

The city is still on track in its goal of providing water and sanitation services to its people and able to provide maintenance of its roads both surfaced and unsurfaced. While all 28533 registered indigents are receiving free basic services (FBE) per month as pledged in our Service Delivery and Budget Implementation Plan. The city will intensify this campaign in the next reporting year in order to alleviate the situation of our poor people.

Economic Growth

A total of 307 jobs were created through EPWP, this is far less than the initially expected outcome, however in the following year there will be improvement on this matter. A completion of 108 Hawking Stalls in Botshabelo and Container Park in Thaba Nchu are handled by women and will provide an opportunity on economic growth in the SMME sector and also seeks to have the Poverty eradication, rural and economic development and job creation in the City.

In conclusion, the 2019/2020 might have been the most difficult year the city might have experienced, but with the resilient character by the Communities, Council, Administration, Intervention team and the Council workforce we are able to move forward and still build a city that is '**... globally safe and attractive to live, work and invest in**'

It's a pleasure to present the Mangaung Metropolitan Municipality 2019/2020 Annual Performance Report.



Cllr. Lebohang Masoetsa

Acting Executive Mayor

Mangaung Metropolitan Municipality

COMPONENT B: Executive Summary

1.1 Municipal Manager's Overview

developmental issues and the solutions they propose. The municipality involved its communities in the IDP and Budgeting processes.

We further believe that for optimum public participation to be realised, the community should be properly informed about their rights, responsibilities and obligations. This process took place through community engagement enabled the Council leadership to intervene effectively to quell community protest actions for service delivery thereby ensuring stability in the city.



Adv. Tankiso Mea
City Manager
Mangaung Metropolitan Municipality

1.2 Vision

'... globally safe and attractive to live, work and invest in'