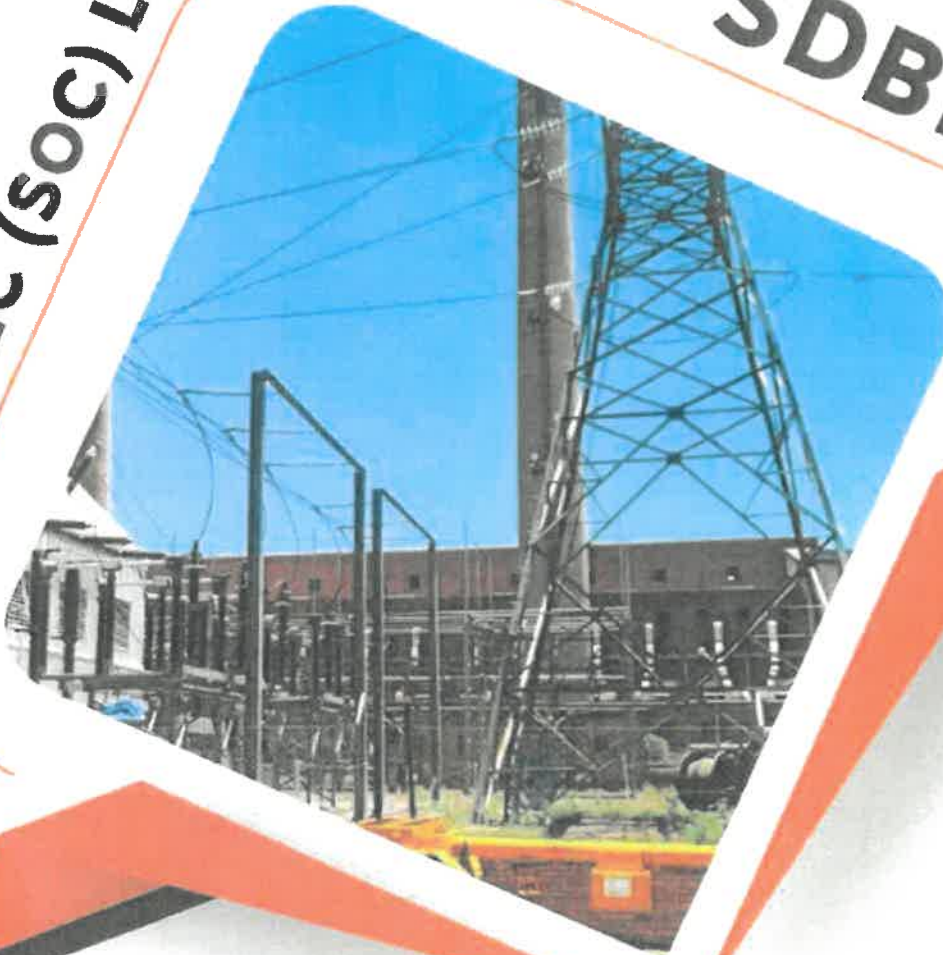


CENTLEC (SOC) Ltd.

SDBIP



**MID-TERM
PERFORMANCE REPORT**
1 JULY 2022 - 31 DECEMBER 2022
2022/23 FINANCIAL YEAR

Nature of business and principal activities	Electricity distribution
Chief Executive Officer (CEO)	Mr M Sekoboto
Chief Finance Officer (CFO)	Mr S.Zziwa (Acting)
Registered office	30 Rhodes Avenue Oranjesig Bloemfontein 9301
Business address	30 Rhodes Avenue Oranjesig Bloemfontein 9301
Postal address	Private Bag X14 Brandhof Free State 9324
Contact telephone numbers	+27(51) 412 2613
E-mail address	ceo@centlec.co.za samuel.zziwa@centlec.co.za
Website address	www.centlec.co.za
Controlling entity	Mangaung Metropolitan Municipality
Bankers	ABSA

Auditors

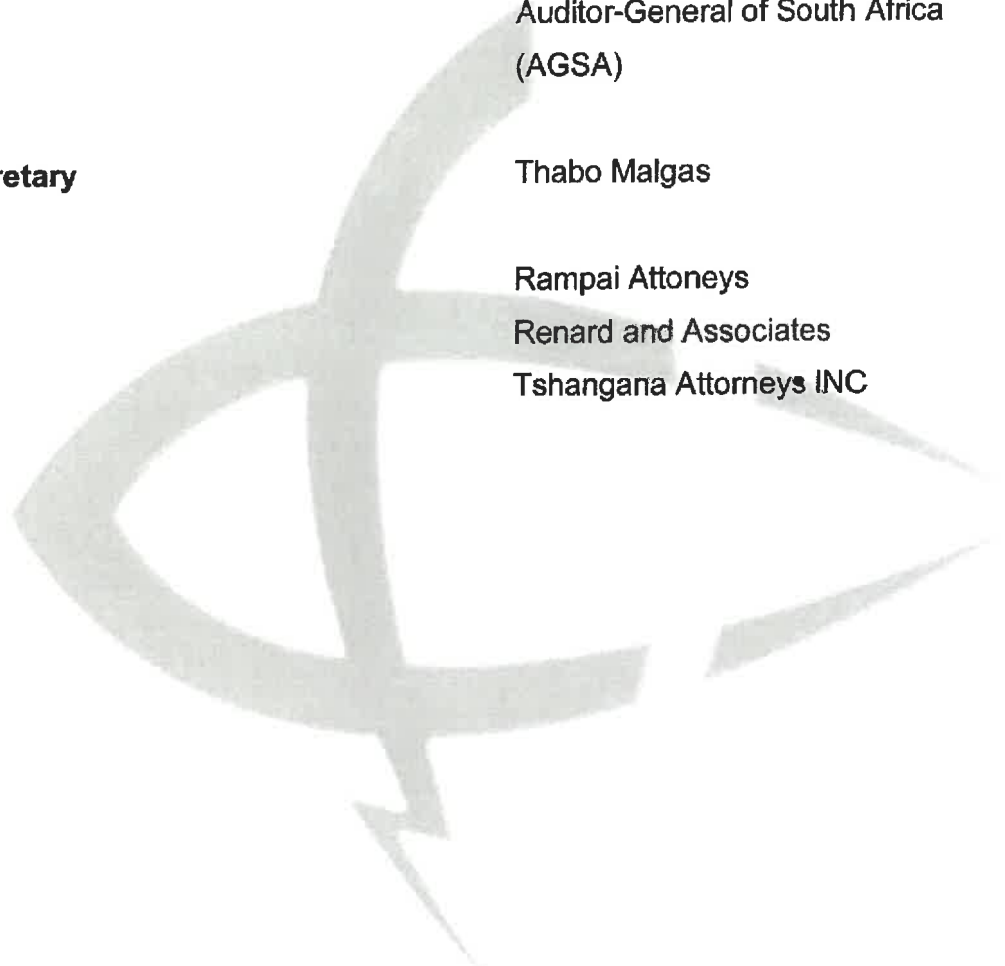
Auditor-General of South Africa
(AGSA)

