# COUNCIL ITEM: 15 JANUARY 2021

# MANGAUNG METROPOLITAN MUNICIPALITY MFMA SECTION 52 (d) REPORT FOR 2ND QUARTER SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (01 OCTOBER 2020 – 31 DECEMBER 2020)



### EXECUTIVE SUMMARY OF REPORT

- This report sets out performance against the Integrated Development Plan (IDP) and Service Delivery and Budget Implementation Plan (SDBIP) for the 2<sup>nd</sup> quarter period of 2020/2021 financial year, i.e. 01 October to 31 December 2020. Performance is accounted for, based on the delivery of projects and/or services in the IDP and SDBIP for which the Mangaung Council is responsible for implementing.
- 2. The SDBIP for 2020/2021 has identified 231 projects/programmes that will be implemented by the city. Furthermore, the city will be reporting on the Circular 88 as legislated by the National Treasury.

Departments	MMM Performance Measures identified for implementation in 2020/2021	Implementation of Circular 88 (Output Indicators) to National Treasury	Reporting on Back to Basics to CoGTA
Planning	14	3	None
Economic and Rural Development	3	None	None
Engineering Services	53	7	Yes
Fleet and Solid Waste Management	27	1	Yes
Centlec	4	4	Yes
Social Service	29	3	Yes
Finance	8	2	Yes
Human Settlement	32	3 ready for reporting and 2 not yet ready due to non Accreditation for building houses	None
ОСМ	21	2 ready for reporting and 3 not yet ready with Bus services	Yes
Corporate Services	40	7	Yes
Total	231	32 out of 37	

3. The process of developing this performance report followed the MFMA as indicated in Section 52 (d). The city had a schedule that was approved by council and the departments needed to adhere to with the submission of their reports and Portfolio of Evidence (*see the table below*) as well as the authenticity letter ought to be signed by the Head of the Department. This was to enable the office responsible for IDP and PMS to complete the report and submit to all council committees on time and subsequently be approved by council within 30 days. It should however be noted that not all the departments have submitted their reports on time to enable the IDP and PM office to complete the compilation of the report on time.

Name of department	Quarter 2 SDBIP and POE Submission date	Verification Date and	I Time
Planning			09:00 - 09:30
Economic and Rural			09:30 – 10:00
Development			
Engineering Services			10:00 – 11:00
Fleet and Waste			11:00 – 11:30
Centlec			11:30 – 12:00
Human Settlement	08 January 2021	11 – 12 January	12:00 – 12:30
Corporate Services	(Friday)	2021 (Mon - Tues)	13:30 – 14:00
Finance			14:00 – 14:30
Social Services and Metro			14:30 – 15:30
Police			
Office of the City Manager			15:30 – 16:00
(IPTN, CRO and Internal			
Audit)			

- 4. The 2<sup>nd</sup> quarter had <u>231</u> projects and services were identified for implementation and the performance of the City was as follows:
  - (6%) 14 of the projects had <u>outstanding</u> performance;
  - (3%) 8 of the projects and/services have performed <u>significantly, exceeding expectations</u> on its performance;
  - (29%) 66 of the targeted projects and/or services were met;
  - (10%) 22 of projects and/or services have performed <u>below</u> expectation but progress was already being made in this regard; and
  - (38%) 89 of projects indicate <u>unsatisfactory level of performance</u> and;
  - (14%) 32 of Projects to be rolled over to the next quarter.
- 5. Corrective measures and/or action plans have been developed for those indicators, targets, projects and/or services where performance is lower than anticipated and not fully effective.

### 6. Summary of Projects/Services for the 2<sup>nd</sup> Quarter (01 October – 31 December 2020)

Level	%Score	Terminology	Total	%	Status
5	130+	Outstanding Performance	14	6	*
4	101% - 130%	Performance Significantly Exceeds Expectations	8	3	$\mathbf{X}$
3	100%	Target Met	66	29	
2	50 – 99%	Performance Below Expectation – <i>with progress being made</i>	22	10	
1	0 – 49%	Unsatisfactory Performance	89	38	
-	-	Projects to be rolled over to the next quarter	32	14	**
Total			231	100	

#### **REPORT OVERVIEW**

#### The report provides information covering the following areas:

- 7. The Council's progress in delivering the projects and/or services identified in the Service Delivery and Budget Implementation Plan for 2020/2021.
- 8. The Council's achievement against targets that can be measured on a quarterly, mid-year or an annual basis at this point in time.
- 9. Intervention mechanisms or correction actions for lower than expected and/or unsatisfactory/unacceptable performance have been identified and will be implemented by the Executive Management Team in the next quarter (Jan Mar 2021).
- 10. At high level, the City Manager continues to implement some critical interventions to drive improvement in financial performance, projects and service delivery.

Departments	Number of projects /services	Projects with Outstanding Performance	Projects significantly exceeding target	Projects target met	Projects below target with progress	Projects with Unsatisfactory performance	Projects to be rolled over to the new financial year
Planning	14	0	0	10	3	1	0
Economic and Rural Development	3	0	0	2	1	0	0
Engineering Services	53	1	0	12	6	21	13
Fleet and Solid Waste Management	27	3	0	5	3	16	0
Centlec	4	0	0	3	1	0	0
Social Service and Metro Police	29	3	5	8	3	10	
Finance	8	1	1	4	1	0	1
Human Settlement	32	1	0	0	1	15	15
OCM	21	3	2	9	0	4	3
Corporate Services	40	2	0	13	3	22	0
Total	231	14	8	66	22	89	32

#### PROJECTS AND/OR SERVICES OVERVIEW PER DEPARTMENTS

#### CONCLUSION

#### Mangaung Indicators

The performance in the second quarter report shows that the Council is progressing at <u>(38%) 88</u> – projects/services) with reference to optimal functionality and effectiveness of user departments performing **outstandingly**, **significantly exceed and fully effective** on the set targets. Furthermore, <u>(10%) 22</u> – projects/ services) shows that user department have performed <u>below</u> expectation – with progress being made. There is a worrying performance in relation to <u>(38%) 89</u> – projects/services) that registered <u>unsatisfactory performance</u>, and further <u>(14%) 32</u> – projects to be rolled over to the next quarter.

#### **Circular 88 Indicators**

The performance in the second quarter report shows that the Council is progressing at (35%) 13 – projects/services) with reference to optimal functionality and effectiveness of user departments performing **outstandingly**, **significantly exceed and fully effective** on the set targets. Furthermore, (19%) 7 – projects/ services) shows that user department have performed <u>below</u> expectation – with progress being made. There is a worrying performance in relation to (24%) 9 – projects/services) that registered <u>unsatisfactory performance</u>, and further (22%) 8 – projects to be rolled over to the next quarter.

#### RECOMMENDATIONS

It is recommended that:

Council approve the 2<sup>nd</sup> quarter report (01 October – 31 December 2020).

Submitted

Mr. Teboho Maine Acting City Manager

Date: 2021.01.22

Approved / not Approved

on

Cir. Molefi Morake **Acting Executive Mayor** Date: 2021'01.22

# PLANNING

NATIONAL KEY P	ERFORMANCE AREA (NK	PA):		MUNICIPAL INST	TUTIONAL DEVEL	OPMENT AND TRA							
MEDIUM TERM S	TRATEGIC FRAMEWORK	(MTSF):		08 – SUITAINABLE	E HUMAN SETTLE	MENT AND IMPRO	VED QUALITY OI	F LIFE					
INTEGRATED UR	BAN DEVELOPMENT FRA	MEWORK (IUDF):		01 – SPATIAL INT	EGRATION								
FREE STATE GRO	OWTH AND DEVELOPMEN	IT STRATEGY (FSG	DS)	INCLUSIVE ECON	IOMIC GROWTH A	AND SUSTAINABLE	JOB CREATION						
CIRCULAR 88 RE	PORTING REFORMS			CITY TRANSFORM	MATIONAL INDICA	ATORS (BEPP)							
SUSTAINABLE DE	EVELOPMENT GOAL (SDG	i)		SDG 11 – MAKE C	ITIES AND HUMA	N SETTLEMENT IN	ICLUSIVE, SAFE,	RESILIENT AND SU	STAINABLE				
MANGAUNG STR	ATEGIC DEVELOPMENT F	REVIEW		SPATIAL TRANSF	SPATIAL TRANSFORMATION								
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCI INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANCE	VARIANCE	CORRECTI VE ACTION	STATUS	
Land use management scheme	align all land use scheme with SPLUMA	New	% of Development of Lums	100 % completion of LUMS	ompletion of LUMS completion of LUMS LUMS								
Township establishment farm Klipfontein	Follow all township establishment process e.g. conduct specialized studies etc.	100% completed township establishment farm Klipfontein	Number of township establishment completed	LUMS     LUMS     LUMS     LUMS     Number of     1 township     3 443 982     Consideration of     Specialist studies     N/A       1 township     establishment     township     establishment     processes     specialists'     are being       completed     completed     completed     completed     completed     by stake holders								$\overline{}$	
Township establishment Botshabelo Sepane farms	Follow all township establishment process e.g. conduct specialized studies	100% complete	Number of township establishment completed	1 township establishment processes completed	Number of township establishment completed	1 township establishment processes completed	1 285 783	Consideration of specialists' studies	Specialist studies are being considered by stake holders involved eg Destea	N/A	N/A		
Formalization of infill planning all wards	Follow all township establishment process e.g. conduct specialized studies	Percentage completed of formalization of infill	Number of township establishment completed	% of completed formalization of infill       Number of township establishment completed       % of completed formalization of infill       7 117 562       consideration of specialists' studies       Specialist studies considered, comments received       N/A       N/A								$\overline{}$	
Number of meetings (MPT)	Develop meeting schedule	New	Number of MPT meetings	10 MPT meeting	Number of MPT meetings	10 MPT meeting	OPEX	3 meetings	1 MPT meeting held	-2	Fast Track		
Decisions processed by the MPT	Record and issue decisions letter to the applicant	New	Number of Decision letters processed	Number of Decision letters processed	Number of Decision letters processed	Number of Decision letters processed	OPEX	Number of Decision letters processed	25 decisions made , 2 rejected and 6 going for hearing	N/A	N/A		

Construction of a new community centre in Thaba Nchu	Follow SCM processes	Design development complete	80% progress with compilation of tender documentation	Commence construction of community hall	100% complete construction of community hall	Construction to be 20% complete	9 505 389	Finalization of bid adjudication process	Tender docs to be completed and SCM process to commence.	Tender docs incomplete	Tender docs to be completed in 3rd quarter. SCM process to follow thereafter.	
Rehabitation of Atrher Nathan swimming pool	Follow SCM processes	Design documentation completed	progress with compilation of tender documentation	100% rehabitation of Ather Nathan swimming pool	100% rehabitation of Ather Nathan swimming pool	100% rehabitation of Ather Nathan swimming pool	1 354 633	Finalization of bid adjudication process	Team of consultants to be appointed	None	N/A	<u></u>
Construction of New Fire Station, Botshabelo	Follow SCM processes	Design Documentation complete	90% progress with compilation of tender documentation	Commence construction of Fire Station	100% complete construction of Fire Station	Construction to be 30% complete	14 418 803	Finalization of bid adjudication process	Tender docs to be completed and SCM process to commence.	Tender docs incomplete	Tender docs to be completed in 3rd quarter. SCM process to follow thereafter.	
Educational and awareness programmes	Develop educational materials, conduct visits and organize workshop	4 educational awareness programme, conduct visits and organize workshop	Educational and awareness programmes	100% educational and awareness programmes complete	Number of educational and awareness programmes 00° complete	4 educational and awareness programmes 00% complete	OPEX	2 Educational and awareness programmes	2 Educational and awareness programmes	None	None	<b>··</b>
Environmental compliance	Develop a compliance audit plan	Develop a compliance audit plan	Compliance audit conducted	Compliance audit conducted	Compliance aud conducted	Number of audits conducted	OPEX	1 audit	1 audit	None	None	$\mathbf{\dot{c}}$
Metropolitan open space systems	Development of a moss policy	Service provider appointed	Compilation of Moss pilcy document	100% development of metropolitan open space system	development of metropolitan open space system	100% development of metropolitan open space system	OPEX	Ecological and Wetland Assessment Report Complete	Phase 3 - Wetland Ecological and Assessment Report Complete	None	None	<b>···</b>
Financial report done once a month	Keep records of financial statements	3 financial reports	3 financial reports	Number of financial reports	3 financial report	Number of financial reports	OPEX	3 financial reports	3 reports	None	None	$\mathbf{C}$
Health inspection done once a month	Develop a schedule for inspections	Develop a schedule for inspections	Identify health inspections to be done	Number of health inspection conducted	Number of healt inspection conducted	Number of health inspection conducted	OPEX	3 health inspection Conducted	3 reports	None	None	$\mathbf{C}$

# ECONOMIC AND RURAL DEVELOPMENT

NATIONAL KEY P	ERFORMANCE AF	REA (NKPA):	LOCAL ECONOMIC DI	EVELOPMENT									
MEDIUM TERM S	TRATEGIC FRAME	EWORK (MTSF):	04 – DECENT EMPLO	YMENT THROUGH	INCLUSIVE GROWTH	l							
			07 – VIBRANT EQUITA	ABLE SUSTAINAVL	E RURAL COMMUNITI	ES CONTRIBUTING	G TOWARDS FO	OD SECURITY FOR	ALL				
	BAN DEVELOPME	NT FRAMEWORK	02 – INCLUSION AND	ACCESS									
(IUDF):			03 – GROWTH										
FREE STATE GRO		LOPMENT	SUSTAINABLE RURAI	DEVELOPMENT,	INCLUSIVE ECONOMI	C GROWTH AND S	USTAINABLE JO	BCREATION					
CIRCULAR 88 RE		MS	HOUSING AND COMM	IUNITY FACILITIES	3								
SUSTAINABLE DE		. ,	SDG 8 – PROMOTE S	END HUNGER, ACHIEVE FOOD SECURITY AND IMPROVED NUTRITION AND PROMOTE SUSTAINABLE AGRICULTURE PROMOTE SUSTAINED, INCLUSIVE AND SUSTAINABLE ECONOMIC GROWTH, FULL AND PRODUCTIVE EMPLOYMENT AND DECENT WORK FOR ALL. MIC GROWTH									
MANGAUNG STRATEGIC DEVELOPMENT REVIEW			ECONOMIC GROWTH	IC GROWTH									
ROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	ME KEY NCEIDP TARGET 2020/2021SDBIP OUTPUT KEY PERFORMANCESDBIP TARGET SDBIP TARGETBUDGET 2020/20212020/2021Q2 ACTUAL QUARTER TWO TARGETVARIANCE PERFORMANCECORRECTIVE ACTIONSTA ACTION									
Hawking Stalls Botshabelo CBD	Construction of informal trading stalls	108 hawking stalls completed	Number of hawking stalls completed	222 hawking stalls built	Number of hawking stalls completed	25 hawking stalls built	3 450 000	Appointment of Service Provider	Scope of work for the appointment developed	Site has been abandoned. Contract of service provider will be terminated.	New service provider will be appointed		
Container Park Thaba Nchu	Construction of informal trading stalls	New indicator	Number of Container Parks built	Construction of 2 Container Parks	Number of Container Parks built	Construction of 1 Container Parks	3 000 000	Commencement of procurement processes	Service Provider has been appointed. Concept / Preliminary Designs have been approved. Consultant will Commence with Detailed Designs to be approved in 3 <sup>rd</sup> Quarter	None	None		
Waaihoek Precinct Development	Precinct development	Completion of pedestrian walkways	Number of Precinct Development built	1 Precinct Development built	Number of Precinct Development built	Construction Fan Mile and Bloemspruit greening	10 000 000	Site handover	Service Provider appointed & construction has started. 20% Completion of paving of Walkways & installation of irrigation system	None	None		

# ENGINEERING SERVICES

NATIONAL KEY F	PERFORMANCE AREA (NK	PA):	BASIC SERVICE I	DELIVERY									
MEDIUM TERM S	TRATEGIC FRAMEWORK	(MTSF):			'E AND RESPONSIV AND DEVELOPMEN			NETWORK,					
INTEGRATED UR	BAN DEVELOPMENT FRA	MEWORK (IUDF):	02 - INCLUSION	AND ACCESS									
FREE STATE GR (FSGDS)	OWTH AND DEVELOPMEN	IT STRATEGY	IMPROVED QUAL	ITY OF LIFE									
	PORTING REFORMS		TRANSPORT AND WATER AND SAN										
	EVELOPMENT GOAL (SDG	•	SDG 9 – BUILD R	ESILIENT INFR.					R ALL LIZATION AND FOS	TER INNOVATION.	NNOVATION.		
MANGAUNG STR	ATEGIC DEVELOPMENT F	REVIEW	SERVICE DELIVERY IMPROVEMENT										
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATUS	
						ADS AND STOP							
T1527a: bochabela streets: upgrade	Ensure that there is adequate project funding.     Improve Project cost management. Improve project communication management	Procurement request for a new Contractor	Length of roads identified for upgrade.	2.6 Km	Length of roads identified for upgrade.	2,6km Complete	R 6 667 724	Construction	Construction	None	None		
T1428a: man rd 198, 199 & 200: bochabela (7 days); upgrade	Ensure that there is adequate project funding.     Improve Project cost management. Improve project communication management.	Construction	Length of roads identified for upgrade.	1.4 Km	Length of roads identified for upgrade.	1,4km Complete	R 7 620 256	Construction	Procurement request for consultant and a contractor.	Appointment of service providers.	A Consultant must be issued appointmen t letter. OHS consultant must be issue appointmen t letter and the Contractor must appointed.		

NATIONAL KEY P	ERFORMANCE AREA (NK	PA):	BASIC SERVICE	DELIVERY								
MEDIUM TERM S	TRATEGIC FRAMEWORK	(MTSF):						NETWORK,				
					AND DEVELOPMEN	I ORIENTED P	UBLIC SERVICE					
	BAN DEVELOPMENT FRA		02 - INCLUSION A									
FREE STATE GRO (FSGDS)	OWTH AND DEVELOPMEN	IT STRATEGY	IMPROVED QUAL	VED QUALITY OF LIFE								
CIRCULAR 88 REPORTING REFORMS				PORT AND ROADS R AND SANITATION								
SUSTAINABLE DE	EVELOPMENT GOAL (SDG	i)	SDG 6 – ENSURE	- ENSURE AVAILABILITY AND SUSTAINABLE MANAGEMENT OF WATER AND SANITATION FOR ALL - BUILD RESILIENT INFRASTRUCTURE, PROMOTE INCLUSIVE AND SUSTAINABLE INDUSTRIALIZATION AND FOSTER INNOVATION.								
MANGAUNG STRATEGIC DEVELOPMENT REVIEW				ELIVERY IMPROVEMENT								
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATUS
T1528: man rd 11388 & 11297: jb mafora: upgrade	Ensure that there is adequate project funding.     Improve Project cost management. Improve project communication management	None	Length of roads identified for upgrade.	Constructio n	Length of roads identified for upgrade.	0.4 Km	R 3 810 128	Construction	Procurement request for consultant.	Appointment of service providers.	A consultant must be appointed in order to undertake designs.	
Route 22: taxi routes bloemside ph 4, 6 & chris hani ph 3: upgrade	Ensure that there is adequate project funding.     Improve Project cost management. Improve project communication management	9 km	Length of roads identified for upgrade.	10 km	Length of roads identified for upgrade.	Completed	R 4 762 660	Completed	Practical completion	Attending to snag list	Appoint a contractor for attending the snag list. (The current contractor is not complying to the call of the engineer in relation to snag list)	

NATIONAL KEY P	PERFORMANCE AREA (NK	PA):	BASIC SERVICE	SIC SERVICE DELIVERY										
MEDIUM TERM S	TRATEGIC FRAMEWORK	(MTSF):	06 – AN EFFICIEN		/E AND RESPONSIV	E ECONOMIC	INFRASTRUCTURE	NETWORK,						
			12 – AN EFFICIEN	IT EFFECTIVE	AND DEVELOPMEN	T ORIENTED P	UBLIC SERVICE							
INTEGRATED UR	BAN DEVELOPMENT FRA	MEWORK (IUDF):	02 - INCLUSION /	AND ACCESS										
FREE STATE GRO	OWTH AND DEVELOPMEN	IT STRATEGY	IMPROVED QUAL	ITY OF LIFE										
CIRCULAR 88 RE	PORTING REFORMS			TRANSPORT AND ROADS WATER AND SANITATION										
	EVELOPMENT GOAL (SDG		SDG 6 – ENSURE SDG 9 – BUILD RI	AVAILABILITY	AND SUSTAINABLE ASTRUCTURE, PRO					TER INNOVATION.				
MANGAUNG STR	ATEGIC DEVELOPMENT F	REVIEW	SERVICE DELIVE	ERVICE DELIVERY IMPROVEMENT										
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	COME     IDP     SDBIP OUTPUT     SDBIP       TARGET     KEY     TARGET     2020/2021     Q2 ACTUAL     VARIANCE     CORRECTI     STATUS       RMANCE     2020/2021     PERFORMANCE     2020/2021     QUARTER     PERFORMANCE     VARIANCE     CORRECTI     STATUS       YOR     INDICATOR     Construction     Construction     Construction     Name     Name     Name										
T1429b; man rd 11548: kagisanong: upgrade	Ensure that there is adequate project funding.     Improve Project cost management. Improve project communication management	Procurement request for a new Contractor	Length of roads identified for upgrade.	Constructio n	Length of roads identified for upgrade.	Constructio n	R 13 811 714	Construction	Construction	None	None			
T1538: upgrading intersection st george st & pres brand	Ensure that there is adequate project funding.     Improve Project cost management. Improve project communication management	Design review	Length of roads identified for upgrade.	Constructio n	Length of roads identified for upgrade.	Constructio n	R 6 667 724	Construction	Procurement request for consultant.	Appointment of a consultant and a contractor.	Appointmen t of a consultant and a contractor.	-		
T1534: vereniging avenue extention: bridge over rail	Ensure that there is adequate project funding.     Improve Project cost management. Improve project communication management	Appointment of contractor	Provision of roads / bridges for catalytic development	s for n bridges for catalytin n appointed the contractor. approval of										

NATIONAL KEY P	ERFORMANCE AREA (NK	PA):	BASIC SERVICE	DELIVERY									
MEDIUM TERM S	TRATEGIC FRAMEWORK	(MTSF):	06 – AN EFFICIEN		E AND RESPONSIV	E ECONOMIC	NFRASTRUCTURE	NETWORK,					
			12 – AN EFFICIEN		AND DEVELOPMEN	T ORIENTED P	UBLIC SERVICE						
INTEGRATED UR	BAN DEVELOPMENT FRA	MEWORK (IUDF):	02 - INCLUSION A	AND ACCESS									
FREE STATE GRO	OWTH AND DEVELOPMEN	IT STRATEGY	IMPROVED QUAL	ITY OF LIFE									
CIRCULAR 88 RE	PORTING REFORMS		TRANSPORT AND WATER AND SAN										
	EVELOPMENT GOAL (SDG	·	SDG 6 – ENSURE SDG 9 – BUILD RI	AVAILABILITY	AND SUSTAINABLE ASTRUCTURE, PRO					TER INNOVATION.			
	ATEGIC DEVELOPMENT F												
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	TARGETKEYTARGET2020/2021QUARTERPERFORMANCVE ACTIONFORMANCE2020/2021ETWOEE									
T1534b: vereniging avenue extention: roads	Ensure that there is adequate project funding.     Improve Project cost management. Improve project communication management	Appointment of contractor	Provision of roads / bridges for catalytic development	Constructio n	Provision of roads bridges for catalytic development	Constructio n	R 9 525 320	Appointment of a contractor	Contractor appointed	Site handover to the contractor.	Contract signing		
T1430c: 7th str: botshabelo section h: upgrade	Ensure that there is adequate project funding.     Improve Project cost management. Improve project communication management	Finalisation of termination and procurement request for a new contractor	Length of roads identified for upgrade.	1 Km	Length of roads identified for upgrade.	1 Km	R 1 428 798	Appointment of a contractor	None (The contractor should be terminated)	Termination of current contractor.	Termination of current contractor and appointmen t of replacemen t contractor.	•••	
T1523: bot rd 304, 305, 308: section g: upgrade	Ensure that there is adequate project funding.     Improve Project cost management. Improve project communication management	Designs review	Length of roads identified for upgrade.	d for n identified for n request for service Consultant									

NATIONAL KEY P	PERFORMANCE AREA (NK	PA):	BASIC SERVICE DELIVERY									
MEDIUM TERM S	TRATEGIC FRAMEWORK	(MTSF):	06 – AN EFFICIEN		/E AND RESPONSIV	E ECONOMIC	INFRASTRUCTURE	NETWORK,				
			12 – AN EFFICIEN	IT EFFECTIVE	AND DEVELOPMEN	T ORIENTED P	UBLIC SERVICE					
INTEGRATED UR	BAN DEVELOPMENT FRA	MEWORK (IUDF):	02 - INCLUSION A	AND ACCESS								
FREE STATE GRO	OWTH AND DEVELOPMEN	IT STRATEGY	IMPROVED QUAL	ITY OF LIFE								
CIRCULAR 88 RE	PORTING REFORMS		TRANSPORT AND WATER AND SAN									
	EVELOPMENT GOAL (SDG		SDG 6 – ENSURE SDG 9 – BUILD RI	AVAILABILITY	AND SUSTAINABLE ASTRUCTURE, PRO					TER INNOVATION.		
	ATEGIC DEVELOPMENT F											
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	DUTCOME IDP SDBIP OUTPUT SDBIP BUDGET 2020/2021 Q2 ACTUAL VARIANCE CORRECTI STATUS TARGET KEY TARGET 2020/2021 QUARTER PERFORMANC E 2020/2021 TWO E								
T1530: bot rd b16 & 903: section t: upgrade	Ensure that there is adequate project funding.     Improve Project cost management. Improve project communication management	Designs review and contractor appointment	Length of roads identified for upgrade.	Constructio n	Length of roads identified for upgrade.	Constructio n	R 7 620 256	Construction	Appointment of a consultant and OHS consultant.	Appointment of a contractor.	A Contractor must be issued appointmen t letter.	
T1524: bot rd 437: section a: upgrade	Ensure that there is adequate project funding.     Improve Project cost management. Improve project communication management	Approval of Designs.	Length of roads identified for upgrade.	Constructio n	Length of roads identified for upgrade.	Constructio n	R 4 762 660	Construction	Appointment of a consultant.	Appointment of a contractor and an OHS consultant.	A contractor and an OHS consultant must be appointed.	
Replacement of obsolete and illegal signage and traffic signals	Ensure that there is adequate project funding.     Improve project cost management. Improve project communication management.	Completion of Designs.	Compliance of traffic signs									

