</li> <li>Formulated questions also include the representations from the public</li> <li>The questions are attached as sent to the Office of the City Manager as ANNEXURE A</li> </ul>
Responses and considerations to questions from the City Manager	Wednesday 01, April 2015 at Leslie Monnanyane Hall at 10:00	<ul> <li>The following was resolved:         <ul> <li>That the Committee will revert to the City Manager for further clarities</li> </ul> </li> <li>The responses are attached as ANNEXURE B</li> </ul>

#### 4. CHALLENGES AND PROPOSED SOLUTIONS

The table below shows challenges noted by the Committee during the public hearings and proposed solutions to these challenges;

CHALLENGES	PROPOSED SOLUTIONS/RECOMMENDATIONS
<ol> <li>The MPAC has noted that no or little inputs are made by members of the on the annual report and has received service delivery concerns as recorded in the minutes of the public hearings.</li> </ol>	<ul> <li>a) Ward Councillors, through the assistance of ward committees, to convene community meeting where the objectives and purpose of the annual report are extensively discussed, in preparation for the MPAC's public participation process.</li> <li>b) The annual report contains information that may be received as complex for ordinary community members, it is therefore recommended that it should be compressed into a simplified version of the original document be made available to the community so as to ensure that the matters from the report are easily understood.</li> </ul>

#### 5. ACHIEVEMENTS RECORDED BY THE COMMITTEE

The Committee has executed its mandate as outlined by the provisions of the MFMA and the Terms of reference respectively.

The following were achieved:

- All the processes were meticulously followed with success
- The report was compiled and recommendations were made to Council

#### 6. FINDINGS

The committee made the following findings as reservations and recommended on them.

#### 6.1 Reservations and Recommendations

**6.1.1** The response on the crematorium (page 65 of the Report) is inconsistent, the written response suggest that the crematorium is leased when the verbal response suggests the it is leased

**Recommendation:** The response needs to be clear and the copy of the contract be sent to MPAC immediately.

**6.1.2** The threshold salary budget may not be exceeded as prescribed by National Treasury, yet positions that are budgeted for are still vacant

**Recommendation:** The MPAC be provided with a list of all vacancies in MMM and Centlec that have been budget for this current financial year.

**6.1.3** The investigations on irregular expenditure where conducted by the Chief Risk Officer and a report on the findings submitted to Council. Furthermore, the Directorate: Finance supported recommendations for write-off while other cases have been referred to the SAPS for further investigations

**Recommendation:** The MPAC be provided with a detailed report on the investigations conducted for both MMM and Centlec, which must include all the values of the irregular expenditure incurred.

**6.1.4.** On page 52, table 3.3.7 of the APR. The response received with regard to the 70 court cases indicates that all cases have been withdrawn.

**Recommendation:** The matters are no longer sub judice, therefore the MPAC must be provided with a comprehensive report in that regard.

**6.1.5** On Page 15, paragraph 1.2.2.4, The response provided regarding the installation of solar systems was not complete

**Recommendation:** The MPAC be provided with the full details of the service provider that installed the solar systems.

**6.1.6** The response received with regard to the Airport Development Node indicates that 70% of the allocate budget was spent on Concept and Viability Designs: Water, Sanitation, Storm water, Roads, Earthworks, Bridges and Electrical, Geotechnical Survey, Infrastructure

Masterplan, Environmental Impact Analysis study, and Town Planning Process, Scrapping of roads, Design and development of basic infrastructure, and the Scoping report for Township Establishment Application.

**Recommendation:** The MPAC be provided with a detailed financial breakdown of amounts spent on each of the above-listed items and supporting documents. Information on any deviations from the SCM policy during procurement processes be provided to the MPAC if there are any.

6.1.7 The 2013/14 Annual Report is silent on the Intermodal Transport Facility.

**Recommendation:** Why are there delays in the operation of this facility? The MPAC should be provided with a report in this regard.

**6.1.8** The Annual Report for the year under review does not report on the fleet that was stolen from municipal premises.

**Recommendation:** The MPAC be provided with a comprehensive report on the recovery of the stolen fleet and on disciplinary action that has been taken against the responsible officials.

**6.1.9** On Page 89, table 3.67, the construction of a fire station in the south-eastern area (ward 45 -46) has been scheduled to roll out over two financial years from 2012/13 financial year.

**Recommendation:** The MPAC be provided with reasons why there are delays with construction and when this project will be completed.

# 7. CONCLUSION

This report is unique because of the achievement of being classified as unqualified; this reflects the commitment that different stakeholders have played in ensuring transparency and accountability. The Committee commit itself to be transparent to its operations and continue to share and communicate its findings to the benefit of the municipality. We are grateful to all participants who have contributed to ensure that the report reflects the true picture of our institution; their expertise and insight have made the committee to remain reliable on its findings.

#### 8. **RECOMMENDATIONS**

Having considered the report, the committee therefore recommends that;

- (i) Council adopt the Annual Report with reservations for MMM and Centlec; and the recommendations thereto.
- (ii) Performance bonuses for Senior Management be considered after the reservations have been addressed before the end of the current financial year; and
- (iii) Council be provided with separate annual reports for MMM and Centlec in future
- (iv) Council condone the late submission of this oversight report

Clir. L. M. TITI ODILI Chairperson: Mangaung Metro MPAC