Company Secretary

Thabo Malgas

Attorneys

Rampai Attorneys
Renard and Associates
Tshangana Attorneys INC



ENTLE



Table of Contents

1.	VISION	4
2.	MISSION	4
3.	VALUES	4
4.	EXECUTIVE SUMMARY	5
4.1	COMPANY PROFILE AND OVERVIEW OF THE ENTITY	5
5.	PURPOSE OF THE MID-YEAR PERFORMANCE REPORT	5
6.	MID-YEAR PERFORMANCE.....	6
7.	ACHIEVEMENTS	10
8.	CHALLENGES	10
9.	CONCLUSION.....	11
10.	RECOMMENDATION.....	11
11.	CENTLEC (SOC) LTD MID-YEAR PERFORMANCE REPORT (01 JULY 2022 – 31 DECEMBER 2022).....	12
11.1	OFFICE OF THE CHIEF EXECUTIVE OFFICER.....	12
11.2	HUMAN RESOURCE MANAGEMENT.....	13
11.3	FINANCE	14
11.4	ENGINEERING WIRES	16
11.5	ENGINEERING RETAIL	19
11.6	COMPLIANCE & PERFORMANCE	21

ENTLE



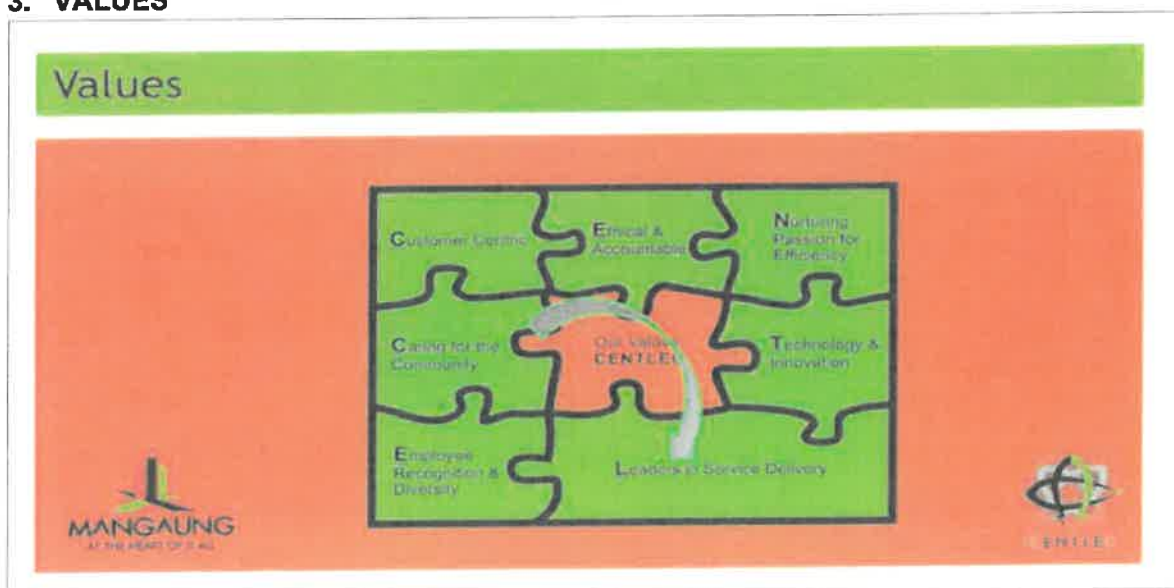
1. VISION

“To be a reliable energy utility that enables social and economic upliftment”

2. MISSION

- To provide optimal service delivery as mandated by the Mangaung Metropolitan Municipal Council.
- To strategically manage our operations in an effective, efficient and financially prudent manner, as measured against relevant indicators.
- To seek the most cost effective and innovative energy solutions in partnership with relevant stakeholders in order to maximise shareholder value.
- To train, develop, attract and retain a highly skilled workforce and to promote sound relations with organised labour.
- To ensure a safe and healthy environment for our workforce and the community.
- To be a socially responsible corporate citizen that is concerned with improving the lives of the community and the environment in which we operate.

3. VALUES




4. EXECUTIVE SUMMARY

4.1 COMPANY PROFILE AND OVERVIEW OF THE ENTITY

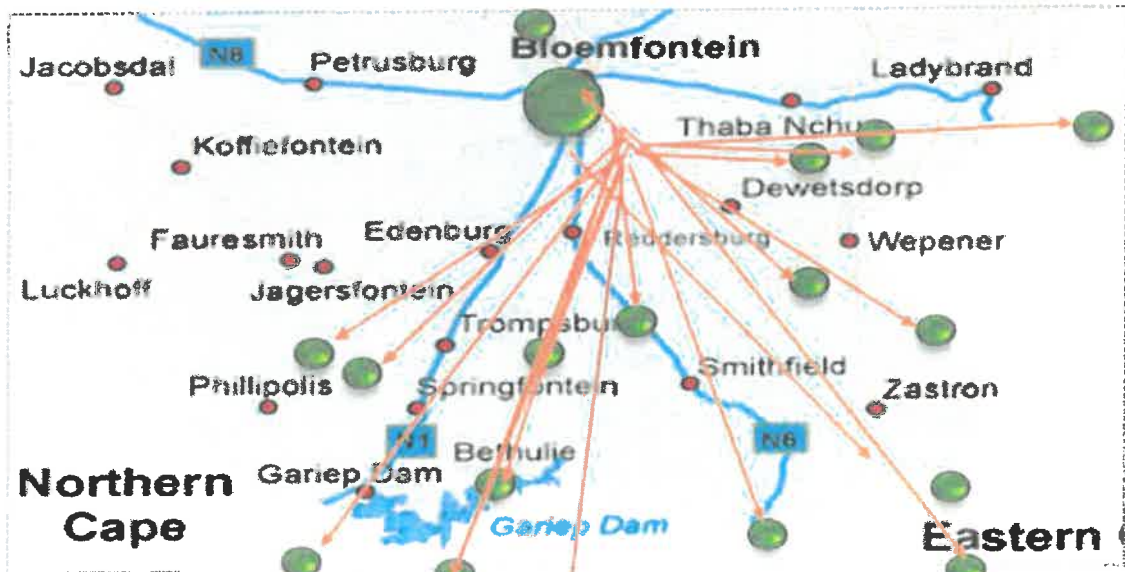
CENTLEC State Owned Company Limited (CENTLEC (SOC) Ltd) was established as municipal entity wholly owned by Mangaung Metropolitan Municipality (MMM) in terms of the Municipal Systems Act, 32 of 2000 and the Companies Act, 71 of 2008.

CENTLEC as the electricity distribution service provider of the MMM, its core function and responsibility is to purchase, distribute and sell electricity within its geographical footprint.