NATIONAL KEY P	ERFORMANCE AREA (NK	PA):	BASIC SERVICE	DELIVERY								
MEDIUM TERM S	TRATEGIC FRAMEWORK	(MTSF):	06 – AN EFFICIEN		/E AND RESPONSI	E ECONOMIC	INFRASTRUCTURE	NETWORK,				
			12 – AN EFFICIEN		AND DEVELOPMEN	T ORIENTED P	UBLIC SERVICE					
INTEGRATED UR	BAN DEVELOPMENT FRA	MEWORK (IUDF):	02 - INCLUSION A	AND ACCESS								
FREE STATE GRO	OWTH AND DEVELOPMEN	IT STRATEGY	IMPROVED QUAL	ITY OF LIFE								
CIRCULAR 88 RE	PORTING REFORMS		TRANSPORT AND WATER AND SAN									
	EVELOPMENT GOAL (SDG	·	SDG 6 – ENSURE SDG 9 – BUILD RI	AVAILABILITY	AND SUSTAINABLE ASTRUCTURE, PRO					TER INNOVATION.		
	ATEGIC DEVELOPMENT F	REVIEW	SERVICE DELIVE									
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATUS
Resealing of streets/ speed humps	Ensure that there is adequate project funding.     Improve project cost management. Improve project communication management.	5 Km										
T1539: upgrading of traffic intersections	Ensure that there is adequate project funding.     Improve project cost management. Improve project communication management.	Completion of Designs.	Upgrading of traffic intersections.	Constructio n	Upgrading of traffic intersections.	n	R 3 810 128	Inception	None	Procurement of a consultant	Appointmen t of a consultant.	
T1430b: bot rd 719&718 section 0	Ensure that there is adequate project funding.     Improve project cost management. Improve project communication management.	2,1km complete	Length of roads identified for upgrade.	2.1 Km	Length of roads identified for upgrade.	2.1 Km	R 1 905 064	Construction	Construction	None	None	

NATIONAL KEY P	ERFORMANCE AREA (NKI	PA):	BASIC SERVICE	DELIVERY									
MEDIUM TERM S	TRATEGIC FRAMEWORK	(MTSF):	06 – AN EFFICIEN		E AND RESPONSIV	E ECONOMIC	NFRASTRUCTURE	NETWORK,					
			12 – AN EFFICIEN	IT EFFECTIVE A	AND DEVELOPMEN	T ORIENTED P	UBLIC SERVICE						
INTEGRATED UR	BAN DEVELOPMENT FRAI	MEWORK (IUDF):	02 - INCLUSION A	AND ACCESS									
FREE STATE GRO	OWTH AND DEVELOPMEN	IT STRATEGY	IMPROVED QUAL	ITY OF LIFE									
	PORTING REFORMS		TRANSPORT AND										
	EVELOPMENT GOAL (SDG		SDG 6 – ENSURE SDG 9 – BUILD RI	AVAILABILITY ESILIENT INFR	AND SUSTAINABLE ASTRUCTURE, PRC					TER INNOVATION.			
			SERVICE DELIVE			00010	DUDOFT				00000000	07.17110	
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	KEY     TARGET     KEY     TARGET     2020/2021     QUARTER     PERFORMANC       PERFORMANCE     2020/2021     PERFORMANCE     2020/2021     TARGET     2020/2021     TWO     E       INDICATOR     INDICATOR     INDICATOR     INDICATOR     TARGET     VE ACTION									STATUS	
Batho roads: upgrading of roads and stormwater	Ensure that there is adequate project funding.     Improve project cost management. Improve project communication management.	Procurement request for a Consultant	Length of roads identified for upgrade.	INDICATOR         INDICATOR         TARGET         Construction         Inception of a project.         Inception of a project.									
T1537: heavy rehabilitation of nelson mandela street	Improve     Engineering Problem     Identification.     Ensure that     a design meets     Engineering Standards.     Ensure Engineering     design is relevant to     the engineering     problem.	Procurement of PSP	Percentage of surfaced municipal road lanes which has been resurfaced and resealed	Design Complete	Percentage of surfaced municipal road lanes which has been resurfaced and resealed	Design Complete	R1 000 000	Inception	Procurement of a consultant	Appointment of a Consultant	Appointmen t of a Consultant	<u></u>	
Stormwater refurbishment	Improve     Improve     Engineering Problem     Identification.     Ensure that     a design meets     Engineering Standards.     Ensure Engineering     design is relevant to the     engineering problem.	Appointment of PSP	Upgrading of stormwater	Constructio n	Upgrading of stormwater	Constructio n	R1 000 000	Preliminary Design	Contractor Appointment	None	None		

NATIONAL KEY P	ERFORMANCE AREA (NK	PA):	BASIC SERVICE	DELIVERY								
MEDIUM TERM S	TRATEGIC FRAMEWORK	(MTSF):			/E AND RESPONSIV AND DEVELOPMEN			NETWORK,				
	BAN DEVELOPMENT FRA	,	02 - INCLUSION									
FREE STATE GRO (FSGDS)	OWTH AND DEVELOPMEN	IT STRATEGY	IMPROVED QUAL	ITY OF LIFE								
CIRCULAR 88 RE	PORTING REFORMS		TRANSPORT AND WATER AND SAN	ITATION								
SUSTAINABLE DE	EVELOPMENT GOAL (SDG	6)			AND SUSTAINABLE							
MANGAUNG STR	ATEGIC DEVELOPMENT F	REVIEW	SERVICE DELIVE									
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST KEY TARGET KEY TARGET KEY TARGET Z020/2021 QUARTER PERFORMANCE 2020/2021 VE ACTION VE ACTIO										
T1532: Vista Park Bulk Roads & S/Water UPG	Improve Engineering Problem Identification.     Ensure that a design meets Engineering Standards. Ensure Engineering design is relevant to the engineering problem.	None (New)	Length of roads identified for upgrade.	Design Complete	Length of roads identified for upgrade.	Design Complete	R1000 000	Inception	None	Project Inception	Project Inception	•
MAPANGWANA STREET	Improve     Engineering Problem     Identification.     Ensure that     a design meets     Engineering Standards.     Ensure     Engineering design is     relevant to the     engineering problem.	None (New)	Length of roads identified for upgrade.	Design Complete	Length of roads identified for upgrade.	Design Complete	R 500 000.00	Inception	PSP appointed Inception initiated	None	None	

NATIONAL KEY P	ERFORMANCE ARE	EA (NKPA):	BASIC SERVICE DE	LIVERY								
MEDIUM TERM S	FRATEGIC FRAMEV	VORK (MTSF):	06 – AN EFFICIENT	COMPETITIVE AND R	ESPONSIVE ECON	OMIC INFRASTRUC	TURE NETWOR	Κ,				
			12 – AN EFFICIENT	EFFECTIVE AND DEV	ELOPMENT ORIEN	TED PUBLIC SERVI	CE					
INTEGRATED URI (IUDF):	BAN DEVELOPMEN	IT FRAMEWORK	02 – INCLUSION AN	DACCESS								
FREE STATE GRO STRATEGY (FSGI	OWTH AND DEVELO	OPMENT	IMPROVED QUALIT	Y OF LIFE								
CIRCULAR 88 REI	PORTING REFORM	S	TRANSPORT AND F WATER AND SANIT									
	VELOPMENT GOA	. ,	SDG 9 - BUILD RES	VAILABILITY AND SUS					AND FOSTER INN	OVATION.		
MANGAUNG STR	ATEGIC DEVELOPM	IENT REVIEW	SERVICE DELIVERY	(IMPROVEMENT								
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMAN CE	VARIANCE	CORRECTI VE ACTION	STATUS
			IN BIO/(TOIL			SANITATION		MICOLI				
Sterkwater wwtw phase 3 civil	Implementation of WSDP	100%	Percentage of households with access to basic sanitation	5%	Sterkwaterwwtw phase 3 civil	5%	R 9 525 320	1%	1%	None	None	$\overline{}$
Sterkwaterwwtw phase 3 mechanical and electrical	Implementation of WSDP	100%	Percentage of households with access to basic sanitation	0.5% completion of mechanical and electrical work	Fully functional wwtw	0.5% completion of mechanical and electrical work	R 78 632	0%	0%	None	None	*
Refurbishment of sewer systems	Implementation of operations	100%	Percentage of households with access to basic sanitation	100% completion of all unplanned system failures	Percentage of households with access to basic sanitation	100% completion of all targeted unplanned system failures	R 28 575 961	100% completion of all targeted unplanned system failures	Job cards issued to Consultants. Approved feasibility reports. Refurbishment work done on certain sewer lines.	None	None	
Extension Thaba Nchu wwtw (selosesha) civil	Implementation of WSDP	0%	Percentage of households with access to basic sanitation     50% Completion of civil works at ThabaNchuwwtw     Percentage of households with access to basic sanitation     R 28 575 961     12.5%     Consultants Appointed     -12.5%							Fasttrack construction permits.	:1	
Extension Thaba Nchu wwtw (selosesha) mechanical and electrical	Implementation of WSDP	0%	Percentage of households with access to basic sanitation	0.5% Complete mechanical and electrical works	Percentage of households with access to basic sanitation	0.5% Complete of targeted mechanical and electrical works	R 476 266	0%	0%	None	none	*

NATIONAL KEY P	ERFORMANCE ARE	EA (NKPA):	BASIC SERVICE DE	LIVERY								
MEDIUM TERM S	TRATEGIC FRAMEV	VORK (MTSF):	06 – AN EFFICIENT	COMPETITIVE AND R	RESPONSIVE ECON	OMIC INFRASTRUC	TURE NETWOR	К,				
			12 – AN EFFICIENT	EFFECTIVE AND DEV	ELOPMENT ORIEN	TED PUBLIC SERV	ICE					
INTEGRATED URI (IUDF):	BAN DEVELOPMEN	T FRAMEWORK	02 – INCLUSION AN	ID ACCESS								
FREE STATE GRO STRATEGY (FSGI	OWTH AND DEVELO	OPMENT	IMPROVED QUALIT	Y OF LIFE								
CIRCULAR 88 REI	PORTING REFORM	S	TRANSPORT AND F WATER AND SANIT									
SUSTAINABLE DE	EVELOPMENT GOAI	L (SDG)		VAILABILITY AND SUS					AND FOSTER INN	IOVATION.		
MANGAUNG STR	ATEGIC DEVELOPM	IENT REVIEW	SERVICE DELIVERY	Y IMPROVEMENT								
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMAN CE	VARIANCE	CORRECTI VE ACTION	STATUS
Waterborne sanitation Mangaung Ward 8	Implementation of WSDP	All planned households have access to basic sanitation	Number of new households with access to basic sanitation	38 Households	Number of new households with access to basic sanitation	38 House Holds	R 2 381 330	0	0%	None	none	*
Waterborne sanitation Mangaung Ward 17	Implementation of WSDP	All planned households have access to basic sanitation	Number of new households with access to basic sanitation	38 Households	Number of new households with access to basic sanitation	38 House Holds	R 2 381 330	0	0%	None	none	*
Waterborne sanitation Mangaung Ward 45	Implementation of WSDP	All planned households have access to basic sanitation	Number of new households with access to basic sanitation	38 Households	Number of new households with access to basic sanitation	38 House Holds	R 2 381 330	0	0%	None	none	*
Waterborne sanitation Mangaung Ward 46	Implementation of WSDP	All planned households have access to basic sanitation	Number of new households with access to basic sanitation	38 Households	Number of new households with access to basic sanitation	38 House Holds	R 2 381 330	0	0%	None	none	*
Waterborne sanitation Mangaung Ward 34	Implementation of WSDP	All planned households have access to basic sanitation	Number of new households with access to basic sanitation	38 Households	Number of new households with access to basic sanitation	38 House Holds	R 2 381 330	0	0%	None	none	*
Waterborne sanitation Mangaung Ward 35	Implementation of WSDP	All planned households have access to basic sanitation	Number of new households with access to basic sanitation	38 Households	Number of new households with access to basic sanitation	38 House Holds	R 2 381 330	0	0%	None	none	*

NATIONAL KEY P	ERFORMANCE ARE	A (NKPA):	BASIC SERVICE DE	LIVERY								
MEDIUM TERM S	TRATEGIC FRAMEV	VORK (MTSF):		COMPETITIVE AND R EFFECTIVE AND DEV				ζ,				
INTEGRATED URI (IUDF):	BAN DEVELOPMEN	T FRAMEWORK	02 – INCLUSION AN	D ACCESS								
STRATEGY (FSGI			IMPROVED QUALITY									
	PORTING REFORM		TRANSPORT AND R WATER AND SANIT	ATION								
	VELOPMENT GOAI			VAILABILITY AND SUS					AND FOSTER INN	IOVATION.		
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO	Q2 ACTUAL PERFORMAN CE	VARIANCE	CORRECTI VE ACTION	STATUS
Waterborne sanitation Mangaung Ward 32	Implementation of WSDP	All planned households have access to basic sanitation	Number of new households with access to basic sanitation	RFORMANCE DICATORPERFORMANCE INDICATORTWO TARGETCEmber of new useholds with sess to basic uitation38 Households households with access to basic sanitation38 House Holds S House Holds access to basic sanitationR 2 381 330 Provide Holds0%NonenoneNumber of new iset households with access to basic sanitationSHOUSE Holds Provide HoldsR 2 381 330 Provide Holds0%NoneNone								
Waterborne sanitation Mangaung Ward 28	Implementation of WSDP	All planned households have access to basic sanitation	Number of new households with access to basic sanitation	38 Households	Number of new households with access to basic sanitation	38 House Holds	R 2 381 330	0	0%	None	none	*
Waterborne sanitation and internal bulk services in Thaba Nchu	Implementation of WSDP	All planned households have access to basic sanitation	Number of new households with access to basic sanitation	38 Households	Number of new households with access to basic sanitation	38 House Holds	R 9 525 320	0	0%	None	none	*
Botshabelo section K Pumpstation and rising main	Implementation of WSDP	Percentage of complete pump station	100% Complete pumpstation and rising main	100% Complete pumpstation and rising main	100% Complete pumpstation and rising main	100% Complete pumpstation and rising main	R 12 859 182	0	-PSP appointment. -Designs approved.	PSP appointment. Designs approved.	None	*
Botshabelo main outfall sewer	Implementation of WSDP	Percentage of length of pipeline completed	100% Percentage of length of pipeline completed	30% Percentage of length of pipeline completed	30% Percentage of length of pipeline completed	30% Percentage of length of pipeline completed	R 12 859 182	30%	0%	30%	Speed up Constructio n works in Quarter 3	-
Maselspoort water re-use (Gravity line to Mockesdam)	Implementation of WSDP	Finalize land matters process for servitude	100% land matters process100% land matters process100% land matters matters process100% land matters processR 952 5325%0%5%Fasttrack land matters									-
Maselspoort water re-use (pump station and rising main)	Implementation of WSDP	Finalize land matters process for servitude	100% land matters process	100% land matters process	100% land matters process	100% land matters process	R 952 532	30%	0%	30%	Fasttrack land matters	

NATIONAL KEY P	ERFORMANCE ARE	EA (NKPA):	BASIC SERVICE DE	LIVERY								
MEDIUM TERM S	TRATEGIC FRAME	VORK (MTSF):	06 – AN EFFICIENT	COMPETITIVE AND R	ESPONSIVE ECON	OMIC INFRASTRUC	TURE NETWOR	К,				
			12 – AN EFFICIENT	EFFECTIVE AND DEV	ELOPMENT ORIEN	TED PUBLIC SERVI	CE					
INTEGRATED UR (IUDF):	BAN DEVELOPMEN	T FRAMEWORK	02 – INCLUSION AN	DACCESS								
FREE STATE GRO		OPMENT	IMPROVED QUALIT	Y OF LIFE								
	PORTING REFORM	S	TRANSPORT AND F	ATION								
	VELOPMENT GOA	. ,	SDG 9 - BUILD RES	VAILABILITY AND SUS					AND FOSTER INN	IOVATION.		
MANGAUNG STR	ATEGIC DEVELOPI	IENT REVIEW	SERVICE DELIVERY	(IMPROVEMENT								
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMAN CE	VARIANCE	CORRECTI VE ACTION	STATUS
Maselspoort water re-use (Bulkwater augmentation Mockesdam)	Implementation of WSDP	Finalize land matters process for servitude	100% land matters process	INDICATOR         INDICATOR         TARGET           00% land matters         100% land matters         100% land matters         00% land matters         30%         30%         30%								···
Maselspoort water re-use (Gravity to NE- WWTW)	Implementation of WSDP	Finalize land matters process for servitude	100% land matters process	100% land matters process	100% land matters process	100% land matters process	R 952 532	30%	0%	30%	Fasttrack land matters	
Maselspoort WTW Upgrading (Masselspoort filters)	Implementation of WSDP	Finalize land matters process for servitude	100% land matters process	100% land matters process	100% land matters process	100% land matters process	R 9 525 320	30%	0%	30%	Fasttrack land matters	-
Refurbishment of sewer systems in Soutpan	Implementation of WSDP	100%	Percentage of households with access to basic sanitation100% completion of all unplanned system failuresPercentage of households with access to basic sanitation100% completion of all targeted unplanned system failuresR 1 905 064 30%30%						The project completed in Quarter 1	None	None	
Pressure and network zone management (including auditing of valves and PRV commissioning)	Implementation of Water Conservation and Demand Management Strategy	To install, audit and commission Valves	Number of PRVs commissioned and refurbished	28 existing PRVs refurbished 6 new PRVs installed	Number of PRVs commissioned and refurbished	28 existing PRVs refurbished 6 new PRVs installed	R 13 335 448	25%	0%	25%	Fasttrack the implementat ion of the project.	-

NATIONAL KEY P	ERFORMANCE ARE	EA (NKPA):	BASIC SERVICE DE	LIVERY								
MEDIUM TERM S	TRATEGIC FRAME	VORK (MTSF):	06 – AN EFFICIENT	COMPETITIVE AND R	ESPONSIVE ECON	OMIC INFRASTRUC	TURE NETWOR	Κ,				
			12 – AN EFFICIENT	EFFECTIVE AND DEV	ELOPMENT ORIEN	TED PUBLIC SERVI	CE					
INTEGRATED UR (IUDF):	BAN DEVELOPMEN	T FRAMEWORK	02 – INCLUSION AN	DACCESS								
	OWTH AND DEVELO	OPMENT	IMPROVED QUALIT	Y OF LIFE								
	PORTING REFORM	S	TRANSPORT AND R									
SUSTAINABLE DE	EVELOPMENT GOA	L (SDG)	SDG 6 - ENSURE A	VAILABILITY AND SUS					AND FOSTER INN	IOVATION.		
MANGAUNG STR	ATEGIC DEVELOPN	IENT REVIEW	SERVICE DELIVERY		- ,							
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMAN CE	VARIANCE	CORRECTI VE ACTION	STATUS
Hamilton Park pumpstation refurbishment	Implementation of WSDP	To upgrade the pump station	To upgrade the pump station	To complete 25% of the project (pump station upgrade)	To complete 25% of the project t( (pump station upgrade)	To complete 25% of the project (pump station upgrade)	R 4 762 660	Refurbish 7 Existing PRVs Data analysis, modelling, field assessment & zone simulation for new PRVs	0%	No work done and PSP appointed	Fasttrack the implementat ion of the project.	
Krugersdrift WTW	Implementation of WSDP	100%	Percentage of households with access to basic water supply	100% completion of all unplanned system failures	Percentage of households with access to basic water supply	100% completion of all targeted unplanned system failures	R 1 905 064	0%	0%	none	None.	*
Pellissier Reservoir	Implementation of WSDP	To build a new water supply reservoir	A new water supply reservoir	Feasibility study	Feasibility study	Feasibility study report	R 952 532	5%	5%	None	None	
Water Reticulation and internal bulk (Section F)Implementation of WSDPTo complete the water reticulationTo provide water supply to the communityTo complete designCompleted designTo complete designR000%								0%	None	Availability of funds	*	
Replace water meters and metering of unmetered sites	Implementation of Water Conservation and Demand Management Strategy	To replace dysfunctional water meters	Total number of water meters replaced/installed	900	Total number of water meters replaced/installed	900	R 23 079 930	0	130 water meters	None	None	$\overline{}$

NATIONAL KEY P	ERFORMANCE ARE	EA (NKPA):	BASIC SERVICE DE	LIVERY								
MEDIUM TERM S	TRATEGIC FRAMEV	VORK (MTSF):	06 – AN EFFICIENT	COMPETITIVE AND R	ESPONSIVE ECON	OMIC INFRASTRUC	TURE NETWOR	К,				
			12 – AN EFFICIENT	EFFECTIVE AND DEV	ELOPMENT ORIEN	TED PUBLIC SERVI	ICE					
INTEGRATED UR (IUDF):	BAN DEVELOPMEN	T FRAMEWORK	02 – INCLUSION AN	D ACCESS								
	OWTH AND DEVELO	OPMENT	IMPROVED QUALIT	Y OF LIFE								
	PORTING REFORM	S	TRANSPORT AND F									
	EVELOPMENT GOA	( )	SDG 6 – ENSURE A SDG 9 – BUILD RES	VAILABILITY AND SUS					AND FOSTER INN	OVATION.		
MANGAUNG STR	ATEGIC DEVELOPM	IENT REVIEW	SERVICE DELIVERY	/ IMPROVEMENT								
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMAN CE	VARIANCE	CORRECTI VE ACTION	STATUS
Real loss reduction programme (water)	Implementation of Water Conservation and Demand Management Strategy	Upgrade and refurbish portions of Masselspoort to Bloemfontein bulk pipe, valves and chambers	Upgraded and refurbished portions of Masselspoort to Bloemfontein bulk pipe, valves and chambers	Replace pipeline portions, valves, chambers and approval of EIA & WULA	Percentage of non- revenue water	Replace pipeline portions, valves, chambers and approval of EIA & WULA	R 14 287 980	200 water meters	0%	R 14 287 980	Fast track the following projects ( Kelner Street; Watkey Street & Road Avenue; Eerstela an 300mm dia Cast Iron; Pump line Hamilto n Park to Dan Pienaar etc)	
Bulk Supply, meters, location, replacement, calibration and installation of control meters	Implementation of Water Conservation and Demand Management Strategy	To install/replace bulk water meters	Percentage of non- revenue water	40 bulk meters replaced/installed	Number of bulk water meters replaced/installed	40 bulk meters replaced/installe d	R 4 762 660	25%	0	None	Project not budgeted	-

NATIONAL KEY P	ERFORMANCE ARE	EA (NKPA):	BASIC SERVICE DE	LIVERY								
MEDIUM TERM S	TRATEGIC FRAMEV	VORK (MTSF):	06 – AN EFFICIENT	COMPETITIVE AND R	ESPONSIVE ECON	OMIC INFRASTRUC	TURE NETWOR	Κ,				
			12 – AN EFFICIENT	EFFECTIVE AND DEV	ELOPMENT ORIEN	TED PUBLIC SERVI	CE					
INTEGRATED UR (IUDF):	BAN DEVELOPMEN	T FRAMEWORK	02 – INCLUSION AN	DACCESS								
FREE STATE GRO STRATEGY (FSG	OWTH AND DEVELO DS)	OPMENT	IMPROVED QUALIT	Y OF LIFE								
	PORTING REFORM		TRANSPORT AND F WATER AND SANIT	ATION								
	EVELOPMENT GOAI			VAILABILITY AND SUS					AND FOSTER INN	OVATION.		
MANGAUNG STR	ATEGIC DEVELOPM	IENT REVIEW	SERVICE DELIVERY	IMPROVEMENT								
PROGRAMME/ PROJECT	STRATEGIES	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMAN CE	VARIANCE	CORRECTI VE ACTION	STATUS				
Installation, refurbishment and upgrading of water supply systems: Automated meter reading and prepaid programme	Implementation of Water Conservation and Demand Management Strategy And Implementation of operations	To install/replace prepaid water meters	Total number of prepaid water meters replaced/installed	To install/ replace 9000 prepaid water meters	Total number of prepaid water meters replaced/installed	To install/ replace 9000 prepaid water meters	R 16 117 585	0	367 water meters	None	None	•••
Sterkwater wwtw phase 3 civil	Implementation of WSDP	100%	Percentage of households with access to basic sanitation	5%	Sterkwaterwwtw phase 3 civil	5%	R 9 525 320	300 prepaid meters	0	300		

## WASTE AND FLEET MANAGEMENT

NATIONAL KEY PERFORM	IANCE AREA (NKP	A):	BASIC SERVICI	E DELIVERY								
MEDIUM TERM STRATEG	IC FRAMEWORK (M	MTSF):			E AND DEVELOPMEN E OUR ENVIRONMEN							
INTEGRATED URBAN DE	ELOPMENT FRAM	IEWORK (IUDF):	02 - INCLUSION	N AND ACCESS	3							
FREE STATE GROWTH AN	ND DEVELOPMENT	STRATEGY (FSGDS)	IMPROVED QU	ALITY OF LIFE								
CIRCULAR 88 REPORTING	G REFORMS		ENVIRONMENT	AND WASTE								
SUSTAINABLE DEVELOPM	MENT GOAL (SDG)				E AND PROMOTE SU I AND REVERSE LAN					Y MANAGE FO	DRESTS, COMBAT	
MANGAUNG STRATEGIC	DEVELOPMENT RE	EVIEW	SERVICE DELIV	/ERY IMPROVE	EMENT							
PROGRAMME/PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KE PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TV TARGET	Q2 ACTUAL VOPERFORMANCE	VARIANCE	CORRECTIVE ACTION	STATUS
Minimized Solid Waste	waste diverted from landfill sitesmunicipal solid waste sent to landfill per capitaTonnessent to landfill site.								None	簽		
		1393	ENV2.2 Tonnages of municipal solid waste diverted from landfill per capita	2800 tons	Tonnes of waste diverted from landfill sites	2800 tons	OPEX	900 tons	209 tons	691	Could not receive the report in time from our local recycling companies. The Report will be ready in second quarter.	
Increased access to reduce removal	Percentage of households receiving refuse removal services.	95%	Percentage of households with basic refuse removal services or better	95%	Percentage of households receiving basic refuse remova services		OPEX	95%	85%	-10%	Appoint more resources in term of human/officials Furthermore, request speedy turnaround time of the vehicles take to workshop for maintenance.	5. Di
Conduct clean up campaigns	Number of clean-up campaigns	300	Conduct clean up campaigns	240	No of clean up campaigns (illegal dumps conducted)	240	OPEX	70	104	None	None	簽
Conduct awareness and education campaigns on waste management and Waste Management By- Laws	Number of Awareness and Education campaigns	85	Awareness and education sessions undertaken	90	Number of awareness and education sessions undertaken	90	OPEX	20	67	N/A	N/A	*

