

## Appendix A

### **PERFORMANCE AGREEMENT**

MADE AND ENTERED INTO BY AND BETWEEN:

**THE MANGAUNG METROPOLITAN MUNICIPALITY  
AS REPRESENTED BY THE CITY MANAGER**

**Tankiso Ben Mea**

.....

**FULL NAMES**

AND

**Mzingisi Gratitude Nkungwana**

.....,

**THE EMPLOYEE OF THE MUNICIPALITY**

FOR THE FINANCIAL YEAR  
01 JULY 2018 – 30 JUNE 2019

*TS*

*Mea*

## FINANCIAL YEAR: 1

### PERFORMANCE AGREEMENT

#### ENTERED INTO BY AND BETWEEN:

The Mangaung Metropolitan Municipality herein represented by **Tankiso Ben Mea** (full name) in his capacity as City Manager. (Hereinafter referred to as the **Employer** or Supervisor)

And

**Mzingisi Gratitude Nkungwana** (full name) Employee of the Municipality (hereinafter referred to as the **Employee**).

#### WHEREBY IT IS AGREED AS FOLLOWS:

##### 1. INTRODUCTION

- 1.1 The **Employer** has entered into a contract of employment with the **Employee** in terms of section 54A of the Local Government: Municipal Systems Act 32 of 2000 and as amended ("the Systems Act"). The **Employer** and the **Employee** are hereinafter referred to as "the Parties".
- 1.2 Section 57(1)(b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the **Employee** to a set of outcomes that will secure local government policy goals.
- 1.4 The parties wish to ensure that there is compliance with Sections 57(4A), 57(4B) and 57(5) of the Systems Act.



## **2. PURPOSE OF THIS AGREEMENT**

The purpose of this Agreement is to -

- 2.1 comply with the provisions of Section 57(1)(b),(4A),(4B) and (5) of the Act as well as the employment contract entered into between the parties;
- 2.2 communicate the employer's performance expectations and accountabilities to the employee, by specifying objectives and targets as defined in the Integrated Development Plan and the Service Delivery and Budget Implementation Plan (SDBIP).
- 2.3 specify accountabilities as set out in a performance plan, which must be in a format substantially compliant to Appendix "A";
- 2.4 monitor and measure performance against set targeted outputs;
- 2.5 use the performance agreement as the basis for assessing whether the employee has met the performance expectations applicable to the position; and
- 2.6 appropriately reward the Employee in accordance with the Employer's performance management policy in the event of performance.

## **3 COMMENCEMENT AND DURATION**

- 3.1 This Agreement will commence on the **01 July 2018** and will remain in force until **30 June 2019** where after a new Performance Agreement, Performance Plan and Personal Development Plan must be concluded between the parties for each of the following financial years or any portion thereof for the duration of the Agreement of Employment
- 3.2 This Agreement will terminate on the termination of the **Employee's** employment for any reason whatsoever.

Handwritten signatures in black ink, appearing to be initials or names, located at the bottom right of the page.

- 3.3 The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon.
- 3.4 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents must immediately be revised.
- 3.5 Any significant amendments or deviations must take cognizance of the requirements of section 34 and 42 of the Systems Act, and regulation 4(5) of the Regulations

#### **4 PERFORMANCE OBJECTIVES**

- 4.1 The Performance Plan (Annexure A) must sets out-
- 4.1.1 the performance objectives and targets that must be met by the **Employee**;  
and
- 4.1.2 the time frames within which those performance objectives and targets must be met.
- 4.2 The performance objectives and targets reflected in Performance Plan must :
- a) Be set by the **Employer** in consultation with the **Employee**;
- b) **Be** based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the **Employer**, and
- c) Include key objectives; key performance indicators; target dates and weightings.
- 4.3 It is agreed that-
- i. The key objectives describe the main tasks that need to be done.
- ii. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved.
- iii. The target dates describe the timeframe in which the work must be achieved.



iv. The weightings show the relative importance of the key objectives to each other.

