

Performance Agreement for Head of Department

Corporate Services

Signed between Sello J

More (City Manager) on

behalf of the Municipality

and

Mokete V Duma (HOD)

Employee of the Municipality

01 July 2024 - 30 June 2025

PERFORMANCE AGREEMENT

ENTERED INTO BY AND BETWEEN:

The Mangaung Metropolitan Municipality herein represented by **Sello J More** (full name) in his capacity as City Manager. (Hereinafter referred to as the **Employer** or Supervisor)

and

Mokete V Duma (full name) Employee of the Municipality (hereinafter referred to as the Employee).

WHEREBY IT IS AGREED AS FOLLOWS:

1. INTRODUCTION

- 1.1 The **Employer** has entered into a contract of employment with the **Employee** in terms of section 54A of the Local Government: Municipal Systems Act 32 of 2000 and as amended ("the Systems Act"). The **Employer** and the **Employee** are hereinafter referred to as "the Parties".
- 1.2 Section 57(1)(b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.
- 1.4 The parties wish to ensure that there is compliance with Sections 57(4A), 57(4B) and 57(5) of the Systems Act.

2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to -

- comply with the provisions of Section 57(1)(b),(4A),(4B) and (5) of the Act as well as the employment contract entered into between the parties;
- 2.2 communicate the employer's performance expectations and accountabilities to the employee, by specifying objectives and targets as defined in the Integrated Development Plan and the Service Delivery and Budget Implementation Plan (SDBIP).

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- 2.3 specify accountabilities as set out in a performance plan, which must be in a format substantially compliant to Appendix "A";
- 2.4 monitor and measure performance against set targeted outputs;
- 2.5 use the performance agreement as the basis for assessing whether the employee has met the performance expectations applicable to the position; and
- 2.6 appropriately reward the Employee in accordance with the Employer's performance management policy in the event of performance,

3 COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on the **01 July 2024** and will remain in force until **30 June 2025** where after a new Performance Agreement, Performance Plan and Personal Development Plan must I be concluded between the parties for each of the following financial years or any portion thereof for the duration of the Agreement of Employment.
- 3.2 This Agreement will terminate on the termination of the Employee's employment for any reason whatsoever.
- 3.3 The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon.
- 3.4 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents must immediately be revised.
- Any significant amendments or deviations must take cognizance of the requirements of section 34 and 42 of the Systems Act, and regulation 4(5) of the Regulations.

4 PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (Annexure A) must sets out-
 - 4.1.1 the performance objectives and targets that must be met by the Employee; and
 - 4.1.2 the time frames within which those performance objectives and targets must be met.

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- 4.2 The performance objectives and targets reflected in Performance Plan must:
 - a) Be set by the Employer in consultation with the Employee;
 - Be based on the Integrated Development Plan, Service Delivery and Budget Implementation
 Plan (SDBIP) and the Budget of the Employer, and
 - c) Include key objectives; key performance indicators; target dates and weightings.
- 4.3 It is agreed that
 - i. The key objectives describe the main tasks that need to be done.
 - ii. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved.
 - iii. The target dates describe the timeframe in which the work must be achieved.
 - iv. The weightings show the relative importance of the key objectives to each other.
- The **Employee**'s performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the **Employer**'s Integrated Development Plan.

5 PERFORMANCE MANAGEMENT SYSTEM

- 5.1 The **Employee** agrees to participate in the performance management system that the **Employer** adopts or introduces to the Municipality and accepts that the purpose of the performance management system is to provide a comprehensive system with specific performance standards to assist the **Employer**, management and municipal staff to perform to the standards required.
- 5.2 The **Employer** must consult the **Employee** about the specific performance standards that are included in the performance management system as applicable to the **Employee**.
- 5.3 The Employee must be assessed on his or her performance in terms of the performance indicators identified in the attached Performance Plan and include =
 - a) The Key Performance Areas; and
 - b) Core Managerial Competencies
- 5.4 The Key Performance Areas will make up 80% of the Employee's assessment score, and will contain the following:

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Key Performance Areas (80% of Total)	Weighting
Basic Service Delivery	10%
Municipal Institutional Development and transformation	10%
Local Economic Development (LED)	10%
Municipal Financial Viability and Management	10%
Good Governance and Public Participation	60%
Total	100%