NATIONAL KEY PERFORM	MANCE AREA (NKP	A):	BASIC SERVIC	E DELIVERY								
MEDIUM TERM STRATEG	IC FRAMEWORK (M	MTSF):			/E AND DEVELOPMEN E OUR ENVIRONMEN							
INTEGRATED URBAN DEV	VELOPMENT FRAM	IEWORK (IUDF):	02 – INCLUSIC	N AND ACCES	8							
FREE STATE GROWTH AN	ND DEVELOPMENT	STRATEGY (FSGDS)	IMPROVED QU	ALITY OF LIFE								
CIRCULAR 88 REPORTING	G REFORMS		ENVIRONMEN	T AND WASTE								
SUSTAINABLE DEVELOP	MENT GOAL (SDG)		SDG 15 – PRO DESERTIFICA	TECT, RESTOR	E AND PROMOTE SU T AND REVERSE LAN	STAINABLE USE	OF TERREST	RIAL ECOSYSTE	MS, SUSTAINABL	Y MANAGE FOR	ESTS, COMBAT	
MANGAUNG STRATEGIC	DEVELOPMENT RE	EVIEW	SERVICE DELI	VERY IMPROVI	EMENT							
PROGRAMME/PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KE PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANCE	VARIANCE	CORRECTIVE ACTION	STATUS
Ensuring a compliance with the MMM's Waste Management By-laws.	's Waste By-laws.								Fast track	<u></u>		
Auditing of the Landfill Sites to ensure compliance	Number of Environmental Audits	None	Conduct Environmental Audit a various MMM's Landf Sites.		Number of Environmental Audit performed at various MMM's Landfill Sites		OPEX	1	0		Didn't conduct Environmentatil Audit because Environmental Sub-Division has conducted Environmental Audits at various Landfill Sites. The Education and Awareness Division didn't war to duplicate the efforts.	r
% of the Upgraded and Refurbished permitted Landfill Sites	of the Upgraded and Permitted Upgraded and furbished permitted Landfill Sites Maintained					100%	OPEX	50% Implementation phase	0%	50% Implementation Phase	Present at the bid specification in order to advertise the bid to appoint contractors	
				100%	Repair and maintenance of the Northern landfill weighbridge	100%	OPEX	50% Implementation phase	0%	50% Implementation Phase	Present at the bid specification in order to advertise the bid to appoint contractors	

NATIONAL KEY PERFORM	MANCE AREA (NKP	A):	BASIC SERVICE	DELIVERY							
MEDIUM TERM STRATEG	,	,			E AND DEVELOPMEN E OUR ENVIRONMEN						
INTEGRATED URBAN DEV	VELOPMENT FRAM	IEWORK (IUDF):	02 - INCLUSION	AND ACCESS	3						
FREE STATE GROWTH AI	ND DEVELOPMENT	STRATEGY (FSGDS)	IMPROVED QUA	LITY OF LIFE							
CIRCULAR 88 REPORTING	G REFORMS		ENVIRONMENT	AND WASTE							
SUSTAINABLE DEVELOP	MENT GOAL (SDG)		DESERTIFICATI	ON, AND HALT	E AND PROMOTE SU FAND REVERSE LAN					Y MANAGE FOR	ESTS, COMBAT
MANGAUNG STRATEGIC	DEVELOPMENT RE	EVIEW	SERVICE DELIV	ERY IMPROVE	EMENT						
PROGRAMME/PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KE PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021		Q2 ACTUAL PERFORMANCE	VARIANCE	CORRECTIVE STATUS ACTION
				100%	Repair and maintenance of the Botshabelo landfill weighbridge	100%	OPEX	50% Implementation phase	0%	50% Implementation Phase	Present at the bid specification in order to advertise the bid to appoint contractors
% of the Upgraded and Refurbished permitted Landfill Sites	irbished permitted Permitted			100%	Upgrade and Refurbishment of the Northern landfill site	100%	R918 395	50% Implementation phase	0%	50% Implementation Phase	Present at the bid specification in order to advertise the bid to appoint contractors
				100%	Upgrade and Refurbishment of Southern Landfill site	100%	R918 395	50% Implementation phase	0%	50% Implementation Phase	Present at the bid specification in order to advertise the bid to appoint contractors
				100%	Upgrade and Refurbishment of Botshabelo Landfill site	100%	R918 395	50% Implementation phase	0%	50% Implementation Phase	Present at the bid specification in order to advertise the bid to appoint contractors
% of the Upgraded and Refurbished Transfer Station and permitted Landfill sites	% of the Transfer Station upgraded.	None	and Maintained	100%	Installation of One weighbridges at Thaba Nchu Transfe Station	100%	R918 395	50% Implementation phase	0%	50% Implementation Phase	Present at the bid specification in order to advertise the bid to appoint contractors
			100%	Installation of one Weighbridge at Wepener Landfill site	100%	R1 000 000	50% Implementation phase	0%	50% Implementation Phase	Present at the bid specification in order to advertise the bid to appoint contractors	

NATIONAL KEY PERFORM	ANCE AREA (NKP	A):	BASIC SERVICE	DELIVERY								
MEDIUM TERM STRATEGI	IC FRAMEWORK (N	MTSF):			'E AND DEVELOPMEN E OUR ENVIRONMEN'							
INTEGRATED URBAN DEV	/ELOPMENT FRAM	IEWORK (IUDF):	02 - INCLUSION	AND ACCESS	3							
FREE STATE GROWTH AN	ND DEVELOPMENT	STRATEGY (FSGDS	IMPROVED QUA	LITY OF LIFE								
CIRCULAR 88 REPORTING	G REFORMS		ENVIRONMENT	AND WASTE								
SUSTAINABLE DEVELOPM	( )		DESERTIFICATI	ON, AND HAL	E AND PROMOTE SU T AND REVERSE LAN					Y MANAGE FOR	ESTS, COMBAT	
MANGAUNG STRATEGIC	DEVELOPMENT RE	EVIEW	SERVICE DELIV	ERY IMPROVE	EMENT							
PROGRAMME/PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KE PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL DPERFORMANCE	VARIANCE	CORRECTIVE S ACTION	STATUS
				100%	Installation of One weighbridge at Dewetsdorp Landfill site	100%	R1 000 000	50% Implementation phase	0%	50% Implementation Phase	Present at the bid specification in order to advertise the bid to appoint contractors	
% Development of a Transfer Station in Thaba Nchu	% of the Development of a Transfer Station.	None	% Development of a Transfer Station in Thaba Nchu	100%	Development of the second phase of the Transfer Station in Thaba Nchu	100%	R2 500 000	50% Implementation phase	0%	50% Implementation Phase	Present at the bid specification in order to advertise the bid to appoint contractors	
% of the construction of the Ablution Blocks at Landfill Site	% of the construction of the Ablution Blocks at Landfill Site	None	Construction of the Ablution Blocks at Wepener Landfill Site	100%	Construction of the Ablution Blocks at Wepener Landfill Site	100%	R800 000	50% Implementation phase	0%	50% Implementation Phase	Present at the bid specification in order to advertise the bid to appoint contractors	
% of the construction of a guardhouse at wepener landfill site	% of the construction of a guardhouse at wepener landfill site	None	Construction of a Guardhouse at Wepener landfill site	100%	Construction of a Guardhouse at Wepener landfill site	100%	R400 000	50% Implementation phase	0%	50% Implementation Phase	Present at the bid specification in order to advertise the bid to appoint contractors	
% of the construction of a Weighbridge office at wepener landfill site	% of the construction of a Weighbridge office at wepener landfill site	None	Construction of a Weighbridge office at Wepener landfill site	100%	Construction of a Weighbridge office a Wepener landfill site		R1 551 037	50% Implementation phase	0%	50% Implementation Phase	Present at the bid specification in order to advertise the bid to appoint contractors	-
The % of the efficient administration of MMM's fleet	% of the vehicles centralized	None	Centralization of parking facilities for the Municipality's fleet.	100%	Centralization of parking facilities for the Municipality's fleet.	100%	OPEX	100% All vehicles centralized	100%	None	None	

NATIONAL KEY PERFORM	MANCE AREA (NKP	PA):	BASIC SERVIO	E DELIVERY								
MEDIUM TERM STRATEG	IC FRAMEWORK (M	MTSF):			'E AND DEVELOPMEN E OUR ENVIRONMEN							
INTEGRATED URBAN DEV	VELOPMENT FRAM	IEWORK (IUDF):	02 – INCLUSIO	N AND ACCES	6							
FREE STATE GROWTH AI	ND DEVELOPMENT	STRATEGY (FSGDS	IMPROVED Q	JALITY OF LIFE								
CIRCULAR 88 REPORTING	G REFORMS		ENVIRONMEN	T AND WASTE								
SUSTAINABLE DEVELOP	MENT GOAL (SDG)				E AND PROMOTE SU T AND REVERSE LAN					Y MANAGE FO	RESTS, COMBAT	
MANGAUNG STRATEGIC	DEVELOPMENT RE	EVIEW	SERVICE DEL	VERY IMPROVI	EMENT							
PROGRAMME/PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KE PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021		Q2 ACTUAL PERFORMANCE	VARIANCE	CORRECTIVE ACTION	STATUS
The % of the efficient utilization of the MMM's fleet	% of the vehicles installed tracking system	None	Install tracking syster in all Municipality's fleet to ensure better use of fleet	ו 100%	Install tracking system in all identified Municipality's fleet to ensure better use of fleet		OPEX	10% Evaluation & Adjudication	10%	None	None	•
Procurement of vehicles for the City				30%	Replacement of old vehicles to reduce reliance on hired vehicles	30%	R85 179 220	10% Bid evaluation and adjudicatior	10%	None	None	
Reduce turnaround time on minor maintenance for all vehicles	Number of days taken to repair vehicles for minor repairs	None	No. of days taken for routine minor maintenance on all vehicles of the MMM	5 days	No. of days taken fo routine minor maintenance on all vehicles of the MMM	,	OPEX	5 days (maximum)	218	None	None	
Improve performance of fleet management	or maintenance for icles taken to repair vehicles for minor repairs re performance of Number of None			800	Number of vehicles serviced and maintained	800	OPEX	350	24	326	Lack of Maintenance contract has resulted into slow movement in terr of number of vehicles serviced Furthermore, delays in paymer has also resulted into accounts bei closed by agents	n

NATIONAL KEY PERFORM	IANCE AREA (NKP	'A):		BASIC SERVICE	DELIVERY								
MEDIUM TERM STRATEGI	IC FRAMEWORK (N	MTSF):				E AND DEVELOPMEN							
INTEGRATED URBAN DEV	ELOPMENT FRAM	IEWORK (IUDF):		02 - INCLUSION	AND ACCESS								
FREE STATE GROWTH AN	ND DEVELOPMENT	STRATEGY (FSGDS	)	IMPROVED QUA	LITY OF LIFE								
CIRCULAR 88 REPORTING	G REFORMS			ENVIRONMENT	AND WASTE								
SUSTAINABLE DEVELOPM	· · · · · · · · · · · · · · · · · · ·			DESERTIFICATIO	ON, AND HALT	E AND PROMOTE SU AND REVERSE LAN					Y MANAGE FOR	ESTS, COMBAT	
MANGAUNG STRATEGIC				SERVICE DELIVE	ERY IMPROVE	MENT							
PROGRAMME/PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	PER	OUTCOME KEY FORMANCE CATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KE PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021		Q2 ACTUAL PERFORMANCE	VARIANCE	CORRECTIVE ACTION	STATUS
	PERFORMANCE IN Nuine roa		inspe	ber of vehicles ected for worthiness	800	Number of vehicles inspected for roadworthiness	800	OPEX	350	37		Lack of Maintenance contract has resulted into slow movement in term of number of vehicles serviced. Furthermore, delays in paymen has also resulted into accounts beir closed by agents.	t
% of Effective administration of accidents and losses of vehicles	% of the accidents reported and processed	None	accio	entage of dents and losses ents processed	100%	Percentage of accidents and losses incidents processed	100%	OPEX	100%	100% accidents and losses processed	None	None	•••

# CENTLEC

NATIONAL KEY	BASIC SERVICE	DELIVERY													
PERFORMANCE AREA															
(NKPA):															
MEDIUM TERM	06 – AN EFFICIEN	NT COMPETITIVE AN	ID RESPONSIVE	ECONOMIC INFR	ASTRUCTURE NET	WORK									
STRATEGIC															
FRAMEWORK (MTSF):		NT EFFECTIVE AND I	DEVELOPMENT -	- ORIENTED PUB	BLIC SERVICE										
	02 - INCLUSION A	AND ACCESS													
DEVELOPMENT FRAMEWORK (IUDF):															
FREE STATE GROWTH		ROVED QUALITY OF LIFE													
AND DEVELOPMENT		OVED QUALITY OF LIFE													
STRATEGY (FSGDS)															
CIRCULAR 88	ENERGY AND EL	Y AND ELECTRICITY													
REPORTING REFORMS		BY AND ELECTRICITY													
SUSTAINABLE	SDG 7 – ENSURE	ACCESS TO AFFOR	RDABLE, RELIABI	LE. SUSTAINABLI	E AND MODERN EN	ERGY FOR ALL.									
DEVELOPMENT GOAL			,	,											
(SDG)															
MANGAUNG	SERVICE DELIVE	RY IMPROVEMENT													
STRATEGIC															
DEVELOPMENT															
REVIEW															
ROGRAMME/PROJECT	STRATEGIES	2019/2020 PAST	IDP OUTCOME		SDBIP OUTPUT	SDBIP TARGET	BUDGET	2020/2021	Q2 ACTUAL	VARIANCE	CORRECTI	STATUS			
		YEAR	KEY	2020/2021	KEY	2020/2021	2020/2021	QUARTER TWO	PERFORMANCE		VE				
		PERFORMANCE	PERFORMANC E INDICATOR		PERFORMANCE INDICATOR			TARGET			ACTION				
To supply 2207 algoritisity	A appage to	Completed		3307		To supply 2207	52 908 000	Stringing of M/	The terret was not	Loto oppointment	Contractors				
To supply 3307 electricity connections in	Access to electricity	Completed electrification	Number of household	Electrifications	Complete 3307 household	To supply 3307 electricity	52 908 000	Stringing of MV and LV networks	The target was not achieved however	Late appointment	Contractors				
Matlarantlheng and	electricity	electrification	electrified in	completed in	connections	connections to		by 31 December	what was achived		have been				
Botshabelo R, Botshabelo	ł		Mangaung	Mangaung	identified for	identified		2020	was the Meeting	contractor(s)	instructed				
Section L, Dewertdorp	ł		Mangaung	Mangaung	electrification in the	households in		2020	with contractors,		to start				
(Riverside), Botshabelo	I		1	1	MMM area by 30	the MMM area			site hand over for		planning,				
section H	ł			i	June 2021.	by 30 June 2021			three projects:		procuring				
30010111	ł		1	i '	00110 2021.	by 00 00.10 2021			Botshabelo R,		material				
	I		1	1					Dewetsdorp, and		and site				
	ł			i					Matlharantlheng.		establishm				
	ł			i					Kick off meeting		ents in				
	1		1	l					for both		order for				
	1		1	1					Botshabelo H and		constructio				

									Botshabelo L Project scheduled for January 2021		n work to start in January 2021	
Erection of <b>10</b> high mast lights in various wards within Mangaung	Public lighting	Public lighting	Number of public lighting installed	None	Erection of 10 high mast lights within Mangaung by 30 June 2021	10 erected and commissioned high mast lights within Mangaung by 30 June 2021	6 027 012	10 of the foundations to be cast and cure. Procurement of the material by 31 December 2020	All ten masts foundations are cast, material procured and delivered to site	None	None	•••
Installed capacity of embedded generators on the municipal distribution network.	To ensure that the public informs Centlec of installation of SSEG	Installed			Number of application receive and approved for embedded generation on the Municipal Distribution Netwo by 30 June 2021.	Number of application received and approved for embedded generation on the Municipal Distribution Network by 30 June 2021.	OPEX	Number of application received and approved for embedded generation on the Municipal Distribution Network by 31 December 2020.	Six (06) applications received to date with the total value of 1149.3 kVA	None	None	
Short term maintenance on transformers	To reduce the probability of failure or the degradation of the functioning of transformer items	Analysis of 2019/20 maintenance plan			348 DC Transformer Inspections based on the maintenanc plan to be completed from 1s of July 2020 to 30 June 2021.	348 DC Transformer Inspections based on the maintenance plan to be completed by 30 June 2021.	OPEX	87 DC Transformer Inspections based on the maintenance plan completed by 31 December 2020.	87 Transformer Short term maintenance completed	None	None	

# SOCIAL SERVICES

NATIONAL KEY P	PERFORMANCE	AREA (NKPA):	MUNICIPAL INS	TITUTIONAL DEVE	LOPMENT AND TR	ANSFORMATION								
MEDIUM TERM S	TRATEGIC FRA	MEWORK (MTSF):				NTAL ASSETS AND NABLE SOCIAL PRO								
INTEGRATED UR FRAMEWORK (IU		MENT	INCLUSION AND	ACCESS										
FREE STATE GRO		VELOPMENT	IMPROVED QUA BUILDING SOCI											
CIRCULAR 88 RE	PORTING REF	ORMS	ENVIRONMENT FIRE AND EMER	AND WASTE RGENY SERVICES										
SUSTAINABLE DEVELOPMENT GOAL (SDG)       SDG 15 – PROTECT, RESTORE AND PROMOTE SUSTAINABLE USE OF TERRESTRIAL ECOSYSTEMS, SUSTAINABLY MANAGE FORESTS, COMBAT DESI         HALT AND REVERSE LAND DEGRADATION AND HALT BIODIVERSITY LOSS.       16 - PROMOTE PEACEFUL AND INCLUSIVE SOCIETIES FOR SUSTAINABLE DEVELOPMENT, PROVIDE ACCESS TO JUSTICE FOR ALL AND BUILD EFFEC         MANGAUNG STRATEGIC DEVELOPMENT REVIEW       SERVICE DELIVERY IMPROVEMENT											,			
MANGAUNG STR	ATEGIC DEVEL	OPMENT REVIEW	SERVICE DELIV	ERY IMPROVEMEN	NT									
PROGRAMME/ PROJECT	STRATEGI ES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANC E INDICATOR	POUTCOME IDP TARGET SDBIP OUTPUT SDBIP TARGET 2020/2021 BUDGET 2020/2021 QUARTER TWO PERFORMANC PERFORMANCE CORRECTIVE STATUS ACTION										
Preventing fire related deaths in fires involving habitable structures	Inspections at High Risk premises	89 Inspections conducted at High risk premises	Number of inspections at High risk premises	90 Inspections at High Risk premises	90 Inspections at High Risk premise	90 Inspections at High Risk premises	OPEX	20 Inspections at High Risk premises	29 Inspections at High Risk Premises	+9 Positive	None	*		
Preventing fire related deaths in fires involving habitable structures	Inspections at Moderate Risk premises	270 Inspections conducted at Moderate Risk premises	Number of inspections at Moderate risk premises	umber of spections at at Moderate Risk premises defined at Moderate Risk premises premises premises defined at Moderate Risk premises premises defined at Moderate Risk Premises defined at Risk Prem										
Preventing fire related deaths in fires involving habitable structures	Inspections at Low Risk premises	1812 Inspections conducted at Low Risk premises	Number of inspections at Low risk premises	1 800 Inspections at Low Risk premises	1 800 Inspections at Low Risk premises	1 800 Inspections at Low Risk premises	OPEX	400 Inspections at Low Risk premises	421 Inspections at Low Risk Premises	+21 Positive	None	×		

NATIONAL KEY F	PERFORMANCE	AREA (NKPA):	MUNICIPAL INS	TITUTIONAL DEVE	LOPMENT AND TR	ANSFORMATION						
		AMEWORK (MTSF):				ENTAL ASSETS AND NABLE SOCIAL PRO						
INTEGRATED UR FRAMEWORK (IL	JDF):		INCLUSION AND									
FREE STATE GR STRATEGY (FSG	BDS)		IMPROVED QUA BUILDING SOCI	AL COHESION								
CIRCULAR 88 RE				RGENY SERVICES								
SUSTAINABLE D		GOAL (SDG)	HALT AND REVE 16 - PROMOTE I AND INCLUSIVE	ERSE LAND DEGRA	ADATION AND HAL CLUSIVE SOCIETIE ALL LEVELS.	T BIODIVERSITY LO	DSS.	ECOSYSTEMS, SUS		,		
PROGRAMME/ PROJECT	STRATEGI	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANC E INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE Q2	CORRECTIVE ACTION	STATUS
Preventing fire related deaths in fires involving habitable structures	Building plans submitted scrutinized for compliance with statutory fire safety measures within 5 working days	10 out of 10 Building Plans scrutinized for compliance with statutory fire safety measures within 5 working days	Number of building plans submitted scrutinized for compliance with statutory fire safety measures within 5 working days	8 out of 10 Building Plans scrutinized for compliance with statutory fire safety measures within 5 working days	8 out of 10 Buildin Plans scrutinized for compliance wit statutory fire safet measures within 5 working days	Building Plans scrutinized for compliance with statutory fire safety measures within 5 working days	OPEX	8 out of 10 Building Plans scrutinized for compliance with statutory fire safety measures within 5 working days	10 out of 10 (49 out of 49)	+2 Positive	None	*
Dispatching of emergency related distress calls	Fire and rescue calls to which resources are dispatched within 3 minutes	9.85 out of 10	Number of fire and rescue calls to which resources are dispatched within 3 minutes	(8 out of 10) emergency calls received are dispatched within 3 minutes	(8 out of 10) emergency calls received are dispatched within minutes	(8 out of 10) emergency calls received are dispatched within 3 minutes	OPEX	(8 out of 10) emergency calls received are dispatched within 3 minutes	9 out of 10 [307 emergency calls were dispatched within 3 minutes]	+1 Positive	None Required	*
Attending JOC at public events	Percentage of JOC attendance at public events	100% JOC attendance	Percentage of JOC attendance at public events	90% JOC attendance at public events	90% JOC attendance at public events	90% JOC attendance at public events	OPEX	90% JOC attendance at public events	Nil	Negative	None Required Nil Joint Operations Centre attendance due to Covid 19 restrictions	•••

NATIONAL KEY P	ERFORMANCE	AREA (NKPA):	MUNICIPAL INS	TITUTIONAL DEVE	LOPMENT AND TR	ANSFORMATION								
MEDIUM TERM S	TRATEGIC FRA	MEWORK (MTSF):				NTAL ASSETS AND								
INTEGRATED UR FRAMEWORK (IU		MENT	INCLUSION AND	ACCESS										
FREE STATE GRO STRATEGY (FSG		/ELOPMENT	IMPROVED QUA BUILDING SOCI											
CIRCULAR 88 RE	PORTING REFO	DRMS	ENVIRONMENT FIRE AND EMER	RGENY SERVICES										
SUSTAINABLE DE	EVELOPMENT (	GOAL (SDG)	HALT AND REVI	ERSE LAND DEGRA	ADATION AND HAL	T BIODIVERSITY LC	DSS.	ECOSYSTEMS, SUS						
		OPMENT REVIEW		ICLUSIVE INSTITUTIONS AT ALL LEVELS. CE DELIVERY IMPROVEMENT										
PROGRAMME/ PROJECT	STRATEGI ES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANC E INDICATOR	OUTCOME IDP TARGET SDBIP OUTPUT SDBIP TARGET BUDGET 2020/2021 QUARTER TWO TARGET INDICATOR LOCATOR LOCATOR LOCATOR LOCATOR LOCATOR SDBIP TARGET BUDGET 2020/2021 QUARTER TWO TARGET LOCATOR LOCATOR LOCATOR SDBIP TARGET ROUTPUT SDBIP TARGET BUDGET 2020/2021 QUARTER TWO TARGET ROUTPUT SDBIP TARGET ROUTPUT										
Conducting safety and grading assessments	Safety and grading certificates assessment s executed within 7 days after applications received.	10 out of 10	Number of safety and grading certificates assessments executed within 7 days after applications received	10 out of 10 Safety and grading certificates issued	10 out of 10 Safety and grading certificates issued –	10 out of 10 Safety and grading certificates issued	OPEX	10 out of 10 Safety and grading certificates issued -	10 out of 10 [43 Safety Grading applications issued]	None	None Required			
Municipal workspace contingency plans	Municipal workplaces with completed contingency plans	Contingency plans for 10 work places										*		

NATIONAL KEY P	ERFORMANCE	AREA (NKPA):	MUNICIPAL INS	TITUTIONAL DEVE	LOPMENT AND TRA	ANSFORMATION								
MEDIUM TERM S	TRATEGIC FRA	MEWORK (MTSF):				NTAL ASSETS AND								
INTEGRATED UR FRAMEWORK (IU		MENT	INCLUSION AND	ACCESS										
FREE STATE GRO STRATEGY (FSG		VELOPMENT	IMPROVED QUA BUILDING SOCI											
CIRCULAR 88 RE	PORTING REF	ORMS	ENVIRONMENT FIRE AND EMER	AND WASTE RGENY SERVICES										
SUSTAINABLE DE		, <i>,</i>	HALT AND REV 16 - PROMOTE AND INCLUSIVE	ERSE LAND DEGRA PEACEFUL AND IN INSTITUTIONS AT	ADATION AND HAL CLUSIVE SOCIETIE ALL LEVELS.	T BIODIVERSITY LO	DSS.	ECOSYSTEMS, SUS		,		,		
MANGAUNG STR	ATEGIC DEVEL	OPMENT REVIEW	SERVICE DELIV				PUDCET	2020/2021			CORRECTIVE	STATUS		
PROJECT	ES	YEAR PERFORMANCE	KEY PERFORMANC E INDICATOR	2020/2021 KEY 2020/2021 2020/2021 QUARTER TWO PERFORMANC PERFORMANCE ACTION ACTION INDICATOR INDICATOR										
Conducting education and awareness program relating to disaster risk management	Disaster risk managemen t education and awareness campaigns conducted	7 Education and Awareness campaigns conducted	Number of disaster risk management education and awareness campaigns conducted	Five (5) campaigns on disaster risk management education and awareness campaigns conducted	Five (5) campaign on disaster risk management education and awareness campaigns conducted	Five (5) campaigns on disaster risk management education and awareness campaigns conducted	OPEX	One (1) campaign on disaster risk management education and awareness campaigns conducted	Nil	-1 Negative	None Required Nil campaigns conducted due to Covid 19 restrictions			
Conducting disaster risk management assessment after incidents and or disasters	Disaster risk assessment s conducted within 48 hours after disaster or emergency incident occurred	10 out of 10 Disaster Risk Assessments within 48 hours conducted [388 Assessments]	conductedawareness campaigns conductedconductedcampaigns conductedcampaigns conductedcampaigns conductedNumber of disaster risk assessments9 out of 10 disaster risk assessments9 out of 10 disaster risk assessments9 out of 10 disaster risk assessments9 out of 10 conducted10 out of 10 [243 Assessments+1 Positive Required											

