

MPAC

MUNICIPAL PUBLIC ACCOUNTS COMMITTEE

2017/18 OVERSIGHT REPORT

MUNICIPAL PUBLIC ACCOUNTS COMMITTEE OVERSIGHT REPORT ON THE 2017/18 ANNUAL REPORT

TABLE OF CONTENTS

| FO | REWORD BY THE CHAIRPERSON | 1 |
|----|--|----|
| 1. | INTRODUCTION | 3 |
| 2. | MEETINGS HEARINGS HELD TO CONSIDER THE 2017/18 ANNUAL REPORT | 4 |
| 3. | QUESTIONS EMANATING FROM THE 2017/18 ANNUAL REPORT | 4 |
| 4. | CHALLENGES AND PROPOSED SOLUTIONS | 4 |
| 5. | THE KEY FOCAL AREAS THAT REQUIRE INTERVENTION | 5 |
| 6. | NON-IMPLEMENTATION OF MPAC RESOLUTIONS AS PASSED BY COUNCIL ON 05 APRIL 2017 | 6 |
| 7. | CONCLUSION | 9 |
| 8. | RECOMMENDATIONS | 10 |

ANNEXURES

A: Minutes and attendance registers of MPAC Special Meeting held on 22 November 2019

B: Questions emanating from the 2017/18 Annual Report, including responses

FOREWORD BY THE CHAIRPERSON

Honourable Speaker, Honourable Councillors, ladies and gentlemen of our municipal administration and observers of today's council sitting, good day.

Speaker, I once again am humbled by the opportunity given to me to present to this august House, the oversight report of Municipal Public Accounts Committee (MPAC) on 2017/2018 Annual Performance Report of Mangaung Metropolitan Municipality. I also will like to indicate to the council that this report is tabled by MPAC to fulfil its obligations in terms of the provisions of the Local Government Municipal Structures Act, Act 117 of 1998 and the Municipal Finance Management Act, Act 56 of 2003 regarding the exercise of oversight.

Speaker, in the past few days, the International Monetary Fund (IMF) has concluded its recent visit to South Africa, projecting that the country's economic growth will remain sluggish in 2020. This means our country will continue to heavily struggle to alleviate unemployment as there will be less job creation prospects, poverty, and the stubborn continued inequality.

However, there is still hope. Given the tough times our country is faced with, we can still turn the tables around. Many foreign countries do have an eager to invest in our country and our president's hands are on deck to make sure of that.

Opportunities come with great sense of responsibility demands. Ours as a municipality, we should stand up and make sure that we contribute to this national quest by enticing investors into our municipality. Firstly, we need to get rid of misstatements on our reports and ensure that our books are clean and leave no elements of doubt about mismanagement of funds and fraud. We must also ensure that we deliver services to our communities as that is the core of our existence as a municipality.

This house has huge responsibility to drive the objectives of our national plan which is NDP vision 2030. It is therefore crucial that on our local plan, we align our IDP to meet the objectives of the NDP on different phases of it. To play our role as a municipality to this national quest, we need to focus on the six strategic pillars which are:

- Effective use of scarce resources
- Speeding up of service delivery

- Attracting additional funds by enticing investors by having proper plan
- Strengthening democracy through public participation and uniting all our communities to work towards the common purpose.
- Overcome the legacy of the past by using our resources to integrate rural and urban areas and to extend services to the poor
- and to promote intergovernmental relations in insuring that we work towards a common goal.

If we can deal with the above said aspects, we surely can beat our common enemy which is a rampant inequality and joblessness. No problem can be bigger to overcome if we all work together and ensure that our leadership deliver on their tasks, whilst encouraging our society to work with us.

Looking backward on the year under review, our municipality, according to the Auditor General's opinion, we have maintained a Qualified Opinion, same as the preceding financial year. I therefore recommend that every councillor in this council, makes a commitment to encourage our entire constituencies to pay for their service, for this municipality to can have resources to achieve its constitutional obligations. There is also a need for closer monitoring of this municipality's relations with its entity (Centlec) in order to improve accurate reporting to external auditing body (AG). Consequence management, within law, must also prevail for those that seek to discredit internal controls that are in place to mitigate risks within this municipality.

Lastly, I wish to commend the fellow MPAC members for their continued commitment to assist this council on its oversight duty, I also will like to thank the MPAC support staff, the community of Mangaung at large for their contributions and all role players that assisted the Committee in making sure that its relentless efforts of ensuring good governance, transparency and accountability prevails.

I therefore present the MPAC Report.

1. INTRODUCTION

A municipality and the municipal entity under shared or sole control are bound by Municipal Systems Act 2000, section 46 and the Municipal Finance Management Act 2003 section 121 to prepare annual performance reports which serve the following purposes:

- i) to provide a record of activities of the municipality or entity;
- ii) to provide a report on performance in service delivery and budget implementation for the financial year;
- iii) to provide information that supports the revenue and expenditure decisions made; and
- iv) to promote accountability to the local community for the decisions made throughout the year by the municipality or municipal entity;

The City's Annual Report was tabled before Council and referred to the MPAC for further interrogation on 30 August 2019. The role of council in respect of Section 129 of the MFMA is delegated to the MPAC and is further supported by paragraph 5.6 a-c in its approved terms of reference. The MPAC is therefore expected to consider the Annual Report including the Auditor General's findings for the year under review and formulate an oversight report with recommendations which were supposed to have served before Council by 31 March 2019.

The 2017/18 Mangaung Metropolitan Municipality Annual report includes the following key components:

- Annual performance report evaluating the year's performance against the
 performance objectives established in the Integrated Development Plan (IDP),
 Budget and Service Delivery and Budget Implementation Plans (SDBIPs);
- Annual Financial Statements (AFS), Auditor-General's audit report on the AFS; and
- Other disclosures as required by sections 121,123,124 and 125 of the MFMA

The assessment of the annual report is that of a backward-looking nature, annual report is aimed at providing an account of a municipality's activities in line with the approved budget

2. PUBLIC HEARINGS HELD TO CONSIDER THE 2017/18 ANNUAL REPORT

The Annual Report for the year under review served before Council late this year and was referred to the MPAC on 30 August 2019. The Committee's inability to conduct public hearings as a platform to receive inputs from the community of Mangaung is attributed to time and budgetary constraints. However, in line with section 130, the public was invited to submit written representations and requested to access the Annual Report which was publicized on print media, the municipal website on 11 October 2019 and placed at various municipal buildings and libraries. No written representations were received from the community.

3. QUESTIONS EMANATING FROM THE ANNUAL PERFORMANCE REPORT

As directed by section 129 (2)(a) of the MFMA, the accounting officer must attend committee meetings where the annual report is discussed, particularly for the purpose of responding to questions concerning the report. The questions that emanated from the annual report for the year under review were delivered to and received by the Office of the City Manager on 08 November 2019 and the meeting at which responses where tabled at a meeting convened as follows:

| TYPE OF A | DATE AND VENUE | SUMMARY AND OUTCOME |
|----------------|-------------------------|---|
| Responses and | Friday, 22 November | The City Manager and Heads of |
| considerations | 2019, Leslie Monnanyane | Departments tabled responses to questions |
| to questions | Hall, Rocklands | emanating from the annual report. Written |
| from the City | | responses were received from the City |
| Manager | | Manager on 13 November 2019 and are |
| | | attached to this report. The meeting was |
| | | open to members of the community, |
| | | attendance registers are of those that were |
| | | in attendance are also attached hereto. |

4. CHALLENGES AND PROPOSED SOLUTIONS

The table below indicates challenges faced and noted by the Committee during the oversight process to which proposed solutions are provided.

| CHAL | LENGES | PROPOSED SOLUTIONS |
|------|--|---|
| | | |
| 1. | Non-Compliance to provisions of | The administrations should put in |
| | the MFMA for the tabling of Annual | place internal control systems to |
| | Reports | ensure that we adhere to legislative |
| | | time frames because the ferocity of |
| | | non-compliance matters have a |
| | | negative impact on audit outcomes |
| 2. | Lack of consequence management | All official that are responsible for the |
| | for factors attributed to the cause of | events that lead to non-compliance |
| | the lateness of the 2017/18 Annual | with regards to the tabling of the |
| l | Report | Annual Report be held accountable |
| 3. | Lack of implementation of the | The MPAC is performs oversight on |
| | MPAC's resolutions set out in the | behalf of Council and is guided by |
| | 2015/16 and 2016/17 oversight | approved terms of refernce. The |
| | report | committee's resolutions are |
| | | therefore binding and must be |
| | | implemented in order to assist the |
| | | process for sound financial |
| | | management, good governance and |
| | | accountability. |
| | | |
| | | |

5. THE KEY FOCAL AREAS THAT REQUIRE INTERVENTION

The MPAC is concerned with the deterioration of the institution's performance over previous years. Matters that have been constantly raised in the report of the Auditor General have not received any attention form the administration and have consequently resulted in disclaimer standalone audit opinions for both Mangaung and Centlec during the year under review. This regression provides a clear indication that the metro is not fulfilling its constitutionally mandated service delivery priorities. Urgent interventions and the implementation any rigorous corrective measures from the political and administrative leadership of the City are needed to dynamically address institutional challenges that have resulted in this alarming state of affairs.

The following are unaddressed critical risk areas which have were previously identified by the Auditor General and have subsequently resulted in the

- Internal control deficiencies
- Lack of accountability for sound financial management
- Lack of consequence management
- Non-compliance matters related to procurement and contract management, human resource management and utilisation of conditional grants.
- Lack of standard operating procedure: Inadequate record keeping which leads to the inability to conduct performance monitoring and reporting on set targets
- No improvement with regard to the ICT environment and internal controls for municipal systems despite an MPAC resolution passed by council that the subdirectorate must be relocated
- Increased non-compliance with MFMA and Supply Chain Management Policy on payment of service providers within 30 days
- The underspending of conditional grants meant for service delivery
- Cumulative unauthorised, irregular or fruitless and wasteful expenditure
- The lack of alignment of the organizational structure with the strategic objectives and goals of the municipality
- High vacancy rate which negatively affects the operations of the municipality

6. NON-IMPLEMENTATION OF 2016/17 MPAC RESOLUTIONS AS PASSED BY COUNCIL

Council must take note that the Accounting Officer, did not ensure that the resolutions of the MPAC for 2015/16 and 2016/17, which have been passed by Council, are implemented in line with the set time frames, which has led to the current decline in performance.

Below is an indication of implementation status of resolutions of the MPAC that were passed by Council for the 2016/17 Oversight Report are as follows:

Resolution 1/2018 – Outstanding MPAC Resolutions: (NOT IMPLEMENTED)

The resolutions of the MPAC 2015/16 Oversight Report that were passed by Council were

not implemented.

The Accounting Officer must provide the MPAC with reasons for not implementing the

resolutions of the MPAC as passed by Council within seven days after the tabling of this

report.

Resolution 2/2018 – Audit Action Plan: IMPLEMENTED

The Accounting Officer must provide the MPAC with the Municipality's audit action plan

within seven working days of the tabling of this report.

Resolution 3/2018 – Risk Management Function: IMPLEMENTED

The Auditor General has raised concern regarding the absence of a Risk Management

Function for the 2015/16 and 2016/17 financial years. This creates a risk in that there is a

lack of consequence management due to the municipality's lack of capacity to conduct

investigations. Therefore, the filling of the vacant post of Chief risk Officer must take priority

and be finalised within 60 days of tabling of this report.

Resolution 4/2018 – Consolidated Financial Statements: (NOT IMPLEMENTED)

Note 17 states that the City defaulted on the payment of service providers by more than 90

days.

The Accounting Officer must provide a detailed report on this matter, which must include the

names of the service providers affected and financial implications of such delays

Resolution 5/2018 – Claims related to unfair dismissals: (NOT IMPLEMENTED)

The municipality spent an amount of R 4, 879, 817 on claims related to unfair dismissals.

Accounting Officer must provide a comprehensive report relating to all cases and

claims related to this expenditure.

Resolution 6/2018 - Amalgamation of Naledi Local Municipality and

Ikgomotseng/Soutpan: (NOT IMPLEMENTED)

7

Note 40: The Mangaung Metropolitan Municipality acquired control of the Naledi Local Municipality and the Ikgomotseng/Soutpan community as a result of the redetermination of boundaries by the Municipal Demarcation Board.

The Accounting Officer must submit a register of all inherited assets and a comprehensive progress report on the transfer and placement of staff from the former Naledi Local Municipality to the Mangaung Metropolitan Organogram.

Resolution 7/2018 – Deduction of monies owed by Councillors and Officials/Employees: (NOT IMPLEMENTED)

The Accounting Officer must ensure that arrangements are made with Councillors and officials/employees for the debiting of outstanding monies owed in respect of rates and services on a monthly basis. A quarterly report must be submitted to the MPAC in this regard.

Resolution 8/2018 – 2016/17 Annual Report: (NOT IMPLEMENTED)

Risk Management must investigate all targets not reached as documented in the annual report for the year under review and report to the MPAC within 60 days of the tabling of this report.

Resolution 9/2018 – Unauthorised, irregular or fruitless and wasteful Expenditure: (NOT IMPLEMENTED)

The report of the Auditor General reflects a substantial cumulative increase in unauthorised, irregular or fruitless and wasteful expenditure

The Accounting Officer must compile a separate action plan for the reduction and curbing of incurring these expenditures and submit to the MPAC within 30 days of the tabling of this report.