- 4.4 The **Employee's** performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the **Employer's** Integrated Development Plan.

## 5 PERFORMANCE MANAGEMENT SYSTEM

5.1 The **Employee** agrees to participate in the performance management system that the **Employer** adopts or introduces to the Municipality and accepts that the purpose of the performance management system is to provide a comprehensive system with specific performance standards to assist the **Employer**, management and municipal staff to perform to the standards required.

5.2 The **Employer** must consult the **Employee** about the specific performance standards that are included in the performance management system as applicable to the **Employee**.

5.3 The Employee must be assessed on his or her performance in terms of the performance indicators identified in the attached Performance Plan and include =

- a) The Key Performance Areas; and
- b) Core Managerial Competencies

5.3.1 The Key Performance Areas will make up 80% of the Employee's assessment score, and will contain the following:

Key Performance Areas (80% of Total )	Weighting
Improve service delivery by providing recreation facilities and public amenities to all residents of Mangaung	20%
Promote literacy campaigns- Libraries	10%
Prevent or reduce losses of life that occur due to natural or man-made disaster through preparedness, mitigation, response and recovery	10%
Limit the number of fire deaths resulting from accidental fires in residential buildings	10%
Improve and maintain Law Enforcement measures	10%
Promote and ensure Environmental Health	10%
Promote HIV/AIDS prevention measures	10%

*JB*  
*Allet*

Key Performance Areas (80% of Total )	Weighting
Ensure effective management of the Department	10%
Revenue enhancement	10%
	<b>100%</b>

- 5.4 The Core Management Criteria (CMC) will make up the other 20% of the Employee's assessment score, and are deemed to be most critical for the Employee's specific job should be selected from the list below as agreed between the Employer and Employee

CORE COMPETENCY REQUIREMENTS (CCR) FOR EMPLOYEES (20% of Total)		
CORE MANAGERIAL COMPETENCIES (CMC)	√	WEIGHT
Strategic Direction and Leadership		10%
Programme and Project Management		10%
Financial Management	compulsory	20
Change Management		
Knowledge Management		
Service Delivery Innovation		
Problem Solving and Analysis		
People Management and Empowerment	compulsory	15%
Client Orientation and Customer Focus	compulsory	15%
Communication		
Accountability and Ethical Conduct		10
Policy Conceptualisation and implementation		10
Mediation Skills		
Advanced Negotiation Skills		
Advanced influencing skills		
Partnership and Stakeholder Relations		10
Supply Chain Management		
Total percentage	-	<b>100%</b>

## 6. EVALUATING PERFORMANCE

6.1 The Performance Plan (Annexure A) to this Agreement must sets out -

- a) the standards and procedures for evaluating the **Employee's** performance; and
- b) the intervals for the evaluation of the **Employee's** performance.

6.2 Despite the establishment of agreed intervals for evaluation, the **Employer** may in addition review the **Employee's** performance at any stage during the validity of the agreement of Employment

6.3 Personal growth and development needs identified during any performance review discussion, as well as the actions and timeframes agreed to, must be documented in a Personal Development Plan which must be in a format substantially compliant to Annexure "B"

6.4 The **Employee's** performance will be measured in terms of contributions to the goals and strategies set out in the **Employer's** IDP.

6.5 The annual performance appraisal will involve:

- i. An assessment of the achievement of results as outlined in the performance plan:
- ii. An assessment of each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed
- iii. A rating on the five-point scale for each Key Performance Area; and
- iv. The use of the applicable assessment rating calculator to add the scores and calculate a final core.

6.6. The Core Management Criteria must be assessed –

- (a) according to the extent to which the specified standards have been met.

*JB* *ML*

- (b) with an indicative rating on the five-point scale for each Criteria; and
- (d) using the applicable assessment rating calculator to add the scores and calculate a final score.

6.7 An overall rating is calculated by using the applicable assessment-rating calculator, which represents the outcome of the performance appraisal, provided that the performance assessment of the Employee will be used on the following rating scale for both Key Performance Indicators and Core Management Criteria

Level	Terminology	Description	Rating				
			1	2	3	4	5
5	Outstanding performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.					
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.					
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.					