NATIONAL KEY F	PERFORMANCE	AREA (NKPA):	MUNICIPAL INS	TITUTIONAL DEVE	LOPMENT AND TRA	ANSFORMATION								
MEDIUM TERM S	STRATEGIC FRA	AMEWORK (MTSF):			R ENVIRONMENTE									
INTEGRATED UF FRAMEWORK (IL		MENT	INCLUSION AND	ACCESS										
FREE STATE GR STRATEGY (FSG	GDS)		IMPROVED QUA BUILDING SOCI	AL COHESION										
CIRCULAR 88 RE				RGENY SERVICES										
SUSTAINABLE D	EVELOPMENT (	GOAL (SDG)	HALT AND REVI	ERSE LAND DEGRA	ADATION AND HAL	T BIODIVERSITY LO	DSS.	ECOSYSTEMS, SUS		,		,		
MANGAUNG STR	AND INCLUSIVE INSTITUTIONS AT ALL LEVELS.  GAUNG STRATEGIC DEVELOPMENT REVIEW SERVICE DELIVERY IMPROVEMENT													
PROGRAMME/ PROJECT	STRATEGI ES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANC E INDICATOR	OUTCOME IDP TARGET SDBIP OUTPUT SDBIP TARGET 2020/2021 SDBIP TARGET 2020/2021 QUARTER TWO PERFORMANCE 2020/2021 PERFORMANCE 2020/2021 ACTION PERFORMANCE INDICATOR ACTION PERFORMANCE PERF										
Emergency response to disasters by reservists and volunteers	0 (zero) natural disaster related deaths per 1000 population (pop: 787 929)	17 Volunteers were recruited	Number of natural disaster related deaths per 1000 population	NDICATORINDICATORINDICATOROPEX10 reservists and volunteer r 1000NilNegativeNone Required NilNumber of tural disaster ated deaths r 1000Number of volunteer responders perNumber of reservists and volunteer responders perNone reservists and volunteer responders perNilNegative NilNone Required Nil										
Air Pollution	Number of days where PM2.5 levels exceeded guideline levels	199 Days out of 366 days compliance to the pm 2.5 NAAQ standard	Number of days where PM2.5 levels exceeded guideline levels	Number of days where the pm2.5 levels exceeded the national standard of 25 µg/m3	Percentage of atmospheric emission licenses (AELs) processed within guideline timeframes	Number of days where the pm2.5 levels exceeded the national standard of 25 µg/m3	OPEX	Number of days where the pm 2.5 levels exceeded the national standard of of 25 µg/m3	No data could be retrieved from the system.	No data could be retrieved from the system. For Q2		•		
Air Pollution	Percentage of atmospheric emission licenses (AELs) processed within guideline timeframes adhered to	157 Days out of 366 days compliance to the pm 10 NAAQ standard	Number of days where PM10 levels exceeded guideline levels	Annual average pm 10 NAAQ standard not in exceedance of ambient concentration o of 40 µg/m3	Percentage of atmospheric emission licenses (AELs) processed within guideline timeframes	Number of days where the pm 10 levels exceeded the national standard of 10 µg/m3	OPEX.	Number of days where the pm 10 levels exceeded the national standard of 40 µg/m3	No data could be retrieved from the system.	No data could be retrieved from the system. For Q2				

NATIONAL KEY P	PERFORMANCE	AREA (NKPA):	MUNICIPAL INS	TITUTIONAL DEVE	LOPMENT AND TRA	ANSFORMATION						
MEDIUM TERM S	TRATEGIC FRA	MEWORK (MTSF):		AND ENHANCE OU HENSIVE, RESPON								
INTEGRATED UR FRAMEWORK (IU		MENT	INCLUSION AND	D ACCESS								
FREE STATE GR		VELOPMENT	IMPROVED QUA									
STRATEGY (FSG			BUILDING SOCI									
CIRCULAR 88 RE	PORTING REF	ORMS	ENVIRONMENT	AND WASTE								
SUSTAINABLE DI	EVELOPMENT (	GOAL (SDG)	SDG 15 – PROT HALT AND REV 16 - PROMOTE	ECT, RESTORE AN ERSE LAND DEGR/	ADATION AND HAL	T BIODIVERSITY LO	DSS.	ECOSYSTEMS, SUS MENT, PROVIDE ACC		,		,
MANGAUNG STR	ATEGIC DEVEL	OPMENT REVIEW	SERVICE DELIV	ERY IMPROVEMEN	νT							
PROGRAMME/ PROJECT	STRATEGI ES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANC E INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE Q2	CORRECTIVE ACTION	STATUS
Air Emission Licenses (AELs) processed	Percentage of atmospheric emission licenses (AELs) processed within guideline timeframes	1 Application received and processed for compliance and enforcement	Percentage of atmospheric emission licenses (AELs) processed within guideline timeframes	All AEL's received and processed within 60 days after all information being submitted	Percentage of atmospheric emission licenses (AELs) processed within guideline timeframes	All AEL's received and processed within 60 days after all information being submitted	OPEX	100% of AEL's processed	0 Applications received and processed for compliance and enforcement	None	None	:
Air Emission Licenses (AELs) captured on National Atmospheric Emission Inventory system (NAEIS)	Report on nr. of AEL's issued per quarter. Adhering to the baseline target.	15 Enterprises captured on the system.	Municipal AEL applications captured on the National Atmospheric Emissions Inventory System	All AELs issued by the City which information are available on the NAEIS	Municipal AEL applications captured on the National Atmospheric Emissions Inventory System	All AELs issued by the City which information to be available on the NAEIS	OPEX	100% of AEL's issued available on the NAEIS	0 Enterprises captured on the system.	None	None	
Noise Pollution	Percentage of households experiencin g a problem with noise pollution	74 Complaints received from households reporting noice pollution addressed	Percentage of households experiencing a problem with noise pollution	All complaints received regarding households experiencing problems with noise pollution	Percentage of complaints addressed from total number of complaints receive from households experiencing problems with nois pollution	All (10 out of 10) complaints received from households reporting noise pollution addressed	OPEX	All complaints received from households reporting noise pollution addressed	24 Complaints received from households reporting noise pollution addressed.	None	None	

NATIONAL KEY P	ERFORMANCE	AREA (NKPA):	MUNICIPAL INS	TITUTIONAL DEVE	LOPMENT AND TRA	ANSFORMATION						
MEDIUM TERM S	TRATEGIC FRA	MEWORK (MTSF):			R ENVIRONMENTE							
INTEGRATED URI FRAMEWORK (IU	DF):		INCLUSION AND	ACCESS								
FREE STATE GRO		/ELOPMENT	IMPROVED QUA									
STRATEGY (FSGI			BUILDING SOCI ENVIRONMENT									
CIRCULAR 88 REI	PORTING REFO	JRMS		AND WASTE RGENY SERVICES								
SUSTAINABLE DE	EVELOPMENT (	GOAL (SDG)			ID PROMOTE SUST ADATION AND HAL			ECOSYSTEMS, SUS	TAINABLY MANAGI	E FORESTS, COMB	AT DESERTIFICA	TION, AND
			AND INCLUSIVE	INSTITUTIONS AT	ALL LEVELS.	S FOR SUSTAINAE	LE DEVELOPI	MENT, PROVIDE ACC	CESS TO JUSTICE F	FOR ALL AND BUILD	DEFFECTIVE, AC	COUNTABLE
MANGAUNG STR	ATEGIC DEVEL	OPMENT REVIEW	SERVICE DELIV	ERY IMPROVEMEN	NT							
PROGRAMME/ PROJECT	STRATEGI ES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANC E INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE Q2	CORRECTIVE ACTION	STATUS
Number of public libraries per 100 000 population	1 Library to serve 100 000 people	1.9 Libraries per 100 000 people (current 9 libraries)	Number of public libraries per 100 000 population	1 Library to serve 100 000 people	Number of public libraries per 100 000 population	1 Library to serve 100 000 people	OPEX	15 Libraries serving 771 745 people	12 Libraries serving 771 745 people	Negative.	Shortage of Thermometers - Public cannot enter the Library without their temperature being measured Some Libraries were closed due to Covid 19 restrictions	
Utilization rate of sports fields	100% Utilization of Sport Fields	ion of and booked for 670 utilization rate of available hours are of sports hours of sport hours										<u>.</u>
Library visits per library	Average Number of visits per library	139 757 people visited the 9 MMM libraries	Average number of library visits per library	The average number of library visits per library per year	Average Utilizatior rate of libraries per library annually	Number of visits per library	OPEX	Average Number of visits per library	5569 people visited 7 MMM libraries.	None	None	

Drinking water samples taken	Number of drinking water samples taken	1005 Drinking water samples taken	drinking water samples taken	1032 Drinking water samples to be taken	1032 Drinking water samples to be taken	1032 Drinking water samples taken	OPEX	325 Drinking Water Samples taken	191 Drinking Water Samples taken	Negative	The contact of the appointed supplier expired and the process of appointing a new supplier for Medical Supplies has not yet been finalized. Reagents were procured at the end of November and the middle of December 2020 when SCM gave their approval for the laboratory to order directly from IDEXX and MERCK.	
Food premise inspections conducted as per provision of the foodstuffs, cosmetic and disinfectant act 54 1972	Number of food premise inspections conducted as per provision of the foodstuffs, cosmetic and disinfectant act 54 1972	9754 Food premises inspected	Number of food premise inspections conducted as per provision of the foodstuffs, cosmetic and disinfectant act 54 1972	6000 Food premises to be inspected	6000 Food premises to be inspected	6000 Food premises inspected	OPEX	1500 Food premises inspected	1979 Food premises inspected	Positive	None	*

NATIONAL KEY P	PERFORMANCE	AREA (NKPA):	MUNICIPAL INS	TITUTIONAL DEVE	OPMENT AND TRA	ANSFORMATION									
MEDIUM TERM S	TRATEGIC FRA	MEWORK (MTSF):				NTAL ASSETS AND NABLE SOCIAL PRO									
INTEGRATED UR FRAMEWORK (IU	IDF):		INCLUSION AND												
FREE STATE GRO STRATEGY (FSG	DS)		IMPROVED QUA BUILDING SOCI	AL COHESION											
CIRCULAR 88 RE				RGENY SERVICES				5000V075N0 000							
SUSTAINABLE DE		, , ,	HALT AND REVI 16 - PROMOTE I AND INCLUSIVE	ERSE LAND DEGRA PEACEFUL AND IN INSTITUTIONS AT	ADATION AND HAL CLUSIVE SOCIETIE ALL LEVELS.	T BIODIVERSITY LC	DSS.	ECOSYSTEMS, SUS MENT, PROVIDE ACC		,		,			
		OPMENT REVIEW		ERVICE DELIVERY IMPROVEMENT											
PROGRAMME/ PROJECT	STRATEGI ES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANC E INDICATOR	RFORMANC PERFORMANCE TARGET E											
Library programs to communities Training	Number of library programs to communitie s	735 Library program activities to communities	Number of library programs to communities	100 Library program activities to communities to be conducted	100 Library program activities to communities to be conducted	100 Library program activities to communities	OPEX	25 Library program activities to communities conducted	0 Library program activities to communities	25	The LIS Division will only host outreach programmes to the community once the state of disaster has been lifted (Covid 19)				
Training programs on HIV/Aids	12 Training programs on HIV/AIDS prevention to be conducted	13 Training programs on HIV/Aids prevention	been lifted (Covid 19)           Number of         12 Training         2 Training         2 Training         None									$\overline{}$			

NATIONAL KEY F	PERFORMANCE	AREA (NKPA):	MUNICIPAL INS	TITUTIONAL DEVE	LOPMENT AND TRA	ANSFORMATION						
MEDIUM TERM S	STRATEGIC FRA	MEWORK (MTSF):			R ENVIRONMENTE							
INTEGRATED UR FRAMEWORK (IL	JDF):		INCLUSION AND	ACCESS								
FREE STATE GR STRATEGY (FSG		/ELOPMENT	IMPROVED QUA BUILDING SOCI									
CIRCULAR 88 RE	PORTING REF	DRMS	ENVIRONMENT FIRE AND EMER	AND WASTE RGENY SERVICES								
SUSTAINABLE D		GOAL (SDG)	HALT AND REVE 16 - PROMOTE I AND INCLUSIVE	ERSE LAND DEGRA	ADATION AND HAL CLUSIVE SOCIETIE ALL LEVELS.	T BIODIVERSITY LC	DSS.	ECOSYSTEMS, SUS				
PROGRAMME/ PROJECT	STRATEGI ES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANC E INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE Q2	CORRECTIVE ACTION	STATUS
De- contamination and disinfection of Offices and premises due to COVID 19 pandemic New – COVID 19 Impact	Number of premises de- contaminate d and disinfected during COVID 19 lockdown	New Program 151 Premises de- contaminated and isinfected during the COVID 19 lockdown		Number of premises de- contaminated and disinfected during COVID 19 lockdown	Number of premises de- contaminated and disinfected during COVID 19 lockdown	Number of premises de- contaminated and disinfected during COVID 19 lockdown	OPEX	Number of premises de- contaminated and disinfected during COVID 19 lockdown	21 premises de- contaminated and disinfected during COVID 19 lockdown	None	None Required. Demand Based	<b></b>

Nallis view Cemetery Developed USDG funded – request will be submitted for roll-over of unspent funding for 2019/20 to 2020/2021	Service Delivery	None	Nallis view Cemetery Developed	Development of Nallis view Cemetery	Nallis view Cemetery Developed	Development of Nallis view Cemetery: 2 Phases: 1.Construction of ablution block 2.Grading of an internal road 1.65 km from T102 to the dernacated burial blocks.	CAPEX R3 000-000 R2 852 134 Budget was reduced to R1 913 639 during special adjustment budget 22 October 2020 Shifting of funds (Excess & Savings Report 17 december 2020) R938 495 Projects: Parks Wepener & Soutpan	<ol> <li>Construction of ablution block</li> <li>25% complete.</li> <li>Development of designs for T102 access road to Nallies View</li> </ol>	<ul> <li>1.Zutari (Pty) Ltd was appointed as Structural Engineers through Panel system and commenced 7<sup>th</sup> December 2020.</li> <li>2.No designs were developed for T102 access road to Nallies View due to reduction of funds during special adjustment budget 22 October 2020. As a result no funding available to appoint consultants for designs</li> </ul>	Negative	1.Project will resume in Q4, 4 January 2021 due to contractor s break. 2.Develop ment of designs for T102 access road to Nallies View will not realized due to insufficient funding.	
Regional Park development in (Grassland Mangaung)	Service Delivery	Regional Park development in grassland Mangaung )	Regional Park development in (Grassland Mangaung)	Regional Park development in Grassland (Mangau)	Regional Park development in(Grassland Mangaung	Regional Park development in Grassland Mangaung	CAPEX R459 198 Budget was reduced to R0 (zero) during special adjustment budget 22 October 2020	Concept designing Public participation stage Final design stage Compile a complete of quantities Do Project costing	No designs done nor any other processes concluded	Negative	Project cancelled and funds moved to Nalisview Cemetery project	

NATIONAL KEY P	PERFORMANCE	AREA (NKPA):	MUNICIPAL INS	TITUTIONAL DEVE	LOPMENT AND TRA	ANSFORMATION						
MEDIUM TERM S	TRATEGIC FRA	AMEWORK (MTSF):			R ENVIRONMENTE							
INTEGRATED UR FRAMEWORK (IU		MENT	INCLUSION AND	ACCESS								
FREE STATE GRO		VELOPMENT	IMPROVED QUA BUILDING SOCI									
CIRCULAR 88 RE	PORTING REF	ORMS	ENVIRONMENT FIRE AND EMER	AND WASTE RGENY SERVICES								
SUSTAINABLE DI		GOAL (SDG)	HALT AND REVI 16 - PROMOTE I AND INCLUSIVE	ERSE LAND DEGR	ADATION AND HAL CLUSIVE SOCIETIE ALL LEVELS.	T BIODIVERSITY LO	DSS.	ECOSYSTEMS, SUS				
PROGRAMME/ PROJECT	STRATEGI ES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANC E INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE Q2	CORRECTIVE ACTION	STATUS
Regional Park development in (Turflaagte Mangaung)	Service Delivery	Regional Park development in Turflaagte Mangaung)	Regional Park development in (Turflaagte Mangaung)	Regional Park development in Turflaagte (Mangaung)	Regional Park development in (Turflaagte Mangaung	Regional Park development in Turflaagte Mangaung	CAPEX R459 198 Budget was reduced to R0 (zero) during special adjustment budget 22 October 2020	Concept designing Public participation stage Final design stage Compile a complete of quantities Do Project costing	No designs done nor any other processes concluded	Negative	Project cancelled and funds moved to Nalisview Cemetery project	
Park Wepener USDG funded – 5661647352081 R51ZZ50	Service Delivery	Park Development in Wepener	Park Development in Wepener	Park Development in Wepener	Park Development in Wepener	Park Development in Wepener	CAPEX <del>R1 082 000</del> R0	30% of project completed	Budget was reduced to R0 (zero) during special adjustment budget 22 October 2020 and 23 November 2020.	-30%	Shifting of funds (Excess & Savings Report 17 December 2020) R558 612 to Nallies View Cemetery	

NATIONAL KEY P	ERFORMANCE	AREA (NKPA):	MUNICIPAL INS	TITUTIONAL DEVE	OPMENT AND TRA	ANSFORMATION						
MEDIUM TERM S	TRATEGIC FRA	MEWORK (MTSF):				NTAL ASSETS AND NABLE SOCIAL PRO						
INTEGRATED UR FRAMEWORK (IU		MENT	INCLUSION AND	ACCESS								
FREE STATE GR		VELOPMENT	IMPROVED QUA BUILDING SOCI									
CIRCULAR 88 RE	PORTING REF	ORMS	ENVIRONMENT FIRE AND EMER	AND WASTE RGENY SERVICES								
SUSTAINABLE DEVELOPMENT GOAL (SDG)       SDG 15 – PROTECT, RESTORE AND PROMOTE SUSTAINABLE USE OF TERRESTRIAL ECOSYSTEM HALT AND REVERSE LAND DEGRADATION AND HALT BIODIVERSITY LOSS.         16 - PROMOTE PEACEFUL AND INCLUSIVE SOCIETIES FOR SUSTAINABLE DEVELOPMENT, PROVIDAND INCLUSIVE INSTITUTIONS AT ALL LEVELS.										,		- ,
		-		ERY IMPROVEMEN								
PROGRAMME/ PROJECT	STRATEGI ES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANC E INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE Q2	CORRECTIVE ACTION	STATUS
Park Soutpan USDG 5661647352081 R52ZZ60	Service Delivery	Park Development in Soutpan	Park Development in Soutpan	Park Development in Soutpan	Park Developmen in Soutpan	Park Development in Soutpan	CAPEX R1 000 000 R0	60% of project completed	Budget was reduced to R0 (zero) during special adjustment budget 22 October 2020 and 23 November 2020.	-60%	Shifting of funds (Excess & Savings Report 17 December 2020) R379 883 to Nallies View Cemetery Required	

## FINANCE

NATIONAL KEY	PERFORMANCE A	REA (NKPA):		MUNICIPA	L INSTITUTIONAL D	EVELOPMENT	AND TRANSFO	DRMATION				
MEDIUM TERM S	STRATEGIC FRAM	EWORK (MTSF):		08 – SUITA	AINABLE HUMAN SE	TTLEMENT AN	ID IMPROVED O	QUALITY OF LIFE				
INTEGRATED UP	RBAN DEVELOPME	ENT FRAMEWORK (	IUDF):	01 – SPAT	IAL INTEGRATION							
FREE STATE GR	OWTH AND DEVE	LOPMENT STRATE	GY (FSGDS)	INCLUSIVE	E ECONOMIC GROW	TH AND SUST	AINABLE JOB	CREATION				
CIRCULAR 88 RE	PORTING REFOR	MS		CITY TRAN	NSFORMATIONAL IN	IDICATORS (B	EPP)					
SUSTAINABLE D	EVELOPMENT GC	OAL (SDG)		SDG 11 – I	MAKE CITIES AND H	IUMAN SETTLE	EMENT INCLUS	IVE, SAFE, RESII	LIENT AND SUSTAIN	ABLE		
MANGAUNG STR	RATEGIC DEVELO	PMENT REVIEW		SPATIAL T	RANSFORMATION							
PROGRAMME/ PROJECT	BRAMME/ ECT         STRATEGIES         2019/2020 PAST YEAR PERFORMANCE         IDP OUTCOME KEY PERFORMANCE INDICATOR           ntage se on         Installation of prepaid water         Reduced the interim meter         Reduce the interim meter				SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTIVE ACTION	STATUS
Percentage increase on number of customers receiving accurate bills				Reduce the interim meter readings to 10%	Reduce the interim meter readings	10%	OPEX	15%	5% of meters were not read and therefore estimated during the second quarter.	(10%)		
	Implementatio n of a web platform for consumers to get their statements Further discussions with the post office to increase effective rate Converting more consumers to email statements or by app/sms	Issued consumer accounts to correct addresses	Issue consumer accounts to correct addresses	% of consumer accounts are issued to correct addresses	Issue consumer accounts to correct addresses	5%	OPEX	8%	Only 3.60% of accounts were returned to the sender (not sent to correct addresses) and therefore 96.40% of accounts were sent to correct addresses.	(4.40%)	None	

NATIONAL KEY P	ERFORMANCE AI	REA (NKPA):		MUNICIPA	L INSTITUTIONAL D	EVELOPMENT	AND TRANSFC	RMATION				
MEDIUM TERM S	TRATEGIC FRAM	EWORK (MTSF):		08 – SUIT/	AINABLE HUMAN SE	TTLEMENT AN	D IMPROVED O	QUALITY OF LIFE				
INTEGRATED UR	BAN DEVELOPME	ENT FRAMEWORK (	IUDF):	01 – SPAT	IAL INTEGRATION							
FREE STATE GRO	OWTH AND DEVE	LOPMENT STRATE	GY (FSGDS)	INCLUSIV	E ECONOMIC GROW	TH AND SUST	AINABLE JOB (	CREATION				
CIRCULAR 88 RE	PORTING REFOR	MS		CITY TRA	NSFORMATIONAL IN	IDICATORS (BE	EPP)					
SUSTAINABLE DE	EVELOPMENT GO	AL (SDG)		SDG 11 -	MAKE CITIES AND H	IUMAN SETTLE	MENT INCLUS	IVE, SAFE, RESIL	IENT AND SUSTAIN	IABLE		
MANGAUNG STR	ATEGIC DEVELOR	PMENT REVIEW		SPATIAL 1	RANSFORMATION							
PROGRAMME/ PROJECT	ECT         YEAR PERFORMANCE         KEY PERFORMANCE INDICATOR           ve         Better collaboration         Improved collection rate         Improve collection rate				SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTIVE	STATUS
Improve collection rate	Better collaboration with centlec (electricity) for collection initiatives Debt incentive scheme re- introduction     Improve collectio rate       Improve collection collection initiatives     Improve collection rate				Improve collection rate	87%	OPEX	85%	107.25%	(22.25%)	None	*
Number of defaulting businesses litigated	collection     initiatives       Debt incentive     scheme re-       introduction     introduction       of     2 debt       collectors     Completed       Defaulting				Number of businesses litigated	400	OPEX	100	1 840	+1740	None	*
Fixed asset register is compiled and updated monthly	Continued enhancement of the asset management system Building internal capacity to comply with legislative requirements	Updtaed fixed asset register	Updating of fixed asset register	Fixed asset register	Updated fixed asse register	12 FAR UPDATES	OPEX	3	3	0	None	

NATIONAL KEY P	ERFORMANCE A	REA (NKPA):		MU	JNICIPAL	INSTITUTIONAL D	EVELOPMENT	AND TRANSFC	ORMATION				
MEDIUM TERM S	TRATEGIC FRAM	EWORK (MTSF):		- 80	– SUITAI	NABLE HUMAN SE	TTLEMENT AN		QUALITY OF LIFE				
INTEGRATED URI	BAN DEVELOPM	ENT FRAMEWORK (	IUDF):	01 -	- SPATIA	AL INTEGRATION							
FREE STATE GRO	OWTH AND DEVE	LOPMENT STRATE	GY (FSGDS)	INC	CLUSIVE	ECONOMIC GROW	TH AND SUST	AINABLE JOB (	CREATION				
CIRCULAR 88 REI	PORTING REFOR	MS		CIT	TY TRAN	SFORMATIONAL IN	DICATORS (BE	EPP)					
SUSTAINABLE DE	EVELOPMENT GC	AL (SDG)		SDO	DG 11 – M	IAKE CITIES AND H	UMAN SETTLE	MENT INCLUS	IVE, SAFE, RESIL	IENT AND SUSTAIN	IABLE		
MANGAUNG STR	ATEGIC DEVELO	PMENT REVIEW		SPA	PATIAL TR	RANSFORMATION							
PROGRAMME/ PROJECT	YEAR PERFORMANCE         KEY PERFORMANCE INDICATOR           ver of         New valuer to         Supplementary         1 interim valuation				RGET 021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTIVE ACTION	STATUS
Number of interim valuation roll prepared and implemented bi- annually	ber of n valuation repared and mented bi- ally				on iented ially	Supplementary valuation rolls implemented	2	OPEX	0	0	0%	No corrective action is required as target has been reached.	**
All risks of awarding tenders to employees of state is eliminated	(although updated at least bi- annually) ks of Verification 100% comliance ing done on dpsa with legislative rs to and nt website yees of to ensure the s recommended			All risks awarding tenders t employe state is eliminate	to ees of	100% compliance	100%	OPEX	100% compliance	100%	0	none	
All contracting is done in accordance to scm policy	Bid processes done in line with the scm policy	100% comliance with legislative framework	100% of awarded contracts in line with scm regulations	All contra is done i accordar scm poli	in ance to	100% compliance	100%	OPEX	100% compliance	100%	0	none	

## HUMAN SETTLEMENT

NATIONAL KEY F	PERFORMANCE A	REA (NKPA):	BASIC SERVICE DE	LIVERY									
MEDIUM TERM S	TRATEGIC FRAM	EWORK (MTSF):	08 – SUSTAINABLE	HUMAN SETTLEMEN	T AND IMPROVED	QUALITY OF HOU	JSEHOLD LIFE						
INTEGRATED UR (IUDF):	BAN DEVELOPM	ENT FRAMEWORK	01 – SPATIAL INTEC	GRATION									
FREE STATE GR STRATEGY (FSG		LOPMENT	IMPROVED QUALIT	Y OF LIFE									
CIRCULAR 88 RE		RMS	HOUSING AND COM	MUNITY FACILITIES									
SUSTAINABLE D	EVELOPMENT GO	DAL (SDG)	SDG 11 – MAKE CIT	TES AND HUMAN SET	TLEMENT INCLUSI	VE, SAFE, RESIL	IENT AND SUSTA	INABLE					
MANGAUNG STR	ATEGIC DEVELO	PMENT REVIEW	SERVICE DELIVER	(IMPROVEMENT									
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMAN CE	VARIANCE	CORRECTIV E ACTION	STATUS	
PTO's issued	Provide security of tenure	2500	Number of PTO's issued	issued Councillors to encourage their communities to collect their PTO's when they receive the callout forms									
Title Dees registration	Provide security of tenure	1800	Number of title deeds registration	1800	Number of title deeds registration	1800	OPEX	400	979	+579	None	*	
Vista Park Ext. (251) 2 Installation of water and sewer reticulation on subsidized units	Development of Sustainable and Integrated Human Settlements	100% Completion of Realignment (rerouting) of bulk water and sewer pipe	Percentage completion of installation of water and sewer reticulation on subsidized units	100% completion of (phase1) installation of water and sewer reticulation on subsidized units	Percentage completion of (Phase1) installation of wate and sewer reticulation on subsidized unit	100% completion of (phase1) installation of water and sewer reticulation on subsidized units	R1,000,000	20%	0%	-20%	Budget corrected during the adjustment budget.Paym ent of invoices to be expedited to enable developer to get back on site to start the internal services project.		