The entity is accountable to provide network services to all its customers, which include:

- ❖ Electricity distribution / Energy services;
- ❖ Construction of electrical networks;
- ❖ Operation, maintenance and extension of networks; and
- ❖ Metering, pre-payment vending and billing services.

The map below gives a graphical representation of the area of operation of CENTLEC.



5. PURPOSE OF THE MID-YEAR PERFORMANCE REPORT



Section 88 (1) the accounting officer of a municipal entity must by 20th of January of each year--

- (a) assess the performance of the entity during the first half of the financial year taking into account-*
 - (i) the monthly statements referred to in section 87 for the first half of the financial year and the targets set in the service delivery, business plan or other agreement with the entity's parent municipality: and*
 - (i i) the entity's annual report for the past year and progress on resolving problems identified in the annual report: and*
- (b) submit a report on such assessment to-*
 - (i) the board of directors of the entity: and*
 - (i i) the parent municipality of the entity.*

CENTLEC (SOC) Ltd presents its mid-year report (1 July 2022 – 31 December 2022) which is in line with the Service Devlivery Budget Implementation Plan (SDBIP) 2022/23 approved by the Council of Mangaung Metropolitan Municipality (MMM) on the 22nd of June 2022. This report covers the mid-term performance of the directorates listed below:

1. Office of Chief Executive Officer
2. The Human Resource Services
3. Finance
4. Engineering Wires
5. Engineering Retail
6. Compliance & Performance

6. MID-YEAR PERFORMANCE

The strategic objectives of the entity as enshrined in the Business Plan are directly linked to the specific developmental needs and objectives which must be measured and give effect to the service delivery and budget implementation plan (SDBIP) targets / goals.



The Quarterly Departmental SDBIP reports are reviewed by the Internal Audit on a Quarterly basis as required by section 41(1) (c) of the Municipal Systems Act, 32 of 2000.

In terms of section 88 (1) of Municipal Finance Management Act No. 56 of 2003 (MFMA), the Chief Executive Officer proactively monitors performance of the various Directorates as per the approved strategic SDBIP 2022/23 to ensure that management takes remedial steps in the event of poor performance.

CENTLEC Compliance and Performance Directorate has prepared a detailed report for the mid-term Performance. The entity has formulated twenty two (22) KPI's as per approved Organisational SDBIP 2022/23 financial year. Based on assessment of both Quarters, the overall performance of achieved target for Quarter one (1) is seventy nine percent (79%) and eighty one percent (81%) for Quarter two (2), eighty percent (80%) of achieved targets were reported for the Mid-term performance.

CENTLEC



Table 1 below indicates the overall performance of the Directorates for Quarter one (1) and Quarter two (2) 2022/2023 Financial Year which culminates in the Mid-term performance of the entity.

Table 1: Mid-term Performance of the organization

DIRECTORATES	Total KPI's	Q1 KPI's Achieved	Q1 KPI's Not Achieved	Q1 KPI's Not Applicable	Q1 Performance	Q2 KPI's Achieved	Q2 KPI's Not Achieved	Q2 KPI's Not Applicable	Q2 Performance	Mid-term Performance
Office Of the CEO	2	2	-	-	100%	1	-	1	100%	100%
Human Resources	3	3	-	-	100%	3	-	-	100%	100%
Finance	3	2	1	-	67%	3	-	-	100%	100%
Engineering Wires	6	4	2	-	67%	3	2	1	60%	64%
Engineering Retail	4	2	1	1	67%	2	1	1	67%	67%
Compliance and Performance	4	2	-	2	100%	1	-	3	100%	100%
Totals	22	15	4	3	79%	13	3	6	81%	80%

Figure 1: Institutional Overall Mid-term Performance (01st of July 2022 - 31st of December 2022)



ENTLE

The two graphs below represents the performance of Directorates for Quarter one (1) and two (2) 2022/23 Financial Year.

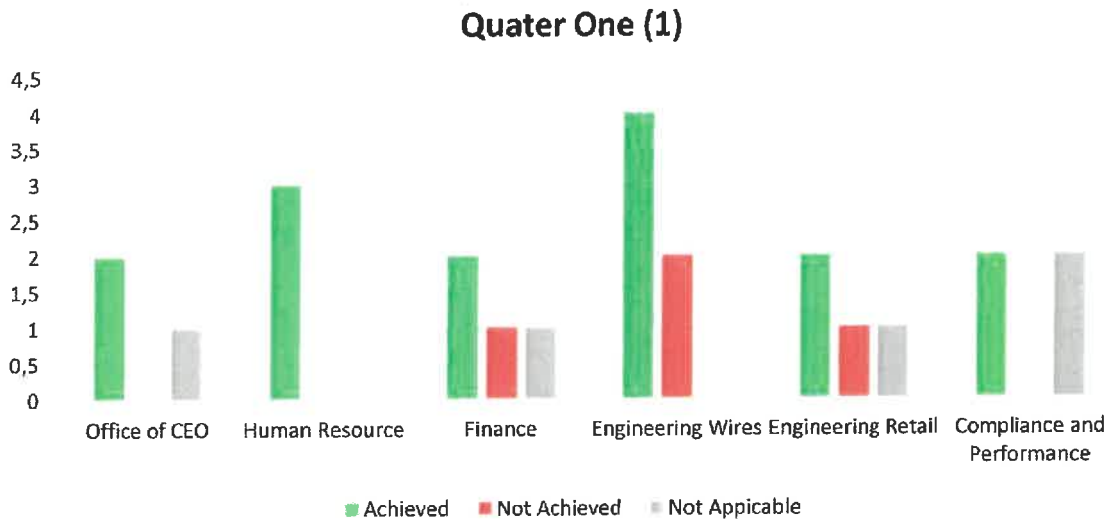


Figure 2: Graphical and Quantitative Analysis of Quarter One (1) performance as at 30th of September 2022