Resolution 10/2018 - Performance Bonuses IMPLEMENTED

The performance bonuses of section 56 & 57 management be revoked until further

notice. The Accounting Officer must also provide the MPAC with the employment contracts of section 56 & 57 managers within seven days of the tabling of this report.

Resolution 11/2018 - Cost cutting measures (NOT IMPLEMENTED)

The Accounting Officer should devise a plan that would ensure that the Mangaung Metro Municipality transitions into a paperless institution within the next financial year.

Resolution 12/2018 – Appointment of Centlec Chief Financial Officer (IMPLEMENTED)

The Accounting Officer must ensure that a Chief Financial Officer for Centlec is appointed within 60 days of the tabling of this report

Resolution 13/2018 - Relocation of ICT offices (NOT IMPLEMENTED)

The Accounting Officer must ensure that secure premises are acquired and that all necessary resources are in place to ensure the safety of all financial information systems and efficiency of the ICT sub-directorate. This process must unfold within 60 days of the tabling of this report.

Resolution 14/2018 - Skills audit: (NOT IMPLEMENTED)

A skills audit must be conducted for section 56 and 57 management within 90 days of the tabling of this report and outcomes thereof be reported to the MPAC.

Resolution 15/2018 - Financial Statement: IMPLEMENTED

The Accounting Officer must ensure that financial statements are submitted to the MPAC on a quarterly basis or upon request.

7. CONCLUSION

The municipality needs urgent political and administrative intervention if the current status quo is to be reversed. Findings made by the Auditor General and recommendations made by the MPAC provide as a guide on areas where the municipality's focus should be in terms of performance. The current audit outcomes are a clear indication that are not taken into

consideration because the city continues to plunge into a state of crises. The administration must ensure that necessary internal control systems are developed across all directorates to curb the issue of non-compliance. Concentrated effort must be made to ensure that consequence management is implemented to curtail unnecessary Unauthorised, irregular or fruitless and wasteful Expenditure. Our institutional focus must be redirected at effectively rendering services to the people of Mangaung, using the limited resources we must achieve the IDP strategic objectives

8. RECOMMENDATIONS

Having thoroughly considered the contents of 2017/18 annual report and the findings of the Auditor General for the year under review, it is therefore recommended by the MPAC that:

- 8.1 Council adopt the Oversight Report together with the responses received from the City Manager on the 2016/17 Annual Report;
- 8.2. In line with Section 129 (1) Council approve the 2017/18 Annual Report with reservations; and
- 8.3. That council pass the following resolutions of MPAC:

8.3.1 Resolution 1/2019 - ICT Environment

Annual financial statements were not submitted to the Auditor General within two months after the end of a financial year, this is a direct contravention of section 129 (1) of the MFMA. This is attributed to poor ICT internal controls which led to a server crash, subsequently resulting in the delayed tabling of the 2017/18 Annual Report and consequently the submission of the Oversight report.

The Accounting Officer must provide the MPAC with a detailed report on what led to the crashing of the server, how much revenue was lost as a result of not being able to bill rate payers and receive payments alike, the disciplinary measures taken against responsible officials and lastly, what corrective measure have been put in place to ensure that the institution's server is secure to avoid such an occurrence in future.

8.3.2 Resolution 2/2019 - Audit Action Plan

The Accounting Officer must provide the MPAC with the Municipality's audit action plan within seven working days of the tabling of this report.

8.3.3 Resolution 3/2019 - Contracted Consultants

The Accounting Officer must provide the MPAC with a report containing names on all the consultants whose services the municipality made use of during the year under review, type of service rendered, the duration of the services, and monies paid to the consultants for services rendered.

8.3.4 Resolution 4/2019 – Implementation of the Audit Action Plan

The Accounting Officer must provide the MPAC with a progress report on the implementation of the audit action plan on a quarterly basis.

8.3.5 Resolution 5/2019 - IT Steering Committee

The Accounting Officer must provide the MPAC with a report on the functionality of the IT Steering Committee and provide minutes of the meetings that took place during the year under review.

8.3.6 Resolution 6/2019 - Borrowings

Note 24 of the Annual Financial statements indicates that loans were sourced from ABSA, The Development Bank of South Africa and Standard Bank of South Africa Limited.

The Accounting Officer must submit a comprehensive report on how these acquired loans have served the purpose for which they were intended. The report should also detail why the City could not meet its contractual obligations with regard to defaulting on the DBSA repayments.

8.3.7 Resolution 7/2019 – Deduction of monies owed by Councillors and Officials/Employees

According to resolution 7/2018 of the 2016/17 Oversight Report, the Accounting Officer was to ensure that arrangements were made with Councillors and officials/employees for the debiting of outstanding monies owed in respect of rates and services on a monthly basis. A quarterly report was to be submitted to the MPAC in this regard. This resolution was not implemented.

The Accounting Officer must provide a report on why the resolution was not implemented as the status quo remains with regards to the non-payment of services by Councillors and municipal officials

8.3.8 Resolution 8/2019 - 2017/18 Annual Report

The Risk Management division must investigate all targets not reached as documented in the annual report for the year under review and report to the MPAC within 60 days of the tabling of this report.

8.3.9 Resolution 9/2019 – Unauthorised, irregular or fruitless and wasteful Expenditure

The Auditor General has reflected on the lack of consequence management in the municipality over the years. Note 65, 66 and 67 indicate that no disciplinary action has taken place for unauthorised, irregular or fruitless and wasteful expenditure incurred

As previously resolved in the 2016/17 Oversight report, the Accounting Officer must compile a separate action plan for the reduction and curbing of incurring these expenditures and submit to the MPAC within 30 days of the tabling of this report.

8.3.10 Resolution 10/2019 - Government grants and subsidies

Note 39 to the annual financial statements states that the Neighbourhood development grant of R 10,000,000 was withheld by National Treasury due to slow implementation of the projects related to the grant. The grant h is to be used for the development of urban network plans, to improve the quality of life and access of residents in under-served neighbourhoods.

The Accounting Officer must provide the MPAC with a report on why projects related to this grant were not implemented and what disciplinary steps have been taken against the official responsible for the ultimate loss of this grant.

8.3.11 Resolution 11/2019 - Relocation of ICT offices

Resolution 13/2018 of the 2016/17 Oversight report mandated the Accounting Officer to ensure that secure premises are acquired and that all necessary resources are in place to ensure the safety of all financial information systems and efficiency of the ICT sub-directorate. The process was to unfold within 60 days of the tabling of that particular report.

This resolution was not implemented. The Accounting officer must provide the MPAC with a report in this regard and provide the MPAC with a progress report on the relocation within 30 days of the tabling of this report.

8.3.12 Resolution 12/2019 - Fines, penalties and forfeits

The municipality does not have adequate internal control systems to ensure accurate record keeping of fines; as a result, the city did not account for all fines revenue.

The Accounting Officer must provide a report to the MPAC on the corrective action taken to solve this matter.

8.3.13 Resolution 13/2019 - Underspending of conditional grants

The municipality underspent the Urban Settlement Development Grant by R 156 349 941 and the Public Transport Infrastructure Grant by R 68 064 730

The Accounting Officer must provide the MPAC with reasons for the above underspending and what corrective measures have been taken to address this matter.

8.3.14 Resolution 14/2019 - Performance Management System

Section 67(1)(d) of the Municipal Structures Act (MSA) requires that the municipality develop appropriate systems and procedures to monitor, measure and evaluate the performance of staff.

The Accounting Officer must provide the MPAC with a report on why the municipality has not complied with this legislative provision and provide a progress report on the development of a performance management system

8.3.15 Resolution 15/2019 - Contract Management

Section 116 (2)(b)(c) of the MFMA state that the Accounting Officer must ensure that the performance of contractors must be monitored on a monthly basis; and that contract performance and monitoring measures must be in place to ensure sufficient contract management.

The municipality did not comply with the said provisions of the MFMA therefore the Accounting Officer must provide the MPAC with a report indicating measures to correct the noncompliance.

8.3.16 Resolution 16/2019 – Quality of submitted financial statements

The quality of financial statements and performance information submitted to the Auditor General has deteriorated.

The Accounting Officer must provide the MPAC with a report on what corrective action has been taken to rectify this matter.

8.3.17 Resolution 17/2019 - Material water losses

The Municipality has incurred water losses to the value of R 266 368 991 due to technical losses, burst water pipes, leakages, faulty meters and unmetered sites.

The Accounting Officer must provide a report on what corrective measures have been put in place to curb water losses and why is the city unable to keep to the 48-hour turnaround time.

8.3.18 Resolution 18/2019 - Material electricity distribution losses

The Municipality has incurred electricity distribution losses due to technical losses, errors, negligence, theft, tampering, and connections which form part of illegal consumptions and faulty meters to the value of R 162 586 611

The Accounting Officer must provide a report on what plan of action has been implemented

to address the above.

8.3.19 Resolution 19/2019 - Overpayment of service providers

The Municipality incurred fruitless and wasteful expenditure of R 26 700 031 due to the

overpayment of service providers.

The Accounting Officer must provide a report indicating the names of service providers that

were overpaid, how much were they each overpaid and what disciplinary action has been

instituted against the officials responsible for the overpayment.

8.3.20 Resolution 20/2019 - Payment of suppliers as per MFMA

Note 19 to the annual financial statements states that the average repayment of suppliers

was 142 days during the year under review.

The Accounting Officer must provide the MPAC with a report detailing how much interest did

the city pay suppliers as a result of late payments and what measures have been put in

place to correct this matter.

8.3.21 Resolution 21/2019 - Resolution to be investigated by the Disciplinary Board

The Disciplinary Board must investigate resolutions 8.3.6 to 8.3.20 of the resolutions above

8.3.22 Resolution 22/2019 - Due date for submission of reports to the MPAC

The Accounting Officer submit reports pertaining to the above resolutions by Wednesday, 29

January 2020

Submitted by:

Cllr. M. Tladi

Chairperson: MPAC

Date: 29-11-2019

15



MPAC OVERSIGHT REPORT 2017/18

QUESTIONS EMANATING FROM THE ANNUAL REPORT (2017/2018) TO THE CITY MANAGER BY THE MUNICIPAL PUBLIC ACCOUNTS COMMITTEE

| No. | Matterlissue | Progress/response |
|-----|--|--|
| | What actions have been implemented by executive and Council to ensure good | All the governance structures have been established to strengthen oversight |
| | governance? | and good governance. These structures include amongst others, MPAC, |
| | | Sections 79 and 80 Committees, EMT, Financial Misconduct Disciplinary Board, |
| | | Audit Committee, LLF, offices of Internal Audit and Chief Risk Officer, IT |
| | | Steering Committee and Overtime Transversal Committee. |
| | | The structures mentioned above sits on regular basis to deliberate on issues |
| | | within their mandate. |
| | | Council sits on regular basis to consider and approve reports as part of |
| | | leadership and oversight and decision-making. |
| 7 | What actions have been implemented to capacitate and stabilise the | Establishment and operation of the oversight structures. |
| | administration-free from political interference? | The City Manager as the accounting officer is responsible and presides over |
| | | EMT and remains the accountable official to the Council and political leadership |
| | | of the Municipality. |
| ო | Why did the leadership not ensure that the audit action plan was fully | The leadership worked hard to ensure that the audit action plan was implemented |
| | implemented in order to improve the audit outcomes of the Metro? | but there were new issues that were raised by the AG, mainly the MMM and |