NATIONAL KEY P	ERFORMANCE A	REA (NKPA):	BASIC SERVICE DE	LIVERY										
MEDIUM TERM ST	TRATEGIC FRAM	EWORK (MTSF):	08 – SUSTAINABLE	HUMAN SETTLEMEN	T AND IMPROVED (	QUALITY OF HOU	SEHOLD LIFE							
INTEGRATED URI (IUDF):	BAN DEVELOPME	ENT FRAMEWORK	01 – SPATIAL INTEG	GRATION										
FREE STATE GRO		LOPMENT	IMPROVED QUALIT	Y OF LIFE										
CIRCULAR 88 REI		MS	HOUSING AND COM	IMUNITY FACILITIES										
SUSTAINABLE DE		, ,		IES AND HUMAN SET	TLEMENT INCLUSI	VE, SAFE, RESILI	ENT AND SUSTA	INABLE						
MANGAUNG STR	ATEGIC DEVELO	PMENT REVIEW	SERVICE DELIVERY											
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	RMANCE OR     2020/2021     KEY PERFORMANCE INDICATOR     TARGET 2020/2021     2020/2021     QUARTER TWO TARGET     PERFORMAN CE     E ACTION										
Vista Park Ext. (251) 2 Installation of internal Roads and Stormwater on subsidized units	Development of Sustainable and Integrated Human Settlements	100% Completion of Realignment (rerouting) of bulk water and sewer pipe	Percentage completion of installation of internal Roads and Stormwater on subsidized units	100% completion of (Phase 1) installation of internal Roads and Stormwater on subsidized units	Percentage completion of (Phase1) installation of internal Roads and Stormwater on subsidized units	100% completion of (Phase 1) installation of internal Roads and Stormwater n on subsidized units	R1,000,000				Budget corrected during the adjustment budget.Paym ent of invoices to be expedited to enable developer to get back on site to start the internal services project.			
Vista Park Ext. (251) 2 Installation of bulk sewer	Development of Sustainable and Integrated Human Settlements	100% Completion of Realignment (rerouting) of bulk water and sewer pipe	Percentage completion of installation of bulk sewer	100% completion of (Phase1) installation of bulk sewer	Percentage completion of (Phase1) installation of bulk sewer	100% completion of (Phase1) installation of bulk sewer	R 4,000,000	20%	0%	-20%	Budget corrected during the adjustment budget.Paym ent of invoices to be expedited to enable developer to get back on site to start the internal services project.	•••		

NATIONAL KEY P	ERFORMANCE A	REA (NKPA):	BASIC SERVICE DE	LIVERY								
MEDIUM TERM S	TRATEGIC FRAM	EWORK (MTSF):	08 – SUSTAINABLE	HUMAN SETTLEMEN	T AND IMPROVED (	QUALITY OF HOU	ISEHOLD LIFE					
INTEGRATED URI (IUDF):	BAN DEVELOPME	ENT FRAMEWORK	01 – SPATIAL INTEO	GRATION								
FREE STATE GRO		LOPMENT	IMPROVED QUALIT	Y OF LIFE								
CIRCULAR 88 RE		MS	HOUSING AND COM	MUNITY FACILITIES								
SUSTAINABLE DE	EVELOPMENT GC	AL (SDG)	SDG 11 – MAKE CIT	TES AND HUMAN SET	TLEMENT INCLUSI	VE, SAFE, RESIL	IENT AND SUSTA	INABLE				
MANGAUNG STR	ATEGIC DEVELO	PMENT REVIEW	SERVICE DELIVERY	/ IMPROVEMENT								
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMAN CE	VARIANCE	CORRECTIV E ACTION	STATUS
Vista Park Ext. (251) 2 Installation of bulk Stormwater	Development of Sustainable and Integrated Human Settlements	100% Completion of Realignment (rerouting) of bulk water and sewer pipe	Percentage completion of installation of bulk Stormwater	100% completion of (Phase1) installation of bulk Stormwater	Percentage completion of (Phase1) installation of bulk Stormwater	100% completion of (Phase1) installation of bulk Stormwater	R 8 000 000	20%	0%	-20%	Budget corrected during the adjustment budget.Paym ent of invoices to be expedited to enable developer to get back on site to start the internal services project.	
Vista Park Ext. (256,257,261) 3 Installation of (Phase 1) internal Civil engineering services (Roads, Stormwater, Water and Sewer) on subsidized units	Development of Sustainable and Integrated Human Settlements	100% Completion of Realignment (rerouting) of bulk water and sewer pipe	Percentage completion of installation of (Phase1) internal civil engineering services (Roads, Stormwater, Water and Sewer	100% completion of (Phase1) installation of Civil Engineering Services (Roads, Stormwater, Water and Sewer	Percentage completion of (Phase1) installation of Civil Engineering Services (Roads, Stormwater, Water and Sewer)	100% completion of (Phase1) installation of Civil Engineering Services (Roads, Stormwater, Water and Sewer	R30,000,000	20%	0%	-20%	Budget corrected during the adjustment budget.Paym ent of invoices to be expedited to enable developer to get back on site to start the internal services project.	•••

NATIONAL KEY P	PERFORMANCE A	REA (NKPA):	BASIC SERVICE DE	LIVERY								
MEDIUM TERM S	TRATEGIC FRAM	EWORK (MTSF):	08 – SUSTAINABLE	HUMAN SETTLEMEN	T AND IMPROVED	QUALITY OF HOU	ISEHOLD LIFE					
INTEGRATED UR (IUDF):	BAN DEVELOPM	ENT FRAMEWORK	01 – SPATIAL INTEC	BRATION								
FREE STATE GR		LOPMENT	IMPROVED QUALIT	Y OF LIFE								
CIRCULAR 88 RE		RMS	HOUSING AND COM	MUNITY FACILITIES								
SUSTAINABLE DI	EVELOPMENT GO	DAL (SDG)	SDG 11 – MAKE CIT	TES AND HUMAN SET	TLEMENT INCLUSI	VE, SAFE, RESIL	IENT AND SUSTA	INABLE				
MANGAUNG STR	ATEGIC DEVELO	PMENT REVIEW	SERVICE DELIVERY	(IMPROVEMENT								
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMAN CE	VARIANCE	CORRECTIV E ACTION	STATUS
Vista Park Ext. (256,257,261) 3 Installation of internal Electricity on subsidized units	Development of Sustainable and Integrated Human Settlements	New	Percentage completion of installation of internal electricity on subsidized units	100% completion of (Phase 1) installation of internal electricity on subsidized units	Percentage completion of (Phase1) installation of internal electricity on subsidized units	100% completion of (Phase 1) installation of internal electricity on subsidized units	R0	20%	0%	-20%	Budget corrected during the adjustment budget.Paym ent of invoices to be expedited to enable developer to get back on site to start the internal services project.	
Botshabelo Sec D Installation of sewer	Provision of basic services	New	Number of households provided with water and sewer	100 households connected with sewer	Number of households provided with sewer	100	R6 000 000	0	0	0	Expedite the approval of designs and appoint Contractor	*
Botshabelo Sec M Installation of sewer	Provision of basic services	New	Number of households provided with sewer	100 households connected with sewer	Number of households provided with sewer	100	R6 000 000	0	0	0	Expedite the approval of designs and appoint Contractor	*

NATIONAL KEY P	IATIONAL KEY PERFORMANCE AREA (NKPA):			LIVERY								
MEDIUM TERM ST	TRATEGIC FRAM	EWORK (MTSF):	08 – SUSTAINABLE	HUMAN SETTLEMEN	T AND IMPROVED	QUALITY OF HOU	JSEHOLD LIFE					
INTEGRATED URI (IUDF):	BAN DEVELOPME	ENT FRAMEWORK	01 – SPATIAL INTEG	GRATION								
FREE STATE GRO		LOPMENT	IMPROVED QUALIT	Y OF LIFE								
CIRCULAR 88 REI		MS	HOUSING AND COM	MUNITY FACILITIES								
SUSTAINABLE DE	EVELOPMENT GC	OAL (SDG)	SDG 11 – MAKE CIT	TES AND HUMAN SET	TTLEMENT INCLUSI	VE, SAFE, RESIL	IENT AND SUSTA	INABLE				
MANGAUNG STR	ATEGIC DEVELO	PMENT REVIEW	SERVICE DELIVER	Y IMPROVEMENT								
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMAN CE	VARIANCE	CORRECTIV E ACTION	STATUS
Bloemside 9&10 Installation of water and sewer	Upgrading of Informal Settlements to Phase 3	New	Number of households living in informal settlements provided with water and sewer	200 households connected with water and sewer	Number of households living in informal settlements provided with water and sewer	200	R7 000 000	0	0	0	Expedite the approval of designs and appoint Contractor	*
Bloemside 7 Installation of water and sewer	Upgrading of Informal Settlements to Phase 3	New	Number of households living in informal settlements provided with water and sewer	500 households connected with water and sewer	Number of households living in informal settlements provided with water and sewer	500	R7 000 000	0	0	0	Expedite the approval of designs and appoint Contractor	*
Grassland Phase 4 Installation of water reticulation	Upgrading of Informal Settlements to Phase 3	New	Number of households living in informal settlements provided with water	1000 households connected with water	Number of households living in informal settlements provided with water	1000	R17 000 000	200	0	-200	The project was delayed due to community unrests and shacks that had to be relocated to make way for the pipes	-
Sonderwater Phase 2 installation of water and sewer reticulation	Upgrading of Informal Settlements to Phase 3	New	Number of households living in informal settlements provided with water and sewer	80 households connected with water and sewer	Number of households living in informal settlements provided with water and sewer	80	R5 320 000	0	0	0	Expedite the approval of designs and appoint Contractor	*

NATIONAL KEY PI	TIONAL KEY PERFORMANCE AREA (NKPA):		BASIC SERVICE DE	LIVERY								
MEDIUM TERM ST	TRATEGIC FRAM	EWORK (MTSF):	08 – SUSTAINABLE	HUMAN SETTLEMEN	T AND IMPROVED	QUALITY OF HOU	ISEHOLD LIFE					
INTEGRATED URE (IUDF):	BAN DEVELOPME	ENT FRAMEWORK	01 – SPATIAL INTEC	GRATION								
FREE STATE GRO		LOPMENT	IMPROVED QUALIT	Y OF LIFE								
CIRCULAR 88 REP		MS	HOUSING AND COM	MUNITY FACILITIES								
SUSTAINABLE DE				TES AND HUMAN SET	TLEMENT INCLUSI	VE, SAFE, RESIL	IENT AND SUSTA	INABLE				
MANGAUNG STR			SERVICE DELIVERY									
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMAN CE	VARIANCE	CORRECTIV E ACTION	STATUS
Chris Hani 28747 installation of water and sewer reticulation	Upgrading of Informal Settlements to Phase 3	New	Number of households living in informal settlements provided with water and sewer	50 households connected with water and sewer	Number of households living in informal settlements provided with water and sewer	50	R6 000 000	0	0	0	Expedite the approval of designs and appoint Contractor	*
F/Dom SQ 37321 ZUMA SQ installation of water and sewer reticulation	Upgrading of Informal Settlements to Phase 3	New	Number of households living in informal settlements provided with water and sewer	117 households connected with water and sewer	Number of households living in informal settlements provided with water and sewer	117	R8 819 000	0	0	0	Advertise for appointment of Contractor in Jan 2021	*
Marikana SQ installation of water and sewer reticulation	Upgrading of Informal Settlements to Phase 3	New	Number of households living in informal settlements provided with water and sewer	80 households connected with water and sewer	Number of households living in informal settlements provided with water and sewer	80	R5 320 000	0	0	0	Advertise for appointment of Contractor in Jan 2021	*
Mkhonto SQ Erf 32109 - installation of water and sewer reticulation	Upgrading of Informal Settlements to Phase 3	New	Number of households living in informal settlements provided with water and sewer	111 households connected with water and sewer	Number of households living in informal settlements provided with water and sewer	111	R6 400 000	30	0	-30	Expedite the approval of designs and appoint Contractor	

NATIONAL KEY P	ERFORMANCE A	REA (NKPA):	BASIC SERVICE DE	LIVERY								
MEDIUM TERM ST	FRATEGIC FRAM	EWORK (MTSF):	08 – SUSTAINABLE	HUMAN SETTLEMEN	IT AND IMPROVED (	QUALITY OF HOU	SEHOLD LIFE					
INTEGRATED URI (IUDF):	BAN DEVELOPME	ENT FRAMEWORK	01 – SPATIAL INTEG	GRATION								
FREE STATE GRO		LOPMENT	IMPROVED QUALIT	Y OF LIFE								
CIRCULAR 88 REI		MS	HOUSING AND COM	IMUNITY FACILITIES								
SUSTAINABLE DE	VELOPMENT GC	AL (SDG)	SDG 11 – MAKE CIT	IES AND HUMAN SET	TLEMENT INCLUSI	VE, SAFE, RESILI	ENT AND SUSTA	INABLE				
MANGAUNG STR	ATEGIC DEVELO	PMENT REVIEW	SERVICE DELIVERY	/ IMPROVEMENT								
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMAN CE	VARIANCE	CORRECTIV E ACTION	STATUS
Saliva SQ Erf 35180 & 8323 - installation of water and sewer reticulation	Upgrading of Informal Settlements to Phase 3	New	Number of households living in informal settlements provided with water and sewer	124 households connected with water and sewer	Number of households living in informal settlements provided with water and sewer	124	R7 450 000	0	0	0	Expedite the approval of designs and appoint Contractor	*
Botshabelo Section C and E - installation of water and sewer reticulation	Upgrading of Informal Settlements to Phase 3	New	Number of households living in informal settlements provided with water and sewer	138 households connected with water alternative sanitation toilets	Number of households living in informal settlements provided with water and sewer	138	R900 000	30	0	-30	Finalize the appointment of Service Provider by end of January	-
Botshabelo West installation of water reticulation	Upgrading of Informal Settlements to Phase 3	New	Number of households living in informal settlements provided with water	1000 households connected with water and sewer	Number of households living in informal settlements provided with water	1000	R17 000 000	150	0	-150	The project was delayed due to contractual issues, that have since been resolved	-
Botshabelo Sec R installation of water reticulation (1 000 U)	Upgrading of Informal Settlements to Phase 3	New	Number of households living in informal settlements provided with water	1000 households connected with water and sewer	Number of households living in informal settlements provided with water	1000	R9 000 000	300	0	-300	Expedite the appointment of Contractor	-

NATIONAL KEY P	ATIONAL KEY PERFORMANCE AREA (NKPA):			LIVERY								
MEDIUM TERM S	TRATEGIC FRAM	EWORK (MTSF):	08 – SUSTAINABLE	HUMAN SETTLEMEN	IT AND IMPROVED	QUALITY OF HOU	JSEHOLD LIFE					
INTEGRATED UR (IUDF):	BAN DEVELOPM	ENT FRAMEWORK	01 – SPATIAL INTEC	GRATION								
FREE STATE GRO		LOPMENT	IMPROVED QUALIT	Y OF LIFE								
CIRCULAR 88 RE		MS	HOUSING AND COM	MUNITY FACILITIES								
SUSTAINABLE DE	EVELOPMENT GC	OAL (SDG)	SDG 11 – MAKE CIT	IES AND HUMAN SE	TTLEMENT INCLUSI	VE, SAFE, RESIL	IENT AND SUSTA	AINABLE				
MANGAUNG STR	ATEGIC DEVELO	PMENT REVIEW	SERVICE DELIVERY	(IMPROVEMENT								
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMAN CE	VARIANCE	CORRECTIV E ACTION	STATUS
Thabo Mbeki SQ installation of water and sewer reticulation	Upgrading of Informal Settlements to Phase 3	New	Number of households living in informal settlements provided with water and sewer	48 households connected with water and sewer	Number of households living in informal settlements provided with water and sewer	48	R6 250 000	20	0	-20	Conclude the SCM process to appoint contactor	-
Kgatelopele SQ installation of water and sewer reticulation	Upgrading of Informal Settlements to Phase 3	New	Number of households living in informal settlements provided with water and sewer	80 households connected with water and sewer	Number of households living in informal settlements provided with water and sewer	80	R9 260 000	40	0	-40	Expedite the completion of the Project by end February 2021	
Soutpan installation of water and sewer reticulation	Upgrading of Informal Settlements to Phase 3	New	Number of households living in informal settlements provided with water and sewer	22 households connected with water and sewer	Number of households living in informal settlements provided with water and sewer	22	R1 590 000	22	0	-22	Expedite the approval of designs to appoint Contractor	-
Ratau Ext. 40 installation of water reticulation	Upgrading of Informal Settlements to Phase 3	New	Number of households living in informal settlements provided with water	100 households connected with water and sewer	Number of households living in informal settlements provided with water	100	R2 450 000	100	0	0	Project delayed due to non payment.Con tractor is on site to complete the connections by February 2021	

NATIONAL KEY P	ATIONAL KEY PERFORMANCE AREA (NKPA): EDIUM TERM STRATEGIC FRAMEWORK (MTSF):			LIVERY								
MEDIUM TERM S	TRATEGIC FRAM	EWORK (MTSF):	08 – SUSTAINABLE	HUMAN SETTLEMEN	T AND IMPROVED	QUALITY OF HOU	SEHOLD LIFE					
INTEGRATED URI (IUDF):	BAN DEVELOPM	ENT FRAMEWORK	01 – SPATIAL INTEG	BRATION								
FREE STATE GRO		LOPMENT	IMPROVED QUALIT	Y OF LIFE								
CIRCULAR 88 RE		MS	HOUSING AND COM	IMUNITY FACILITIES								
SUSTAINABLE DE	EVELOPMENT GC	AL (SDG)	SDG 11 – MAKE CIT	IES AND HUMAN SET	TTLEMENT INCLUSI	VE, SAFE, RESILI	ENT AND SUSTA	INABLE				
MANGAUNG STR		PMENT REVIEW	SERVICE DELIVERY	/ IMPROVEMENT								
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMAN CE	VARIANCE	CORRECTIV E ACTION	STATUS
Tambo SQ installation of water and sewer reticulation	Upgrading of Informal Settlements to Phase 3	New	Number of households living in informal settlements provided with water and sewer	119 households connected with water and sewer	Number of households living in informal settlements provided with water and sewer	119	R2 160 000	0	0	0	Finalize the designs for approval	*
Dewetsdorp Installation of water and sewer	Reduce the housing backlog	New	Number of erven installed with water and sewer	100	Number of erven installed with water and sewer	100	R3 800 000	0	0	0	Expedite the approval of designs and appoint Contractor	*
Fleurdal Infill Installation of water and sewer	Reduce the housing backlog	New	Number of erven installed with water and sewer	22	Number of erven installed with water and sewer	22	R2 076 982	0	0	0	Put the Consultant on terms to finalise designs	*
Bloemside Erf 4510 Installation of water and sewer	Reduce the housing backlog	New	Number of erven installed with water and sewer	90	Number of erven installed with water and sewer	90	R7 469 500	0	0	0	Put the Consultant on terms to finalise designs	*

NATIONAL KEY P	ERFORMANCE A	REA (NKPA):	BASIC SERVICE DE	LIVERY								
MEDIUM TERM ST	TRATEGIC FRAM	EWORK (MTSF):	08 – SUSTAINABLE	HUMAN SETTLEMEN	T AND IMPROVED (	QUALITY OF HOU	SEHOLD LIFE					
INTEGRATED URI (IUDF):	BAN DEVELOPMI	ENT FRAMEWORK	01 – SPATIAL INTEG	BRATION								
FREE STATE GRO		LOPMENT	IMPROVED QUALITY	Y OF LIFE								
CIRCULAR 88 REI		MS	HOUSING AND COM	MUNITY FACILITIES								
SUSTAINABLE DE	VELOPMENT GO	DAL (SDG)	SDG 11 – MAKE CIT	IES AND HUMAN SET	TLEMENT INCLUSI	VE, SAFE, RESILI	ENT AND SUSTA	INABLE				
MANGAUNG STR	ATEGIC DEVELO	PMENT REVIEW	SERVICE DELIVERY	(IMPROVEMENT								
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMAN CE	VARIANCE	CORRECTIV E ACTION	STATUS
Botshabelo Sect H2873 and G1011 Installation of water and sewer	Reduce the housing backlog	New	Number of erven installed with water and sewer	34	Number of erven installed with water and sewer	34	R2 000 000	0	0	0	Put the Consultant on terms to finalise designs	*
Acquisition of Land for Informal Settlements Relocations	Upgrading of Informal Settlements to Phase 1	New	Hectares of land acquired for the relocation of informal settlements	Hectares of land acquired	Hectares of land acquired	Hectares of land acquired	R20 000 000	0	0	0	Council item submitted for approval to procure land	*

## OFFICE OF THE CITY MANAGER

NATIONAL KEY PERF	ORMANCE AREA (NK	PA):			GOO	D GOVERNANCE AND P	UBLIC PARTICIPA	TION					
MEDIUM TERM STRA	TEGIC FRAMEWORK	(MTSF):			09 – 1	RESPONSIVE ACCOUNT	ABLE EFFECTIVE	AND EFFICIE	NT LOCAL GOV	/ERNMENT			
INTEGRATED URBAN	DEVELOPMENT FRA	MEWORK (IUDF):			02 – 1	INCLUSION AND ACCES	S						
					03 - 0	GROWTH,							
					04 - 0	GOVERNANCE							
FREE STATE GROWT	H AND DEVELOPMEN	IT STRATEGY (FSG	DS)		GOO	D GOVERNANCE							
CIRCULAR 88 REPOR	TING REFORMS				GOO	D GOVERNANCE							
SUSTAINABLE DEVEL	·				AND SDG DEVE	8 – PROMOTE SUSTAIN DECENT WORK FOR AL 17 - STRENGTHEN THE ELOPMENT. RGANISATIONAL STREN	L. MEANS OF IMPLE			,			
PROGRAMME/PRO JECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARC 2020/202	GET	PATIAL TRANSFORMATIC SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORM ANCE	VARIANCE	CORRECTI VE ACTION	STATUS
						RISK OFFIC	E						
Forensic/Complianc e Investigations	Zero tolerance to Fraud and Corruption	10	Number of alleged fraud and corruption cases reported per 100 000 population	12 investigati	ions	Number of forensic investigations institute in the quarter	12 investigations	OPEX	2	4	+2	None	*
Risk registers developed	Reduce and manage Risks to acceptable appetite	1	Number of risk registers developed	1 risk regi	ister	Number of risk registers developed.	1 risk register	OPEX	0	1	0	None	*
Risk management reports developed.	pement Reduce and 3 Number of risk 4 rep		4 reports		Number of risk management reports developed.	4 reports	OPEX	1	0	-1	The report will be compiled in the third quarter		
Awareness sessions held				4 sessions	S	Number of Risk Management, Anti- Fraud and Corruption awareness sessions held.	4 sessions	OPEX	1	1	0	None	
						INTERNAL AUDIT	OFFICE						

NATIONAL KEY PERI	FORMANCE AREA (NK	PA):			GOO	D GOVERNANCE AND F	PUBLIC PARTICIPA	TION					
MEDIUM TERM STRA	TEGIC FRAMEWORK	(MTSF):			09 – F	RESPONSIVE ACCOUN	TABLE EFFECTIVE	AND EFFICIEI	NT LOCAL GO	/ERNMENT			
INTEGRATED URBAN	N DEVELOPMENT FRA	MEWORK (IUDF):			02 – I	NCLUSION AND ACCES	S						
					03 – 0	GROWTH,							
					04 – 0	GOVERNANCE							
FREE STATE GROW	TH AND DEVELOPMEN	IT STRATEGY (FSG	GDS)		GOO	D GOVERNANCE							
CIRCULAR 88 REPO	RTING REFORMS				GOO	D GOVERNANCE							
SUSTAINABLE DEVE	LOPMENT GOAL (SDG	3)		AND I SDG	8 – PROMOTE SUSTAIN DECENT WORK FOR AL 17 - STRENGTHEN THE LOPMENT.	L.			,				
MANGAUNG STRATE	EGIC DEVELOPMENT F	REVIEW			<ul> <li>OR</li> </ul>	GANISATIONAL STREM							
PROGRAMME/PRO JECT	S STRATEGIC DEVELOPMENT REVIEW ME/PRO STRATEGIES 2019/2020 PAST IDP OUTCOME KEY IDP YEAR PERFORMANCE INDICATOR 202 PERFORMANCE INDICATOR					SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORM ANCE	VARIANCE	CORRECTI VE ACTION	STATUS
Functional Audit Committee					s held	Number of meetings successfully held	4 Meetings held	OPEX	1	1 (over 2 days) 23/10/20 (continued on 20/11/20)	None	None	

NATIONAL KEY PERI	FORMANCE AREA (NK	PA):			GOOD	D GOVERNANCE AND F	PUBLIC PARTICIPA	TION					
MEDIUM TERM STRA	TEGIC FRAMEWORK	(MTSF):			09 – F	RESPONSIVE ACCOUN	TABLE EFFECTIVE	AND EFFICIEN	NT LOCAL GOV	/ERNMENT			
INTEGRATED URBAN	N DEVELOPMENT FRA	MEWORK (IUDF):			02 – II	NCLUSION AND ACCES	S						
					03 – 0	GROWTH,							
					04 – 0	GOVERNANCE							
FREE STATE GROW	TH AND DEVELOPMEN	IT STRATEGY (FSG	BDS)		GOO	D GOVERNANCE							
CIRCULAR 88 REPOR	RTING REFORMS				GOOL	D GOVERNANCE							
	LOPMENT GOAL (SDG	,			AND I SDG DEVE	8 – PROMOTE SUSTAIN DECENT WORK FOR AL 17 - STRENGTHEN THE <u>LOPMENT.</u> GGANISATIONAL STREN ATIAL TRANSFORMATI	L. MEANS OF IMPLE			,			
PROGRAMME/PRO JECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARC 2020/2027	GET	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORM ANCE	VARIANCE	CORRECTI VE ACTION	STATUS
Functional Audit Committee	Council appoint qualified, experienced, skilled and knowledgeable persons to serve as Audit Committee members. Adhere to the developed and adopted annual schedule of meetings.	Reports issued	Number of reports compiled and submitted to Council	4 Reports issued		Number of reports compiled and submitte to Council	4 Reports issued	OPEX	1	0	-1	Q2 Audit Committee compiled, still need to be approved in a full meeting scheduled for 22 January 2021. Report will be submitted to Council after approval by the Committee.	