The Core Management Criteria (CMC) will make up the other 20% of the Employee's assessment score, and are deemed to be most critical for the Employee's specific job should be selected form the list below as agreed between the Employer and Employee

CORE MANAGERIAL COMPETENCIES (CMC) 1	V	WEIGHT
Strategic Direction and Leadership	V	10
Programme and Project Management		
Financial Management	✓	10
Change Management	✓	10
Knowledge Management	✓	10
Service Delivery Innovation		
Problem Solving and Analysis	✓	10
People Management and Empowerment	✓	10
Client Orientation and Customer Focus		
Communication		
Accountability and Ethical Conduct .	/	10
Policy Conceptualisation and implementation	V	10
Mediation Skills	✓	10
Advanced Negotiation Skills	✓	10
Advanced influencing skills		
Partnership and Stakeholder Relations		
Supply Chain Management		
Total percentage	-	100%

 $^{^{\}rm 1}$ A minimum of 5 < 10 CMC must be selected and weight allocated to a total of 100%.

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6. EVALUATING PERFORMANCE

- 6.1 The Performance Plan (Annexure A) to this Agreement must sets out -
 - a) the standards and procedures for evaluating the Employee's performance; and
 - b) the intervals for the evaluation of the Employee's performance.
- Despite the establishment of agreed intervals for evaluation, the **Employer** may in addition review the **Employee**'s performance at any stage during the validity of the agreement of Employment
- 6.3 Personal growth and development needs identified during any performance review discussion, as well as the actions and timeframes agreed to, must be documented in a Personal Development Plan which must be in a format substantially compliant to Annexure "B"
- 6.4 The **Employee**'s performance will be measured in terms of contributions to the goals and strategies set out in the **Employer**'s IDP.
- 6.5 The annual performance appraisal will involve:
 - i. An assessment of the achievement of results as outlined in the performance plan:
 - ii. An assessment of each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed
 - iii. A rating on the five-point scale for each Key Performance Area; and
 - iv. The use of the applicable assessment rating calculator to add the scores and calculate a final core.
- 6.6. The Core Management Criteria must be assessed -
- (a) according to the extent to which the specified standards have been met.
- (b) with an indicative rating on the five-point scale for each Criteria; and
- (d) using the applicable assessment rating calculator to add the scores and calculate a final score.

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An overall rating is calculated by using the applicable assessment-rating calculator, which represents the outcome of the performance appraisal, provided that the performance assessment of the Employee will be used on the following rating scale for both Key Performance Indicators and Core Management Criteria

Level	Terminology	Description	Ra	ting			
	,		1	2	3	4	1
5	Outstanding	Performance far exceeds the standard expected of an employee at					
	performance	this level. The appraisal indicates that the Employee has achieved					
		above fully effective results against all performance criteria and					
		indicators as specified in the PA and Performance plan and					
		maintained this in all areas of responsibility throughout the year.					
4	Performance	Performance is significantly higher than the standard expected in					
	significantly	the job. The appraisal indicates that the Employee has achieved					
	above	above fully effective results against more than half of the					
	expectations	performance criteria and indicators and fully achieved all others					
		throughout the year.					
3	Fully effective	Performance fully meets the standards expected in all areas of the					
	·	job. The appraisal indicates that the Employee has fully achieved					
		effective results against all significant performance criteria and					
		indicators as specified in the PA and Performance Plan.					
2	Not fully	Performance is below the standard required for the job in key					
	effective	areas. Performance meets some of the standards expected for the					
		job. The review/assessment indicates that the employee has					
		achieved below fully effective results against more than half the					
		key performance criteria and indicators as specified in the PA and					
		Performance Plan.					
1	Unacceptable	Performance does not meet the standard expected for the job. The					
	performance	review/assessment indicates that the employee has achieved					
		below fully effective results against almost all of the performance					
		criteria and indicators as specified in the PA and Performance					
		Plan. The employee has failed to demonstrate the commitment or					
		ability to bring performance up to the level expected in the job					
		despite management efforts to encourage improvement.					

The performance of the Employee must be evaluated by an evaluation panel constituted in terms of regulation 27 (4)(e) and (f) of the Regulations.