JB  
MKT



Level	Terminology	Description	Rating				
			1	2	3	4	5
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.					
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.					

- 6.8 The performance of the Employee must be evaluated by an evaluation panel constituted in terms of regulation 27 (4)(d) and (f) of the Regulations.

## 7. SCHEDULE FOR PERFORMANCE REVIEWS

- 7.1 The performance of each **Employee** in relation to his / her performance agreement shall be reviewed on any of the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

<b>First quarter</b> (July – September 2018)	:	09 – 12 October 2018
<b>Second quarter</b> (October – December 2018)	:	08 – 11 January 2019
<b>Third quarter</b> (January – March 2019)	:	09 – 12 April 2019
<b>Fourth quarter</b> (April – June 2019)	:	16 – 19 July 2019 ( <i>excluding financial information</i> )

***Provided that reviews in the first and third quarter may be verbal if performance is satisfactory***

7.2 The **Employer** shall keep a record of the mid-year review and annual assessment meetings and feedback must be based on the **Employer's** assessment of the **Employee's** performance.

7.3 The **Employer** may amend the provisions of Performance Plan whenever the performance management system is adopted, implemented and / or amended as the case may be. In that case the **Employee** will be fully consulted before any such change is made.

## **8. OBLIGATIONS OF THE EMPLOYER**

8.1 The Employer must –

- 8.1.1 create an enabling environment to facilitate effective performance by the employee;
- 8.1.2 provide access to skills development and capacity building opportunities;
- 8.1.3 work collaboratively with the **Employee** to solve problems and generate solutions to common problems that may impact on the performance of the **Employee**;
- 8.1.4 on the request of the **Employee** delegate such powers reasonably required by the **Employee** to enable him / her to meet the performance objectives and targets established in terms of this Agreement; and
- 8.1.5 make available to the **Employee** such resources as the **Employee** may reasonably require from time to time to assist him / her to meet the performance objectives and targets established in terms of this Agreement.

## **9. CONSULTATION**

9.1 The **Employer** agrees to consult the **Employee** timeously where the exercising of the powers will–

- a. have a direct effect on the performance of any of the **Employee's** functions;
- b. commit the **Employee** to implement or to give effect to a decision made by the **Employer**; and
- c. have a substantial financial effect on the **Employer**.

9.2 The **Employer** agrees to inform the **Employee** of the outcome of any decisions taken pursuant to the exercise of powers contemplated in sub-clause (1) above as soon as is practicable to enable the **Employee** to take any necessary action without delay.

#### **10. MANAGEMENT OF EVALUATION OUTCOMES**

10.1 The evaluation of the **Employee's** performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.

10.2 A performance bonus of between 5% to 14% of the all-inclusive annual remuneration package may be paid to the **Employee** in recognition of outstanding performance, as per regulation 32(2) of the Regulations

10.3 In the case of unacceptable performance, the **Employer** shall –

10.3.1 must provide systematic remedial or developmental support to assist the **Employee** to improve his or her performance; and

10.3.2 may after appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the **Employer** may consider steps to terminate the contract of employment of the **Employee** on grounds of unfitness or incapacity to carry out his or her duties.

#### **11. DISPUTE RESOLUTION**

11.1 Any disputes about the nature of the **Employee's** performance agreement, must be mediated by –

- a. the Member of the Executive Council responsible for local government in the province, in case of the Municipal Manager, or any other person appointed by the said Member of the Executive Council; and

*AB* *nuu*

- b. the Mayor, in the case of Managers directly accountable to the Municipal Manager within thirty days or receipt of a formal dispute from the employee

11.2 Any disputes about the outcome of the Employee's performance evaluation, must be mediated by -

- a. the Member of the Executive Council responsible for local government in the Province, or any other person appointed by the MEC, in the case of the Municipal Manager, and
- b. a Municipal Councillor, in the case of Managers directly accountable to the Municipal Manager, provided such a Councillor was not part of the evaluation panel contemplated in regulation 27(4)(e) of the Regulations, *within thirty days or receipt of a formal dispute from the employee*