Audit Unit       qualified, experienced, skilled and knowledgeable persons to the Internal Audit Unit of the Municipality as internal auditors.       issued       reviews completed, and reports issued       Review of the AFS (IA Report No.03/2020 -21)         Continuous skilling, reskilling, upskilling;       Continuous skilling;       Review of the AFS (IA Report       Review of No.03/2020       Review of No.03/2020	year target)	*
persons to the       Internal Audit Unit       Report       No.03/2020       -21)         of the Municipality       as internal auditors.       Quarterly       Review of	year target)	
Internal Audit Unit of the Municipality as internal auditors.       No.03/2020 -21)         Continuous skilling,       Quarterly Review of	year target)	
of the Municipality as internal auditors.     -21)       Continuous skilling,     Quarterly Review of		
Continuous skilling, Quarterly Review of		
Continuous skilling, Review of		
Managenie		
and training of the nt Audit Municipality's Action Plan		
internal auditors Q2 Report		
(IA Report		
Conduct internal audit reviews     No       04/2020-		
according to the		
approved risk		
based annual Compliance Checklist		
and Institute of Q1 of		
Internal Auditors' 2020/21 (IA		
Standards. Report No 05/2020-		
Audit of Performanc		
e e		
Information		
(2020/2021 SDBIP /		
IDP and		
Performanc		
e Agreement		
s for		
Municipal		
Manager and Section		
56		
Employees)		
(IA Report No		
06/2020-		
21)		
Debt		
Collection		
(IA Report No		

 r				r	-
				07/2020- 21)	
				21)	
				Controls	
				Review of	
				the ICT	
				Environme	
				nt (IA	
				nt (IA Report No 08/2020-	
				21)	
				21)	
				Billing	
				Billing Water	
				meter	
				manageme	
				nt (IA Report No	
				09/2020-	
				21)	
				Facilities	
				Maintenanc	
				e Audit (IA	
				Report No	
				10/2020- 21)	
				21)	
				Implementa	
				tion and monitoring	
				monitoring	
				of council	
				resolutions	
				(IA Report No	
				11/2020-	
				11/2020- 21)	
				Quarterly	
				reviews on risk	
				nsk manageme	
				nt	
				processes	
				(1st and	
				2nd	
				quarters) (IA Report	
				No	
				12/2020-	
				21)	

					Covid-19	
					regulations	
					and	
	1	1			protocol (IA	
					protocol (IA	
					Report No 13/2020-	
					13/2020-	
					21)	
					21)	
					Traffic and	
					Law	
					enforcemen	
					t (IA Report	
					No	
					14/2020-	
					21)	
	1	1			· · · · · ·	
		1			SCM	
		1			(Covid-19	
		1			Procureme	
	1	1			nt) &	
		1			Contract	
		1			Monogomo	
		1			Manageme nt Audit (IA	
		1			nt Audit (IA	
	1	1			Report No 15/2020-	
					15/2020-	
		1			21)	
		1			21)	
		1				
		1			Audit of	
		1			Performanc	
					e	
					Information	
	1	1			Information	
		1			– 1st	
					Quarter	
		1			SDBIP	
		1			Progress	
	1	1			Report 2020/21 (IA	
		1			2020/21 (IA	
		1			Report No 16/2020-	
		1			16/2020-	
		1			21)	
		1			∠1)	
		1				
		1			Audit of	
		1			Trade	
	1	1			Waste	
					vvasie	
		1			Removal	
	1	1			(IA Report	
					No	
		1			17/2020-	
		1			04)	
		1			21)	
		1				
		1			Fleet	
					Manageme	
	1	1			manageme	

NATIONAL KEY PERF	GAUNG STRATEGIC DEVELOPMENT REVIEW GRAMME/PRO STRATEGIES 2019/2020 PAST IDP OUTCOME KEY I					D GOVERNANCE AND F	PUBLIC PARTICIPA	TION					
MEDIUM TERM STRA	TEGIC FRAMEWORK	(MTSF):			09 – R	RESPONSIVE ACCOUN	TABLE EFFECTIVE	AND EFFICIEN	NT LOCAL GO	/ERNMENT			
INTEGRATED URBAN	I DEVELOPMENT FRA	MEWORK (IUDF):			02 – 11	NCLUSION AND ACCES	S						
					03 – 6	GROWTH,							
					04 – G	GOVERNANCE							
FREE STATE GROW	TH AND DEVELOPMEN	IT STRATEGY (FSC	GDS)		GOOD	D GOVERNANCE							
CIRCULAR 88 REPOR	RTING REFORMS				GOOD	D GOVERNANCE							
SUSTAINABLE DEVE	JSTAINABLE DEVELOPMENT GOAL (SDG) ANGAUNG STRATEGIC DEVELOPMENT REVIEW						IED, INCLUSIVE AN L. MEANS OF IMPLE						
MANGAUNG STRATE	OGRAMME/PRO STRATEGIES 2019/2020 PAST IDP OUTCOME KEY IDP '					ELOPMENT. RGANISATIONAL STREN ATIAL TRANSFORMATI							
PROGRAMME/PRO JECT	STRATEGIES	YEAR	PERFORMANCE	IDP TARC 2020/202	GET	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORM ANCE	VARIANCE	CORRECTI VE ACTION	STATUS
							-			nt Audit (IA Report No 18/2020- 21)			
Detabala Dhasa 0	Description of	0.05 km of	Number of Kiloweters	4 1				4 000 000	Complete	I News	N/A	Desisativill	
Botshabelo Phase 2 – Non Motorised Transport	Provision of botshabelo non- motorized transport fully compliant to universal access design standards	2.65 km of Universally Accessible Non- Motorized Transport Network	Number of Kilometers Constructed	1 km		3km of Universally Accessible Non- Motorized Transport Network	1 km	4 000 000	Complete Designs	None (Funds Redirected to other projects due to budget cuts by National Treasury)	IN/A	Project will be done in future (2022/2023 ) financial year	<b>·</b>

NATIONAL KEY PERI	FORMANCE AREA (NK	PA):			GOOD	D GOVERNANCE AND F	PUBLIC PARTICIP	TION					
MEDIUM TERM STRA	TEGIC FRAMEWORK	(MTSF):			09 – F	RESPONSIVE ACCOUN	TABLE EFFECTIVE	AND EFFICIE	NT LOCAL GO	/ERNMENT			
INTEGRATED URBAN	N DEVELOPMENT FRA	MEWORK (IUDF):			02 – II	NCLUSION AND ACCES	S						
					03 – 0	GROWTH,							
					04 – 0	GOVERNANCE							
FREE STATE GROW	TH AND DEVELOPMEN	IT STRATEGY (FSG	GDS)		GOO	D GOVERNANCE							
CIRCULAR 88 REPOR	RTING REFORMS				GOO	D GOVERNANCE							
						8 – PROMOTE SUSTAIN DECENT WORK FOR AL 17 - STRENGTHEN THE <u>LOPMENT.</u> RGANISATIONAL STREN ATIAL TRANSFORMATI	L. MEANS OF IMPLI			,			
PROGRAMME/PRO JECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	PERFORMANCE	IDP TARC 2020/2027	SET	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORM ANCE	VARIANCE	CORRECTI VE ACTION	STATUS
Thaba Nchu Phase 2 – Non Motorised Transport	Rovision of thaba nchu non-motorized transport fully compliant to universal access design standards	3 km of Universally Accessible Non- Motorized Transport Network	Number of Kilometers Constructed	1 km		3km of Universally Accessible Non- Motorized Transport Network	1 km	3 500 000	N/A	None (Funds Redirected to other projects due to budget cuts by National Treasury)	N/A	Project will be done in future (2022/2023 ) financial year	*
Bloemfontein Phase 2 – Non Motorised Transport	Rovision of botshabelo non- motorized transport fully compliant to universal access design standards	19.5km of Universally Accessible Non- Motorized Transport Network	Number of Kilometers Constructed	0.5km		3.5km of Universally Accessible Non- Motorized Transport Network	0.5 km	2 000 000	N/A	None (Funds Redirected to other projects due to budget cuts by National Treasury)	N/A	Project will be done in future (2022/2023 ) financial year	*

NATIONAL KEY PERF	FORMANCE AREA (NK	PA):			GOOD	O GOVERNANCE AND P	PUBLIC PARTICIP	PATION					
MEDIUM TERM STRA	TEGIC FRAMEWORK	(MTSF):			09 – R	RESPONSIVE ACCOUN	TABLE EFFECTIV	E AND EFFICIEI	NT LOCAL GO	/ERNMENT			
INTEGRATED URBAN	DEVELOPMENT FRA	MEWORK (IUDF):			02 – IN	NCLUSION AND ACCES	S						
					03 – G	GROWTH,							
					04 – G	OVERNANCE							
FREE STATE GROWT	TH AND DEVELOPMEN	IT STRATEGY (FSG	BDS)		GOOD	O GOVERNANCE							
CIRCULAR 88 REPOR					GOOD	O GOVERNANCE							
	LOPMENT GOAL (SDG		AND E SDG 1 DEVE • OR	3 – PROMOTE SUSTAIN DECENT WORK FOR AL 17 - STRENGTHEN THE LOPMENT. GANISATIONAL STREN	L. MEANS OF IMPL			,					
PROGRAMME/PRO						ATIAL TRANSFORMATI		BUDGET	2020/2021	Q2	VARIANCE	CORRECTI	STATUS
JECT		YEAR PERFORMANCE	PERFORMANCE INDICATOR	2020/202		PERFORMANCE	TARGET 2020/2021	2020/2021	QUARTER TWO TARGET	ACTUAL PERFORM ANCE	WIII/IIIOE	VE ACTION	entice
Fort Hare Trunk Route – Part A	Provision of functional and compliant iptn trunk route road infrastructure	Physical Progress @ 43%	Number of Kilometers Constructed	1.5km		1.5km of fully functiona and compliant Trunk Route	1.5 km	8 500 000	0.5km	0.5km	0	None, Contractor is expected to reach target in this financial year	<u>··</u>
Fort Hare Trunk Route – Part B	Provision of functional and compliant iptn trunk route road infrastructure	Physical Progress @ 13%	Number of Kilometers Constructed	1.1km		1.1km of fully functiona and compliant Trunk Route	1 km	5 000 000	0,3 km	0.3 km	0	None, Contractor is expected to reach target in this financial year	
Moshoeshoe Trunk Route – Part A	Provision of functional and compliant iptn trunk route road infrastructure	Physical Progress @ 25%	Number of Kilometers Constructed	1.1km		1.1km of fully functiona and compliant Trunk Route	1.1km	3 500 000	0,36 km	0.5 kim	+0.14km	None	$\bigstar$
Moshoeshoe Trunk Route – Part B	Provision of functional and compliant iptn trunk route road infrastructure	Physical Progress @ 14%	Number of Kilometers Constructed	2.2km		2.2km of fully functiona and compliant Trunk Route	2.2km	5 000 000	0.5 km	0.5 km (Fast Lanes)	0 (Slow lanes still to be constructed )	Contractor has increased teams to expedite progress	

NATIONAL KEY PERF	FORMANCE AREA (NK	PA):			GOOD	D GOVERNANCE AND P	UBLIC PARTICIPA	TION					
MEDIUM TERM STRA	TEGIC FRAMEWORK	(MTSF):			09 – R	RESPONSIVE ACCOUNT	TABLE EFFECTIVE	AND EFFICIE	NT LOCAL GO	/ERNMENT			
INTEGRATED URBAN	I DEVELOPMENT FRA	MEWORK (IUDF):			02 – 11	NCLUSION AND ACCES	S						
					03 – 6	GROWTH,							
					04 – G	GOVERNANCE							
FREE STATE GROWT	TH AND DEVELOPMEN	IT STRATEGY (FSG	GDS)		GOOD	D GOVERNANCE							
CIRCULAR 88 REPOR					GOOD	O GOVERNANCE							
	JSTAINABLE DEVELOPMENT GOAL (SDG) ANGAUNG STRATEGIC DEVELOPMENT REVIEW						IED, INCLUSIVE AI L. MEANS OF IMPLE						
	RAMME/PRO STRATEGIES 2019/2020 PAST IDP OUTCOME KEY IDI					GANISATIONAL STREN	ON				-	-	
PROGRAMME/PRO JECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	PERFORMANCE	IDP TARC 2020/202		SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORM ANCE	VARIANCE	CORRECTI VE ACTION	STATUS
Chief Moroka Crescent Trunk Route	Provision of functional and compliant iptn trunk route road infrastructure	Physical Progress @ 12%	Number of Kilometers Constructed	2.6km		2.6km of fully functiona and compliant Trunk Route	2.6km	3 500 000	0,5 km	0.5 km	None	None	$\mathbf{\cdot}$
IPTN Bus Depot – Civil Works	Functional and Compliant Civil Works	Physical Progress @ 30%	Percentage Completion of Earthworks	100% Completic Phase 1 C Works		Completed Phase1 Bu Depot Civil Works	100% Copmpletion of Phase 1 Civil Works	9 525 000	N/A	Mass Earthworks are 100% complete with stabilized layerworks. Steel Fixing currently taking place.	None	Contractor has increased workforce	*
IPTN Bus Depot – Building Works	Bus Depot fully compliant to Universal Access Requirements	None (New Project)	Percentage Completion of Building Works	Contractor Appointed		Completion of Procurement Process	Appointment of Contractor	1 000 000	30%	None (Funds Redirected to other projects due to budget cuts by National Treasury)	-30%	Project will be done in future (2022/2023 ) financial year	

NATIONAL KEY PERF	IONAL KEY PERFORMANCE AREA (NKPA): DIUM TERM STRATEGIC FRAMEWORK (MTSF): EGRATED URBAN DEVELOPMENT FRAMEWORK (IUDF): E STATE GROWTH AND DEVELOPMENT STRATEGY (FSGDS) CULAR 88 REPORTING REFORMS TAINABLE DEVELOPMENT GOAL (SDG)					D GOVERNANCE AND P	UBLIC PARTICIPA	TION					
MEDIUM TERM STRA	TEGIC FRAMEWORK	(MTSF):			09 – F	RESPONSIVE ACCOUNT	TABLE EFFECTIVE	AND EFFICIEN	IT LOCAL GO	/ERNMENT			
INTEGRATED URBAN	N DEVELOPMENT FRA	MEWORK (IUDF):			02 – I	NCLUSION AND ACCES	S						
					03 – 0	GROWTH,							
					04 – 0	GOVERNANCE							
FREE STATE GROW	TH AND DEVELOPMEN	IT STRATEGY (FSG	GDS)		GOO	D GOVERNANCE							
CIRCULAR 88 REPOR	RTING REFORMS				GOOL	D GOVERNANCE							
	·		AND I SDG DEVE	8 – PROMOTE SUSTAIN DECENT WORK FOR AL 17 - STRENGTHEN THE ELOPMENT	L. MEANS OF IMPLE			,					
						RGANISATIONAL STREN PATIAL TRANSFORMATI	ON						-
PROGRAMME/PRO JECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARG 2020/2021		SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORM ANCE	VARIANCE	CORRECTI VE ACTION	STATUS
IPTN Transfer Facilities	Transfer Facilities fully compliant to Universal Access Requirements	None (New Project)	Percentage Completion of Construction Works	Contracto Appointed		Percentage Completio of Construction Works	35% of Construction Works Complete	20 000 000	N/A	Although Instruction of Perform Works (IPW) has been issued to the consultant, the project will no longer be implemente d in 2020/2021 due to budget cuts by Treasury	N/A	Project will be done in future (2022/2023 ) financial year	*

NATIONAL KEY PERI	FORMANCE AREA (NK	PA):			GOOI	D GOVERNANCE AND F	UBLIC PARTICIPA	TION					
MEDIUM TERM STRA	TEGIC FRAMEWORK	(MTSF):			09 – F	RESPONSIVE ACCOUN	ABLE EFFECTIVE	AND EFFICIEI	NT LOCAL GO	/ERNMENT			
INTEGRATED URBAN	N DEVELOPMENT FRA	MEWORK (IUDF):			02 – I	NCLUSION AND ACCES	S						
					03 – 0	GROWTH,							
					04 – 0	GOVERNANCE							
FREE STATE GROW	TH AND DEVELOPMEN	IT STRATEGY (FSG	GDS)		GOOI	D GOVERNANCE							
CIRCULAR 88 REPOR	CULAR 88 REPORTING REFORMS STAINABLE DEVELOPMENT GOAL (SDG)					D GOVERNANCE							
	TAINABLE DEVELOPMENT GOAL (SDG)					8 – PROMOTE SUSTAIN DECENT WORK FOR AL 17 - STRENGTHEN THE <u>ELOPMENT.</u> GANISATIONAL STREN ATIAL TRANSFORMATI	L. MEANS OF IMPLE			,			
PROGRAMME/PRO JECT	STRATEGIES	ATEGIES 2019/2020 PAST IDP OUTCOME KEY YEAR PERFORMANCE 2 PERFORMANCE INDICATOR				SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORM ANCE	VARIANCE	CORRECTI VE ACTION	STATUS
Open Bus Stations (Bus Stop with Shelter)	Universally accessible bus station	None (New Project)	No. of Bus Stations Completed	4 Sheltere Stations Conpleted		4 Sheltered Stations	4 Sheltered Bus Stations	2 500 000	N/A	Project Specificatio n has been presented at BSC, awaiting advertizem ent	-4 bus shelters have not been constructed	SCM is expediting the procureme nt process. We are still confident that 4 shelter stops will be constructed in 2020/2021	

NATIONAL KEY PERF	FORMANCE AREA (NK	PA):		GOOI	D GOVERNANCE AND P	UBLIC PARTICIPA	TION						
MEDIUM TERM STRA	TEGIC FRAMEWORK	(MTSF):			09 – F	RESPONSIVE ACCOUNT	TABLE EFFECTIVE	AND EFFICIEN	NT LOCAL GO	/ERNMENT			
INTEGRATED URBAN	I DEVELOPMENT FRA	MEWORK (IUDF):			02 – I	NCLUSION AND ACCES	S						
					03 – 0	GROWTH,							
					04 – 0	GOVERNANCE							
FREE STATE GROWT	TH AND DEVELOPMEN	IT STRATEGY (FSG	BDS)		GOOI	D GOVERNANCE							
CIRCULAR 88 REPOR	RTING REFORMS				GOOI	D GOVERNANCE							
	STAINABLE DEVELOPMENT GOAL (SDG) NGAUNG STRATEGIC DEVELOPMENT REVIEW					8 – PROMOTE SUSTAIN DECENT WORK FOR AL 17 - STRENGTHEN THE ELOPMENT.	L. MEANS OF IMPLE			,			
MANGAUNG STRATE						GANISATIONAL STREN							
PROGRAMME/PRO JECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARG 2020/2027	SET	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORM ANCE	VARIANCE	CORRECTI VE ACTION	STATUS
Bus Stops (With Poles)	Universally accessible bus stop	None (New Project)	No. of Pole Stops Erected	28 Pole Stations Erected		28 Pole Stations	28 Pole Stations	1 010 000	N/A	Project Specificatio n has been presented at BSC, awaiting advertizem ent	28 pole stops not been erected	SCM is expediting the procureme nt process. We are still confident that pole stops be constructed in 2020/2021	
Intelligent Transport System	Development of intelligent transport system for iptn	None (New Project)	Starter Services Ticketing System	Starter Se Ticketing System	rvices	Starter Services Ticketing System	Starter Services Ticketing System	4 650 000	N/A	Project Specificatio ns completed	None	SCM is expediting the procureme nt process.	$\mathbf{\cdot}$

## CORPORATE SERVICES

NATIONAL KEY P	PERFORMANCE ARE	A (NKPA):		GOOI	D GOVERNANCE AND PU	BLIC PARTICIPA	TION					
MEDIUM TERM S	TRATEGIC FRAMEV	VORK (MTSF):			SKILLED AND CAPABLE RESPONSIVE ACCOUNTA							
INTEGRATED UR	BAN DEVELOPMEN	T FRAMEWORK (IU	DF):	03 – 0	NCLUSION AND ACCESS SROWTH GOVERNANCE							
FREE STATE GR	OWTH AND DEVELO	PMENT STRATEGY	(FSGDS)	GOOI	O GOVERNANCE AND IM	PROVED QUAILI	TY OF LIFE					
CIRCULAR 88 RE	PORTING REFORM	S			D GOVERNANCE SING AND COMMUNITY F	ACILITIES						
	EVELOPMENT GOAI	· · · ·		WOR SDG	8 – PROMOTE SUSTAINE K FOR ALL. 17 - STRENGTHEN THE M	IEANS OF IMPLE			,			
	RATEGIC DEVELOPN		r		ANISATIONAL STRENGTH			1	r			
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATU S
ICT Governance	Maintain Sound ICT Governance Policy. Appointing a Service Provider to assist with the drafting of a Comprehensive ICT Governance Framework and Security.	None	100% completion and approval of the current Draft ICT Governance Policy by Council.	ICT Governa Policy approv by Council.		ICT Governance Policy approved by Council.	262 239	Review of all unapproved ICT policies	Target Not Achieved. Performance in this regard was depended on the appointment of a PANEL of SERVICE POVIDERS which is now finalized	Finalise the mandatory signing of the contract so that the work can start	Project to be carried over to the next quarter.	

NATIONAL KEY P	ERFORMANCE ARE	EA (NKPA):		(	GOOD GOV	ERNANCE AND PU	BLIC PARTICIPA	TION					
	TRATEGIC FRAMEV	(		(	09 – RESPC	<b>DNSIVE ACCOUNTA</b>	BLE EFFECTIVE		I INCLUSIVE GROW T LOCAL GOVERNM				
INTEGRATED UR	BAN DEVELOPMEN	T FRAMEWORK (IU	DF):		02 – INCLUS 03 – GROW 04 – GOVEF								
		OPMENT STRATEGY	(FSGDS)			ERNANCE AND IMP	PROVED QUAILIT	Y OF LIFE					
CIRCULAR 88 RE	PORTING REFORM	S			GOOD GOV HOUSING A	ERNANCE	ACILITIES						
SUSTAINABLE DE	EVELOPMENT GOAI	L (SDG)		۰ I	WORK FOR	ALL.	,		LE ECONOMIC GRC	,			
MANGAUNG STR	ATEGIC DEVELOPM	IENT REVIEW				TIONAL STRENGTH							
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TA 2020/20		SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATU S
Digital Platform	Integrate MMM Call Centres, ICT Systems and Automation of processes for efficiency and effectiveness in rendering services while reducing time and costs. Appointing a Service Provider to assist with the Enterprise Resource Planning (ERP) that will integrated and Automate our current fragmented Systems.	None	100% completion of Integration and Automation of targeted ICT Systems in MMM.	Targete ICT Sys Integrat Automa	ted and	100% completion of Integration and Automation of targeted ICT Systems in MMM.	Targeted MMM ICT Systems Integrated and Automated	262 239	Conduct an assessment of current systems and provide recommendation s for integration	Target Not Achieved. Performance in this regard was depended on the appointment of a PANEL of SERVICE POVIDERS which is now finalized	Finalise the mandatory signing of the contract so that the work can start	Project to be carried over to the next quarter.	