| Centlec intercompany relationship. The matters of the matters of the above the dates that the Sections 79 and 80 had meetings during the above? 5 Please provide the dates that the Sections 79 and 80 Committees did not convene as and did not come up again in the new audit. 5 Please provide reasons why Sections 79 and 80 Committees of not convene as and its committees. However, in some instance, factor parties are characteristic per the Council approved schedule? 6 Please provide reasons why Sections 79 and 80 Committees did not convene as and its committees. However, in some instance, factors beyond the Council approved schedule? 7 Please provide reasons why Sections 79 and 80 Committees did not convene as and did not come up again in the new audit. 8 Please provide reasons why Sections 79 and 80 Committees did not convene as and and its some instance, and the Executive Manager would consult with the Speaker and the Executive Mayor to request and the Speaker and the Executive Mayor to request and any underseen and unavoidable expenditure in light of need for an adjustment budget (MFMA 29). 9 25 January – Current Year – Further review all aspects of budget including and approved on the adjusted. 10 Please provide a framework on the However, in some instance, factors beyond the contror government instruments and direction and uses boxed fractives and others. 11 January – Current Year – Further review all aspects of budget including that the budget was tabled and approved on the adjusted. 12 January – Current Year – Where necessary consider tabling and approved on the that the budget was tabled and approved on the that the budget was tabled and approved on the that the budget was tabled and approved on the that the budget was tabled and approved the factor of the adjusted. 12 January – Current Year – Where necessary consider tabling and approved. 13 January – Current Year – Where necessary consider tabling and approved. 14 January – Current Year – Where necessary consider tabling and approved on the tea | No | Matter/issue | Progress/response |
|--|---------|---|--|
| Please provide the dates that the Sections 79 and 80 had meetings during the 2017/18 financial year? Please provide the minutes for the meetings mentioned above? Please provide reasons why Sections 79 and 80 Committees did not convene as per the Council approved schedule? Please provide reasons why Council meetings were not convened as per the Council approved schedule? Please provide reasons why Council meetings were not convened as per the Council approved schedule? Please provide reasons why Council meetings were not convened as per the Council approved schedule? Nation Address. ABNUARY • 21 January – Next Three-Year Budget – Note the President's "State of the Nation Address" for further budget priorities (MFMA Guidance). • 25 January – Current Year – Further review all aspects of budget including any unforeseen and unavoidable expenditure in light of need for an adjustment budget (MFMA 29). • 25 January – Current Year – Where necessary consider tabling and approval of an adjustment budget (MFMA 28). | | | Centlec intercompany relationship. The matters of the prior year were addressed and did not come up again in the new audit. |
| Please provide reasons why Sections 79 and 80 Committees did not convene as per the Council approved schedule? Please provide reasons why Council meetings were not convened as per the Council approved schedule? Please provide reasons why Council meetings were not convened as per the Council approved schedule? Please provide reasons why the Executive and Council approved schedule? ABUNDARY Stanuary – Next Three-Year Budget – Note the President's "State of the Nation Address" for further budget priorities (MFMA Guidance). Stanuary – Current Year – Further review all aspects of budget including any unforeseen and unavoidable expenditure in light of need for an adjustment budget (MFMA 29). Stanuary – Current Year – Where necessary consider tabling and approval of an adjustment budget (MFMA 28). | 4 | Please provide the dates that the Sections 79 and 80 had meetings during the 2017/18 financial year? Please provide the minutes for the meetings mentioned above? | Please find attached annexure A for details. |
| Please provide reasons why Council meetings were not convened as per the Council approved schedule? MFMA obligations of the Please provide reasons why the Executive and Cours. JANUARY 21 January – Next Three-Year Budget – Note the President's "State of the Nation Address" for further budget priorities (MFMA Guidance). 25 January – Current Year – Further review all aspects of budget including any unforeseen and unavoidable expenditure in light of need for an adjustment budget (MFMA 29). 25 January – Current Year – Where necessary consider tabling and approval of an adjustment budget (MFMA 28). | <u></u> | Please provide reasons why Sections 79 and 80 Committees did not convene as per the Council approved schedule? | The schedule guides and provide a framework on the program of action of Council and its committees. However, in some instance, factors beyond the control of all parties emerge and per consensus the dates are changed. Ordinarily, the City Manager would consult with the Speaker and the Executive Mayor to request and agree on a different date for the sitting. |
| • 25 January – Current Year – Further review all aspects of budget including any unforeseen and unavoidable expenditure in light of need for an adjustment budget (MFMA 29). • 25 January – Current Year – Further review all aspects of budget including any unforeseen and unavoidable expenditure in light of need for an adjustment budget (MFMA 29). • 25 January – Current Year – Where necessary consider tabling and approval of an adjustment budget (MFMA 28). | ဖ | | The schedule guides and provide a framework on the program of action of Council. However, in some instance, factors beyond the control of all parties emerge and per consensus the dates are changed. Ordinarily, the City Manager would consult with the Speaker and the Executive Mayor to request and agree on a different date for the sitting. |
| JANUARY 21 January – Next Three-Year Budget – Note the President's "State of the Nation Address" for further budget priorities (MFMA Guidance). 25 January – Current Year –Further review all aspects of budget including any unforeseen and unavoidable expenditure in light of need for an adjustment budget (MFMA 29). 25 January – Current Year – Where necessary consider tabling and approval of an adjustment budget (MFMA 28). | | MFMA obligations of the Please provide reasons why the Executive and Cou | e Executive Mayor |
| 25 January – Current Year –Further review all aspects of budget including any unforeseen and unavoidable expenditure in light of need for an adjustment budget (MFMA 29). 25 January – Current Year – Where necessary consider tabling and approval of an adjustment budget (MFMA 28). | 2 | uary – Next Three-Year Budget – Note the President's "Stat Address" for further budget priorities (MFMA Guidance). | The City under the leadership of the Executive Mayor do take into account various government instruments when formulating and preparing its own internal policy documents and direction and uses those directives including State of the Nation Address, State of the Province Address and others. |
| 25 January – Current Year – Where necessary consider tabling and approval of an adjustment budget (MFMA 28). | | | For 2017/18 there were no unforeseen and unavoidable expenditure that needed that the budget should be adjusted. |
| | | | The adjustment budget was tabled and approved on the 7 March 2019. |

| No. | Matter/issue | Progress/response |
|-----|--|---|
| | 30 January – Current Year – Submit quarterly (Section 52) report for period ending 31 December on implementation of the budget and financial state of affairs of the Municipality to Council (MFMA 52 (d). | The Section 52 report was submitted to Council on 31 January 2019. |
| | 31 January – Current Year – Consider monthly and mid-year (section 71 and 72) reports for the period ended 31 December, review implementation of budget and service delivery and budget implementation plan, identify problems and amend or recommend appropriate amendments. Submit report to Council and make public any amendment to the SDBIP – due end of month (MFMA 54 (1). | The Section 71 (Mid-ferm) was tabled before Council on the 31 January 2019 |
| | January – Next Three-Year Budget – Report to Council on status of next three-year budget, previous year's annual report (including annual financial statements, audit report) and summarise overall findings of previous year's annual performance report – reinforce upcoming process for budget approval and oversight (MFMA Guidance) | Annual report was table before Council on the 31 January 2019 the report contained only the performance report due to the delays in finalising the annual financial statements. The Audit Action Plan was also submitted. |
| œ | FEBRUARY | |
| | 28 February – Current Year. Consider monthly (Section 71) report, review implementation of budget and service delivery and budget implementation plan, | The revision was only done by the following departments Planning |
| | identity problems and amend or recommend appropriate amendments. Submit | Economic Development Social Services and |
| | month (MFMA 54 (1). | Office of the City Manager |
| | | For 2017/18 there were no unforeseen and unavoidable expenditure that needed that the budget should be adjusted. |
| თ | MARCH | |
| | 31 March – Next Three-Year Budget – Table in Council the annual budget and all supporting documents (MFMA 16 (2), 17 and 87 (3). | The draft budget and reviewed IDP were tabled before Council on the 5 April 2019. |
| | 31 March – Current Year – Consider monthly (Section 71) report, review | |
| | implementation of budget and service delivery and budget implementation | |
| | plan, identify problems and amend or recommend appropriate amendments. | |

| Q. | Motherston | |
|---------|--|---|
| 2 | | Progress/response |
| | Submit report to Council and make public any amendment to the SDBIP – due end of month (MFMA 54 (1) | |
| 2 | APRIL | |
| | 30 April – Current Year – Submit quarterly (Section 52) report for the period ending 31 March on implementation of the budget and financial state of affairs of the Municipality to Council (MFMA 52 (d). | Submitted to Council on the 31 May 2018. |
| <u></u> | 30 April – Next Three-Year Budget – Respond to submissions received and if necessary, revise the budget and table amendments for Council consideration. | if No items requiring revision and/or amendments of the budget. |
| | 30 April – Current Year – Consider monthly (Section 71) report, review implementation of budget and service delivery and budget implementation plan, identify problems and amend or recommend appropriate amendments. | The revision was only done by the following departments Planning Economic Development |
| | Submit report to council and make public any amendment to the SDBIP – due end of month (MFMA 54 (1). | • For 2017 that the t |
| 7 | MAY | |
| : | 31 May – Current Year – Consider monthly (Section 71) report, review implementation of budget and service delivery and budget implementation plan, identify problems and amend or recommend appropriate amendments. Submit report to Council and make public any amendment to the SDBIP – due end of month (MFMA 54 (1). | The revision was only done by the following departments Planning Economic Development Social Services; and Office of the City Manager |
| | | For 2017/18 there were no unforeseen and unavoidable expenditure that needed that the budget should be adjusted. |
| 12 | JUNE | |
| | 30 June – Next Three-Year Budget – Approve the service delivery and budget implementation plan – final date under legislation 28 July (MFMA 53 (1) (c) (ii). | Budget and reviewed IDP as well as the budget related policies were submitted to Council for approval on the 30th June 2017 |

| | | Service States |
|-----|--|--|
| No. | Matter/issue | Progress/response |
| | 30 June – Current Year – Consider monthly (Section 71) report, review implementation of budget and service delivery and budget implementation plan, identify problems and amend or recommend appropriate amendments. Submit report to council and make public any amendment to the SDBIP – due end of month (MFMA 54 (1). | The revision was only done by the following departments Planning Economic Development Social Services; and Office of the City Manager |
| | | For 2017/18 there were no unforeseen and unavoidable expenditure that needed that the budget should be adjusted. |
| 13 | JULY 1 July – Current Year – Conclude annual performance agreements for the current year – final date under legislation 1 August (MFMA 53 (1) (c) (iii) and MSA 57). | They were concluded 29 July and tabled to Council 21 September 2017. |
| | 1 July – Next Three-Year Budget – Commence planning for next three-year budget, review of IDP and budget policies and consultation in accordance with budget process co-ordination role – review previous year's budget evaluation checklist, council delegations and budget time schedule of key deadlines (MFMA 21 (1) – MFMA Guidance). | The City achieved this milestone wherein the following activities formed part of the process plan: Council process for formulation of Draft BEPP with a focus on horizontal integration of built environment functions. Planning sessions with relevant sector departments and SOEs (and another key required) stakeholders-be Review. |
| | 30 July – Previous Year – Submit quarterly (Section 52) report for period ending 30 June on implementation of the budget and financial state of affairs of the municipality to council. (MFMA 52 (d). | The above let to the approval of process plan by Council for 2017/2018. |
| | 31 July – Current Year – Consider monthly (Section 71) report, review implementation of budget and service delivery and budget implementation plan, identify problems and amend or recommend appropriate amendments. Submit report to Council and make public any amendment to the SDBIP – due end of month (MFMA 54 (1). | The 4th Quarter report for 2016/2017 was approved by Council on 31 January 2018. The revision was only done by the following departments Planning Economic Development Social Services; and |

| 2 | Matterlissine | Progressives |
|---|--|--|
| | | Office of the Other Management |
| | | Office of the City Manager |
| | | For 2017/18 there were no unforeseen and unavoidable expenditure that needed that the budget should be adjusted. |
| 4 | AUGUST | |
| | 11 August – Current Year – Make public the service delivery and budget implementation plan – final date under legislation (MFMA 53 (3) (a). | Documents were put on MMM Website. |
| | 11 August – Current Year – Make public annual performance agreements and ensure copies are provided to Council and provincial MEC for Local Government – final date under legislation (MFMA 53 (3) (b). | Documents were put on MMM Website. |
| | 31 August – Next Three-Year Budget – Table in Council budget and IDP time schedule of key deadlines (including timing for development of policies and process of consultation) (MFMA 21 (1) (b) & 53 (1) (b). | The IDP and Budget Process plan for 2017/2018 was approved on the 1⁵t September 2016. |
| | August —Next Three-Year Budget — Establish appropriate committees and consultation forums and plan programme of internal and public meetings, to update community needs analysis and obtain feedback on past year's performance (MFMA Guidance). | The city followed the MFMA guidance and the process plan indicated amongst others: • Executive Mayor facilitates the establishment of the Budget Steering Committee • MAYCO Lekgotla on IDP linkages with the budget, SDBIP development linkages and IDP/BEPP and Budget • One day self-assessment dialogue with EMT, MAYCO and Councillors and |
| | | Initiate Cluster Based Public Participation processes in line with MTREF to solicit input and comment from MMM public, IDP thereby developing regional/cluster-based plans. |
| | 31 August - Next Three-year Budget - Commence process of review of IDP and service delivery mechanisms to gauge impact of new or existing service | The revision was only done by the following departments Planning |

| No. | . Matter/issue | Progress/response |
|-----|---|--|
| | delivery agreements and long-term contracts on budget where appropriate (MFMA 34 (a) and 77 (f) – MFMA Guidance). | Economic Development Social Services; and Office of the City Manager |
| | August – Current Year – Consider monthly (Section 71) report, review implementation of budget and service delivery and budget implementation plan, identify problems and amend or recommend appropriate amendments. Submit report to Council and make public any amendment to the SDBIP – due end of month (MFMA 54 (1). | For 2017/18 there were no unforeseen and unavoidable expenditure that needed that the budget should be adjusted. |
| 15 | SEPTEMBER | |
| | 30 September – Current Year – Consider monthly (Section 71) report, review implementation of budget and service delivery and budget implementation plan, identify problems and amend or recommend appropriate amendments. Submit report to council and make public any amendment to the SDBIP – due end of month (MFMA 54 (1). | For 2017/18 there were no unforeseen and unavoidable expenditure that needed that the budget should be adjusted. |
| 16 | OCTOBER | |
| | 30 October – Current Year – Submit quarterly (Section 52) report for the period ending 30 September on implementation of the budget and financial state of affairs of the municipality to council (MFMA 52 (d). | 31 January 2018. Delays were due to the server crush. |
| | 31 October – Current Year – Consider monthly (Section 71) report, review implementation of budget and service delivery and budget implementation plan, identify problems and amend or recommend appropriate amendments. Submit report to Council and make public any amendment to the SDBIP – due end of month (MFMA 54 (1). | For 2017/18 there were no unforeseen and unavoidable expenditure that needed that the budget should be adjusted. |
| 17 | NOVEMBER | |
| | 30 November – Previous Year's Financial Statements – Ensure the Accounting Officer addresses any issue raised by the Auditor General in the | The previous year (2016/2017) Annual Financial Statement were submitted on time by 30 September 2017 and Audit Action Plan was developed to mitigate the |
| | | identified issues by the AG. |