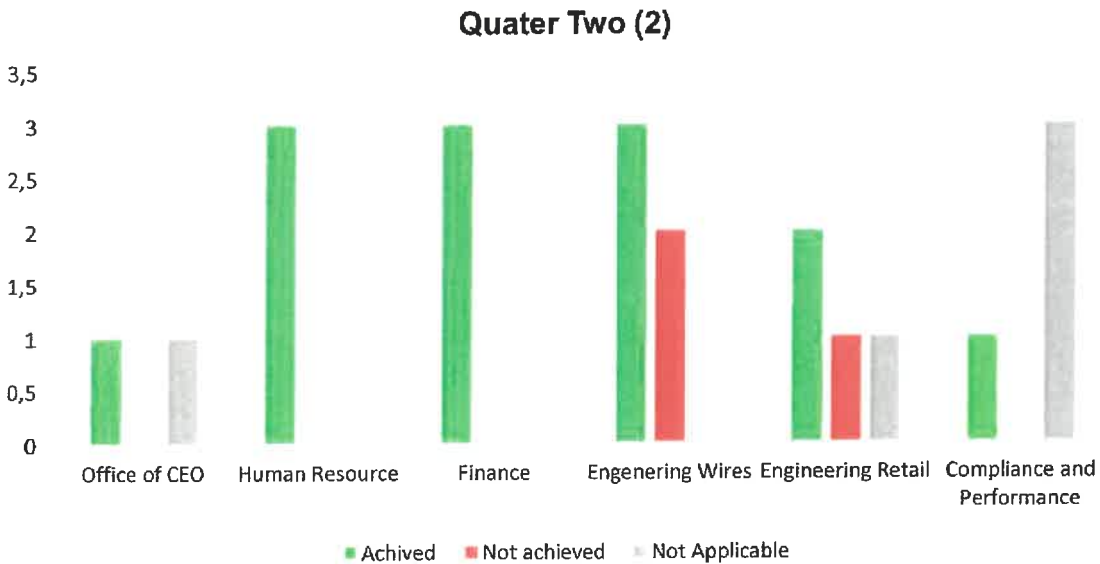


Figure 3: Graphical and Quantitative Analysis of Quarter two (2) performance as at 31st of December 2022



The graph below presents the key Mid-term performance of the various directorates for the period (01st of July 2022 – 31st of December 2022).

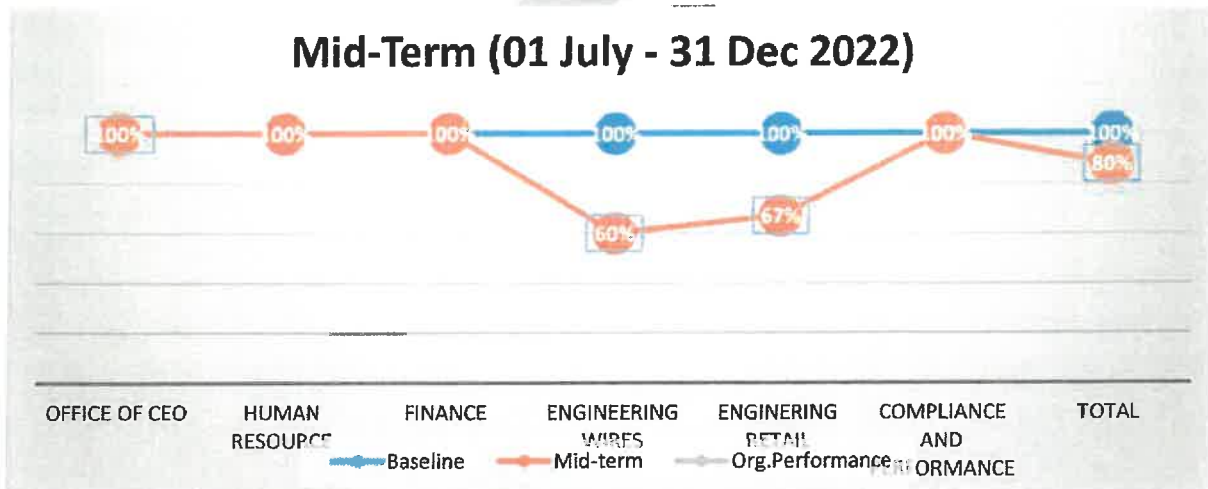


Figure 4: Graphical and Quantitative Analysis of Mid-term performance as at 31st of December 2022

7. ACHIEVEMENTS

- Assessment of all Executives were completed in the quarter under review.

8. CHALLENGES

Table 1: Institutional Challenges

No.	Challenges	Primary Course	Current Mitigation Actions	Further Mitigating Action(s)
1.	Theft and vandalism of the Electrical Infrastructure.	Not all Cameras installed in the Distribution Centres are connected to Security Control Room.	<ul style="list-style-type: none"> Service provider appointed to provide static guarding at: Vista DC, Elite DC, Mangaung DC, Hamilton DC, Clover DC, Eastern Switch Yard, and Bayswater DC. All alarms at Distribution Centres are monitored by making use of the Scada system. Connection of cameras for Parkwest, Mangaung, De Wet, Coal Yard are completed. Security Team in Collaboration with SAPS and various stakeholders to assist with theft and vandalism of electrical infrastructure.	<ul style="list-style-type: none"> Complete the process on connecting cameras at the remaining Distribution Centers. Activate the alarms at Mini substations
		Inadequate Staff Composition in comparison to CENTLEC's jurisdiction.	The investigation team frequently conducts regular special operations in the southern Free State Municipalities,	Introduce Patrols at Southern Free State Municipalities.
2.	Extended/Prolonged downtime leading to	Inadequately skilled personnel in some of the	Combination of the In-house and utilization external service provider for training	Continuous Training and Development of personnel

No.	Challenges	Primary Course	Current Mitigation Actions	Further Mitigating Action(s)
	Loss of Public Confidence, and Non-Compliance with established Standards and Regulations	performance areas (cable joints, switching some switchgear, etc.) Non - Compliance with the NRS 055;047 & 048 (Customer Dissatisfaction)	Road Shows, Social Media, Call Centre, Application's Office, Metering Walk-in Centre (Including the Regional Services Walk-In Centre) and Intervention Team are used as a mechanism to receive and attend to the community complains	Continue on the training and developing capacity as far as the new CRM is concerned, i.e. organised training by System development.
3.	Inaccurate data on Vending System	Incorrect information submitted for FBE and Historical data	Update data of Walk in Customer, Customer full details on Logged Calls and Inspection.	Latest information Provide all details of customers. Making use of asset verified data.

9. CONCLUSION


The Mid-term performance report is a barometer used by CENTLEC to gauge the progress of the entity in achieving its KPI as presented in the approved 2022/23 Financial Year SDBIP. The entity is plagued with various challenges that impacts its overall performance detailed reports, however, the entity is making significant progress in addressing the challenges to ensure that the set targets of the entity are accomplished.

10. RECOMMENDATION

It is recommended that:

- a) The performance of the organisation for the period (01st of July 2022 – 31st December 2022 is noted by the ARC;
- b) The Mid-term report is submitted to the Board/Council for approval.