NATIONAL KEY P	ERFORMANCE ARE	EA (NKPA):		GOOD GOV	VERNANCE AND PU	BLIC PARTICIPA	TION					
MEDIUM TERM S	TRATEGIC FRAME	VORK (MTSF):			LED AND CAPABLE ONSIVE ACCOUNTA							
INTEGRATED UR	BAN DEVELOPMEN	T FRAMEWORK (IU	IDF):		SION AND ACCESS /TH							
FREE STATE GRO	OWTH AND DEVELO	OPMENT STRATEG	Y (FSGDS)	GOOD GOV	VERNANCE AND IMP	PROVED QUAILIT	Y OF LIFE					
CIRCULAR 88 RE	PORTING REFORM	S			VERNANCE AND COMMUNITY F.	ACILITIES						
SUSTAINABLE DE	EVELOPMENT GOA	L (SDG)		WORK FOR	ROMOTE SUSTAINE R ALL. TRENGTHEN THE M							
	ATEGIC DEVELOPI				TIONAL STRENGTH			-	-	-		-
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATU S
Positioning MMM in line with the 4IR	Propel MMM towards a SMART CITY	Concept Paper and Roadmap (Implementation Plan in place	Number of City – Wide Projects and/or Programmes implemented that catapult MMM in the direction of a SMART CITY.	Revised Concept Paper and Roadmap (Implementation Plan) in place and number of City – Wide Projects and/or Programmes implemented that catapult MMM in the direction of a SMART CITY.	Number of City – Wide Projects and/or Programme implemented that catapult MMM in th direction of a SMART CITY.	Revised Concept Paper and Roadmap (Implementati on Plan) in place and number of City – Wide Projects and/or Programmes implemented that catapult MMM in the direction of a SMART CITY.	262 239	Engage in broad consultation to secure Inputs and solicit broader Buy inn. Start communicating.	Target Not Achieved. Performance in this regard was depended on the appointment of a PANEL of SERVICE POVIDERS which is now finalized	Finalise the mandatory signing of the contract so that the work can start	Project to be carried over to the next quarter.	
Procurement of desktops and laptops	Maintain a Sound Demand Mngt Plan i.r.o the tools of trade for the organisation. Appointing a Service Provider to supply MMM in line with the DMP.	None	Sound On – Demand Supply of Tools of Trade / Replacement of aging and dysfunctional desktops and laptops.	Provide officials of Mangaung Metropolitan Municipality with adequate ICT equipment for day to day operations	A Service Provider is appointed and supplies MMM in line with the DMP.	A Service Provider is appointed and supplies MMM in line with the DMP.	2 000 000	Advertisement of tender specifications. Evaluation of the technical report to the Bid Evaluation Committee	Target achieved in that a tender has been advertised (See Annexure "B")	None	None	

NATIONAL KEY F	PERFORMANCE ARE	EA (NKPA):		GOOD G	OVERNANCE AND PU	IBLIC PARTICIPA	TION					
MEDIUM TERM S	TRATEGIC FRAMEV	VORK (MTSF):			AND CAPABLE							
INTEGRATED UR	BAN DEVELOPMEN	T FRAMEWORK (IU	DF):	03 – GR	LUSION AND ACCESS OWTH VERNANCE							
FREE STATE GR	OWTH AND DEVELO	DPMENT STRATEGY	(FSGDS)	GOODG	OVERNANCE AND IM	PROVED QUAILIT	TY OF LIFE					
CIRCULAR 88 RE	PORTING REFORM	S		HOUSIN	OVERNANCE G AND COMMUNITY F							
	EVELOPMENT GOAI	· · ·		WORK F SDG 17	STRENGTHEN THE M	IEANS OF IMPLE						
	ATEGIC DEVELOPM				SATIONAL STRENGTH			T				
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATU S
ICT Telecom Infrastructure Equipment	Replacement of Telephone Systems that have reached end of life for efficient communication services across MMM. Appointing a Service Provider to help migrate from old analogue to VoIP telephones system.	None	% achievement in the way MMM is migrating from old analogue to VoIP telephones system	ICT telecom equipment in MMM upgraded and replaced from analogue t Voice over Internet Protocc (VoIP)	analogue to VoIP telephones system	analogue to Voice over Internet Protocol (VoIP)	2 000 000	Advertisement of tender specifications. Evaluation of technical report to the Bid Evaluation Committee	Target Not Achieved.	Tender Specifications needs to be reworked in order to align to the present day technology	Project to be carried over to the next quarter.	
ICT Network Equipment	Replacement old/aged Network Equipment and enhancing network security across MMM. Appointing a Service Provider to supply MMM in line with approved Upgrading/Repla cement Plan.	Provider migrate d Je to lephones ement k k k k k k k k k k k k k			% achievement in the Upgrading/Replaci g project from unmanageable switches to PoE (Power over Ethernet) switches	Aging MMM ICT Network Infrastructure upgraded and replaced.	2 000 000	Advertisement of tender specifications. Evaluation of technical report to the Bid Evaluation Committee	Target Not Achieved.	Tender Specifications needs to be reworked in order to align to the present day technology	Project to be carried over to the next quarter.	-

NATIONAL KEY P	ERFORMANCE ARE	EA (NKPA):		GOOD GO	VERNANCE AND PU	BLIC PARTICIPA	TION					
MEDIUM TERM S	TRATEGIC FRAMEV	VORK (MTSF):			LED AND CAPABLE							
INTEGRATED UR	BAN DEVELOPMEN	T FRAMEWORK (IU	DF):	02 – INCLU 03 – GROV 04 – GOVE								
FREE STATE GR	OWTH AND DEVELO	PMENT STRATEGY	( (FSGDS)	GOOD GO	VERNANCE AND IM	PROVED QUAILIT	Y OF LIFE					
CIRCULAR 88 RE	PORTING REFORM	S	· · · ·		VERNANCE AND COMMUNITY F	ACILITIES						
	EVELOPMENT GOAI	( ),		WORK FOI SDG 17 - S	TRENGTHEN THE M	IEANS OF IMPLE			,			
MANGAUNG STR PROGRAMME/ PROJECT	ATEGIC DEVELOPM STRATEGIES	IENT REVIEW 2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	ORGANISA IDP TARGET 2020/2021	ATIONAL STRENGTH SDBIP OUTPUT KEY PERFORMANCE INDICATOR	I SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATU S
Procurement and maintenance of ICT Data Centre Infrastructure	Replacement old/aged Data Center Infrastructure. Appointing a Service Provider to supply MMM in line with approved Upgrading/Repla cement Plan.	None	% achievement in the Upgrading/Replacin g project of the old/aged Data Center Infrastructure to a hyper converged environment.	Old/Aged Data Center Infrastructure upgraded/replac ed by a hyper converged environment.	% achievement in the Upgrading/Replacing project of the old/aged Data Center Infrastructure to a hyper converged environment over the MTREF period.	Old/Aged Data Center Infrastructure upgraded/repl aced by a hyper converged environment.	8 000 000	Advertisement of tender specifications. Evaluation of technical report to the Bid Evaluation Committee	Target Not Achieved.	Tender Specifications needs to be reworked in order to align to the present day technology	Project to be carried over to the next quarter.	
Procurement of Wi-Fi Equipment	Replacement old/aged Network infrastructure. Appointing a Service Provider to supply MMM in line with approved Upgrading/Repla cement Plan	None	% achievement in the Upgrading/Replacin g of the old/aged Network infrastructure project.	Aging MMM ICT Network Infrastructure upgraded and replaced.	% achievement in the Upgrading/Replacin g of the old/aged Network infrastructure project.	Aging MMM ICT Network Infrastructure upgraded and replaced.	500 000	Advertisement of tender specifications. Evaluation of technical report to the Bid Evaluation Committee	Target Not Achieved.	Tender Specifications needs to be reworked in order to align to the present day technology	Project to be carried over to the next quarter.	

NATIONAL KEY P	ERFORMANCE ARE	EA (NKPA):			GOOD GOV	ERNANCE AND PU	BLIC PARTICIPA	ΓΙΟΝ					
	TRATEGIC FRAMEV	· · · ·							I INCLUSIVE GROW T LOCAL GOVERNI				
INTEGRATED UR	BAN DEVELOPMEN	T FRAMEWORK (IU	DF):		02 – INCLU 03 – GROW 04 – GOVER								
		DPMENT STRATEGY	(FSGDS)			ERNANCE AND IM	PROVED QUAILIT	Y OF LIFE					
	PORTING REFORM					ND COMMUNITY F							
	EVELOPMENT GOAI	( ),			WORK FOR SDG 17 - ST	ALL. FRENGTHEN THE M	IEANS OF IMPLE			WTH, FULL AND PF			
	ATEGIC DEVELOPM					TIONAL STRENGTH							
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP T. 2020/2	ARGET 2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATU S
Procurement and installation of a Radio Links	Maintain a Sound Demand Mngt Plan i.r.o HIGH SITES and REPEATERS for effective Two – Way Radio Communication. Appointing a Service Provider to obtain a Two – Way Radio Communication in line with the approved DMP.	None	% achievement in the HIGH SITES and REPEATERS building project.	REPE built in	SITES and ATERS I line with ty's DMP.	% achievement in the HIGH SITES and REPEATERS building project.	HIGH SITES and REPEATERS built in line with the City's DMP.	1 500 000	Advertisement of tender specifications. Evaluation of technical report to the Bid Evaluation Committee	Target Not Achieved.	Tender Specifications needs to be reworked in order to align to the present day technology	Project to be carried over to the next quarter.	
Construction of community hall per agreed upon cluster of wards (4)	Construction of community facilities within the area of Mangaung to cater for the demand.	None	1 Community hall over MTREF	1 com hall o MTRE		Complete Design phase	Complete approved designs, land / site approval for construction and costing.	0	Submit draft designs	Target Not Achived – None	Consultants not appointed as yet – due to financial constraints.	Explore the possible Budget Adjustment option and persue the objective to ensure that consultants are appointed in the 3rd Quarter.	

NATIONAL KEY P	ERFORMANCE ARE	A (NKPA):		GOOD G	OVERNANCE AND PU	IBLIC PARTICIPA	TION					
MEDIUM TERM S	TRATEGIC FRAMEV	VORK (MTSF):		05 - A SK 09 – RES	ILLED AND CAPABLE PONSIVE ACCOUNTA	WORKFORCE TO BLE EFFECTIVE	O SUPPORT AN AND EFFICIEN	N INCLUSIVE GROW	TH PATH MENT			
INTEGRATED UR	BAN DEVELOPMEN	T FRAMEWORK (IU	DF):	02 – INCI 03 – GRC	USION AND ACCESS							
	OWTH AND DEVELO		(FSGDS)		OVERNANCE AND IM	PROVED QUAILIT	TY OF LIFE					
CIRCULAR 88 RE	PORTING REFORM	S			OVERNANCE AND COMMUNITY F	ACILITIES						
	EVELOPMENT GOAI	. ,		WORK F SDG 17 -	STRENGTHEN THE M	ANS OF IMPLE			,			
	ATEGIC DEVELOPM				SATIONAL STRENGTH			T				
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATU S
Maximise occupancy rate	Percentage utilisation rate of community halls.	50%	Percentage utilisation rate of community halls	60%	80% utilisation	Maximize occupancy of municipal halls.	0	40%	0% -Target not achived	Covid-19 Regulations.	Open our Facilities for bookings in line with the relaxed Covid-19 Regulatio ns.	
Fire Detection system for MMM Buildings	Installation of firefighting equipment to the building in compliance with the Act and SANS.	1 x Building	Number of buildings complying to SANS regulations	Complete installation of fire detection system	Number of building installed with fire detection system	1 x building complying to SANS regulations.	1 836 790	Site handover, dismantling and assembling	Target not achieved: Quotations, however, received (See Annexure "C"	Late processing due to shortage of finding on the vote number	Excess and savings submitted to finance for processin g	
Refurbishment of HVAC system: Bram Fischer	Minimising uncontrollable infiltration ventilation and maximising healthy doses of controllable ventilation.	None	100% working HVAC system with a computerized system	Complete refurbished HVAC and computerized system	1 x building: working HVAC system with a computerized system	1 x building: working HVAC system with a computerized system	2 755 185	Appointment and site hand over	Target not achieved	Item still at the BEC	Request for the committee to give the item preference	-

NATIONAL KEY P	ERFORMANCE ARE	EA (NKPA):		G	OOD GO\	VERNANCE AND PU	BLIC PARTICIPA	TION					
MEDIUM TERM S	TRATEGIC FRAMEV	VORK (MTSF):				LED AND CAPABLE ONSIVE ACCOUNTA							
INTEGRATED UR	BAN DEVELOPMEN	T FRAMEWORK (IU	DF):	02 03		ISION AND ACCESS VTH							
FREE STATE GRO	OWTH AND DEVELO	OPMENT STRATEGY	( (FSGDS)	G		VERNANCE AND IM	PROVED QUAILIT	TY OF LIFE					
	PORTING REFORM		/	G	OOD GO\	VERNANCE AND COMMUNITY F							
		· · /		W SI	ORK FOF DG 17 - S	ROMOTE SUSTAINE R ALL. TRENGTHEN THE N TIONAL STRENGTH	ALANS OF IMPLE			,			
	ATEGIC DEVELOPM							DUDOFT	0000/0004				07.0711
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TAR 2020/202		SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATU S
Passenger Carrier/ lift: Gabriel Dichabe	Implementing necessary statutory requirements in meeting the Health and Safety Act - in line with Accessibility of buildings.	None	100% Compliance	Complete installatic the lift		1 x building with a passenger lift for the disabled	1 x building with a passenger lift for the disabled	551 037	Commissioning of new lift	Target Achieved. Completed on Q1 already	None	None	
Air-con units: Thaba Nchu Regional Office	Minimising uncontrollable infiltration ventilation and maximizing healthy doses of controllable ventilation.	None	100% working air- con units	Complete installatic Air-con u Thaba Na Regional	on of init at chu	1 x building: Complete installation of air- con units	1 x building: Complete installation of air-con units	826 556	Appointment and site hand over	Target not achieved	Item still at the BEC	Request to be made for the committee to give the item preference	
Passenger carrier/ lift Thaba Nchu Regional Office	Implementing necessary statutory requirements in meeting the Health and Safety Act - in line with Accessibility of buildings	None	100% Compliance	Complete installatic the lift		1 x building with a passenger lift for the disabled	1 x building with a passenger lift for the disabled	1 377 593	Technical report to BEC and BAC approval	Target not achieved	Delays with the specification	Submit the Specificati ons to the BSC in order to secure early advertise ment in the 3 <sup>rd</sup> Quarter.	

NATIONAL KEY PI	ERFORMANCE ARE	EA (NKPA):		GOOD GOV	VERNANCE AND PU	JBLIC PARTICIPA	TION					
MEDIUM TERM ST	FRATEGIC FRAMEV	VORK (MTSF):			LED AND CAPABLE							
INTEGRATED URE	BAN DEVELOPMEN	IT FRAMEWORK (IU	DF):	02 – INCLU 03 – GROW 04 – GOVE		3						
FREE STATE GRO	OWTH AND DEVELO	OPMENT STRATEGY	Y (FSGDS)	GOOD GOV	VERNANCE AND IM	PROVED QUAILIT	Y OF LIFE					
CIRCULAR 88 REF	PORTING REFORM	S			VERNANCE AND COMMUNITY F	ACILITIES						
	VELOPMENT GOAI	<b>、</b> ,		WORK FOR SDG 17 - S	TRENGTHEN THE M	MEANS OF IMPLE			, -			
PROGRAMME/ PROJECT	ATEGIC DEVELOPM STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	TIONAL STRENGT SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATU S
Refurbishment of refrigeration's at Fresh Produce Market	Refrigeration equipment that is electronically controlled.	None	Producing fresh fruits and vegetables that last long	1 x Complete overhaul of the refrigeration system	Producing fresh fruits and vegetables that last long	1 x Complete overhaul of the refrigeration system	1 836 790	Appointment and site hand over	Target not achieved	Item still at the BEC	Request the committee to give the item preferenc e	:1
Water reservoir for Bram Fischer Building	Increasing the water supply to Bram Fischer Building.	None	Storing enough water to run the building	Provide employees with uninterrupted water supply	1 x water storage tank commissioned and operational	1 x water storage tank commissioned and operational	734 716	Appointment and site hand over	Target not achieved	Item still at the BEC	Request the committee to give the item preferenc e	: (
Fencing of Fresh Produce Market	Demarcate resource rich areas and exclude threats/ intruders	Partial fencing completed	Complete fencing of the Fresh Produce Market property	Provide barriers for safe keeping of municipal property	Complete fencing of the Fresh Produce Market property	Appointment of the service provider through the panel to complete the fencing of the Market	0	WIP	Target Not Achived – None	Consultants not appointed as yet – due to financial constraints.	Explore the possible Budget Adjustment option and persue the objective to ensure that consultants are appointed in the 3rd Quarter.	

NATIONAL KEY P	ERFORMANCE ARE	EA (NKPA):		GOOD GO	VERNANCE AND PU	IBLIC PARTICIPA	TION					
MEDIUM TERM S	TRATEGIC FRAMEV	VORK (MTSF):			LED AND CAPABLE ONSIVE ACCOUNTA							
INTEGRATED UR	BAN DEVELOPMEN	T FRAMEWORK (IU	IDF):	02 – INCLU 03 – GROV 04 – GOVE		5						
	OWTH AND DEVELO		Y (FSGDS)		VERNANCE AND IM	PROVED QUAILIT	FY OF LIFE					
CIRCULAR 88 RE	PORTING REFORM	S			VERNANCE AND COMMUNITY F	ACILITIES						
	EVELOPMENT GOAI	· · /		WORK FOI SDG 17 - S	TRENGTHEN THE M	AEANS OF IMPLE			,			
	ATEGIC DEVELOPN			ORGANISA	TIONAL STRENGTH	4						
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATU S
Upgrading of the roof at the Fresh Produce Market	Increase the utility of the building	None	Repairing and replacing the section of the roof in accordance with the financial availability	Provide protection to the inside structures from elements	Repairing and replacing the section of the roof in accordance with the financial availability	Provide protection to the inside structures from elements	0	Site establishment and work commencement	Target Not Achived – None	Consultants not appointed as yet – due to financial constraints.	Explore the possible Budget Adjustment option and persue the objective to ensure that consultants are appointed in the 3rd Quarter.	-
Institutional Transformation and service delivery	Rationalize the organizational structure to meet city's service delivery needs.	3665 filled posts and 3618 vacant posts. (49,68 %) vacancies	Total number of employees as per staff establishment	20 % reduction of the current vacancy rate through approval of the new structure, abolishing and filling of critical vacancies	Number of permanent employees employed at the end of the quarter.	20 % reduction of the current vacancy rate		Compile a list of all critical vacancies as per the approved Salary budget.	Target Not Achieved. Compilation of critical vacancies has not been undertaken due to financial constraints.	No List of Critical Vacancies.	Financial viability of the city has to improve.	

NATIONAL KEY P	ERFORMANCE ARE	EA (NKPA):		GOOD GO	VERNANCE AND PU	BLIC PARTICIPA	TION					
MEDIUM TERM S	TRATEGIC FRAME	VORK (MTSF):			LED AND CAPABLE ONSIVE ACCOUNTA							
INTEGRATED UR	BAN DEVELOPMEN	T FRAMEWORK (IU	DF):		SION AND ACCESS /TH							
FREE STATE GRO	OWTH AND DEVELO	PMENT STRATEGY	(FSGDS)	GOOD GO	VERNANCE AND IM	PROVED QUAILIT	Y OF LIFE					
CIRCULAR 88 RE	PORTING REFORM	S		GOOD GOV HOUSING A	VERNANCE AND COMMUNITY F	ACILITIES						
		· · ·		WORK FOR SDG 17 - S	TRENGTHEN THE M	IEANS OF IMPLE						
PROGRAMME/	ATEGIC DEVELOPN STRATEGIES	2019/2020 PAST	IDP OUTCOME	IDP TARGET	TIONAL STRENGTH		BUDGET	2020/2021	Q2 ACTUAL	VARIANCE	CORRECTI	STATU
PROJECT	STRATEGIES	YEAR PERFORMANCE	KEY PERFORMANCE INDICATOR	2020/2021	KEY PERFORMANCE INDICATOR	TARGET 2020/2021	2020/2021	QUARTER TWO TARGET	PERFORMANC	VARIANCE	VE ACTION	S
Legislative compliance	Conversion, in terms of relevant legislation, of all qualifying non- permanent employee types to fulltime employees.	220 Non- permanent employees.	Full compliance to legislation to phase out temporary and other qualifying non- permanent staff.	100% reduction in the current temporary and non-permanent staff who qualify in terms of legislation.	Number of non- permanent employees employed at the end of the quarter:	100% reduction in the current temporary and non- permanent staff who qualify in terms of legislation.		Mandatory consultations with all relevant stakeholders regarding the proposed conversion as contained in the revised report.	Target Achieved. All Qualifying categories of non-permanent staff have been converted to permament (See Annexure "E".	None	None	
Legislative compliance (Approved WSP)	Leverage on SETA Funding to accelerate Career Dev in line with the approved WSP.	(36 % skills levy) (Mandatory grant) = 20 % = R 1 473 806.00) (Discretionary	Number of Learnership Programs Implemented.	6 Learnership Programs.	Number of Learnership Programs Implemented.	6 Learnership Programs.		2	Target Achieved as two (2) Learnership Programs were implemented (See Annexure "F").	None	None	$\overline{}$
		grant) = 49.5 % = R 3 647 669.80 Total grant = R 5 121 475.85 Received = R 1 473 806.00 + 362 000.00 for additional courses	Number of Internship Programs Implemented.	5 Internship Programs	Number of Internship Program Implemented.	5 Internship Programs		2	Target Overachieved. Four (4) Internship Programs have been implemented (See Annexure "F")	None	None	*

NATIONAL KEY P	ERFORMANCE ARE	EA (NKPA):			GOOD GOV	/ERNANCE AND PU	BLIC PARTICIPA	TION					
	TRATEGIC FRAME	( )			09 - RESPO	ONSIVE ACCOUNTA	BLE EFFECTIVE		I INCLUSIVE GROW T LOCAL GOVERNM				
INTEGRATED UR	BAN DEVELOPMEN	IT FRAMEWORK (IU	IDF):		02 – INCLU 03 – GROW 04 – GOVEI								
		DPMENT STRATEGY	Y (FSGDS)			ERNANCE AND IMI	PROVED QUAILI	TY OF LIFE					
CIRCULAR 88 RE	PORTING REFORM	S			GOOD GOV HOUSING A	VERNANCE	ACILITIES						
	EVELOPMENT GOA	. ,			WORK FOR SDG 17 - S	RALL. TRENGTHEN THE M	IEANS OF IMPLE		LE ECONOMIC GRO	,			
	ATEGIC DEVELOPI					TIONAL STRENGTH			1				
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP 1 2020/	FARGET /2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATU S
		from directorates = R5 121 475.85 / 1 845 806.00. = R 1 845 806.00.	Number of Skills Programs Implemented. Percentage of	8 Ski	ills Programs	Number of Skills Programs Implemented. Percentage of	8 Skills Programs		3	Target Partly Achieved as only two (2) Skills Programs were implemented (See Annexure "G"). Target Achieved	1 None	Programme s to commence the next quarter	
			municipal skills development levy recovered			municipal skills development levy recovered				as per the commitment e- mail received LGSETA that once the report is issued the Municipality will be disbursed the grants as mandatory). (See Annexure "H")			
Employee Capacity building	Promote a culture of Lifelong Learning and Career Dev through Effective Bursary Programme.	50	Number of municipal officials who completed training in this FY	100		Number of municipal officials who are MMM Bursary Holders in this FY.	50		0	Target Overachieved as nine (9) officials were confirmed as Bursary Holders (See Annexure "I"). this achievement is Above threshold by 13 beneficiaries	None	None	*

NATIONAL KEY P	ERFORMANCE ARE	EA (NKPA):		GO	OD GOV	ERNANCE AND PU	BLIC PARTICIPAT	ION					
	TRATEGIC FRAMEV	(		09 -	- RESPC	DNSIVE ACCOUNTA	BLE EFFECTIVE		I INCLUSIVE GROW T LOCAL GOVERNM				
INTEGRATED UR	BAN DEVELOPMEN	T FRAMEWORK (IU	DF):	03 -	– INCLUS – GROW – GOVEF								
	OWTH AND DEVELO		(FSGDS)			ERNANCE AND IM	PROVED QUAILIT	Y OF LIFE					
CIRCULAR 88 RE	PORTING REFORM	S				ERNANCE	ACILITIES						
	EVELOPMENT GOAI	· ·		WO SDO	ORK FOR IG 17 - ST	ALL. FRENGTHEN THE M	IEANS OF IMPLEI		LE ECONOMIC GRC	,			
MANGAUNG STR PROGRAMME/	ATEGIC DEVELOPM					TIONAL STRENGTH SDBIP OUTPUT		DUDOFT	0000/0004	Q2 ACTUAL			OTATU
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	2020/2021		SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	E PERFORMANC	VARIANCE	CORRECTI VE ACTION	STATU S
				50		Number of municipal officials who completed training in this FY.	50		20	Target Not Achieved as only five (5) officials have completed.	-15	Beneficiari es completio n expected on the next two last quarters of the financial year. To review targets according to the duration of programm es/course s enrolled by benefeicia ries.	

NATIONAL KEY P	ERFORMANCE ARE	EA (NKPA):		GOOD G	OVERNANCE AND PU	IBLIC PARTICIPA	TION					
MEDIUM TERM S	TRATEGIC FRAMEV	VORK (MTSF):			KILLED AND CAPABLE SPONSIVE ACCOUNTA							
INTEGRATED UR	BAN DEVELOPMEN	T FRAMEWORK (IU	DF):	03 – GR	LUSION AND ACCESS OWTH VERNANCE	3						
		OPMENT STRATEGY	(FSGDS)		OVERNANCE AND IM	PROVED QUAILIT	TY OF LIFE					
CIRCULAR 88 REI	PORTING REFORM	S			OVERNANCE G AND COMMUNITY F	ACILITIES						
	VELOPMENT GOAI	· ·		WORK F SDG 17	- STRENGTHEN THE M	AEANS OF IMPLE			,			
	ATEGIC DEVELOPM				SATIONAL STRENGTH			T				
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATU S
Ensuring healthy and productive workforce.	Maintain Statutory Compliance, Effective Vaccination Program, Effective Employee Wellness Program and Implement "I Love My City, I Love My Job Campaign.	22410 days Sick Leave Taken. Good intend to reduce to an acceptable norm, however such a norm does not exist in LG (No proposed outcome indicator at this stage).	Number of days of sick leave taken by employees in the FY.	10% reduction.	Number of days of sick leave taken by employees in the FY.			2	Target Overachieved as only 2194 actual days sick leave were taken from the new baseline of 5602.5 for the quarter thus giving us a positive balance / difference of 3408.5 and represents 39% of the targeted 2% reduction of the baseline to date for the quarter (See Annexure "J").	None	None	

NATIONAL KEY P	ERFORMANCE ARE	EA (NKPA):		GOOD GOV	VERNANCE AND PU	BLIC PARTICIPA	TION					
MEDIUM TERM S	TRATEGIC FRAMEV	VORK (MTSF):						NINCLUSIVE GROW				
INTEGRATED UR	BAN DEVELOPMEN	T FRAMEWORK (IU	DF):	02 – INCLU 03 – GROW 04 – GOVE								
FREE STATE GRO	OWTH AND DEVELO	PMENT STRATEG	Y (FSGDS)	GOOD GOV	VERNANCE AND IM	PROVED QUAILIT	TY OF LIFE					
CIRCULAR 88 RE	PORTING REFORM	S			VERNANCE AND COMMUNITY F	ACILITIES						
SUSTAINABLE DE	EVELOPMENT GOAI	L (SDG)		WORK FOR	R ALL.			LE ECONOMIC GRO				
MANGAUNG STR	ATEGIC DEVELOPM	IENT REVIEW			TIONAL STRENGTH							
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATU S
Sound employee relations and Labour peace	Advocating for Mngt respect for LLF Schedule of meetings and Regular Training sessions with the LLF	Zero	Number of work stoppages occurring in the quarter:	Zero	Zero occurrence o industrial action.	Zero		Zero	Target Not Achieved. Four (4) not organisation wide Work Stoppages on the 15,18,21 & 22 Dec 2020 from Waste & Fleet Directorate (Solid Waste Sub-Directorate) was experienced in the period under review)	1 incident extending / spanning over four (4) days	Find creative ways of workshopi ng / educating and/or communic ating the actual purport and intent of the signed Collective Agreemen ts to employee in the context of the context of the constraint imposed by Covid19 Regulatio ns.	