| 0 | | 3 | |
|----|---|--|---|
| Š | | Matter/issue | Progress/response |
| | | audit report – prepare action/ audit plans to address and incorporate into the annual report (for municipalities without a municipality entity). | |
| | • | 30 November – Current Year – Consider monthly (Section 71) report, review implementation of budget and service delivery and budget implementation plan, identify problems and amend or recommend appropriate amendments. Submit report to Council and make public any amendment to the SDBIP – due end of month (MFMA 54 (1). | For 2017/18 there were no unforeseen and unavoidable expenditure that needed that the budget should be adjusted. |
| 8 | | DECEMBER | |
| | • | 31 December – Previous Year's Financial Statements – Ensure the Accounting Officer addresses any issues raised by the Auditor-General in the audit report, prepare action/ audit plans to address and incorporate into the annual report (for municipalities with a municipal entity). | The previous year (2016/2017) Annual Financial Statement were submitted on time by 30 September 2017 and Audit Action Plan was developed to mitigate the identified issues by the AG. |
| | • | 31 December – Current Year – Consider monthly (Section 71) report, review implementation of budget and service delivery and budget implementation plan, identify problems and amend or recommend appropriate amendments. Submit report to Council and make public any amendment to the SDBIP – due end of month (MFMA 54 (1). | For 2017/18 there were no unforeseen and unavoidable expenditure that needed that the budget should be adjusted. |
| | | Performance contract on the year under review (2017/2018) | r under review (2017/2018) |
| 10 | • | Were any performance contracts entered between the Executive Mayor and the City Manager? And if so, has that performance contract been evaluated and what are the outcomes thereof. | Yes, the performance contract was entered between the Executive Mayor and the City Manager. |
| | • | Were any performance contracts entered between the City Manager and Senior Managers and HODs? And if so, has those performance contracts been evaluated and what are the outcomes thereof. | And if so, has that performance contract been evaluated and what are the outcomes thereof. |
| | | | No. The committees were not yet established by the city under 2017/2018 financial year. |

| 37 | | Description |
|-----|---|--|
| NO. | Matterissue | as in deal respiration |
| | PLANNING | 4G |
| 20 | Page 14 paragraph 1.2.2.1 from the Annual Report | |
| | Are there any mechanisms in place in terms of fire safety mitigation in Botshabelo fire station? | Previously, the Thaba Nchu fire station was providing fire services to both Thaba Nchu and Botshabelo. However, since December 2011, firefighting and rescue service is rendered from a factory in the Botshabelo industrial area leased from the Free State Development Corporation. The staff and equipment will be transferred when the new purpose – built fire station is completed. |
| | When is the envisaged date for the completion of the said fire station? | Estimated completion date is December 2021. |
| | How far the renovations of Arthur Nathan swimming pool and what are possible delays if any? | The project has temporarily placed on hold due to financial constraints and other competing priorities, pending the availability of funds. |
| | ECONOMIC AND RURAL DEVELOPMENT | L DEVELOPMENT |
| 21 | PAGE 14 paragraph 1.2.2.2 from the Annual Report | |
| | Could the Directorate provide data in terms of the already developed SMME's in the City? | Please find annexure B. |
| | Which programs has the Directorate developed and implemented in relation to rural development and investment opportunities? | Botshabelo Hawkers Stalls is a new development situated opposite Kaizer Sebothelo Stadium. A total of 222 hawkers will be allocated stalls after the entire completion project. Floreat Mall (between Middestad Mall and Bloem Plaza) X 81 Stalls – 76 Permits were issued, the remaining 6 need to be reconsidered due to changes on products to be sold. Russell Square (Fichardt Street next to Central Park) X 28 Stalls - 19 Permits were issued and 9 foreigner's applications need to be verified by Department of Home Affairs (Immigration Unit). Full list on annexure C. |

| Š | Matter/issue | Progress/response |
|----|---|--|
| | ENGINEERING SERVICES | SERVICES |
| 22 | PAGE 14 paragraph 1.2.2.3 from the annual report | |
| | What might be the cause for the alleged unpalatable water in the City? | This was caused by geosmin which is a compound that is caused by the presence of algae. This happens when the dam level is very low and have reached abstraction point such that the water that is abstracted includes some elements of algae. However, that is not harmful for human consumption. |
| | What is the cause for continuous shortage of water in the City? | Ageing infrastructure leading to sporadic pipe bursts. |
| | How far is the completion of WWTW in Botshabelo, Thaba Nchu and Sterkwater Phase 2? | For Botshabelo and Sterkwater Phase 2, the designs have been completed and the project will need to be put in the budget. For Thaba Nchu the project is under construction and completion date is expected to be May 2021. Sterkwater WWTW: Aurecon and Glad are the consultants. his phase consists of 4 contracts, the first of which was completed in 2017/18 financial year. The rest of the contracts could not be started due to consultant contract extensions. (Sec 116) Botshabelo WWTW: Phethogo is the consultant. Work could not be started due to budget constraints and consultant contract extensions. (Sec 116) Thaba Nchu WWTW: Glad and Nala are the consultants. Work could not be started due to budget constraints and consultant contract extensions. (Sec 116) |
| | How far is Maselspoort water recycling project? | Bigen, Glad and Phethogo are the consultants. The designs were completed but Work could not be started due to budget constraints and consultant contract extensions. (Sec 116) |
| | FINANCE | CE |
| 23 | PAGE 14-15 paragraph 1.2.2.4 from the Annual Report What was the reason for the City to be downgraded from A3 to Ba2 in three consecutive years (April 2015, May 2016 and June 2017)? | The reported mentioned the following as factors that contributed to the downgrade: |
| | | |

| Š | Matter/issue | Progress/response |
|----|---|--|
| | | The City's weakening liquidity profile. The ratings take into consideration the metropolitan municipality's (metro) low debt levels relative to the other metropolitan municipalities in South Africa. |
| | | 2. The deteriorating governance and management practices in relation to the |
| | Has the City implemented the revenue enhancement strategy and the | regress with regard to the audit outcomes. |
| | monitoring thereof? If yes, what has been implemented and what are the | Voe the City has implemented a revenue enhancement strategy. This includes |
| | | amongst others, the process of determining valuations, reading meters, registration |
| | | of indigents, accurately billing and sending out consumers' statements, receipting |
| | | payments and ensuring collection of outstanding monies on overdue debt through |
| | | amongst others the disconnection of consumers with arrear accounts; recovery of |
| | | arrear amounts through the rates clearance process; legal action against |
| | | consumers where other initiatives have failed; signing of arrangements with overdue |
| | | consumers and the institution of debit orders to ensure arrangement are up to date; |
| | | recovery of arrear amounts through prepaid vending mechanisms and recovery of |
| | Are there any practical cost containment measures in place for the City and | outstanding balances from Employees of the MMM. |
| | are they implemented? If yes what are those (give detail) | Cost containment relates to non-core activities that may not have direct bearing on |
| | | service delivery. Some of these includes reduction in overtime expenditure, |
| | | purchase of newspapers, hotel bookings when those attending meetings can leave |
| | | in the morning, use of higher class of vehicles, etc. The City is in the process of |
| | | finalising a policy in line with the latest cost containment measures circular that was |
| | | issued by Minister of Finance. |
| | HUMAN SETTLEMENT | LEMENT |
| 24 | PAGE 15 paragraph 1.2.2.5 from the annual report | |
| | Which areas have benefited from the acquisition of eight (8) strategic land | For an updated progress on the seven land parcels refer to the annexure D. • Bloemfontein |
| | | Botshabelo, and |
| | | Ihaba Nchu |
| | | |

| Š | | Matter/issue | Progress/response |
|----|---|---|--|
| | • | How many applicants have benefited from the housing typologies and tenure options (ownership, rent, rent-to-buy and mortgage loans) | Hillside View Development is in progress: 402 Social housing units for occupation by beneficiaries – awaiting Council resolutions on the request to appoint a Social Housing Institute to manage Hillside View Social Housing. 120 housing units for mortgage loans 50 housing units for mortgage loans 532 BNG housing units 18 Land Restitution Houses 80tshabelo-West Mixed Land-Use Development has been approved by Council and ready for Request for Proposals Botshabelo-Thaba Nchu Nodal Development has not been finalized purchasing of the Sepane Farms. |
| | | SOCIAL SERVICES | VICES |
| 25 | 4 | PAGE 15 paragraph 1.2.2.6 from the annual report | |
| | • | Provide progress report regarding the development of the three parks (Soutpan, Dewetsdorp and Wepener) – what was the budget allocated for each park? | Park in Dewetsdorp: The park was completed in 2018/19 with a budget of R1 000 000. The parks in Soutpan and Wepener: The Soutpan and Wepener parks were not developed. An appointment letter of the successful service provider for Wepener was issued after the end of the 2018/2019 financial year which made the project implementation impossible. Budgeted amount was R1 000 000. The Soutpan park was not developed. As part of the contractual requirements, the Health and Safety file that was presented was not approved by the Municipality and implementation did not realize. Budgeted amount was R1 000 000. |
| | • | How far is the relocation of the new Zoo to Kwaggafontein? | The project was put on hold due to financial constraints and other priorities, and the allocated budget was re-directed to other projects. |
| | • | What is the progress regarding the development of a Regional Cemetery in Nalisview? | The project is well underway and various stages have been successfully completed. The following progress can be reported on: 2017 /2018 Phase 1 – New Roads and |

| No | Matter/issue | Progress/response |
|----|---|--|
| | | Storm water, grubbing and site clearing, felling of trees, demarcation of burial blocks (only phase 1) completed in October 2018. |
| | | 2018/2019: Fencing of the entire cemetery with clear-vu fence is currently at 97 % completion. The panels and the gates of the fence have been installed completely waiting for a letter to certify the installation by the manufacturers. Still outstanding is the razor wire coil coming above the fence estimated to be completed by end November 2019. |
| | | 2019/2020: Project underway this financial year is the Construction of an Ablution block at the cemetery. The Bid is at Bid Adjudication stage. |
| 26 | Establishment of a New Zoo at Kwaggafontein | |
| | Why was the construction of a guard house and entrance facility put in abeyance? | The City could not proceed with any construction because the of the following reasons, firstly, insufficient funds, i.e. R8 000 000 provision made and project estimate costed at R11 638 651. |
| | | Secondly, the appointed service provider did not submit relevant legal documents (Public Liability, Performance Guarantees and Health and Safety Agent). |
| | Why the project was not fully budgeted for or as per the project cost? | The City decided to put the project on hold die to financial constraints and other pressing priorities. |
| | Why did the department appoint the service provider with insufficient documentation? | The SCM processes stipulates that these documents, i.e. Public Liability, Performance Guarantees and Health and Safety Agent, are submitted post the appointment stage. |
| 27 | FIRE DEPARTMENT | |
| | Table 3.53 total vacancy rate = 46.6% Table 3.54 operational budget = 2 552 819 not spent due to not saving Table 3.55 budget = 448 071 not spent | |

| S. | Matterlissue | Progress/response |
|----|---|---|
| - | Fire emergency is a necessity. The Department is under-staffed. Why did you not appoint any staff during the last financial year 2017/18? | Posts were advertised in 2017 but some could not be filled due to budgetary limitations. New positions will be advertised in November 2019. |
| | What plan of action do you have in terms of appointing personnel and making sure that they are well capacitated? | New positions will be advertised in November 2019. The Fire and Rescue Service has an internationally accredited training center. Once appointed new recruits must undergo certain training within their probationary period, failing which their permanent appointments will not be confirmed. Operational Firefighting staff are periodically subjected to refresher training to ensure that their skills are maintained. |
| 78 | PAGE 91 TABLE 3.48 from the annual report | |
| | Upgrading of one park in Dewetsdorp, Wepener, Soutpan | |
| | What caused the delay for the Bid Adjudication Committee meeting to take place, provide detailed information? | The Bid Adjudication Committee sits regularly and per schedule to consider the final reports that have gone through various stages including Bid Specifications and Evaluation Committees. It meets to consider these reports once they are ready. |
| | Under the period under review who was responsible for scheduling of Bid Evaluation Committee and Bid Adjudication Committee meetings? | The chairpersons of each of these committees is responsible guided by a schedule. |
| | Why where the Bid Adjudication Committee meetings called during the last month of the end of the financial year, 28 June? | The $28^{	ext{lh}}$ June 2018 was the scheduled meeting in the financial year. |
| 59 | PAGE 97 TABLE 3.54 from the annual report | |
| | Digital Handheld Speed Traffic Law Enforcement Cameras Procured | |
| | Why was the tender re-advertised? What caused the delay during the first advert? | The bidders who submitted tenders did not meet the minimum requirements stipulated in the tender document. due to the sophistication of this level of traffic electronic law enforcement systems, technology and equipment standards, the Sub- |