SUBMITTED BY:		
 N.A. LETENO	EM: Compliance & Performance Designation	19/01/2023 Date

APPROVED FOR SUBMISSION BY:		
 M SEKOBOTO	Chief Executive Officer Designation	20/01/2023 Date

11. CENTLEC (SOC) LTD MID-YEAR PERFORMANCE REPORT (01 JULY 2022 – 31 DECEMBER 2022)

11.1 OFFICE OF THE CHIEF EXECUTIVE OFFICER

Ref No.	Performance Indicator (Output Level Only)	Baseline (Annual Performance Of 2021/22 Estimated)	Annual Target For 2022/23	1 st Quarter Actual Expenditure Actual Output	2 nd Quarter Actual Expenditure Actual Output	Mid-Term Expenditure Actual Output	1 st Quarter Planned output as per SDBIP	1 st Quarter Actual Output	2 nd Quarter Planned output as per SDBIP	2 nd Quarter Actual Output	Mid-Term Performance	Variation	Reason(S) For Variation	Remedial Action
			1					4		5	16	(2 - 16)	18	19
STRATEGIC SDBIP														
1.1 (a)	Annual risk assessment conducted during the 2022/23 financial year	Annual Risk assessment 2021/22	Conduct annual risk assessment workshop completed by 30 June 2023	No budget was allocated for this KPI. Internal resources will be used	No budget was allocated for this KPI. Internal resources will be used	No budget was allocated for this KPI. Internal resources will be used	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
1.1 (b)	Ensure the performance assessment of Executives should be assessed as per performance agreements of FY 22/23	2021/22 performance assessment	Ensure the performance assessment of Executives should be assessed as per performance agreements of FY 22/23	No budget was allocated for this KPI. Internal resources will be used	No budget was allocated for this KPI. Internal resources will be used	No budget was allocated for this KPI. Internal resources will be used	Assessment of all Executives to be completed by the 31 st of July 2022	Assessment of all Executives to be completed by the 31 st of July 2022	Assessment of all Executives to be completed by the 31 st of October 2022	Assessment of all Executives were completed	Assessment of all Executives were completed within the specified timeframes.	Target is achieved no variation.	Not applicable	Not required



11.2 HUMAN RESOURCE MANAGEMENT

Ref No.	Performance Indicator (Output Level Only)	Baseline (Annual Performance Of 2021/22 Estimated)	Annual Target For 2022/23	1 st Quarter Actual Expenditure Actual Output	2 nd Quarter Actual Expenditure Actual Output	Mid-Term Expenditure Actual Output	1 st Quarter Planned output as per SDBIP	1 st Quarter Actual Output	2 nd Quarter Planned output as per SDBIP	2 nd Quarter Actual Output	Mid-Term Performance	Variation	Reason(s) For Variation	Remedial Action
3-1.1(a)	Conduct workshop per directorate on collective agreements, condition of service and employee benefits by 30 June 2023	Workshops were conducted for all directorates on the collective agreements, condition of service and employee benefits during 2021/22 FY	2	Centific internal resources used.	Centific internal resources used.	Centific internal resources used.	a) Finance, Human Resource, and Office of the Company Secretary by 30 th September 2022.	a) Office of the CEO, Performance and Compliance by 31 st of December 2022. b) Conduct one (1) workshop on the collective agreements and disciplinary hearings for Office of the CEO, Performance and Compliance by 31 st of December 2022.	a) Conduct one (1) workshop on agreements, conditions of service and employee benefits as per schedule authorized by the Executive manager by 30 June 2023	Workshops were conducted on the 4 th and 18 th November, and on the 1 st , 2 nd , 5 th and 9 th of December 2022 for the office of the CEO and Performance and Compliance	16	12-16	18	Not required
				Centific internal resources used.	Centific internal resources used.	Centific internal resources used.	b) Conduct one (1) workshop on collective agreements on disciplinary hearings for Finance, Human Resource directorates, and Office of the Company Secretary by 30 th September 2022.	b) Conduct one (1) workshop on the collective agreements on disciplinary hearings for the Finance, Human Resource directorates, and Office of the Company Secretary by 30 th of September 2022.	b) Conduct one (1) workshop per quarter on collective disciplinary procedures as per schedule authorized by Executive Manager by 30 th June 2023	Workshops were conducted on the 04 th and 18 th of November 2022 and on the 01 st , 02 nd , 06 th and 09 th of December 2022 for Office of the CEO and Performance & Compliance Directorates.	16	17	18	Not required

**MID-YEAR PERFORMANCE REPORT
01 July 2022 to 31 December 2022**

Ref No.	Performance Indicator (Output Level Only)	Baseline (Annual Performance Of 2021/22 Estimated)	Annual Target For 2022/23	1 st Quarter Actual Expenditure Actual Output	2 nd Quarter Actual Expenditure Actual Output	Mid-Term Expenditure Actual Output	1 st Quarter Planned output as per SDBIP	1 st Quarter Actual Output	2 nd Quarter Planned output as per SDBIP	2 nd Quarter Actual Output	Mid-Term Performance	Variation	Reason(s) For Variation	Remedial Action
STRATEGIC- SDBIP														
3-1.1(b)	Submission of 2023/24 Workplace Skills Plan (WSP) to LGSETA. Annual Training Report for FY 2022/23 submitted by 30 April 2023.	Annual training Report FY 2021/22 Submitted 2021/22 WSP to LGSETA	Submission of 2023/24 Workplace Skills Plan (WSP) to LGSETA. Annual Training Report for FY 2022/23 submitted by 30 April 2023	Centifec internal resources used.	Centifec internal resources used.	Centifec internal resources used.	Implementation report of FY 2022/23 Work skills Plan	The report was submitted	Submission of 2023/24 Workplace Skills Plan (WSP) to LGSETA. Annual Training Report for FY 2022/23 submitted by 30 April 2023	Report submitted	Report submitted	Target achieved no variation.	Not applicable	Not required

11.3 FINANCE

Ref No.	Performance Indicator (Output Level Only)	Baseline (Annual Performance Of 2021/22 Estimated)	Annual Target For 2022/23	1 st Quarter Actual Expenditure Actual Output	2 nd Quarter Actual Expenditure Actual Output	Mid-Term Expenditure Actual Output	1 st Quarter Planned output as per SDBIP	1 st Quarter Actual Output	2 nd Quarter Planned output as per SDBIP	2 nd Quarter Actual Output	Mid-Term Performance	Variation	Reason(s) For Variation	Remedial Action
STRATEGIC SDBIP														
4-4.1	95% revenue collection rate as per Circular 71 to be maintained on a monthly basis during 2022/23.	95% of revenue collection rate on outstanding debt as per general ledgers	Monthly revenue collection rate of 95% on all outstanding Debt during 2022/23	R0	R0	R0	Monthly revenue collection of 95% on outstanding debt by 30 September 2022	Collection rate for the quarter is 88.06% and is 6.94% lower than the monthly target of 95% as per MFMA Circular 71 ratio calculation	Monthly revenue collection of 95% on outstanding debt by 30 December 2022	Collection rate for the quarter is 115.95% and is 20.95% higher than the quarterly target of 95% as per MFMA Circular 71 ratio calculation	Collection rate for the mid-term is 99.27% and is 4.27% higher than the quarterly target of 95%	There is a variance of 4.27% which is higher than the target of 95%	None – within the norm as per Annexure 2 – Template for calculation of Uniform Financial Ratios and Norms (Circular 71)	No remedial action required, however the KPI will be monitored moving forward