## 12. GENERAL

- 12.1 The employer must make the contents of this agreement and the outcome of any review conducted in terms of the Performance Plan available to the public as contemplated in section 46 of the Systems Act.
- 12.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the **Employee** in terms of his/ her Agreement of Employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.
- 12.3 The performance assessment results of the municipal manager must be submitted to the MEC responsible for local government in the relevant province as well as the national minister responsible for local government, within fourteen (14) days after the conclusion of the assessment.

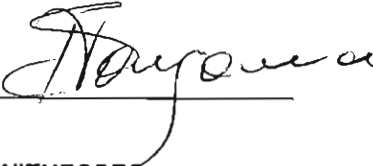
*TS*  
*MM*

Thus done and signed at Bloemfontein on the 10 of July 2018

**AS WITNESSES:**

1.  \_\_\_\_\_

  
\_\_\_\_\_  
EMPLOYEE

2.  \_\_\_\_\_

**AS WITNESSES:**

1. \_\_\_\_\_

  
\_\_\_\_\_  
CITY MANAGER

2. \_\_\_\_\_

**AS WITNESSES**

## **ANNEXURE A**

### **PERFORMANCE PLAN**

PERFORMANCE SCORECARD – SECTION 56 EMPLOYEE			
Employee Name:	MZINGISI GRATITUDE NKUNGWANA	Employee Number	08-636-7
Job Title:	HOD OF SOCIAL SERVICES	Department:	SOCIAL SERVICES
Manager:	THE CITY MANAGER	Date (Financial Year):	2018 – 19 Financial Year
Position Purpose:	To carry out the functions as Head of Social Services in the municipality		
The period of this Performance Plan is from 01 July 2018 to 30 June 2019			
Signed and accepted by the City Manager	Mzingisi Gratitude Nkungwana	Date:	10 July 2018
Signed by the City Manager	Advocate Tankiso Ben Mea	Date:	12/07/2018
By signing this performance scorecard the manager and employee hereby indicate their full understanding of, and agreement with the contents of the scorecard. The manager and the employee both acknowledge that this is in full compliance with the Municipality's Performance Management Policy.			

## **1. Purpose**

The performance plan defines the council expectation of the HOD: Social Service's performance agreement to which this document is attached and Section 57 (5) of the Municipal System Act, which provides that performance objectives and targets must be based on the key performance indicators as set in the Municipality's Integrated Development Plan and as reviewed annually.

## **2. Key responsibilities**

The following objects of local government will inform the HOD: Social Services' performance against set performance indicators:

- 2.1 Provide democratic and accountable government for local communities.
- 2.2 Ensure the provision of services to communities in a sustainable manner
- 2.3 Promote social and economic development
- 2.4 Promote a safe and healthy environment
- 2.5 Encourage the involvement of communities and community organisation in the matters of local government

## **3. Key Performance Area**

The following Key Performance Area (KPAs) as outline in the Local Government: Municipal Performance Regulations for Municipal Managers and Managers Directly Accountable to Municipal Managers (2006), inform the strategic objective listed in the table below:

- 3.1 Basic Service Delivery.
- 3.2 Municipal Institutional Development and transformation
- 3.3 Local Economic Development (LED)
- 3.4 Municipal Financial Viability and Management
- 3.5 Good Governance and Public Participation

## **4. Key Performance Objectives and Indicators, for the Municipal Manager**

The provision and statutory time frames contained in the following legislation are required to be reported on and measured:

- 4.1 Section 157 of the Constitution of the Republic of South Africa, 1996
- 4.2 Local Government Municipal performance Regulations for Municipal Managers and Managers Directly (Regulation No. R805, dated 1 August 2006)