| No. | Matterfissue | Progress/response |
|-----|---|--|
| | | Directorate appeared on several meetings of to the Bid Evaluation Committee to clarify the technical issues relating to the complexity of the bid to be evaluated by BEC. The last presentation was made on the 25th October 2017. Eventually, the bid had to be re-advertised. |
| | Why the Directorate was not advised on the functionality requirements before the advert was issued? | The Bid Specifications Committee is responsible for bid specifications after submissions from Directorates and they are required to ensure that the specifications are compliant. They advise the user Directorates about the specifications. in this case, the Sub-Directorate was advised and requested to rework its tender Specifications on functionality and minimum requirements of the tender. |
| 30 | PAGE 102 Table 3.59 from the Annual Report | |
| | Number of Disaster Risk Assessments Conducted within 48 hours after the Disaster or Emergency incident occurred. | |
| | Does the Sub-Directorate have available vacant positions? If yes, why they were not advertised and filled in order for the Sub-Directorate to provide a better service to the City? | Yes. During the year under review the Sub-Directorate had thirty (30) unfunded vacant posts. Currently having the same number of vacancies. However, posts were advertised in 2017 but some could not be filled due to budgetary limitations. |
| | What plan of action is in place to ensure the Department is fully capacitated to perform their duties, through personnel and resources? | Posts will be advertised during November 2019. |
| 31 | COMPONENT C: Community and Social Development | |
| | Page 79 on Annual report 2017/2018 (Table 3.42) | |
| | Can you please advise? What recourse do Mangaung Metro has when the appointed contractor does not comply with the terms and conditions of the contract. Again, were these conditions of compliance entailed in the contract of this appointed contractor? | The City issues a notice of breach and compliance and if the contractor does not remedy, then the contract is terminated. Yes. The conditions of compliance are contained in all the contracts. |

| No. | Matter/issue | Progress/response |
|-----|---|--|
| | Page 82 on Annual report 2017/2018 (Table 3.45) It has become a common reasoning on previous reports that non-performance is due to delays in SCM to execute their processes for the work to be done. Are there any target deadlines at SCM to roll out the processes in time and matching the IDP targets requirements? If so, are these targets included on SCM policy or Official Work Instruction bulletin | At the beginning of the financial year Directorates submit own procurement plans which are consolidated into a single institutional procurement plan. From this point, each user department prepares specifications that are submitted to the Bid Specifications Committee. After the BSC has finalised the specifications, they are submitted to the City Manager for approval to advertise. On receipt of bids after the closing date, the user department prepares a technical report that is submitted to the Bid Evaluation Committee. Once bid evaluation is done, the recommendations are made to the Bid Adjudication Committee or the City Manager for approval based on applicable delegations of authority. |
| 32 | COMPONENT F: Health | |
| | Page 86 on Annual Report 2017/2018 (Table 3.46) | |
| | Taking note on this table, one becomes aware that there are only two employees on this level whilst there is a need for seven. Is it not possible that some of the functions which are to be performed by these employees are suffering and/or the two who are there are being overworked? Have you prioritised to fill in these vacancies to at least above 50% to ensure reasonable operations? | Yes. The posts will be advertised in November 2019. |
| | Comprehensive Report on SDBIP 2017/2018 | n SDBIP 2017/2018 |
| 33 | Page 138 on Annual report 2017/2018 [(Table 3.23.1.3B) number 6 on the table] | |
| | Can you please assist to understand what you mean about the contractor not being on site? Does that mean the contractor is not yet appointed? If so, what are the reasons for delay considering that the target was not reached? (only 2% of 7% was reached) Does the indication of NONE on the reason of non-performance mean there is no reason why the target was not met? | |
| 34 | Page 150 on Annual Report 2017/2018 [(Table 3.23.1.6) number 2 and 3 on the table] | |

| Š. | Matter/issue | Progress/response |
|----|--|--|
| | Does it mean that when the project is executed by the office of the Executive Mayor loses a measure of accountability, if not, why the performance measure was not solicited from that office? | No. There was indeed performance as per annexure E. |
| 35 | Page 153 on Annual report 2017/2018 [(Table 3.23.1.7) number 12 on the table] | |
| | Was the delay due to lack of funds or the appointed contractor's non-compliance to submit required documents? If the delay was due to compliance documents, did the Municipality have a recourse mechanism on the delay caused by the | Kwaggafontein had two projects, i.e. guard house and installation of bulk services. For the guard house, the project was put in abeyance due to lack of funds. The City could not proceed with any construction because the of the following |
| | appointed contractor, for example: fine, cancellation of appointment and etc. Page 153 to 154 on Annual report 2017/ Please read it jointly with Question 1(i) above? | reasons, firstly, insufficient funds, i.e. R8 000 000 provision made and project estimate costed at R11 638 651. Secondly, the appointed service provider did not submit relevant legal documents (Public Liability, Performance Guarantees and |
| | 2018 [(Table 3.23.1.7) number 13 to 16 on the table] | Health and Safety Agent). There is a process of cancellation as per SCM policy to deal with underperformance. There is a compliance notice issued, if not improvements, then cancellation. |
| | It has become a common reasoning on previous reports that non-performance is due to delays in SCM to execute their processes for the work to be done. Are there any target deadlines at SCM to roll out the processes in time and matching the IDP targets requirements? If so, are these targets included on SCM policy or Official Work Instruction bulletin? Please read this jointly with Question 1(ii) | At the beginning of the financial year Directorates submit own procurement plans which are consolidated into a single institutional procurement plan. From this point, each user department prepares specifications that are submitted to the Bid Specifications Committee. After the BSC has finalised the specifications, they are submitted to the City Manager for approval to advertise. On receipt of bids after the |
| | above. | closing date, the user department prepares a technical report that is submitted to the Bid Evaluation Committee. Once bid evaluation is done, the recommendations are made to the Bid Adjudication Committee or the City Manager for approval based on applicable delegations of authority. |
| 36 | Number and period of suspensions | |
| | Page 176 on Annual report 2017/2018 [(Table 4.7) number 2] | |
| | It is note that suspension has now lasted for over two years. Is T. Sefatsa on paid suspension? If so, what is the cost implications to this effect? Again, what is | The suspension was lifted on the 12th March 2019. In the meantime, the employee was shifted to another unit pending the finalisation of the disciplinary hearing. The |

| No. | Matter/issue | Progress/response |
|-----|--|---|
| | the reason that this suspension is not brought to its finality until now? Is the matter in the hands of external bodies or is still internal, if still internal when is this matter going to be settled? | disciplinary process has been finalised and the outcomes are pending from the presiding officer. |
| 37 | Employees: Water and Sanitation | |
| | Page 34. Table 3.4 | |
| | A vacancy total is 50.4% please explain whereas service delivery is not in a | Posts were advertised in 2017 but some could not be filled due to budgetary |
| | good standard. | limitations. The general worker posts were again advertised internally in August 2019. An external advertisement will made during November 2019. The factors contributing to the service delivery not being good are as follows: • Lack of reliable fleet (80% of the fleet is older than 10years. • Fleet staying at Mechanical services for a long time due to repairs • Although the city infrastructure is increasing (new areas, new water pipelines etc) the number of teams attending to service delivery issues has not increased. • Filling of critical vacant post has not been prioritized, especially for a division that is regarded as essential services. |
| 38 | Financial performance: Water Services | |
| | Page 34 table 3.5 | |
| | A variance of 207 496 949 on operational revenue. Why this amount? As it's one of the components to generate income. | This was due to water restrictions that were implemented as per the Ministerial determination. The other factors include the outstanding government debt and the rising domestic debt due to high numbers of indigents and defaulting debtors. The City has initiated various programs to recover the debts including installation of prepaid meters, Finance Road Shows, strict application of Credit Control Policy which includes disconnection. The City and Centlec have initiated a process of consolidation of the accounts to ensure that electricity is also utilised as a collection tool. |

| S. | Matter/issue | Progress/response |
|----|---|--|
| 39 | Capital Expenditure: Water Services | |
| | Page 35 table 3.6 Maselspoort WWTW only spent 96 000 of Adjustment Budget R8 400 000. Why only spend 96 000 on a critical project? | The project did start because there was a need to complete the Section 116 process. |
| | Page 35 table 3.6 | |
| | Replacement of refurbishment of valves in Bloemfontein, Botshabelo and Thaba Nchu. Budget wasn't even spent why is that. | Total expenditure was 82%, however, there were some certificates that were committed but could not be processed on time due to cash flow constraints. These certificates were later paid as part of the unforeseen and unavoidable after submission to Council. One of the reasons that the budget could not be spent fully |
| | Page 29-37 | was the delay in approvat of the extension of the contracts and timeous payment of Contractors. Contractors could not expedite work because of cashflow problems. |
| | Could the detailed information be supplied? There are no details of where repairs and maintenance took place, no information on where the capital budget was spent, basic sanitation and internal bulk services does not explain the capital expenditure. | A copy of the capital budget is attached as annexure F. |
| | The Committee could not find anything on what the Municipality has done for water provision in Soutpan, Dewetsdorp, Wepener and Van Stadensrus. | The City has done much in these areas since the incorporation in 2016. One of the interventions was an adjustment of the budget that was done in February 2017 to allocate funds to these areas. At the time of incorporation, there were many backlogs including boreholes, challenges at the reservoirs, sewer and water spillages, cleaning of the entire water network in Soutpan to improve water quality, etc and all of these were attended to. |
| 40 | Sanitation Service Delivery Levels | |
| | Page 36 | |

| No. | Matter/issue | Progress/response |
|-----|--|---|
| | There are still 67 600 (pit toilets) with households below minimum level. Why? | It will be recalled that at the beginning of the bucket eradication program, the advice that was given to the City was that the City should install the VIPs and it was stated at that time that they would later be converted to water borne sewer. The advice was also based on the fact of water scarcity in the City. However, during construction, there was no firm base built for these VIP toilets hence most of them crumbled. The City has since quantified the costs for installation of water borne and the current estimate is an amount of R4.1 billion. The City has engaged with National Department of Human Settlement, Water and Sanitation and a business plan was submitted for funding. |
| | What is the Municipality's plan of action to eradicate pit toilet system and how was it implemented for 2017/18 financial year? Page 29-37 | In 2017/18 a total of 3 654 households were connected to water borne sewer. |
| | Could the detailed information be supplied? There are no details of where repairs and maintenance took place, no information on where the capital budget was spent, basic sanitation and internal bulk services does not explain the capital expenditure. ROADS AND STORM WATER | Repairs and maintenance work is done across the City based on the scheduled plan due to the state of the infrastructure and complaints. Job cards are issued for each work to be done and the details are available but could not be included in the report as this is voluminous. |
| | The Committee could not find anything on what the Municipality has done for roads and storm water in Soutpan, Dewetsdorp, Wepener and Van Stadensrus could this information be supplied in the next financial year. | The City has done much in these areas since the incorporation in 2016. One of the interventions was an adjustment of the budget that was done in February 2017 to allocate funds to these areas. At the time of incorporation, there were many backlogs and the City dealt with pot-holes, speed humps, grading and gravelling, road markings and catch-pits. |

| No. | Matter/issue | Progress/response |
|-----|--|--|
| | Financial Performance: Roads and Storm Water Services | and Storm Water Services |
| 42 | Page 44 table 3.21 | |
| | Adjustment budget of R305 360 321 spent is R198 842 593 more than the | The reason for the over-expenditure seems to be that the Depreciation vote's |
| | adjustment budget why. | budget was way under-estimated. Depreciation is the portion of the assets created on Capex written off over its useful lifespan. |
| | Employees: Solid Waste Management Services | Management Services |
| 43 | Page 41 table 3.14 | |
| | Why is the vacancy percentage 39.6% because this is a critical service done by | Posts were advertised in 2017 but some could not be filled due to budgetary |
| | the Municipality? | limitations. The general worker posts were again advertised internally in August 2019. An external advertisement will made during November 2019. |
| | FINANCIAL PERFORMANCE: Soil | ANCE: Solid Waste Management Services |
| 4 | Page 41 table 3.15 | |
| _ | The adjustment budget was R32 297 862 but you spent R91 658 963 a | Whereas the resources were mainly used for excessive overtime, it could not |
| | variance of R59 361 101 and still there is no improvement on this service | sufficiently compensate for quantitative shortages mainly on fleet and personnel. In |
| | with this huge amount overspend. Please give detailed reasons for this | terms of waste management norms and standards, a single truck can only collect 750 households per day whereas for public cleansing an employee can only walk |
| | oversperially battle visible in provenients in the services. | 1.5m per day according to same norms and standards. This would require |
| | | approximate 60 trucks and 60 teams for domestic waste alone per day, whereas the |
| | | Department had on average 20 trucks covering all its collection areas, including |
| | | utilised in order to cover this shortfall. What is required is 3 times the current |
| | | resources, and at times it was humanly impossible to meet the standards of |
| | | collection. |
| | What was the additional funds spent on? | Mainly on overtime as will be explained in paragraphs below. |
| | | |