**MID-YEAR PERFORMANCE REPORT
01 July 2022 to 31 December 2022**

Ref No.	Performance Indicator (Output Level Only)	Baseline (Annual Performance Of 2021/22 (Estimated))	Annual Target For 2022/23	1st Quarter Actual Expenditure Actual Output			2nd Quarter Actual Expenditure Actual Output			Mid-Term Expenditure Actual Output			1st Quarter Actual Output	2nd Quarter Actual Output	Mid-Term Performance	Variation	Reason(s) For Variation	Remedial Action		
				Actual Expenditure	Actual Output	Actual Output	Actual Expenditure	Actual Output	Actual Output	Planned output as per SDBIP	Planned output as per SDBIP	Planned output as per SDBIP								
STRATEGIC SDBIP																				
4-4.2	98% actual readings in the amount billed per month throughout the 2022/23 year	2021/22 accounts billing reports	98% actual readings in the amount billed per month throughout 2022/23 FY year	Centilec internal resources used	Centilec internal resources used	Centilec internal resources used	Centilec internal resources used	Centilec internal resources used	Centilec internal resources used	Centilec internal resources used	Centilec internal resources used	Centilec internal resources used	98% actual readings in the amount billed per month throughout Quarter 1	The number of accounts billed for the quarter was 98.30%	98% actual readings in the amount billed per month throughout Quarter 2	The number of accounts billed for the quarter was 98.33%	The number of accounts billed for the quarter was 98.32%	There is a variance of 0.32% which is higher than the target of 98%	None	No remedial action required, however the KPI will be monitored moving forward
4-4.3	Two (2) Bi-annual assets verifications.	2021/22 Asset Registers	Two (2) Bi-annual assets verifications	R0	R2 642 235.54	R2 642 235.54	R2 642 235.54	R2 642 235.54	R2 642 235.54	R2 642 235.54	R2 642 235.54	Finalize the 2021/22 Fixed Asset Register (FAR) 2nd asset count.	The KPI was achieved as the final fixed assets register was submitted to the AGSA on the 31 August 2022	The KPI was achieved as the final fixed assets register was submitted to the AGSA on the 31 August 2022.	Initiate the 1st asset count at the end of December 2022 and be completed by the end of March 2023 with updates of the asset registers, all asset movements, and report any damaged / missing items.	The asset verification commenced at the end of December 2022. The asset count is 34.68% complete.	The KPI was achieved as the final fixed assets register was submitted to the AGSA on the 31 August 2022. The asset verification commenced at the end of December 2022. The asset count is 34.68% complete.	Target is achieved no variation.	Not applicable	Not required
			The 1st asset count to be started at the end of December 2022 and completed by the end of February 2023 The 2nd asset count to be started in June 2023 and completed by the end of July 2023																	
			Asset registers updated with all asset movements relating to these counts, and report any damaged/ missing items by 31 August 2023.																	



Ref No.	Performance Indicator (Output Level Only)	Baseline (Annual Performance 2021/22 Estimated)	Annual Target For 2022/23	1st Quarter Actual Expenditure Actual Output	2nd Quarter Actual Expenditure Actual Output	Mid-Term Expenditure Actual Output	1st Quarter Planned output as per SDBIP	1st Quarter Actual Output	2nd Quarter Planned output as per SDBIP	2nd Quarter Actual Output	Mid-Term Performance	Variation	Reason(S) For Variation	Remedial Action
1			2				4	4	5	5	16	[2-16] 57	18	19
STRATEGIC SDBIP														
			Accurately account for all the entity's moveable and additions to infrastructure assets in the final 2020/23 Asset Register											

11.4 ENGINEERING WIRES

Ref No.	Performance Indicator (Output Level Only)	Baseline (Annual Performance 2021/22 Estimated)	Annual Target For 2022/23	1st Quarter Actual Expenditure Actual Output	2nd Quarter Actual Expenditure Actual Output	Mid-Term Expenditure Actual Output	1st Quarter Planned output as per SDBIP	1st Quarter Actual Output	2nd Quarter Planned output as per SDBIP	2nd Quarter Actual Output	Mid-Term Performance	Variation	Reason(S) For Variation	Remedial Action
5-2.1(a)	Erection of 10 high mast lights within Mangaung by 30 June 2023	2021/22 performance	10 erected and commissioned high mast lights within Mangaung by 30 June 2023	R7 047 351.00	R0.00	R7 047 351.00	4	4	5	5	16	[2-16] 37	18	19
STRATEGIC SDBIP														
			10 erected and commissioned high mast lights within Mangaung by 30 June 2023											
				Councilor engagements on the location of high mast lights in their ward and designs by 30 September 2022				Foundations completed on 10 High mast and 10 mast erected.	High Mast foundations to be pegged, cast, cured and procurement of material by 31 December 2022	Target was completed in C1, eight (8) of the ten (10) high masts have been energized, currently awaiting ESKOM to provide a quotation for the remaining two (2).	eight (8) of the ten (10) high masts have been energized, currently awaiting ESKOM to provide a quotation for the remaining two (2).	High Mast foundations to be pegged, cast, cured and procurement of material was completed in Quarter one(1)	Due to the appointment of the services provider the contractor expedited the process for Ten (10) of the foundations to be pegged, casted, cured and procurement of material, bringing forward the execution of the work planned for Q2	None

Ref No.	Performance Indicator (Output Level Only)	Baseline (Annual Performance) Of 2021/22 (Estimated)	Annual Target For 2022/23	1 st Quarter Actual Expenditure	2 nd Quarter Actual Expenditure	Mid-Term Actual Expenditure	1 st Quarter Planned output as per SDBIP	1 st Quarter Actual Output	2 nd Quarter Planned output as per SDBIP	2 nd Quarter Actual Output	Mid-Term Performance	Variation	Reason(s) For Variation	Remedial Action
STRATEGIC SOBIP														
		1	2	4	5	16	[2, 16]	18	19					
5-2.1(b)	Number of installations of approved and commissioned embedded generators on the municipal distribution network by June 2023	2021/22 performance	4 installations of approved and commissioned embedded generation plants on the Municipal network by June 2023	Internal Resources	Internal Resources	Internal Resources	1 installation of approved and commissioned embedded generation plants on the Municipal network by 30 September 2022.	Fifteen Approved application received for embedded generation with a total capacity of 4371.7kVA.	1 installation of approved and commissioned embedded generation plants on the Municipal network by 31 st December 2022.	Seventeen Approved applications received for embedded generation with a total capacity of 1.245MVA. Four embedded generators have been commissioned kVa with capacity of 900kVa.	22.48%	None		
5-2.1(c)	Unplanned interruptions of the supply should be restored as per NERSA license requirements in terms of NRS 047 by 30 June 2022	NRS 047- 4.5.3.	Unplanned interruptions of the supply should be restored as per NERSA license requirements in terms of NRS 047 by 30 June 2023	Internal Resources	Internal Resources	Internal Resources	a) After forced interruption the supply should be restored as follows: a) 30% within 1,5 hours b) 60% within 3,5 hours c) 85% within 7,5 hours and d) 98% within 24 hours and e) 100% within a week as per NERSA requirement by 31 December 2022.	a) 9.10% b) 31.95% c) 63.28% d) 95.86% e) 100.00%	a) After forced interruption the supply should be restored as follows: a) 30% within 1,5 hours b) 60% within 3,5 hours c) 85% within 7,5 hours and d) 98% within 24 hours and e) 100% within a week as per NERSA requirement by 31 December 2022.	a) 3.07% b) 14.56% c) 42.64% d) 91.34% e) 100.00%	a) 22.48% b) 31.98% c) 16.66% d) 3.01% e) 100.00%		Prolonged power failures caused by double cable faults and overhead line that are decayed. Available fleet in Power Failure office was 56% standby office.	
							b) After an unplanned interruption which affects a single i.e. individual		a) 7.52%	a) 22.48%			Prolonged power failures caused by double cable	