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7. SCHEDULE FOR PERFORMANCE REVIEWS

7.1 The performance of each Employee in relation to his / her performance agreement shall be reviewed on any of the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

Evaluation	Period	Review Date
First quarter	July - September	October – December
Second quarter	October - December	January - March
Third quarter	January - March	April – June
Fourth quarter	April – June	July – September
Annual Performance Review	July - June	July - September

Provided that reviews in the first and third quarter may be verbal if performance is satisfactory

- 7.2 The Employer shall keep a record of the mid-year review and annual assessment meetings and feedback must I be based on the Employer's assessment of the Employee's performance.
- 7.3 The Employer may amend the provisions of Performance Plan whenever the performance management system is adopted, implemented and / or amended as the case may be. In that case the Employee will be fully consulted before any such change is made.

8. OBLIGATIONS OF THE EMPLOYER

- 8.1 The Employer must -
 - 8.1.1 create an enabling environment to facilitate effective performance by the employee;
 - 8.1.2 provide access to skills development and capacity building opportunities;
 - 8.1.3 work collaboratively with the **Employee** to solve problems and generate solutions to common problems that may impact on the performance of the **Employee**;
 - on the request of the **Employee** delegate such powers reasonably required by the **Employee** to enable him / her to meet the performance objectives and targets established in terms of this Agreement; and
 - 8.1.5 make available to the **Employee** such resources as the **Employee** may reasonably require from time to time to assist him / her to meet the performance objectives and targets established in terms of this Agreement.

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9. CONSULTATION

- 9.1 The Employer agrees to consult the Employee timeously where the exercising of the powers will-
 - a. have a direct effect on the performance of any of the Employee's functions;
 - commit the Employee to implement or to give effect to a decision made by the Employer; and
 - c. have a substantial financial effect on the Employer.
- 9.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in sub-clause (1) above as soon as is practicable to enable the Employee to take any necessary action without delay.

10. MANAGEMENT OF EVALUATION OUTCOMES

- 10.1 The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- A performance bonus of between 5% to 14% of the all-inclusive annual remuneration package may be paid to the **Employee** in recognition of outstanding performance, as per regulation 32(2) of the Regulations
- 10.3 In the case of unacceptable performance, the Employer shall
 - 10.3.1 must provide systematic remedial or developmental support to assist the **Employee** to improve his or her performance; and
 - 10.3.2 may after appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his or her duties.

11. DISPUTE RESOLUTION

- 11.1 Any disputes about the nature of the **Employee**'s performance agreement, must be mediated by
 - a. the Member of the Executive Council responsible for local government in the province, in case of the Municipal Manager, or any other person appointed by the said Member of the Executive Council; and

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- b. the Mayor, in the case of Managers directly accountable to the Municipal Manager within thirty days or receipt of a formal dispute from the employee
- 11.2 Any disputes about the outcome of the Employee's performance evaluation, must be mediated by
 - a. the Member of the Executive Council responsible for local government in the province, or any other person appointed by the MEC, in the case of the Municipal Manager, and
 - b. a Municipal Councilor, in the case of Managers directly accountable to the Municipal Manager, provided such a Councilor was not part of the evaluation panel contemplated in regulation 27(4)(e) of the Regulations, within thirty days or receipt of a formal dispute from the employee

12. GENERAL

- 12.1 The employer must make the contents of this agreement and the outcome of any review conducted in terms of the Performance Plan available to the public as contemplated in section 46 of the Systems Act.
- 12.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the **Employee** in terms of his/ her Agreement of Employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.
- 12.3 The performance assessment results of the municipal manager must be submitted to the MEC responsible for local government in the relevant province as well as the national minister responsible for local government, within fourteen (14) days after the conclusion of the assessment.

Thus done and signed at Bloemfontein on the 01 of 14LJ 2024

AS WITNESSES

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2. D.A. ADD.