| No. | . Matter/issue | Progress/response |
|-----|---|--|
| | What is the reason Mangaung can't keep to their refuse schedule, what action has the Metro taken to improve the refuse collection schedule? | Inadequacy of resources leads to inconsistency of service. We have over the period in question acquired mainly fleet and equipment and the Metro is in process of filling the vacant positions. We are also in process of advertising a request for proposal from external service providers as our projections estimate that we may not as the City be in a position to meet our obligations on Waste Management in short to medium terms due to dwindling revenues, which affects the Directorate. This is also against the fact that solid waste is an element of environmental management and it is highly regulated. We have to collect every household at least once per week and we may not have met the daily collection schedule, but the minimum once a week requirement was regularly met through excessive overtime. |
| | How is the Solid Waste directorate managing overtime? | We have over the period in question structured overtime to compensate for the shortfall of resources. |
| | ECONOMIC AND RURAL DEVELOPMENT | AL DEVELOPMENT |
| 45 | CAPITAL EXPENDITURE Page 71 table 3.39 | |
| | Establishment of piggeries -4 units please give a detailed report on how a budget of R1 526 542 was spent, as only one piggery unit was established for an amount allocated for four units. | Initial budget estimate was lower than the actual contract costs hence the request for the scope of original contract to include roof structures and other components. As a result, the amount increased from R1 128 436.49 to R1 887 690.94. The challenge in this case related more to the bill of quantities. Secondly, if the project was implemented in the original format, the piggeries would to be suitable and fit for the purpose. A report for the adjustment and the increase of scope was submitted to Council in line with the SCM policy for approval. |
| | Please explain how it is possible that the budget for four piggery unit was spent in one. | Budget was not spent on one piggery, but as explained above, there was a need for increase of scope to deliver suitable piggeries. |
| | Which officials were responsible for monitoring this project, and was action taken against them for poor work ethics? | As stated, the adjustment was required to cover the additional scope as per the revised bill of quantities and there was no negligence nor poor work ethics that |

| Page 72 table 3.40 There was no EPW piggery units and h Page 73 142 jobs created th report what jobs we | Matterissue | could be proven against any official. This project emanated from the previous |
|--|--|---|
| | STATE OF THE PARTY | could be proven against any official. This project emanated from the previous |
| | CASTALT CROSSET | administration. |
| Page72 table There was not piggery units Page73 142 jobs creater proport what jobs | ECONOMIC EMPLOTMENT GROWIN | |
| There was no piggery units Page73 142 jobs creeter report what jobs | le 3.40 | |
| Page73 142 jobs crea | There was no EPWP project or jobs created. Please explain why if there was piggery units and hawking stalls built. | Details of EPWP are as per the annexure E. |
| 142 jobs crea report what jo | | |
| | 142 jobs created through MMM initiative. Can we be provided with a detailed report what jobs were they and when were these 142 people hired and where. | |
| | QUESTIONS FROM CONSOLIDATED FINANCIAL STATEMENTS | ED FINANCIAL STATEMENTS |
| 47 Page 253-26 | Page 253-261 Disclosure of financial interests | |
| No Councilor make sure no | No Councilor has signed a declaration of interests. Was the investigation done to make sure no Councilor or relative of the Councilor has applied for a tender in | All Councillors signed their declarations. The misunderstanding and/or interpretation was corrected with AGSA. |
| + | IIIII) (| |
| 48 Page 2 paraç | Page 2 paragraph 11 of the Auditor General's report | |
| The Municipa R94 109 471) requirements. | The Municipality incurred irregular expenditure of R127 206 794 (2017) R94 109 471) due to non-compliance with supply chain management requirements. | |
| • Was the c | Was the deviation report done by the accounting officer, if not, please give | The irregular expenditure investigations are handled in line with a prescribed |
| and tell us | explanations to us why the municipality didnit hollow the supply chain policies and tell us who should be held accountable for this loss. | process as per informat. They are submitted to Council which in turn feller them to MPAC for investigations. The report was recently approved in Council. |
| | | Management Policy and are reported quarterly to Council as part of the SCM reports. |

| | Matterlissue | Progress/response |
|-------|--|---|
| 49 Pa | Page 2 paragraph 12 of the Auditor General's report | |
| • | The Municipality incurred unauthorized expenditure of R874 191 987 (R933 317 255) due to overspending the approved budget. | The unauthorized expenditure investigations are handled in line with a prescribed process as per MFMA. They are submitted to Council which in turn refer them to MPAC for investigations. The report was previously approved in Council. |
| | What was the cause of overspending on the approved budget? | These were mainly non-cash items which related mainly to the accounting processes and reporting in line with GRAP, particularly depreciation. And in terms of GRAP 17 depreciation is defined as the systematic allocation of the depreciable amount of an asset over its useful life. The calculation of depreciation is in fact an estimate that is performed at year end after taking into account factors such as: a) The total capital projects that have been completed at year end. b) Capital projects from previous years that have been completed during the year; c) The total cost to complete capital projects; d) The average useful lives of the assets of the City; e) Determination of the remaining useful lives of the city; etc. g) Due to the nature of depreciation, the estimate performed during the preparation of the budget can change significantly to the final calculation of depreciation for a specific period. As the City has also invested significantly in the capital infrastructure over the last 5 years, as well as updating its asset registers, it has become more difficult to estimate depreciation when the budget is prepared due to the changes in the factors as listed above. h) The estimates for depreciation included in the budget over the years were performed based on the best available information at the time. The over expenditure on depreciation was non cash in nature and therefore there was no cash outflow and therefore is not recoverable. It is also impractical to authorise the expenditure through an adjustment budget at this stage. |

| N. | Matter/issue | Progress/response |
|----|---|--|
| | | As a result of the above, a recommendation and decision was made by Council that there was no financial loss and therefore Council should to write off the related expenditure from the register as they are not recoverable. Secondly, the expenditure related to administrative matters in relation to intertransfers between the City and Centlec with regard to the then seconded staff to Centlec. |
| | Who should be held accountable for this loss? | The expenditure was not a result of wilful and negligent act on the part of any official hence the recommendation and resolution of Council to condone and write off. |
| 20 | Page 3 paragraph 13 of the Auditor General's report | |
| | The Municipality incurred fruitless and wasteful expenditure of R26 700 031(2017 R14 304 932) due to overpayment of service providers, and interest charges on the late payment of suppliers. | |
| | Why is the Municipality overpaying service providers? And shouldn't the accounting officer be aware of the deadlines of debts and does he have a new strategy in place for debts payments. | The fruitless and wasteful expenditure investigations are handled in line with a prescribed process as per MFMA. They are submitted to Council which in turn refer them to MPAC for investigations. The report was previously approved in Council. The payments were mainly as a result of interest charged due to late payments caused by cash flow issues. |
| | Who were the service providers and how much were they overpaid? | The items included penalties and interest paid to SARS, interest paid on court cases, interest paid to ESKOM, interest paid to Telkom, interest paid to various suppliers due to late payments as a result of cash flow challenges, and various items emanating from former Naledi Local Municipality fruitless and wasteful expenditure which included some of the items already mentioned. The report recommended that Council should condone and write off the related expenditure from the register of fruitless and wasteful expenditure. |
| | Who is accountable for this loss? | The expenditure was not a result of wilful and negligent act on the part of any official hence the recommendation and resolution of Council to condone and write off. |

| Š | Matterlissue | Progress/response |
|----|--|---|
| 52 | Page 3 paragraph 15 of the Auditor General's report | |
| | Material water distribution losses of R266 368 991 (2017 R217 478 344) due to technical losses, burst water pipes, leakages, faulty meters and unmetered sites. | |
| | What is the deadline of installing water meters in the Metro? | Installation of water meters is generally a moving target which is addressed on an ongoing basis. The City is currently busy with the condition assessment program which will be able amongst others to identify and quantify the backlog. Secondly, there is an ongoing program whereby the City is installing meters especially in both formal and informal areas where there are only communal systems. This is part of the R4,1 Billion business plan submitted to National Human Settlement and Water and Sanitation Department. |
| | How many times does the Municipality do inspection on water pipes and the water meters? | Water meters are monitored on monthly basis using the solar system in Finance. On water pipes, the City is currently developing an asset management system that will be operational by June 2020 thereafter a condition assessment will be done every five (5) years. |
| 25 | Page 3 paragraph 16 of the Auditor General's report | |
| | Was the investigation conducted in terms of theft, negligence and tempering. If yes, please enlighten the Committee what was the result of the investigation and who was held accountable? | Yes. A report was submitted to Council. |
| | Page 3 paragraph 17 of the Auditor General's report | |
| | In 2018 a debt collection company was appointed yet the Metro is still at loss in terms of debt collection. Can the accounting officer please inform us if the company has had a progress meeting with him and the number of successful debts collected? | The appointed service providers are responsible for collection of debts that are over 90 days whereas the City officials focus on the current accounts. The CFO and his team hold regular meetings with the service providers to evaluate and monitor performance of the contract. |
| | How can the Municipality allow debt to grow to this astronomical amount? | The Municipality is not allowing the debts to grow, and various initiatives and measures have been put in place to recover the debt. These includes, the process |

| S. | Matter/issue | Progress/response |
|----|--|--|
| | | of determining valuations, reading meters, registration of indigents, accurately billing and sending out consumers' statements, receipting payments and ensuring collection of outstanding monies on overdue debt through amongst others the disconnection of consumers with arrear accounts; recovery of arrear amounts through the rates clearance process; legal action against consumers where other initiatives have failed; signing of arrangements with overdue consumers and the institution of debit orders to ensure arrangement are up to date; recovery of arrear amounts through prepaid vending mechanisms and recovery of outstanding balances from Employees of the MMM. |
| 53 | Page 3 paragraph 18 of the Auditor General's report | |
| | The underspending of conditional grants is a concern. Is there a process or a plan to monitor the conditional grants spending? | Yes. A Steering Committee was established and items forms part of the EMT meetings. Again, the funds for grants have been ring-fenced to ensure that they are spent for the intended purpose only. |
| 25 | Page 3 paragraph 19 of the Auditor General's report | |
| | Is the billing dispute case between the Metro and Water Board still not resolved? | Not yet. The Municipality the Executive Mayor has formally requested the Minister of Human Settlement, Water and Sanitation to arbitrate on the dispute. The City received confirmation that the Deputy Minister of Water and Sanitation will handle the arbitration and are still awaiting his availability. |
| 55 | Page 215 Procurement and contract management | |
| | Why would supply chain have a poor procurement strategy, yet there is a supply chain policy to be followed. Who can be held accountable for not following the supply chain policies? | Supply Chain Management unit comply with the prescripts as per their SCM Policy, that clearly states the establishment of the demand/procurement plans. (Section 10.2 and its sub-sections). |
| | | After consolidation of the demand plans SCM will consolidate the needs of various departments that have same desired needs, the market is explored and analyzed. |
| | | During procurement process risk assessment is conducted by user department, which is subsequently verified by SCM in their own price analysis conducted. |

| No. | Matter/issue | Progress/response |
|-----|---|--|
| | | Supply Chain Management continuously engage the user department in adhering to the timelines as per approved Procurement Plans for service delivery to be attained. |
| | | The SCM policy is followed and the area that requires improvement is the time-lines of the procurement plan. |
| | Page 216 of the Audit | of the Auditor General's Report |
| 26 | Utilization of conditional grants | |
| | What was the Urban Settlement Development Grant spent on? | The budget was utilised for projects including bulk and reticulation projects in water and sanitation, solid waste weigh bridges, roads and storm water projects. |
| | Who signed off on the expenditure? | The invoices are received by the consultant who certify that the work was done. Thereafter it goes to the project managers to conduct further verification as to whether the job was done. It is then submitted to the General Manager to satisfy him/herself that the work has been done and that the invoicing is in order. It is then submitted to the HOD to confirm and recommend to the CFO for payment approval. If the invoice is above R5m, it is submitted to the City Manager for payment approval. |
| | Has any action taken against any officials or politicians for the above discrepancy? If not, why? | No. There was no misuse of funds. |
| | The Public Transport Network Grant was not spent for its intended purpose as required by Section 17(1) of Dora. What was the Public Transport Grant spent on? | The finding relates to the shortfall in the bank balances at the end of the financial year. |
| | Who signed off on the expenditure? | The invoices are received by the consultant who certify that the work was done. Thereafter it goes to the project managers to conduct further verification as to whether the job was done. It is then submitted to the General Manager to satisfy him/herself that the work has been done and that the invoicing is in order. It is then submitted to the HOD to confirm and recommend to the CFO for payment approval. |

| No. | Matter/issue | Progress/response |
|-----|---|--|
| | | If the invoice is above R5m, it is submitted to the City Manager for payment |
| | | approval. |
| • | Was any action taken against the officials or politicians? If not, why? | No. There was no misuse of funds. |

Adv. Tankiso Mea City Manager

CONFIDENTIAL



MINUTES of the QUESTIONS FROM THE ANNUAL REPORT 2017/2018

SECTION 79 COMMITTEE: MUNICIPAL PUBLIC ACCOUNTS COMMITTEE

LESLIE MONNANYANE
BUILDING
BLOEMFONTEIN

FRIDAY NOVEMBER 22, 2019 at 10:00

MANGAUNG METROPOLITAN MUNICIPALITY

MINUTES

Of the

SECTION 79 COMMITTEE: MUNICIPAL PUBLIC ACCOUNTS COMMITTEE

Held at

LESLIE MONNANYANE BUILDING BLOEMFONTEIN

On

FRIDAY, NOVEMBER 22, 2019

At 10:00

PRESENT

Councillor M Tladi (Chairperson)
Councillor LM Khunou
Councillor LM Maphathe
Councillor MI Mokoakoa
Councillor ML Mothupi
Councillor J Ramabolu
Councillor JE Petersen
Councillor M Davies
Councillor TD Masoeu
Councillor JE Seboloa
Councillor EM Mokhoanatse

IN ATTENDANCE

City Manager:

Head Department: Waste and Fleet Management:

Head of Department: Planning

Head of Department: Economic and Development

Head of Department: Engineering Services

Corporate Secretariat Staff:

Adv TB Mea Mr S More

Mr BS Mthembu

Mr T Maine

Mr M Ndlovu

Ms K Nziweni

The meeting only commenced at 11:00 as to allow for all members to arrive and to be seated.