- 4.3 Regulations No.796 (Local Government: Municipal Planning and Performance Management Regulation, 2001) dated 24 August 2001
- 4.4 Municipal Finance Management Act, 2003, in particular, but not limited to Chapter 8. (must include, inter alia, tariff policy, rates policy, credit control and debt collection policy, supply chain management policy and an unqualified Auditor General's report)
- 4.5 Property Rates Act, 2004
- 4.6 Municipal Structures Act, 1998, in particular, but not limited to, Chapter 5 (Powers and functions as determined by legislation or agreement)
- 4.7 Municipal System Act 2000, in particular, but not limited to sections 55 to 57
- 4.8 Any other applicable legislation specific to the Municipal Manager

Social Services											
Legislative KPA		Basic Service Delivery			IDP KPA	FIRE AND DISASTER MANAGEMENT	KPA No(No in the IDP e.g.3				
KFA No	IDP Objective	KPI	Target	1 <sup>st</sup> Biannual Report	Annual Report Final	Motivation for under performance and exceptional performance	Assessment Score				
							1	2	3	4	5
1	PARKS AND CEMETERIES MANAGEMENT	PERCENTAGE ESTABLISHMENT OF A NEW ZOO AT KWAGGAFONTEIN	PHASE 1 OF BULK SERVICES OF ZOO AT KWAGGAFONTEIN N 100% COMPLETED	CONTINUATION OF PROJECT	PHASE 1 OF BULK SERVICES OF ZOO AT KWAGGAFONTEIN N 100% COMPLETED						
2		KM OF NEW ROADS AND STORMWATER AT NALLISVIEW CEMETERIES	5KM OF NEW ROADS AND STORMWATER NALI'S VIEW CEMETERY COMPLETED	APPOINTMENT OF SERVICE PROVIDER & SITE ESTABLISHMENT	5KM OF NEW ROADS AND STORMWATER NALI'S VIEW CEMETERY COMPLETED						
3	ENVIRONMENT HEALTH	NUMBER OF DRINKING WATER SAMPLES TAKEN	1300 DRINKING WATER SAMPLES TAKEN	650 DRINKING WATER SAMPLES TAKEN	1300 DRINKING WATER SAMPLES TAKEN						
3		NUMBER OF FOOD PREMISE INSPECTIONS CONDUCTED AS PER PROVISION OF THE FOODSTUFFS, COSMETIC AND DISINFECTANT ACT 54 1972	9000 FOOD PREMISES INSPECTED	4500 FOOD PREMISES INSPECTIONS CONDUCTED	9000 FOOD PREMISES INSPECTED						

TH

New

Social Services											
Legislative KPA		Basic Service Delivery			IDP KPA	FIRE AND DISASTER MANAGEMENT		KPA No(No in the IDP e.g.3			
KFA No	IDP Objective	KPI	Target	1 <sup>st</sup> Biannual Report	Annual Report Final	Motivation for under performance and exceptional performance	Assessment Score				
							1	2	3	4	5
4	COMPREHENSIVE LIBRARY SERVICE – PROMOTE LITERACY	NUMBER OF LIBRARY PROGRAMMES TO COMMUNITIES	100 LIBRARY PROGRAMME ACTIVITIES TO COMMUNITIES	50 LIBRARY PROGRAMME ACTIVITIES TO COMMUNITIES	100 LIBRARY PROGRAMME ACTIVITIES TO COMMUNITIES						
5	PROMOTING HIV/AIDS PREVENTION MEASURES- PREVENTION NEW HIV/AIDS INFECTIONS	NUMBER OF TRAINING PROGRAMMES ON HIV/AIDS	12 TRAINING PROGRAMMES ON HIV/AIDS PREVENTION CONDUCTED	6 TRAINING PROGRAMMES ON HIV/AIDS PREVENTION CONDUCTED	12 TRAINING PROGRAMMES ON HIV/AIDS PREVENTION CONDUCTED						
6	LAW ENFORCEMENT AND SAFETY	NUMBER OF CRIME PREVENTION ACTIVITIES. TARGETING KNOWN HOTSPOTS	12 CRIME PREVENTION ACTIVITIES TO BE CONDUCTED TARGETING KNOWN HOTSPOTS	6 CRIME PREVENTION ACTIVITIES TO BE CONDUCTED TARGETING KNOWN HOTSPOTS	12 CRIME PREVENTION ACTIVITIES TO BE CONDUCTED TARGETING KNOWN HOTSPOTS						
7		NUMBER OF STREET TRADING OPERATIONS TO ENFORCE BY-LAWS	12 STREET TRADING OPERATIONS CONDUCTED	6 STREET TRADING OPERATIONS CONDUCTED	12 STREET TRADING OPERATIONS CONDUCTED						
8		NUMBER OF NOTICES ISSUED TO MOTORISTS DRIVING UN-ROADWORTHY	1000 NOTICES ISSUED TO MOTORISTS DRIVING UN-ROADWORTHY	500 NOTICES ISSUED TO MOTORISTS DRIVING UN-ROADWORTHY	1000 NOTICES ISSUED TO MOTORISTS DRIVING UN-ROADWORTHY						