NATIONAL KEY P	ERFORMANCE ARE	EA (NKPA):		GOOD GO	VERNANCE AND PU	BLIC PARTICIPA	TION					
MEDIUM TERM S	TRATEGIC FRAME	NORK (MTSF):			LED AND CAPABLE							
INTEGRATED UR	BAN DEVELOPMEN	IT FRAMEWORK (IU	DF):		ISION AND ACCESS VTH							
FREE STATE GRO	OWTH AND DEVELO	OPMENT STRATEGY	(FSGDS)	GOOD GO	VERNANCE AND IM	PROVED QUAILIT	Y OF LIFE					
CIRCULAR 88 RE	PORTING REFORM	S		GOOD GOVERNANCE HOUSING AND COMMUNITY FACILITIES								
	EVELOPMENT GOA	· · /		WORK FOI SDG 17 - S	ROMOTE SUSTAINE R ALL. STRENGTHEN THE N ATIONAL STRENGTH	ANS OF IMPLE			,			
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATU S
Broadening participation and institutionalizing traditional leadership (Attendance)	20% of Council seats represented by traditional leadership Authority	Traditional Authority represented in Council	20% Traditional Leadership represented in Council	Finalize meeting allowance policy fo the Traditional Authority	Approval of the Allowance policy for Traditional Authority	R200 000	R50 000	The draft policy Is still pending due to Covid 19 current situation.	none	The draft policy Is still pending due to Covid 19 current situation.		
Broadening participation and institutionalizing traditional leadership (Full participation)	20% of Council seats represented by traditional leadership Authority	Traditional Authority represented in Council	20% Traditional Leadership represented in Council	20% Traditional Leadership represented in Council	Traditional Authori participating fully ir the Council	Full participation in Council	None	Ongoing	Due to covid-19 , meetings held through virtual plartfom	none	Due to covid-19, meetings held through virtual plartfom	•
Legislative compliance and quality leadership (% of Cllr attendance as well as (% of agenda Items deferred)	100% Attendance rate in Council	75% attendance rate achieved	Average percentage of councillors attending council meetings	Target depends on engagements in Council	Target depends or engagements in Council	95% attendance rate	None	95% attendance rate	Target Achived - During the quarter four council meetings were held through virtual plartform, an average of 80% attendance threshhold achieved (See Annexure "K")	None	None	•

NATIONAL KEY PI	ERFORMANCE ARE	EA (NKPA):		GOOD GO	/ERNANCE AND PU	BLIC PARTICIPA	ΓΙΟΝ					
MEDIUM TERM ST	FRATEGIC FRAME	VORK (MTSF):		09 – RESPO	LED AND CAPABLE ONSIVE ACCOUNTA	BLE EFFECTIVE						
INTEGRATED URI	BAN DEVELOPMEN	T FRAMEWORK (IU	DF):	02 – INCLU 03 – GROW 04 – GOVE								
		OPMENT STRATEGY	( (FSGDS)		/ERNANCE AND IM	PROVED QUAILIT	Y OF LIFE					
CIRCULAR 88 REF	PORTING REFORM	S		GOOD GOV HOUSING A	VERNANCE	ACILITIES						
	VELOPMENT GOA	· · /		WORK FOR SDG 17 - S	TRENGTHEN THE M	IEANS OF IMPLE			,			
MANGAUNG STR/ PROGRAMME/ PROJECT	ATEGIC DEVELOPN STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	TIONAL STRENGTH SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATU S
Legislative compliance and quality leadership (% of Council Committees that are functional)	5 Council Committees exist	50% Average performance achieved	Develop Action plan for Council committees	Efficient committee management system	Full legislative compliance regarding committee meeting	16 meetings scheduled for Council committees	None	One meeting per quarter per committee	Target Achieved - 60% actual performance confirming their functionality (See Annexure "L").	Impact of covid-19 relating to committee meetings as the meetings are held virtually	None	
Legislative compliance and quality leadership (% of Mayoral Committees that are functional)	10 mayoral committees established	65% performance achieved	Develop Action plan for each Mayoral committee	Efficient Mayoral committee management system	Full legislative compliance regarding committee management system	40 meetings scheduled for Mayoral Committees	None	One meeting per quarter per committee	Target not achieved – 40%	Only Four committes held during the quarter. The remaining six committees still outstanding	Report regarding non-sitting of committee s to be tabled at MAYCO	•
Promotion of the SMART CITY Concept at the Political Leadership Level (Leadership Buy Inn is paramount here)	Introduce and promote Institutional Efforts around the SMART CITY Concepts and Principles in interaction with Councillors.	Council Agenda distributed electronically, and modern Tools of Trade and Gargets provided to Councillors.	Number of Councillor Training / Capacity Building Programs and/or sessios / workshops completed.	4 Cllr Training / Capacity Building Programs and/or sessios / workshops conducted.	100 Cllrs underwer Training / Capacity Building Programs and/or sessios / / workshops.	4 Cllr Training / Capacity Building Programs and/or sessios / workshops conducted.	None	1	Target achieved – over 60% of Cllrs underwent capacity building seession to assist them in participating meaningfully in MMM Virtual Platforms (See Annexure "M").	None	None	

To protect the interest of the Municipality	Institutionalse a culture of respect for matters with legal cost implications and contribute to MMM FRP by creating general awareness and assisting line function on how to handle matters legally served on MMM and promoting a culture of consequence Mngt.	58	Number of litigation cases instituted against the municipality in the FY.	50% reduction in litigation cases instituted against the municipality.	Number of litigation cases instituted against the municipality in the FY.	04 interventions	1	Target achieved. Although there are (06) litigation cases instituted against the municipality in this quarter one workshop convened covering: SOP: Civil Procedure inclusive of prelitigation notices etc; Ordinary letters of demand based on the breach of Terms of Contracts; Disputes which potentially triggers arbitration and/or adjudication proceedings; Implementaton of Court Oders/Arbitration Awards etc and Procument Case Law. Ethics and Good Governance as well as POPIA (See Annexure "0")	None	None	
To protect the interest of the Municipality	Institutionalse a culture of respect for Municipal By – Laws and contribute to MMM FRP by assisting line function in enforcing and promoting a culture of consequence Mngt.	29	Number of litigation cases instituted by the municipality in the FY.	95%	Number of litigation cases instituted by the municipality in the FY.		Number of letters of demands on cases referred for litigation by relevant user directorates.	Target achieved. Number of letters of demands on cases referred for litigation by relevant user directorates (01) (See Annexure "P")	None	None	

NATIONAL KEY F	ERFORMANCE ARE	EA (NKPA):		GOOD GO	VERNANCE AND PU	BLIC PARTICIPA	TION						
MEDIUM TERM S	TRATEGIC FRAME	VORK (MTSF):			LED AND CAPABLE								
INTEGRATED UR	BAN DEVELOPMEN	IT FRAMEWORK (IU	DF):	02 – INCLU 03 – GROV	02 – INCLUSION AND ACCESS 03 – GROWTH 04 – GOVERNANCE								
FREE STATE GR	OWTH AND DEVELO	OPMENT STRATEGY	( (FSGDS)	GOOD GO	GOOD GOVERNANCE AND IMPROVED QUAILITY OF LIFE								
	PORTING REFORM			GOOD GO	GOOD GOVERNANCE HOUSING AND COMMUNITY FACILITIES								
	EVELOPMENT GOA	<b>、</b> ,		WORK FO SDG 17 - S	ROMOTE SUSTAINE R ALL. STRENGTHEN THE N ATIONAL STRENGTH	ALANS OF IMPLE			,				
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATU S	
Establish a Legal Corner on MMM Website.	Establish and Institutionalise Legal Corner on MMM Website in consultation with ICT. Legal Corner ed on MMM Website and provides legal advice and info to all MMM users	None	Prompt On – Demand, On – Line Legal Assistance (including specific /relevant case law and/or general case law updates) and advise is provided to all MMM users on deserving cases.	A Legal Corner is fully functional / operational on MMM Website.	Prompt On – Demand, On – Lin Legal Assistance (including specific /relevant case law and/or general cas law updates) and advise is provided to all MMM users on deserving case	Website	Use Internal Resource	Workshop Corporate Service as Pilot Project	Target Partly Achieved. Project Plan of Legal Corner completed. Meetings held with Legal Services, IT section and Province and a draft report on these developments has been formulated (See attached Annexure "Q" being the report on Legal Corner).	Workshop to be presented to Corporate Service as Pilot Project	Project to be pursued in the next quarter.		

NATIONAL KEY P	ERFORMANCE ARE	A (NKPA):		GOOD GO	VERNANCE AND PU	IBLIC PARTICIPA	TION					
	TRATEGIC FRAMEV	( )			LLED AND CAPABLE PONSIVE ACCOUNTA							
INTEGRATED UR	BAN DEVELOPMEN	T FRAMEWORK (IU	IDF):	02 – INCL 03 – GRO 04 – GOV								
FREE STATE GRO	OWTH AND DEVELO	PMENT STRATEGY	Y (FSGDS)	GOOD GO	VERNANCE AND IM	PROVED QUAILI	TY OF LIFE					
CIRCULAR 88 RE	PORTING REFORM	S			VERNANCE AND COMMUNITY F	ACILITIES						
SUSTAINABLE DE	EVELOPMENT GOAI	L (SDG)		WORK FC SDG 17 -	STRENGTHEN THE M	ALANS OF IMPLE			,			
	ATEGIC DEVELOPM				ATIONAL STRENGTI			-		•		•
PROGRAMME/ PROJECT	STRATEGIES	2019/2020 PAST YEAR PERFORMANCE	IDP OUTCOME KEY PERFORMANCE INDICATOR	IDP TARGET 2020/2021	SDBIP OUTPUT KEY PERFORMANCE INDICATOR	SDBIP TARGET 2020/2021	BUDGET 2020/2021	2020/2021 QUARTER TWO TARGET	Q2 ACTUAL PERFORMANC E	VARIANCE	CORRECTI VE ACTION	STATU S
Promoting Good Governance.	Conduct Regular Workshops on legislation and/or relevant case law as a means of creating general awareness and promoting legal compliance.	3 Workshops	Good Governance promoted through regular workshops providing sound legal advice and promoting legal adherence/complian ce.	Good Governance Workshops Institutionalised.	Number of workshops held.	4 workshops	Use Internal Resource	Workshop 2	Target achieved. One workshop convened covering: SOP: Civil Procedure inclusive of prelitigation notices etc; Ordinary letters of demand based on the breach of Terms of Contracts; Disputes which potentially triggers arbitration and/or adjudication proceedings; Implementaton of Court Oders/Arbitration Awards etc and Procument Case Law. Ethics and Good Governance as well as POPIA (See Annexure "R")	None	None	

# Circular 88 SDBIP (Output Indicators)

# Energy & Electricity

Outcome	Output Indicators	Past Year Performance 2019/2020	Target 2020/2021	2020/2021 Quarter Two Target	Q2 ACTUAL PERFORMANCE	VARIANCE	CORRECTIVE ACTION	STATUS
EE1. Improved access to electricity	EE1.11 Number of dwellings provided with connections to the mains electricity supply by the municipality	100% of households with access to electricity 70.5% of unplanned	3307 of households with access to electricity 100% of unplanned	Stringing of MV and LV networks by 31 December 2020	Meeting with contractors, site hand over for three projects: Botshabelo R, Dewetsdorp, and Matlharantlheng. Kick off meeting for both Botshabelo H and Botshabelo L Project scheduled for January 2021 a) 6.13%	Late appointment of the contractor(s)	Contractors have been instructed to start planning, procuring material and site establishments in order for construction work to start in January 2021	•
EE3. Improved reliability of electricity service	EE3.11 Percentage of unplanned outages that are restored to supply within industry standard timeframes	interruptions of the supply should be restored as per NERSA requirement for the MMM	interruptions of the supply should be restored as per NERSA requirement for the MMM	100% of unplanned interruptions of the supply should be restored as per NERSA requirement for the MMM	<b>b)</b> 24.13% <b>c)</b> 57.56% <b>d)</b> 96.21% <b>e)</b> 100 %	a)22.78% b)33.23% c)29.61% d)1.48% e) 100%	Replacement of decrepit cable together with regular planned and preventative maintenance.	•••
	EE3.21 Percentage of planned maintenance performed	2.9	100% of Planned interruptions to perform planned maintenance should be restored as per NERSA license requirement.to be 4 hours	100% of Planned interruptions to perform planned maintenance should be restored as per NERSA license requirement.	36 Notices were submitted 2 days before the execution of planned interruptions	None	None	•
EE4. Improved energy sustainability	EE4.12 Installed capacity of embedded generators on the municipal distribution network	97.6	Installed capacity of embedded generators on the municipal distribution network	Number of application received and approved for embedded generation on the Municipal Distribution Network	Six (06) applications received to date with the total value of 1149.3 kVA	None	None	:

Outcome	Output Indicators	Past Year Performance 2019/2020	Target 2020/2021	2020/2021 Quarter Two Target	Q2 ACTUAL PERFORMANCE	VARIANCE	CORRECTIVE ACTION	STATUS
				by 31 December 2020.				

#### **Environment and Waste**

Outcome	Output Indicators	Past Year Performance	Target 2020/2021	2020/2021 Quarter	Q2 ACTUAL PERFORMANCE	VARIANCE	CORRECTIVE ACTION	STATUS
		2019/2020		Two Target				
ENV1. Improved	ENV1.12	Received data from 1	100% of Number of	Number of days	Received data from 1 functional	Negative	Was sent for repairs and	
air quality	Percentage of AQ	functional Air Quality Station (Pelenomi)	Air Quality Stations providing adequate	monitored where	Air Quality Station (Pelonomi)		annual calibration. Waiting	
	monitoring stations		data annually	prescribed limits of			for the equipment to be	
	providing			19ppb (SO2) and	October 0 days out of 31 days		repaired and reinstalled	
	adequate data			40 ug per cubic	exceeded			
	over a reporting			metre (PM10) were	November 0 days out of 30			
	year			exceeded	days exceeded			
					uays exceeded			
					December			
					System was offline, and no data			
					could be retrieved.			
ENV3. Increased	ENV 3.11	97% of known informal	97% of known	97% of known	97% of known informal	None	None	
access to refuse	Percentage of	settlements receiving	informal settlements	informal	settlements receiving integrated			
removal	known informal	integrated waste handling	receiving integrated	settlements	waste handling services			
	settlements	services	waste handling	receiving				
	receiving		services	integrated waste				<u> </u>
	integrated waste			handling services				
	handling services							
ENV4. Biodiversity	ENV4.11	At present there are 7	100%	25%	No Programs could be	-25%	Acquire more funding	
is conserved and	Percentage of	Protected areas within the			facilitated due to the Covid 19			
enhanced	biodiversity priority	Metro's area of jurisdiction.						

Outcome	Output Indicators	Past Year Performance	Target 2020/2021	2020/2021 Quarter	Q2 ACTUAL PERFORMANCE	VARIANCE	CORRECTIVE ACTION	STATUS
		2019/2020		Two Target				
	area within the	The Moss under review and	4 Awareness and	1 Awareness and	Regulations and the none			
	metro	the Biodiversity will indicate	Education programs	Education program	availability of Pool Cars			
		whether there is more Areas	on protected areas	on protected Areas				
		and Wetland systems						
			Establish	Finalization of the				
			partnerships with	MOU				
			CUT on efficient					
			water management					
			in Mangaung					
	ENV4.21	We are in process to	100%	25%	Consultation with service	-25%	Wait on the approval of	
	Percentage of	develop the Biodiversity	Approval of the	In house	providers and		Moss Policy and start with	
	biodiversity priority	policy and the	policies	consultation and	Monitor progress as per		write-up of TOR's for	
	areas protected			adjustments	contract		contractors.	
		Moss and with the					Received some	···
		extention of the Metro's	Awareness and				Information	
		borders new sites will be	education	Consultation with				
		added	programmes to the	service providers				
			public and	and				
			councillors	Monitor progress				
				as per contract				

#### Fire and emergency services

Outcome	Output Indicators	Past Year	Target 2020/2021	2020/2021 Quarter	Q2 ACTUAL	VARIANCE	CORRECTIVE	STATUS
		Performance		Two Target	PERFORMANCE		ACTION	
		2019/2020						
FE1. Mitigated	FE 1.11 Percentage	60.43% (226 out of	Attendance time of less	Attendance time of less	61.22% (60 out of 98	-3.72%	Response is demand	
effects of	compliance with the	374) Structural fires	than 14 minutes to	than 14 minutes to	structural fire incidents		driven with no control	
emergencies	required attendance		Structural Fire Incidents	Structural Fire Incidents			over locality of incident	

Outcome	Output Indicators	Past Year	Target 2020/2021	2020/2021 Quarter	Q2 ACTUAL	VARIANCE	CORRECTIVE	STATUS
		Performance		Two Target	PERFORMANCE		ACTION	
		2019/2020						
	time for structural	attended to within 14	to be achieved in 60% of	to be achieved in 60%	attended to within 14		- reduction in	
	firefighting incidents	minutes	responses	of responses	minutes)		attendance time only	
							possible by opening	
							currently closed fire	
							stations	
	FE 1.12 Number of	0.124 Full time fire	No less than 0,12 Full	No quarter specific	No quarter specific	None	None	
	full-time firefighters	fighters per 1000	time Fire fighters per	target	target			
	per 1000 population	populaton employed	1000 population					
		by end June 2020	employed by end June					
			2021					

#### Good Governance

Outcome	Output Indicators	Past Year Performance 2019/2020	Target 2020/2021	2020/2021 Quarter Two Target	Q2 ACTUAL PERFORMANCE	VARIANCE	CORRECTIVE ACTION	STATUS
GG1. Improved municipal capability	GG 1.21 Staff vacancy rate	S56 positions in MMM have been filled by fulltime, appointed staff not in an acting capacity.	Zero vacancy rate maintained	Zero vacancy rate maintained	Zero vacancy rate maintained	None	None	
GG2. Improved municipal responsiveness	GG 2.11 Percentage of ward committees with 6 or more ward committee members (excluding the ward councillor)	Four (4) meetings per annum (inductions still not conducted, meetings held on ad-hoc basis and accredited training envisaged to compliment the induction).	100%	25%	Outstanding	Outstanding	Outstanding	-
	GG 2.12 Percentage of wards where at least one councillor-	25 Councillors convened community meetings.	100% (50 meetings convened (one meeting per ward)	100% (50 meetings convened (one meeting per ward)	Outstanding	Outstanding	Outstanding	

Outcome	Output Indicators	Past Year Performance 2019/2020	Target 2020/2021	2020/2021 Quarter Two Target	Q2 ACTUAL PERFORMANCE	VARIANCE	CORRECTIVE ACTION	STATUS
	convened community							
GG3. More effective city administration	meeting was held GG 3.11 Number of repeat audit findings GG 3.12 Percentage	Qualified audit opinion 2018/2019 100%	Improved audit finding from qualified to Unqualified 2019/2020 100%	- 100%	100%	None	None	*
	of councillors who have declared their financial interests							$\bigcirc$
GG4. Improved council functionality	GG 4.11 Number of agenda items deferred to the next council meeting	Zero	Zero	Zero	Outstanding	Outstanding	Outstanding	
GG5. Zero tolerance of fraud and corruption	GG 5.11 Number of active suspensions longer than three months	2 Suspensions	Zero	Zero	Outstanding	Outstanding	Outstanding	-
	GG 5.12 Quarterly salary bill of suspended officials	R 357 603.00	Zero	Zero	Outstanding	Outstanding	Outstanding	-
GG6. More effective poverty alleviation	GG 6.11 Percentage of the municipality's operating budget spent on free basic services to indigent households	69 169 indigents registered	6.00% of total operating budget	3.00% of total operating budget	3.10% of total operating expenditure	(0.10%)	No corrective action is required as target has been reached	<b>:</b>
	GG 6.12 Number of work opportunities created through	267	5473	1368	144	-1224	To fast track the imo	-

Outcome	Output Indicators	Past Year	Target 2020/2021	2020/2021 Quarter Two	Q2 ACTUAL	VARIANCE	CORRECTIVE	STATUS
		Performance		Target	PERFORMANCE		ACTION	
		2019/2020						
	EPWP, CWP and							
	other related							
	infrastructure							
	programmes							

## Housing and Community Facilities

Outcome	Output Indicators	Past Year Performance	Target 2020/2021	2020/2021 Quarter	Q2 ACTUAL	VARIANCE	CORRECTIVE	STATUS
		2019/2020		Two Target	PERFORMANCE		ACTION	
HS1. Improved	HS1.11 Number of	None – MMM is not yet	0	0	0	0	None	
access to adequate	subsidised housing	accredited to develop						
housing (incl.	units completed	subsidised housing						
security of tenure)	HS1.12 Number of	391	5215 Completion of	923	0	-923	To talk to the	
	formal sites serviced		(phase1) installation of				contractors on site to	
			water and sewer				increase capacity in	
			reticulation on				order to fasttrack the	
			identified number of				projecrs and to also	
			subsidized units				request SCM to	
							expedite the	
							appointment of	
							contractors.	
	HS1.31 Number of	All 47 Informal Settlements	All 47 Informal	0	All 47 Informal	0	None	
	informal settlements	are enumerated and	Settlements are		Settlements are			
	enumerated and	classified in terms of the	enumerated and		enumerated and			
	classified (in terms of	NUSP methodology	classified in terms of		classified in terms of			
	NUSP or equivalent		the NUSP		the NUSP			
	classification)		methodology		methodology			
	HS1.32 Percentage of	100% - we use the IDP	100% - we use the	100% - we use the	100% - we use the	0	None	
	informal settlements	process to consult the	IDP process to consult	IDP process to consult	IDP process to			
	using a participatory	communities	the communities	the communities	consult the			
	approach to planning				communities			

Outcome	Output Indicators	Past Year Performance	Target 2020/2021	2020/2021 Quarter	Q2 ACTUAL	VARIANCE	CORRECTIVE	STATUS
		2019/2020		Two Target	PERFORMANCE		ACTION	
	or implementing							
	upgrading							
HS2. Improved	HS2.21 Number of	None – we do not have the	None	0	0	0	None	
functionality of the	rateable residential	necessary capacity to deal						
property market	properties in the	with the indicator						X
	subsidy housing							••
	market entering the							
	municipal valuation roll							
	HS2.22 Average	All building plans were	All building plans	All building plans	311 building plans	311 less than 500		
	number of days taken	processed within statutory	applications to be	applications to be	less than 500 sqm	sqm and 6 greator		
	to process building	timelines 30 days for less	processed within	processed within	approved within 30	than 500sqm		$\mathbf{\cdot}$
	plan applications	than 500 sqm and 60 days	statutory timelines. 30	statutory timelines. 30	days6 building			
		for more than 500 sqm	days for less than 500	days for less than 500	plans greator than			
			sqm and 60 days for	sqm and 60 days for	500 sqm processed			
			more than 500 sqm.	more than 500 sqm.	within 60 days			

### Transport and Roads

Outcome	Output Indicators	Past Year Performance	Target 2020/2021	2020/2021 Quarter	Q2 ACTUAL	VARIANCE	CORRECTIVE	STATUS
		2019/2020		Two Target	PERFORMANCE		ACTION	
TR1. Modal shift of	TR1.12 Number of	New	4 Shelters Bus Stations	N/A	Project Specifications	None	None	
weekday trips (incl.	scheduled public		and 28 Pole Stations		presented at BSC and			
education trips)	transport access				awaiting advertisement			
from private to	points added							
public transport								
and NMT								
TR3. Reduced	TR3.11 Number of	Municipal bus services not yet	None	None	N/A	None	None	
travel time	weekdays scheduled	ready						23
	municipal bus							••
	passenger trips							
TR 4. Improved	TR4.21 Percentage	Municipal bus services not yet	None	None	N/A	None	None	
satisfaction with	of scheduled	ready						$\diamond$
public transport	municipal bus							$\sim$
services	services 'on time'							
TR 5 Improved	TR5.21 Percentage	Municipal bus services not yet	None	None	N/A	None	None	
access to public	of scheduled	ready						
transport (incl.	municipal buses that							••
NMT)	are low-entry							
TR 6. Improved	TR6.11 Percentage	774.22 Km	100% = 640 km of	25% = 160 km	346,13 Km	+ 187,13 Km	None	
quality of municipal	of unsurfaced road		unsurfaced road graded					
road network	graded							
	TR6.12 Percentage	169 Km	100% = 90 Km of	25% = 22.5 km	0,067 km	-20.36 km	The city should	
	of surfaced municipal		surfaced municipal road				increase the	
	road lanes which has		lanes which has been				personnel and the	
	been resurfaced and		resurfaced and resealed				equipment.	
	resealed							

### Water and Sanitation

Outcome	Output Indicators	Past Year Performance	Target 2020/2021	2020/2021 Quarter Two	Q2 ACTUAL	VARIANCE	CORRECTIVE	STATUS
		2019/2020		Target	PERFORMANCE		ACTION	
WS1. Improved	WS1.11 Number of	All planned households	342 of new sewer	0	0	None	None	
access to	new sewer connections	have access to basic	connections meeting					XX -
sanitation	meeting minimum	sanitation	minimum standards					••
	standards							
WS2. Improved	WS2.11 Number of	All planned households	342 of new water	0	0	None	None	
access to water	new water connections	have access to basic water	connections meeting					X
	meeting minimum		minimum standards					••
	standards							
WS3. Improved	WS3.11 Percentage of	100% of complaints/callouts	100% of	100% of	60%	40%	Repair fleet and	
quality of water	complaints/callouts	responded to within 24	complaints/callouts	complaints/callouts			avail additional	
and sanitation	responded to within 24	hours	responded to within	responded to within 24			budget for	
services (revised	hours	(sanitation/wastewater)	24 hours	hours			maintenance work	_
from continuity of	(sanitation/wastewater)		(sanitation/wastewat	(sanitation/wastewater)				
services)			er)					
	WS3.21 Percentage of	100% of complaints/callouts	100% of	100% of	70%	30%	Repair fleet and	
	complaints/callouts	responded to within 24	complaints/callouts	complaints/callouts			avail additional	
	responded to within 24	hours (water)	responded to within	responded to within 24			budget for	_
	hours (water)		24 hours (water)	hours (water)			maintenance work	
WS5. Improved	WS5.31 Percentage of	100% of total water	100% of total water	100% of total water	100%	100%	avail additional	
water sustainability	total water connections	connections metered	connections metered	connections metered			budget for	$\bigcirc$
	metered						maintenance work	