AS WITNESSES

EMPLOYEE

CITY MANAGER

PERFORMANCE PLAN **ANNEXURE A**

PERFORMANCE SCC	PERFORMANCE SCORECARD - SECTION 56 EMPLOYEE			
Employee Name:	Mokete V Duma	Employed	Employee Number	
Job Tiffe:	Head of Department	Department:	ant:	Corporate Service
Manager.	City Manager	Date (Fin	Date (Financial Year):	01 July 2024 – 30 June 2025
Position Purpose:	To carry out the functions as accounting officer and head of administration in the Municipality	ation in the Munic	ypality	
The period of this Pe	The period of this Performance Plan is from 01 July 2024 30 June 2025			
Signed and accepted by Department: Mokete V Dume	Signed and accepted by the Head of Department: Mokete V Duma	Date:	10 - 07 - 3024	अ० <i>व</i> प
Signed by the City I	Signed by the City Manager: Sello J More	Date:	7202 - 60-18	420
By signing this performance both acknowledges	By signing this performance scorecard the manager and employee hereby indicate their full understanding of, and agreement with the contents of the scorecard. The manager and the employee both acknowledges that this is in full compliance with the Midrianal Management Bottom.	Il understanding	of, and agreement with	he contents of the scorecard. The manage

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1. Purpose

The performance plan defines the council expectation of the Head of Department's performance agreement to which this document is attached and Section 57 (5) of the Municipal System Act, which provides that performance objectives and targets must be based on the key performance indicators as set in the Municipality's Integrated Development Plan and as reviewed annually.

2. Key responsibilities

The following objects of local government will inform the Head of Department's performance against set performance indicators:

- 2.1 Provide democratic and accountable government for local communities.
- 2.2 Ensure the provision of services to communities in a sustainable manner
- 2.3 Promote social and economic development
- 2.4 Promote a safe and healthy environment
- 2.5 Encourage the involvement of communities and community organisation in the matters of local government

3. Key Performance Area

The following Key Performance Area (KPAs) as outline in the Local Government: Municipal Performance Regulations for Municipal Managers and Managers Directly Accountable to Municipal Managers (2006), inform the strategic objective listed in the table below:

- 3.1 Basic Service Delivery.
- 3.2 Municipal Institutional Development and transformation
- 3.3 Local Economic Development (LED)
- 3.4 Municipal Financial Viability and Management
- 3.5 Good Governance and Public Participation

4. Key Performance Objectives and Indicators, for the Municipal Manager and Managers Directly accountable to Municipal Manager

The provision and statutory time frames contained in the following legislation are required to be reported on and measured:

- 4.1 Section 157 of the Constitution of the Republic of South Africa, 1996
- 4.2 Local Government Municipal performance Regulations for Municipal Managers and Managers Directly (Regulation No. R805, dated 1 August 2006)

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- 4.3 Regulations No.796 (Local Government: Municipal Planning and Performance Management Regulation, 2001) dated 24 August 2001
- 4.4 Municipal Finance Management Act, 2003, in particular, but not limited to Chapter 8. (must include, inter alia, tariff policy, rates policy, credit control and debt collection policy, supply chain management policy and an unqualified Auditor General's report)
- 4.5 Property Rates Act, 2004
- 4.6 Municipal Structures Act, 1998, in particular, but not limited to, Chapter 5 (Powers and functions as determined by legislation or agreement)
- 4.7 Municipal System Act 2000, in particular, but not limited to sections 55 to 57
- Any other applicable legislation specific to the Municipal Manager or Managers accountable to Municipal Manager