TS

New

Social Services											
Legislative KPA		Basic Service Delivery		IDP KPA	FIRE AND DISASTER MANAGEMENT		KPA No(No in the IDP e.g.3				
KFA No	IDP Objective	KPI	Target	1 <sup>st</sup> Biannual Report	Annual Report Final	Motivation for under performance and exceptional performance	Assessment Score				
		VEHICLES					1	2	3	4	5
9		NUMBER OF NOTICES ISSUED TO MOTORISTS DRIVING WITHOUT SAFETYBELTS	VEHICLES: 1000 1000 NOTICES ISSUED TO MOTORIST DRIVING WITHOUT SAFETYBELTS: 1000	VEHICLES: 1000 500 NOTICES ISSUED TO MOTORIST DRIVING WITHOUT SAFETYBELTS: 1000	VEHICLES: 1000 1000 NOTICES ISSUED TO MOTORIST DRIVING WITHOUT SAFETYBELTS: 1000						
10	FIRE AND DISASTER MANAGEMENT	NUMBER OF FIRE AND RESCUE CALLS TO WHICH RESOURCES ARE DISPATCHED WITHIN 3 MINUTES	(8 OUT OF 10) EMERGENCY CALLS RECEIVED ARE DISPATCHED WITHIN 3 MINUTES	(8 OUT OF 10) EMERGENCY CALLS RECEIVED ARE DISPATCHED WITHIN 3 MINUTES	(8 OUT OF 10) EMERGENCY CALLS RECEIVED ARE DISPATCHED WITHIN 3 MINUTES						
11		PERCENTAGE OF JOC ATTENDANCE AT PUBLIC EVENTS	90% JOC ATTENDANCE AT PUBLIC EVENTS	90% JOC ATTENDANCE AT PUBLIC EVENTS	90% JOC ATTENDANCE AT PUBLIC EVENTS						
12		NUMBER OF SAFETY AND GRADING CERTIFICATES ASSESSMENTS EXECUTED WITHIN 7 DAYS AFTER APPLICATIONS RECEIVED.	SAFETY AND GRADING CERTIFICATES ISSUED – 10 OUT OF 10	SAFETY AND GRADING CERTIFICATES ISSUED – 10 OUT OF 10	SAFETY AND GRADING CERTIFICATES ISSUED – 10 OUT OF 10						