MID-YEAR PERFORMANCE REPORT
01 July 2022 to 31 December 2022

Ref No.	Performance Indicator (Output Level Only)	Baseline (Annual Performance Of 2021/22 Estimated)	Annual Target For 2022/23	1 st Quarter Actual Expenditure	2 nd Quarter Actual Expenditure	Mid-Term Expenditure Actual Output	1 st Quarter Planned output as per SOBIP	1 st Quarter Actual Output	2 nd Quarter Planned output as per SOBIP	2 nd Quarter Actual Output	Mid-Term Performance	Variation	Reason(S) For Variation	Remedial Action
			2				STRATEGIC SOBIP	4	5	16	17	18	19	
5-2.2(d)	Planned scheduled interruptions of the supply should be restored as per NERSA license requirements in terms of NRS 047 (2019) - 4.5.5.1 by 30 June 2023.	NRS 047 (2019) - 4.5.5	Planned scheduled interruptions of the supply should be restored as per NERSA license requirements in terms of NRS 047 (2019) - 4.5.5.1 requirements by 30 June 2023.	Internal Resources	Internal Resources	Internal Resources	Planned scheduled interruptions of the supply should be restored as per NERSA license requirements in terms of NRS 047 (2019) - 4.5.5.1 by 30 September 2022	Fifty (50) Notices were submitted 48 hours before the execution of planned interruptions. Forty-Seven (47) Notices, power was restored as per NERSA license requirement	Planned scheduled interruptions of the supply should be restored as per NERSA license requirements in terms of NRS 047 (2019) - 4.5.5.1 by 31 December 2022	Forty-Eight (48) Notices were submitted 48 hours before the execution of planned interruptions. Thirty (30) notices were not done.	Eighty One (81) were submitted 48 hours before the execution of planned interruptions. Four (4) notices were switched "ON" late.	Four (4) notices were switched "ON" late.	No switching to instructions to determine switching "ON" and "OFF" time.	a) Each notice must have a switching instruction and user department to comment on reasons of switching "ON" late.
							customer interruption/out age, the customers supply should be restored as follows:		b)28.02%		b)31.98%		faults and overhead line that are decrypted. Available fleet in Power Failure office was 59% standby office.	
							a)20 % within 1.5h b)50 % within 3.5 c)80 % within 7.5h d)98 % within 24h; and e)100% within 168h as per NERSA requirement by 31 December 2022		c)68.34%		c)16.66%			
									d) 94.99%		d)3.01%			
									e)100.00%		e)0.00%			

MID-YEAR PERFORMANCE REPORT
01 July 2022 to 31 December 2022

Ref No	Performance Indicator (Output Level Only)	Baseline (Annual Performance Of 2021/22 Estimated)	Annual Target For 2022/23	1 st Quarter Actual Expenditure Actual Output	2 nd Quarter Actual Expenditure Actual Output	Mid-term Expenditure Actual Output	1 st Quarter Planned output as per SDBIP	1 st Quarter Actual Output	2 nd Quarter Planned output as per SDBIP	2 nd Quarter Actual Output	Mid-term Performance	Variation	Reason(S) For Variation	Remedial Action
STRATEGIC SDBIP														
5-2.2(e)	Percentage of valid customer applications for new electricity connections processed in terms of municipal services by June 2023.	FY21/22	70% of valid customer applications for new electricity connections processed as a percentage in terms of municipal service standards by June 2023.	R193 528.77	R 813 268.37	R 1 006 797.14	70% of valid customer applications for new electricity connections processed as a percentage in terms of municipal service standards by 30 September 2022.	The Percentage of valid customer applications 25.45%. Twenty-Eight (28) Eighty-Two (82) application not yet constructed	70% of valid customer applications for new electricity connections processed as a percentage in terms of municipal service standards by 31 December 2022.	The Percentage of valid customer applications 52%. Seventy-Five (75) Sixty Eight (68) application not yet constructed.	40.07% of valid customers completed. One hundred and three (103) One hundred and fifty (150) application not yet constructed	Backlog due to consumer not being ready at the time of connection installation	Backlog due to consumer not being ready at the time of connection installation	Engage the customers to keep to the appointments and provide the consumer cable
5-2.2(f)	Number of dwellings provided with connections to the mains electricity supply of the municipality.	FY 21/22	800 dwellings provided with electricity connections by 30 June 2023	R0	R0	R0	Surveying, Wayleave Applications and Designing of the networks, by 30 September 2022	Designs for the 800 sites in Kippfontein	Drilling and planning of poles by 31 December 2022 (POE – Work schedule and site Pictures)	Draft Designs complete for Kippfontein in 21/22 FY.	Draft Designs complete for Kippfontein in 21/22 FY.	None	Awaiting the confirmation of the outcome from MMM on EIA Appeal against DESTEA	None

11.5 ENGINEERING RETAIL

Ref No	Performance Indicator (Output Level Only)	Baseline (Annual Performance Of 2021/22 Estimated)	Annual Target For 2022/23	1 st Quarter Actual Expenditure Actual Output	2 nd Quarter Actual Expenditure Actual Output	Mid-term Expenditure Actual Output	1 st Quarter Planned output as per SDBIP	1 st Quarter Actual Output	2 nd Quarter Planned output as per SDBIP	2 nd Quarter Actual Output	Mid-term Performance	Variation	Reason(S) For Variation	Remedial Action
STRATEGIC SDBIP														
6-2.2(a)	Conduct inspection on Time of Use (ToU) connections to ensure optimum functionality by 30 June 2023	2021/22 Inspection Register	Inspection of 800 connections 30 June 2023	R0 – Internal resources are utilized	R0 Internal resources are utilized.	R0 Internal resources are utilized.	Inspect 250 Time of Use (ToU) connections for period 01 July 2022 and 30 September 2022	291 ToU connections were inspected.	Inspect 150 Time of Use (ToU) connections for period 01 October 2022 to 31 December 2022	128 ToU connections were inspected	419 ToU connections were inspected	-19	Target not achieved as technicians had to verify unscheduled connections to migrate meters to AMR system.	Inspections will be scheduled for the remainder of the financial year.