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MMM PERFORMANCE OBJECTIVES PER DEPARTMENT AS PER THE SDBIP

(NKPA)	RMANCE AREA	GOOD GOVERNANCE AND PUBLIC PARTICIPATION	ID PUBLIC PARTICIS	ATHON						
MEDIUM TERM STRATEGIC FRAMEWORK (MTSF)	GIC FRAMEWORK	PRIORITY 1: BUILDING A CAPABLE, ETHICAL AND DEVELOPMENTAL STATE	CAPABLE, ETHICAL	L AND DEVELOPME	NTAL STATE					
INTEGRATED URBAN DEVELOPMENT FRAMEWORK (RUDF)	DEVELOPMENT	02 - INCLUSION AND ACCESS 03 - GROWTH 04 - GOVERNANCE	CESS							
FREE STATE GROWTH AND DEVELOPMENT STRATEGY (FSGDS)	AND EGY (FSGDS)	GOOD GOVERNANCE AND IMPROVED QUAILITY OF LIFE	ND IMPROVED QUAI	LITY OF LIFE						
CIRCULAR 88 REPORTING REFORMS	ING REFORMS	GOOD GOVERNANCE								
SUSTAINABLE DEVELOPMENT GOAL (SDG)	OPMENT GOAL	GOAL 8 - PROMOTE SUSTAINED, INCLUSIVE AND SUSTAINABLE ECONOMIC GROWTH, FULL AND PRODUCTIVE EMPLOYMENT AND DECENT WORK FOR ALL. GOAL 17 - STRENGTHEN THE MEANS OF IMPLEMENTATION AND REVITALIZE THE GLOBAL PARTNERSHIP FOR SUSTAINABLE DEVELOPMENT.	STAINED, INCLUSIVENT WORK FOR ALITHE MEANS OF IMPRENT.	INCLUSIVE AND SUSTAINABLE ECONOMIC GROWTH, FULL AND PRODUCTIVE RK FOR ALL. ANS OF IMPLEMENTATION AND REVITALIZE THE GLOBAL PARTNERSHIP FOR	E ECONOMIC G D REVITALIZE T	ROWTH, FULL AN	ID PRODUCTN	Fi K	Philipson of the state of the s	
MANGAUNG STRATEGIC IDP DEVELOPMENT OBJECTIVES	IIC IDP STIVES	ORGANISATIONAL STRENGTH	ENGTH							
Strategic Intent	Baseline 2023/2024	Output Key Performance Indicators	Annual Target 2024/2025		Quarterly 2024/2025 Targets	025 Targets		Ausessment Scrre Level 5 -	Motivation for exceptional performance	Corrective Actions for under
				9	05	Q3	8			
Good Governance and Improved quality of life	0	Establishment of a Disaster Recovery site	1 x DR Site implemented	Assessment and Evaluation	SCM	Set up and Testing	DR Site Coperational			
Improved energy sustainability	-	Install Solar Panel (PV)- Mun Buildings	1 x Building	Assessment, load calculation report and application to Centlec	Approval, purchase order and or site hand over	Implementation, installation, commissioning, and project completion / COC	None			
Protection of municipal assets and buildings	-	Fencing Hist Build B/FISPRECINCT	1 x Building	Appointment of a Service Provider from the panel	Installation of security parameter	None	None			

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NATIONAL KEY PERFORMANCE AREA (NKPA)	RMANCE AREA	GOOD GOVERNANCE AND PUBLIC PARTICIPATION	ND PUBLIC PARTIC	IPATION						
MEDIUM TERM STRATEGIC FRAMEWORK (MTSF)	EGIC FRAMEWORK	PRIORITY 1: BUILDING A CAPABLE, ETHICAL AND DEVELOPMENTAL STATE	CAPABLE, ETHICA	AL AND DEVELOP	MENTAL STATE					
INTEGRATED URBAN DEVELOPMENT FRAMEWORK (NDF)	DEVELOPMENT	02 - INCLUSION AND ACCESS 03 - GROWTH 04 - GOVERNANCE	CESS							
FREE STATE GROWTH AND DEVELOPMENT STRATEGY (FSGDS)	I AND FEGY (FSGDS)	GOOD GOVERNANCE AND IMPROVED QUALITY OF LIFE	ND IMPROVED QUA	ALITY OF LIFE						
CIRCULAR 88 REPORTING REFORMS	ING REFORMS	GOOD GOVERNANCE								
SUSTAINABLE DEVELOPMENT GOAL (SDG)	OPMENT GOAL	GOAL 8 – PROMOTE SUSTAINED, INCLUSIVE AND SUSTAINABLE ECONOMIC GROWTH, FULL AND PRODUCTIVE EMPLOYMENT AND DECENT WORK FOR ALL. GOAL 17 - STRENGTHEN THE MEANS OF IMPLEMENTATION AND REVITALIZE THE GLOBAL PARTNERSHIP FOR SUSTAINABLE DEVELOPMENT.	STAINED, INCLUSE CENT WORK FOR A N THE MEANS OF IN	INCLUSIVE AND SUSTAINABLE ECONOMIC GROWTH, FULL AND PRODUCTIVE IK FOR ALL. ANS OF IMPLEMENTATION AND REVITALIZE THE GLOBAL PARTNERSHIP FOR	BLE ECONOMIC O	SROWTH, FUI	LL AND PRODUC	TIVE		
MANGAUNG STRATEGIC IDP DEVELOPMENT OBJECTIVES	SIC IDP CTIVES	ORGANISATIONAL STRENGTH	ENGTH							
Strategic Intent	Baseline 2023/2024	Output Key Performance Indicators	Annual Target 2024/2025		Quarterly 2024/2025 Targets	2025 Targets		Ausessment Sorre Level 5	Motivation for exceptional performance	Corrective Actions for under
				9	8	8	8			
					fencing at Van Stadensrus Community Hall					
To enhance service delivery to have reliable Fleet	92 Vehicles	No.of vehicles procured	15 vehicles		w	ıc	ഹ			
GG1. Improved municipal capability	65%	GG 1.21 Staff vacancy rate	65%	65%	%02	75%	80%			
	100%	GG1.22 Percentage of vacant posts filled within 6 months	100%	65%	%0 2	75%	%08			