Mk TB

Social Services											
Legislative KPA		Basic Service Delivery			IDP KPA	FIRE AND DISASTER MANAGEMENT	KPA No(No in the IDP e.g.3				
KFA No	IDP Objective	KPI	Target	1 <sup>st</sup> Biannual Report	Annual Report Final	Motivation for under performance and exceptional performance	Assessment Score				
							1	2	3	4	5
13		NUMBER OF MUNICIPAL WORKPLACES WITH COMPLETED CONTINGENCY PLANS	COMPLETION OF CONTINGENCY PLANS OF TEN (10) WORKPLACES	5 COMPLETION OF CONTINGENCY PLANS OF TEN WORKPLACES	COMPLETION OF CONTINGENCY PLANS OF TEN (10) WORKPLACES						
14		NUMBER OF DISASTER RISK MANAGEMENT EDUCATION AND AWARENESS CAMPAIGNS CONDUCTED	3 CAMPAIGNS ON DISASTER RISK MANAGEMENT EDUCATION AND AWARENESS CAMPAIGNS CONDUCTED	2 CAMPAIGNS ON DISASTER RISK MANAGEMENT EDUCATION AND AWARENESS CAMPAIGNS CONDUCTED	3 CAMPAIGNS ON DISASTER RISK MANAGEMENT EDUCATION AND AWARENESS CAMPAIGNS CONDUCTED						
15		NUMBER OF DISASTER RISK ASSESSMENTS CONDUCTED WITHIN 48 HOURS AFTER DISASTER OR EMERGENCY INCIDENT OCCURRED	10 OUT OF 10 DISASTER RISK ASSESSMENTS WITHIN 48 HOURS AFTER DISASTER OR EMERGENCY INCIDENT OCCURRED CONDUCTED	10 OUT OF 10 DISASTER RISK ASSESSMENTS WITHIN 48 HOURS AFTER DISASTER OR EMERGENCY INCIDENT OCCURRED CONDUCTED	10 OUT OF 10 DISASTER RISK ASSESSMENTS WITHIN 48 HOURS AFTER DISASTER OR EMERGENCY INCIDENT OCCURRED CONDUCTED						

New JS

Social Services											
Legislative KPA		Basic Service Delivery			IDP KPA	FIRE AND DISASTER MANAGEMENT		KPA No(No in the IDP e.g.3			
KFA No	IDP Objective	KPI	Target	1 <sup>st</sup> Biannual Report	Annual Report Final	Motivation for under performance and exceptional performance	Assessment Score				
							1	2	3	4	5
16		NUMBER OF INSPECTIONS AT HIGH RISK PREMISES	90 INSPECTIONS AT HIGH RISK PREMISES	45 INSPECTIONS AT HIGH RISK PREMISES	90 INSPECTIONS AT HIGH RISK PREMISES						
17		NUMBER OF INSPECTIONS AT MODERATE RISK PREMISES	250 INSPECTIONS AT MODERATE RISK PREMISES	125 INSPECTIONS AT MODERATE RISK PREMISES	250 INSPECTIONS AT MODERATE RISK PREMISES						
18		NUMBER OF INSPECTIONS AT LOW RISK PREMISES	1800 INSPECTIONS AT LOW RISK PREMISES	900 INSPECTIONS AT LOW RISK PREMISES	1800 INSPECTIONS AT LOW RISK PREMISES						
19		NUMBER OF BUILDING PLANS SUBMITTED FOR COMPLIANCE WITH STATUTORY FIRE SAFETY MEASURES WITHIN 5 WORKING DAYS.	8 OUT OF 10 BUILDING PLANS SCRUTINIZED FOR COMPLIANCE WITH STATUTORY FIRE SAFETY MEASURES WITHIN 5 WORKING DAYS	8 OUT OF 10 BUILDING PLANS SCRUTINIZED FOR COMPLIANCE WITH STATUTORY FIRE SAFETY MEASURES WITHIN 5 WORKING DAYS	8 OUT OF 10 BUILDING PLANS SCRUTINIZED FOR COMPLIANCE WITH STATUTORY FIRE SAFETY MEASURES WITHIN 5 WORKING DAYS						

GOVERNANCE												
Legislative KPA		Basic Service Delivery			IDP KPA		GOOD GOVERNANCE			KPA No(No in the IDP e.g.3		
KFA No	IDP Objective	KPI	Target	1 <sup>st</sup> Report	Biannual Report	Annual Report Final	Motivation for under performance and exceptional performance	Assessment Score				
								1	2	3	4	5
32	Ensure good governance and effective management of the Department	100% Spent on the City's capital budget i	100% spend	50% spend	CAPEX	100% CAPEX spend						
33		% implementation of the revenue enhancement strategy related to City	100%	50%		100%						
34		100% implementation of audit plan to address audit issues related to the City	100% implementation of audit plan to address issues related to the department	50% implementation of audit plan to address issues related to the department	implementation of audit plan to address audit issues related to the department	100% implementation of audit plan to address issues related to the						