MID-YEAR PERFORMANCE REPORT
01 July 2022 to 31 December 2022

Ref No	Performance Indicator (Output Level Only)	Baseline (Annual Performance Of 2021/22 (Estimated))	Annual Target For 2022/23	1 st Quarter Actual Expenditure Actual Output	2 nd Quarter Actual Expenditure Actual Output	Mid-Term Expenditures Actual Output	1 st Quarter Planned output as per SDBIP	1 st Quarter Actual Output	2 nd Quarter Planned output as per SDBIP	2 nd Quarter Actual Output	Mid-Term Performance	Variation	Reason(S) For Variation	Remedial Action
STRATEGIC SDBIP														
		1	2	4	4		5		5			17	18	19
6-2.2(b)	Percentage of total residential electricity provision allocated as Free Basic Electricity (FBE) by 30 June 2023	22.64% of total residential electricity provision allocated as Free Basic Electricity (FBE) by 30 June 2022	Percentage of total residential electricity provision allocated as Free Basic Electricity (FBE) by 30 June 2023	R0 Internal resources were utilized	R0 Internal resources were utilized	R0 Internal resources were utilized	Percentage of total residential electricity provision allocated as Free Basic Electricity (FBE) for the period 1 October - 31 December 2022	3.8%	4.1%	3.95	N/A		Not applicable	Not required
6-2.2(c)	Convert rotational meters to prepaid and ToU in order to ensure optimum revenue collection by 30 June 2023	The reduction of rotational account meters on Solar System	Convert 800 of the rotational meters to prepaid and ToU as per the sples file by the end of 30 June 2023.	R 183 839,00	R 91 650	R 275 389,00	Convert 150 rotational meters to prepaid and ToU for the period 01 July 2022 to 30 September 2022	60	87	313			As total number of conversions decline it's becoming more difficult to convert due to customer resistance.	More effort on customer consultation will be put in place to get positive response. Supply Chain process has been followed for the purchase of meters.
6-2.2(d)	Monitor and report the variance of the Distribution Losses based on the NERSA guidelines for the entire financial year 2022/23	FY 2021/22	Monitor that the Distribution Losses are below the 12% threshold as per the NERSA guidelines	N/A	N/A	N/A	Monitor that the Distribution Losses are below the 12% threshold as per the NERSA guidelines	13.59% (Average of July and August 2022)	15.70	17.80% (Average of October and November 2022)	5.7%		12% loss baseline is calculated over a 12 month period	Service provider was appointed on the 27 th October 2022 and the order has been placed.



11.6 COMPLIANCE & PERFORMANCE

Ref No.	Performance Indicator (Output Level Only)	Baseline Performance (Annual Performance Of 2021/22 Estimated)	Annual Target For 2022/23	1 st Quarter Actual Expenditure Actual Output	2 nd Quarter Actual Expenditure Actual Output	Mid-Term Expenditure Actual Output	1 st Quarter Planned output as per SDBIP	1 st Quarter Actual Output	2 nd Quarter Planned output as per SDBIP	2 nd Quarter Actual Output	Mid-Term Performance	Variation	Reason(S) For Variation	Remedial Action
			1					4		5	16	12.161	18	19
STRATEGIC SDBIP														
7-2.2(a)	Maintain the Fleet according to the 2022/2023 Fleet Maintenance Plan by 30 June 2023	Maintenance Reports	The number of fleet maintained as per the maintenance schedule by 30 June 2023	R734 638,67	R 672 734,97	R 1 407 373,64	The number of fleet maintained as per the maintenance schedule by 30 June 2023	Servicing of vehicles = 67 Annual Certificate of Fitness = 18 Annual Hydraulic Load Tests = 18	The number of fleet maintained as per the maintenance schedule by 30 June 2023	Servicing of vehicles = 46 Annual Certificate of Fitness = 25 Annual Hydraulic Load Tests = 11	Servicing of vehicles = 113 Annual Certificate of Fitness = 43 Annual Hydraulic Load Tests = 29	None	Not required	None
7.5.1(a)	Submit reviewed SDBIP FY 22/23, Mid-term report 22/23, multi-year business Plan FY 23/24 and first Draft FY 23/24 SDBIP by 20 January 2023	2021/22 Performance	Submit reviewed SDBIP FY 22/23, Mid-term report 22/23, multi-year business Plan FY 23/24 and first Draft FY 23/24 SDBIP by 20 January 2023	R0.00 Internal Resources Utilized.	R0.00 Internal Resources Utilized.	R0.00 Internal Resources Utilized.	N/A	N/A	N/A	The KPI is not applicable for the quarter under review, it will be applicable for reporting in Quarter three (3)	The KPI is not applicable for the quarter under review, it will be applicable for reporting in Quarter three (3)	None	Not required	None



**MID-YEAR PERFORMANCE REPORT
01 July 2022 to 31 December 2022**

Ref No	Performance Indicator (Output Level Only)	Baseline (Annual Performance Of 2021/22 Estimated)	Annual Target For 2022/23	1 st Quarter Actual Expenditure Actual Output	2 nd Quarter Actual Expenditure Actual Output	Mid-Term Expenditure Actual Output	1 st Quarter Planned output as per SDBIP	1 st Quarter Actual Output	2 nd Quarter Planned output as per SDBIP	2 nd Quarter Actual Output	Mid-Term Performance	Variation	Reason(S) For Variation	Remedial Action
		1	2					4		5	16	[2 - 16]	16	19
STRATEGIC SDBIP														
7-5.1(b)	Compile Multi-Year Business Plan, SDBIP FY 22/23 and submit Mangaug Metropolitan Council by 31 st March 2023.	Previous Multi-Year Business Plan, SDBIPs, Performance Plans and Agreements of the Executives.	Compile Multi-Year Business Plan and SDBIP FY 23/24 and submit Mangaug Metropolitan Council by 31 st March 2023.	R0-00 Internal Resources Utilized.	R0-00 Internal Resources Utilized.	R0.00 Internal Resources Utilized.	N/A	N/A	N/A	The KPI is not applicable for the quarter under review, it will be applicable for reporting in Quarter three (3)	The KPI is not applicable for the quarter under review, it will be applicable for reporting in Quarter three (3)	None	Not required	None
7.5.1 (c)	Signed Performance agreement of Executives for FY 2022/23 submitted to Marketing to be posted on Centilec website by 31 July 2022.	FY 2021/22	Signed Performance agreement of Executives for FY 2022/23 posted on Centilec website by 31 July 2022	R0.00 Internal Resources Utilized	R0-00 Internal Resources Utilized.	R0.00 Internal Resources Utilized.	Signed Performance agreement of Executives for FY 2022/23 posted on Centilec website by 31 July 2022	Signed Performance agreement of Executives for 2022/23 posted on Centilec website by 31 July 2022	N/A	The KPI is not applicable for the quarter under review, it was reported in Quarter One (1)	The KPI is not applicable for the quarter under review, it was reported in Quarter One (1)	None	Not required	None

 **M. Sekoboto**
Chief Executive Officer

Date: 20/07/2023