



DIRECTORATE  
 OFFICE OF THE  
 CITY MANAGER

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Your Ref: Clr D Kotze  
 Room 201, Bram Fischer Building

Our Ref: 12/1/9/4/2  
 Date: 06 July 2022

Clr D Kotze

D.A Councillor

**Mangaung Metropolitan Municipality**

Dear Councillor Kotze

**RESPONSE TO RULE 38 QUESTION. PUBLIC SAFETY IN WARD 24**

Your letter dated 29 April 2022, regarding the above-mentioned matter refers.

**Question 1:**

**When will the next meeting be scheduled for the Section 80 Committee for Public Safety & Traffic Control?**

Response: Planned for Tuesday, June 21st, 2022.

**Question 2:**

**How many Law Enforcement Officers are currently employed by the Mangaung Metro ?**

Response: 143

**Question 3:**

**How many Traffic Control Officers are currently employed by the Mangaung Metro Municipality (MMM)?**

Response: 103

**Question 4:**

**How many Building Regulations Inspectors are currently employed by the Mangaung Metro Municipality (MMM)?**

Response :9

REGION	Inspector	Senior Inspector
Bloemfontein	3	2
Mangaung	2	0
Thaba -Nchu	1	0
Botshabelo	1	0
TOTAL	7	2
<b>GRAND TOTAL</b>	<b>9</b>	

**Question 5:**

**How many Health Inspectors are currently employed by the Mangaung?**

Response: The service unit of Municipal Health Services comprises of the following posts:

DESIGNATION	ORGANOGRAM MARCH 2019	SALARY BUDGET	FILLED	VACANT FROM SALARY BUDGET	% VACANT FROM ORGANOGRAM
MANAGER	1	1	1	0	0
OPERATION CHIEF	3	2	1	1	66
DIVISIONAL EHP	9	3	1	2	88
OPERATIONL EHP	43	25	14	11	67
POLLUTION CONTROL OFFICER	3	3	1	2	66
SNR COMPLIANCE OFFICER	1	1	1	0	0
PEST CONTROL OFFICER	2	2	0	2	100
TOTAL	62	37	19	18	

**Question 6:**

**How many Security companies are currently employed by the Mangaung Metro Municipality?**

Response: (Seven) 7

**Question 7:**

**How do the residents of Mangaung report complaints with regards to the complaints listed below??**

Response: The Municipality has a call centre that operates 24 hours, which deals with all public enquiries and public complaints. The number is 0800 111 300.

- a. **Traffic violations:** by phoning the number 051 409 9600.

- b. **Noise disturbance:** by e-mail at riaan.nel@mangaung.co.za.
- c. **Law Enforcement Control room** at: Tel No 051 4058771/2 and 051 4066452.
- d. **Illegal Businesses:** 0800 111 300
- e. **Non-compliance to Building regulations:** 0800 111 300
- f. **Non-enforcement of Mangaung By-laws:** 0800 111 300
- g. **Maintenance Safety Concerns:** Tel number 051 406 6666, 4058771/2 and 051 4066452.

**Question 8:**

**How many Traffic Violence Fines has been issued within the Mangaung Metro since 1st November 2021?**

Response: **7123**

**Question 9:**

**How many health inspections were done since 1st November 2021?**

Response: A total of **369 inspections** were conducted in the applicable area for the time frame 1 November 2021 to 30 May 2022

**Question 10:**

**How many Health Inspection spot fines has been issued since 1st November 2021?**

Response: No spot fines were issued as the applicable legislation does not provide for issuing spot fines.

**Question 11:**

**How many building regulations/land use control inspections were done since 1st November 2021?**

Response:

<b>REGION</b>	<b>NUMBER OF INSPECTIONS</b>
Bloemfontein	6656
Botshabelo	171
Thaba -Nchu	76
Mangaung	463
<b>TOTAL</b>	<b>7366</b>

**Question 12:**

**How many spot fines were issued for non-compliance of building regulations/land use control since 1st November 2021?**

Response: None

**Question 13:**

**How many illegal businesses were stopped since 1st November 2021?**

Response: Two 2

**Question 14:**

**Please provide the list of businesses as referred to in question 13?**

(a) Crossfit Gym: Plot 20B Langenberg avenue Spitskop

(b) High Mass installers company: 87 Wilcocks Street Bays water

**Question 15:**

**How many informal trading permits were issued by the Mangaung Metro Municipality since 1st November 2021?**

The SMME Support Unit has never issued any informal trading permits at Ward 24 for such period as, there are no demarcated sites for informal trading activities in the areas of ward 24.

**Question 16:**

**Please provide a list of the permits as referred to in questions 15?**

N/A

**Question 17:**

**How many Noise Disturbance complaints has been reported and investigated since 1<sup>st</sup> November 2021?**

Response: No noise disturbance complaints have been reported and investigated.

**Question 18:**

**Please provide a list of the mentioned complaints as referred to in question 17?**

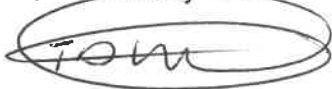
Response: N/A

**Question 19:**

**How many noise disturbance spot fines has been issued since 1st November 2021?**

Response: N/A

Yours faithfully



Tebogo Motlashuping  
Acting City Manager