Mx

73

GOVERNANCE									
						department			
35		Percentage increase in implementation of the City's SDBIP	100% implementation of the City's SDBIP	100% implementation of the City's SDBIP	100% implementation of the City's SDBIP	100% implementation of the City's SDBIP			
36		100% implementation of employment equity targets set for department in the City's employment equity plan	100% implementation of employment equity targets	100% implementation of employment equity targets	100% implementation of employment equity targets	100% implementation of employment equity targets			
37		100% adherence to targets set by the City on the Sub national Program in doing Business	100% adherence to targets set by the City	100% adherence of Sub national Program in doing business	100% implementation of employment equity targets				

Mx

TB



Signed and accepted by: Mangisi Ngunjiri  
 Job title: HOD: Social Service  
 Date: 10 July 2018

Signed by the City Manager on behalf of the Mangaung Metro Municipality Council  
 Date: 12/07/2018

# 6. Consolidated Score Sheet

Key Performance Area	Weighting	City Manager's Rating	HOD's Rating	Final Score	Consolidated	Reason for Final Score
1						
2						
3						
4						
5						
6						
7						
Total:	100	Final Score				


Allo

## 7. CONTROL SHEET

TO BE UPDATED BY CITY MANAGER

<b>PLANNING PHASE</b>			
Date of 1 <sup>st</sup> planning meeting		Date of 2 <sup>nd</sup> planning meeting	
Date copy of performance plan handed to HOD		City Manager	TB Mea

### COACHING PHASE

(Keep a record of meetings held to give feedback to the HOD on performance related issues)			
<b>Date of Feedback Meeting</b>	<b>Performance issue discussed and corrective action to be taken</b>		
Date of formal half year review			
<b>REVIEWING PHASE</b>			
Date HOD notified of formal review meeting			
Date of 1 <sup>st</sup> review meeting			
Date of 2 <sup>nd</sup> Review meeting			
Date of 3 <sup>rd</sup> Review meeting			
Date of 4 <sup>th</sup> Review meeting			
City Manager	TB Mea	Signature	

## Annexure B

PERSONAL DEVELOPMENT PLAN (To be completed by the HOD)

MUNICIPALITY:

Mangalore Metropolitan

INCUBENT:

Mr. N. S. N. N.

SALARY:

[REDACTED]

JOB TITLE:

HOD: Social Services

REPORT TO:

City Manager

1. What are the competencies required for this job (refer to competency profile of job description)?

Strategic direction leadership

People management

Change leadership, Strategic financial management

Governance leadership

2. What are competencies from the above list, does the job holder already possess?

Strategic direction leadership

People management

Governance leadership

3. What then are the competency gaps? (if the job holder possesses all the necessary competencies, complete No's 5 and 6).

Labour relations

Financial management

4. Actions/Training interventions to address the gaps/needs

Course in labour relations

Strategic financial management

5. Indicate the competencies required for future career progression/development

MS

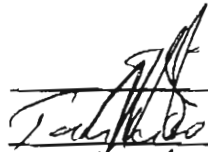
	Conflict Resolution Budgeting Labor relations
6.	Action/Training interventions to address future progression  As indicated Above
7.	Comments/Remarks of the Incumbent The FOD is satisfied with current work environment and believes there is room for improvement
8.	Comments/Remarks of the supervisor     

Agreed upon

Signature:

City Manager:

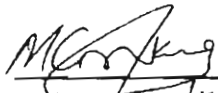
Date:

  
 Taylor M. May  
 12/07/2018

Signature:

Incumbent:

Date:

  
 M. King  
 10 July 2018