Attached is a copy of the attendance register for record and audit purposes. (Pages)

INDEX

| ITEM NO | ITEM | |
|------------|--|--|
| 1 | OPENING AND WORD OF WELCOME | |
| 2 | NOTICE OF THE MEETING | |
| 3 | APPLICATIONS FOR LEAVE OF ABSENCE | |
| 4 | SECTION 79 COMMITTEE : MPAC: ADMINISTRATIVE AND OTHER INTERNAL RELATED MATTERS | |
| ITEMS | EMS DEALT WITH BY THE SECTION 79 COMMITTEE: MPAC PUBLIC PARTICIPATION | |
| 5.1 | QUESTIONS FROM THE ANNUAL REPORT 2017/2018 | |
| 6 | CLOSING OF SECTION 79 COMMITTEE : MPAC: SPECIAL MEETING | |

OPENING AND WORD OF WELCOME (MS)

Councillor M Tladi opened the meeting and asked one of the Community members to lead the meeting with a hymn and prayer and therefore declared the meeting officially opened and asked Councillors to introduce themselves to the Community;

INTRODUCTION BY COUNCILLORS

Councillor LM Khunou
Councillor LM Maphathe
Councillor MI Mokoakoa
Councillor ML Mothupi
Councillor J Ramabolu
Councillor JE Petersen
Councillor M Davies
Councillor TD Masoeu
Councillor JE Sebolao
Councillor EM Mokhoanatse

APOLOGIES

Councillor S Dyosiba, Councillor Snyman Van Deventer, Councillor TV Thatho, Councillor MB Mononyane(on whose behalf apologies were rendered accepted)

That the Chairperson gave a little background about MPAC and therefore indicated the following namely;

Noted.

WHAT IS MPAC

❖ That the purpose of the Municipal Public Accounts Committee was to strengthen the oversight over the executive and administration towards efficient use of Municipal resources.

That the Chairperson gave an opportunity to the City Manager: Adv TB Mea to address the Community and answer questions from the Annual Report

ITEMS DEALT WITH BY THE SECTION 79 COMMITTEE: MPAC PUBLIC PARTICIPATION

5.1 QUESTIONS FROM THE ANNUAL REPORT 2018/2019

That Adv TB Mea made a brief introduction to the Community about the executive and their specific role as Head of Departments in the Municipality. However, he further highlighted that the Head of Human Settlement Adv J Phaladi was out of town and the Head of Corporate Services was on sick leave;

Councillor M Tladi stated the Chief Financial Officer had to be part of the meeting. He had to be called to come and present in the meeting she further highlighted that the administration of the Municipality was failing residents as residents would ask for assistance from them however fail to assist elderly people as they don't have respect for elders;

The Chairperson Councillor M Tladi afforded an opportunity to the City Manager to start with the report and he highlighted the following namely;

- That the first question state what measures took place between the Executive to have a clean leadership?
 - In Response: The measure that was taken was that in the Executive there are a number of Committees within the Municipality and there are also Councillors within them therefore the Committees makes sure that the Executive follow rules and regulations;
- That there was a financial disciplinary board that board where they monitor misconduct regarding the usage of money;
- That Internal Audit manages the books of the Municipality;
- That there are also section 80 Committees which assists the Executive Mayor
- That there are oversight structures and that the only person who can interact with political interference is the City Manager and then take it to Council;
- That the Audit Action plan was tabled at Council and there was a server crash therefore the report of the Auditor was delayed and it was presented to Council at August however on the month of January the action plan was presented on time to Council;
- That the third question was how come did the different Committees not sit?

In Response: That when the schedule is done the dates are taken out however the schedule does not stet which Committees should sit or take place therefore the Chairperson of the Committee should be the one responsible for the sitting of the Committees;

- That if committees fail to sit a meeting between the Executive Mayor, Speaker and the City Manager would take place just to seek clarity on why the committee did not sit;
- Inputs made by or questions Councillors were the following namely;
- That with question five the City Manager states that it is the responsibility of the Chairperson to call a meeting however some committees had failed to sit;
- That last time when there was a server crasher there was a planned meeting that was scheduled to take place between the City Manager however the meeting till date has not set:
- That there are different section 79 and 80 committees however section 80 did not sit and its committees of the Executive Mayor

In response the City Manager highlighted the following namely;

- That the server crasher was led to power dips to the crash therefore it crashed for three months therefore technicians had to make sure that the information can be retrieved safely;
- Quarterly meeting that are legislated are Council and Mayoral Committee however there are no rules or law that states that section 79 or section 80 should sit;
- That after the Annual Report has been done the Auditors are able to know if the Municipality has moved from a disclaimer or not;

That the City Manager continued with the responses and therefore he highlighted the following namely;

- That another question was does the Executive Mayor take note of what was said by the President at the State of the Nation Address?
 In Response: The Mayor did take note of it and when she was dealing with finance, she took note of the priority of the state of the nation and therefore there are moments were the Municipality faces unforeseen circumstances;
- That was the adjustment budget done in January 2019? In Response: The adjustment budget was done in March therefore the law allows each Municipality that if it happens that there is another money that is extra the Municipality should go to National Treasury and indicate that there was extra money found after that National Treasury will indicate where that money should go;
- At the end of January there should be an Annual Report that should be tabled at Council and an Audit report should be presented;
- At the end of February there should be section 71 reports that has to be done every month in terms of goals that every department has set;
- At the end of April, a quarterly report is presented to National Treasury however a mistake was rectified that when a quarter has ended the Council meeting should take place;

- At the end of June a budget was submitted along with the IDP;
- That a performance agreement was submitted in July and there were made available to everyone;
- That the budget process plan, BEPP, SDBIP were also approved;
- That during the quarter ending October 2018 most of the reports were not yet finalised due to the server problem;
- That Evaluation in terms of the new guidelines there must be a new Evaluation Committee that has to be established;
- That the question regarding the planning department in terms of mechanisms in place of fire safety mitigation in Botshabelo Fire station?
 In Response: In 2011 Mangaung Municipality opened and launched a satellite fire station in Botshabelo Industrial Area. This fire station is close and its proximity improve fire challenges in Botshabelo;
- Another question was when was the completion of the fire station? In Response: That the Municipality was negotiating with FDC about the fire station;
- ❖ That when how far was the renovations of Auther Nathan swimming pool? In Response: The Municipality was engaging with private sectors to get external funding as the premises has historic sites;
- That could the Municipality provide data of the developed SMME's in the City?
 In Response: The data was available and SMME's was developed in the City;
- That which programs has the directorate developed and implemented in relation to rural development and investment opportunities?
 In Response: In terms of helping small business people in Botshabelo there were hawking stalls available for business use;
- That there were permits that was issued out to people in terms of selling their goods legally at Floreat Mall;
- ❖ That what might be the cause for the alleged unpalatable water in the city? In Response: When water does not flow or move it causes a green substance therefore it causes the water to have a smell;
- That what is the cause for continuous shortage of water in the City? In Response: Water pipes were old however the Municipality was working on a strategy on how to upgrade the pipes;
- That how far is the completion of WWTW in Botshabelo, Thaba Nchu and Sterkwater phase 2?
 - In Response: Botshabelo and Sterkwater the design has been completed and next year an allocation will be done to start the process and the Thaba Nchu will be done on 2021;

- That how far is Maselspoort water recycling project? In Response: In terms of section 116 it was approved at Council and implementation would take place;
- That in terms of Finance, residents and Businesses owed the Municipality therefore disconnection would take place;
- That are there any practical cost containment measures in place for the city and are they implemented?
 In Response: A cost containment was practical and was applied therefore
 National Treasury issued a regulation that had to be followed;
- That which areas have benefited from the acquisition of eight (8) strategic land parcels for the implementation of mixed-use developments?
 In Response: Areas such as Bloemfontein, Bothabelo and Thaba Nchu was outlined for the implementation of mixed developments;
- How many applicants have benefited from the housing typologies and tenure options (ownership, rent, rent-to-buy and mortgage loans)? In Response: Municipality helps in different housing and it is in Hillside Development;
- That Botshableo West there should be an advert and Council had to approve;
- That Botshabelo, Thaba Nchu model had to be established for people to get houses;
- Provide the progress report regarding the development of the three parks (Soutpan, Dewetsdorp and Wepener) what was the budget allocated for each park? In Response: That three parks were budgeted for Soutpan, Dewetsdorp and Wepener therefore the Dewetsdorp park the money was not enough however the parks would still be established;
- That there was a delay on the Soutpan and Wepener parks however health and safety measures should be considered;
- That how far is the relocation of the new Zoo to Kwaggafontein? In Response: That the Zoo had to be relocated to go to Kwaggafontein however it is a project which contains lots of money as it contains many designs;
- ❖ That the Zoo had to be kept on hold as the small Municipalities joined the Metro Municipality therefor the project of the Zoo had to be kept in abeyance;
- That what is the progress regarding the development of a Regional Cemetery in Nalisview? In Response: The Municipality bought a land as the other part of the cemeteries were full therefore there was progress however the delay was that the agreement of N6 road it was a provisional road and negotiations were taking place;
- That what caused the delay for the Bid Adjudication Committee meeting to take place, provide detailed information?
 In Response: When the bid closes it takes 14 days and the Evaluation must take place and the Adjudication Committee follows however the City Manager always engages with the Chief Financial Officer;

- That why where the Bid Adjudication Committee meetings called during the last month of the end of the financial year (28 June)?
 In Response: Under unforeseen circumstances the Adjudication Committee did not sit;
- That why was the tender re -advertised? What caused the delay during the first advert?
 In Response: The Municipality was dealing with the issue of vacant positions therefore they would be advertised;
- That why the directorate was not advised on the functionality requirements before the advert was issued?
 In Response: Reports were made by the Departments after they submit them to the Specification committee therefore the committee would recommend the report to the Evaluation committee;
- That there was a system that was in place that had to detect when there is a valuation and it would issue out a letter of arrest;
- ❖ That can you please advise? What recourse do Mangaung Metro has when the appointed contractor does not comply with the terms and conditions of the contract. Again, were these conditions of compliance entailed on the contract of this appointed contractor?
 - In Response: When an engagement was conducted between contractors and not respond in a respectable manner a written termination would be done;
- ❖ That it has become a common reasoning on previous reports that non-performance is due to delays in SCM to execute their processes for the work to be done. Are there any target deadlines at SCM to roll out the processes in time and matching the IDP targets requirements? If so, are these targets included on SCM policy or Official Work Instruction bulletin?
 - In Response: That Technical reports and the Adjudication Committee are of the mistake that at the Supply Chain they send it to the project manager not the Head of Department therefore an agreement was reached that states that documents should be signed by the Head of department in that manner they won't take long;
- ❖ That it is note that T Sefatsa's suspension has now lasted for over two years. Is T. Sefatsa on paid suspension? If so what is the cost implications to this effect? Again what is the reason that this suspension is not brought to its finality until now? Is the matter on the hands of external bodies or is still internal, if still internal when is this matter going to be settled?
 - In Response: That a disciplinary hearing had taken place and a register should be made available therefore Head of departments should monitor such suspensions;
- That in terms of the bucket system the project needed 4.1 billion so that people can use normal toilets however the municipality did not have that amount of money however an engagement with Human Settlement was taken:
- That VIP toilets we installed to assist in the meantime however the Municipality was still working on normal toilets;

- That it was not stated where repairs and maintenance were done and when Councilors and residents call that information was available as there were several operational matters;
- That overtime of Waste and Fleet workers were over used however it was monitored in terms of shift workers:
- That in term of the law Councilors declare after 60 days if there are no change;
- That EPWP had two sections therefore the orange ones received grants;
- That in terms of irregular expenditure there was no deviation however deviation was dealt differently;
- That unauthorized expenditure an investigation was done however they were not concluded;
- That according to installing water meters there were no deadlines as residents move in new houses every time;
- That inspection was done on water meters however are monitored on a monthly basis in terms of underground water however the pipes are monitored every five years;
- That debt collection companies were operational however there is still no collection to answer that is debt collectors are given 90 days and older debts;
- That Steering Committee was formed with Different Departments in terms of monitoring the grants;
- That the Bloemwater situation was not resolved therefore it needed the Minister to intervene regarding who was right or wrong regarding the matter;

Inputs made by or questions Councillors were the following namely;

- That the Chief Financial Officer had to be part of the meeting as the City Manager raised issues regarding the budget;
- That did the Municipality have money or not?
- That in terms of Economic Development most people don't have jobs however the Department talks about hawking stalls however there were several car washes in the location and people who sell vegetables why does the Department only create hawking stalls instead of helping people out?
- That the Zoo project did not take place because of budget containment however the animals are being stolen;
- Was there adequate budget for the posts?
- That the process of the bids and the delays of the bids there was a problem as there were no safety measures taken;

- Why did the Grant money pay salaries and not do projects for people as a lot of people were struggling;
- That why was overtime spend on Waste and Sanitation and not hire people with that money?
- That why don't the Municipality buy cars to take Waste however they buy white Fleet cars;
- That the traffic system was to be renewed but the contractor was not paid correct and he planned to withdraw from the project;

In response the Head of Department: Economic Development, Mr T Maine highlighted the following namely;

- That the department got the money from National Treasury in terms of Grants and the Municipality;
- That young people were called by ward Councillors and training was provided and when tenders were issued out small business people and women would be given first preference;
- That in terms of people selling the Department afforded them the opportunity to come up with business proposals;
- That those hawking stalls were approved by National Treasury and therefore would be done in Thaba Nchu for young people and other business people;
- That Architects would be called to Thaba Nchu therefore those business people would be given necessary training;

In response the Head of Department: Waste and Fleet Management, Mr S More highlighted the following namely;

- That Waste Management deals with cleaning the City and therefore overtime showed that there was shortage of staff within the Department;
- That the Waste Department was in a process of hiring people with that money of overtime however that money was misused on officials;
- That there are people who would work in the afternoon and at night however it would not cost the Municipality;
- That vehicles of service delivery needed to balance with small vehicles however big cars were bought;

In response the City Manager, Adv TB Mea highlighted the following namely;

- That disconnection should have started however it would be done and that should generate money for the Municipality;
- That the Zoo is one of the facilities that was needed to attract tourists:
- That the argument that was raised was that roads were in a bad condition therefore the Zoo had to be kept in abeyance;
- That vacancies would be filled in starting form January 2020;
- That the issue of security regarding tenders that were missing a camera was installed to monitor dropping off tender documents and collecting them;
- That the issue of grants caution was made therefore collection would be done;

Inputs made by or questions Councillors were the following namely;

- That Head of Department of Economic Development stated that he went to the community and issued out certificates however did the certificates guarantee a job for those people?
- That land has been given to developers and not people however people want to build houses on those lands:
- That administration people from the Municipality did not want to meet with residents from the community to explain to them about how important it was for them to pay their services;
- That the Head of Department of Economic Development stated that there was training however if there was a specific training why was other Councillors not aware of it?
- That there was no gravel road in Botshabelo and there were people who lived there illegally;
- That on the N8 courier door when residents close the road that was only then when the Municipality would take them seriously;
- That there were people from the call centre calling on behalf of the Municipality stating that people owe the Municipality money however the people were rude to clients or residents;
- That why did the Municipality down grade?

In response the City Manager, Adv TB Mea highlighted the following namely;

Regarding down grading there were companies such as Moody, who monitored intuitions and how they performed the main issue they identified in Municipality was that the cash flow was low and payment agreement was exceeded of 30 days;

- That the audit opinion went to unqualified to qualified;
- That the issue of debt collectors the matter was taken to management therefore it would be monitored:
- That the issue of disconnecting it would be difficult because last time when it was done it caused a difficult issue because the City Manager was called by the Department of labour therefore it makes it difficult to disconnect;
- That within the community disconnection would be done also;
- That Managers who did not report at work there were issues about them too;

In response the Head of Department: Engineering Services, Mr M Ndlovu highlighted the following namely;

- That the problem with the gavel roads was due to resources and trucks were not enough therefore the Department relied on the service providers;
- That there was a cash flow problem and rainy season was approaching therefore the gravel road would have to wait until February;

In response the Head of Department: Economic Development, Mr T Maine highlighted the following namely;

- That the certificates were given out were based on skills development and training and the qualification certificate would be given afterwards;
- Training that was led by MMC was given to Thaba Nchu, Botshabelo and Soutpan and the announcement was done through the Speakers office and ward Councillors;
- That when training was about to take place in Bloemfontein communication would come from the Speakers office to ward Councillors;

That the Chairperson Councillor M Tladi stated that she will take questions from the Community members however she was not allowed too however she will make an exception;

Concerns raised by the Community members are the following namely;

- That the City Manager spoke about the performance agreement what would happen if the actual performance was not met?
- That the cemetery that was constructed on the N6 road was it not far from the people?
- That residents went to the Municipality to reduce the water bill however officials from Municipality installed water meters, but the water bill was not reduced;

- That regarding the indigent form it was completed however nothing was done;
- ❖ That old people at the clinic were not treated well however they go there at 5am and leave at 5pm therefore they would wait long to be helped;
- That why are animals being removed from the Zoo as it's an historic place for the generation of today;
- That there was an official of the Municipality who unblocks pipes who did not respect residents;
- That the City Manager should monitor people who install meters however when the account comes it states that a person owes R34000 however an indigent form was completed;

In response the City Manager, Adv TB Mea highlighted the following namely;

- That the issue of performance an establishment of a committee was made to monitor performance in the Municipality;
- That with regards to small business it should state that pending on appointment
- That regarding the Nalisview site finding another site would be difficult as that site should be tested;
- That regarding the clinic of Rocklands a meeting would take place between the Head of Department and the Minister;
- That immediately after being registered as an indigent that debt of water had to be removed;
- That contact details had to be displayed on the vehicles of Municipality for the Community to report misconduct of officials;

That the Chairperson M Tladi highlighted the following before closing the meeting namely;

- That a formal written warning should be issued out to an official who unblocked pipes who did not treat residents in a respectable manner;
- That the problem regarding indigents should be approved immediately and the process should be done;

RESOLVED

That the Chairperson Councillor M Tladi gave Councillors the Annual Report and a follow up would be done next week based on the Annual Report.

5. CLOSING OF THE SECTION 79 COMMITTEE: MPAC QUESTIONS ON THE ANNUAL REPORT 2018/2019

The meeting terminated at 14:30

CHAIRPERSON: SECTION 79: MPAC COUNCILLOR M TLADI

SECRETARIAT UNIT Bram Fischer Building Bloemfontein NOVEMBER 22, 2019



Committee Services

ATTENDANCE REGISTER SECTION 79 COMMITTEE: MUNICIPAL PUBLIC ACCOUNT COMMITTEE

| TYPE OF A MEETING | SPECIAL MEETING |
|-----------------------------|--|
| DATE | 22, NOVEMBER 2019 |
| TIME | 10: 00 |
| VENUE | LESLIE MONNANYANE BUILDING |
| NAME | SIGNATURE |
| CLR MM TLADI (Chairperson) | The |
| CLR S DYOSIBA (Whip) | |
| CLR LM KHUNOU | 1 Oeuf |
| CLR LM MAPHATHE | hustalla |
| CLR MI MOKOAKOA | Jon 911 |
| CLR ML MOTHUPI | Mar |
| CLR J RAMABOLU | |
| CLR JE PETERSEN | Als - |
| CLR M DAVIES | the state of the s |
| CLR TD MASOEU | MAGN |
| CLR JE SEBOLAO | Belie |
| CLR TV THATHO | |
| CLR B MONONYANE | AL |
| CLR EM MOKHOANATSE | Atolling |
| CLR E SNYMAN van DEVENTER | |



| TYPE OF A MEETING | SPECIAL MEETING | | | |
|-------------------|----------------------------|----------|--|--|
| DATE | 22, NOVEMBER 2019 | | | |
| TIME | 10: 00 | | | |
| VENUE | LESLIE MONNANYANE BUILDING | | | |
| NAME | DESIGNATION SIGNATURE | | | |
| GA NTSALA | SM: AUDIT | | | |
| 5 Nac | HOD Well Mad | A. | | |
| Ti Alex | City Manager | () (4 () | | |
| BS MIHEMRI | HOD: PlANONING | , (6 | | |
| T. Maine | HOS: ERB | Maire | | |
| M Nollow | 10 D: ES | 2 | | |
| _ | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |



DATE: 22 Nov. 2019

| NAME & SURNAME | ADDRESS | WARD | CONTACTS | SIGNATURE |
|---|--------------------------------|-----------|------------|-------------|
| Vuyelne Michosane | 327 China Square | S | MA | |
| Vuyelwe Michosane Mandaber Galashur Flisa Intalia | 398 Chur Sovere | 5 | MIA | 7 |
| Elise Tokolo | KOCKCICHG | 9 | M/A | Takylu |
| Massbarge Mkabile | 19 Plaisir TORRACT 27780 | | 0720797510 | MAD |
| Soph Moses | 27780 Cha Sque | - 5 | ~ | Sophy |
| N. Keeling | Rockley 9708 | 5- | 0834913818 | The follows |
| Mis. Khonkhobe | 9708 Bobostreet Z779 | Rohela 13 | 0794092256 | Bhowldreli |
| Mozipho Bupphi | 2779 Chinasa | 5 | 0718394336 | M. Buyphi |
| J MDUMA | 529Langu | 5 | 0633678343 | Dalbara |
| Herdirk Mosotho | SIM SEI | 5 | | 92/0 |
| | | | | 7 |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |



DATE: 22 Nov. 2019

| NAME & SURNAME | ADDRESS | WARD | CONTACTS | SIGNATURE |
|--------------------|------------------|------|-------------|--|
| Nombuldo Beru | 860Megu | 5 | 0835060762 | Noteme |
| Thandi Bengery | \$ SGM | 5 | 0635899876 | 117/527 |
| Sesame Rautse | In Breaks | 17 | 0818589445 | Mon to. |
| Caselehelme Lefika | 27/41 Zimst | 15 | 0731963279 | litie |
| NosiPHO MOSOTHO | DIGENS | 15 | 0731963279 | Masto |
| Debula Wynn | 975 Mostra | S | D738530592 | S. S |
| Patricia Marrela | 17593 PHASE 2 | 9 | 0718971467 | Plando |
| THEMBINEOS | 6-5 ZIM | 5 | 0767688160 | -100 |
| Aloxondo lecho | 1055 - | 5. | 0732809257 | Mark |
| K. TSEMOLI | mmm | | 0784842107 | Deve |
| M. Z Dujker | Rockleind | | 065345528 | 7 The key |
| N.M KHATLAKE | IIM hoo | 5 | 07627050 | auffake |
| p Waseriselia | 1007 | 13 | 075086 280 | Donne |
| Glesa Thisle | MMM | 5 | Pacingramic | TO TE |
| Monyete Lethel | una | 5 | 8733628764 | |
| Mutokeu | therse. | 5 | | theix |
| NORMANE TP | 9598 Boogsen | 5 | 0789509111 | T. Nopha |
| PHANDLE MOD | Per Han | 5 | 9671374389 | |



DATE: 22 Nov. 2019

| NAME & SURNAME | ADDRESS | WARD | CONTACTS | SIGNATURE |
|-----------------|-------------|------|-------------|------------|
| main Kula Hire | 31026 Rj. | 2 | 0838831961 | nother |
| PJ Moleti | 7002 | 5 | 0635650 | 160 Jondy |
| F. J. Majenge | 79116 | 5 | 082053499 | 7 Figure 1 |
| ND Nacingdo | 285 Mala | S | 0283830363 | TAD |
| NJ Dingaa | 532 Naby | 5 | | M lugar |
| Z.S. NTLATHI | 6012 Masati | 5 | 079973702 | Dath! |
| L. PHIRI | 996 ZIM | 5 | 016 1685450 | 6> |
| Fouth Mckaulez | 87 N920 | 5 | 0781941753 | schooles |
| Ledil Manbayu | 3PP MU | 67 | | 1 Nambey 4 |
| Nobusty Madlang | | 5 | 0604021317 | Man 1 |
| Soprie Kerna | 25174 | 5 | 0605855966 | A |
| Tratery Marvine | 2/3/ | /3 | 0730998320 | Marone |
| Zonde Bukok | | 5 | 0138961437 | Potato |
| Thy lamangit | 143 | 2 | 0 R-15-9092 | |
| Talaka Khumale | | S: | 673 024 338 | Vielnala |
| Mana Klube | 173 | È | 07203,9572 | the |
| SIMONNDAMON | 167 | 5 | 072014402 | |
| Vithaya Ende | 47844/13 | 5 | 0781181163 | BTShefo |



DATE: 22 Nov. 2019

| NAME & SURNAME | ADDRESS | WARD | CONTACTS | SIGNATURE |
|-------------------|------------------|----------|-------------|------------|
| EMILY RAMORENA | 6975 | WARD 5 | 0634446124 | Edm |
| Confrey N(Con | 8010 | NoM: Bin | 073745978 | 25% |
| Sounds Mokapanele | 5929 | WARD14 | 0422319049 | SM |
| N.Milo | Matanzina 172 | wards | C186134156 | Book |
| S. Perex. | 168Matonzi. | wards. | 0729563118 | M.S. PETEL |
| J. W. Dely. | 168 Rock | 5 | 0791900141 | Ser |
| K. Johnson | 9673 Rocks | 5 | 0736 66449 | Ł |
| JEMIND M. | 962 Rax | 5 | 0791688983 | 17. |
| S. HOKDANG | 3489 NK | 4 | 078263506 | A |
| K. CMb oxwan | 40857/2 | 5 | 0810938616 | K. Cn/pau |
| | 236 Rock | 1 | 0718987508 | Mesug |
| EPHRIAM Skurler | 10801 | WARDS | 073555 148 | o Cale |
| Tymelo PITSO | 7360 | 13 | 5249542JS\$ | Wiss. |
| BATLE phelane | 7808 | 15 | 0744611371 | Thelane |
| Vuyelwa Kotelo | 53693EHS | 13 | 0827414103 | 1(6) |
| Nomia Khuelat | 2753 | 5 | 0633329573 | Bueleta |
| Ohames | 277 OR | C.S | | Tohrans |
| ALTHA L | 2770 | 5- | | 6 |