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NATIONAL KEY PERFORMANCE AREA (NKPA)	RMANCE AREA	GOOD GOVERNANCE AND PUBLIC PARTICIPATION	ID PUBLIC PARTICIP	ATION						
MEDIUM TERM STRATEGIC FRAMEWORK (MTSF)	GIC FRAMEWORK	PRIORITY 1: BUILDING A CAPABLE, ETHICAL AND DEVELOPMENTAL STATE	CAPABLE, ETHICAL	AND DEVELOPM	ENTAL STATE					
INTEGRATED URBAN DEVELOPMENT FRAMEWORK (IUDF)	EVELOPMENT	02 - INCLUSION AND ACCESS 03 - GROWTH 04 - GOVERNANCE	CESS							
FREE STATE GROWTH AND DEVELOPMENT STRATEGY (FSGDS)	AND EGY (FSGDS)	GOOD GOVERNANCE AND IMPROVED QUAILITY OF LIFE	ID IMPROVED QUAI	JITY OF LIFE						
CIRCULAR 88 REPORTING REFORMS	ING REFORMS	GOOD GOVERNANCE								
SUSTAINABLE DEVELOPMENT GOAL (SDG)	PMENT GOAL	GOAL 8 – PROMOTE SUSTAINED, INCLUSIVE AND SUSTAINABLE ECONOMIC GROWTH, FULL AND PRODUCTIVE EMPLOYMENT AND DECENT WORK FOR ALL. GOAL 17 - STRENGTHEN THE MEANS OF IMPLEMENTATION AND REVITALIZE THE GLOBAL PARTNERSHIP FOR SUSTAINABLE DEVELOPMENT.	STAINED, INCLUSIVI ENT WORK FOR AL I THE MEANS OF IM	INCLUSIVE AND SUSTAINABLE ECONOMIC GROWTH, FULL AND PRODUCTIVE K FOR ALL. INS OF IMPLEMENTATION AND REVITALIZE THE GLOBAL PARTNERSHIP FOR	LE ECONOMIC ND REVITALIZE	SROWTH, FULL THE GLOBAL P	AND PRODUCT	WE OR	***************************************	
MANGAUNG STRATEGIC IDP DEVELOPMENT OBJECTIVES	IC IDP TIVES	ORGANISATIONAL STRENGTH	-NGTH							
Strategic Intent	Baseline 2023/2024	Output Key Performance Indicators	Annual Target 2024/2025		Quarterly 2024/2025 Targets	2025 Targets		Assessment Score Level 5 -	Motivation for exceptional performance	Corrective Actions for under
				5	05	ප	\$			
GG2. Improved municipal responsiveness	400%	GG 2.11 Percentage of ward committees with 6 or more ward committee members (excluding the ward councillor)	100%	100%	100%	,100 <i>%</i>	100%			
	%08	GG 2.12 Percentage of wards that have held a quarterly councillor-convened community meeting	30%	15%	15%	15%	15%			
		GG2.31 Percentage of official complaints responded to through	100%	100%	100%	100%	100%			

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(NKPA)	MANCE AREA	GOOD GOVERNANCE AND PUBLIC	D PUBLIC PARTICIPATION	PATION						
MEDIUM TERM STRATEGIC FRAMEWORK (MTSF)	GIC FRAMEWORK	PRIORITY 1: BUILDING A CAPABLE	10.00	ETHICAL AND DEVELOPMENTAL STATE	ENTAL STATE					
INTEGRATED URBAN DEVELOPMENT FRAMEWORK (IUDF)	EVELOPMENT	02 - INCLUSION AND ACCESS 03 - GROWTH 04 - GOVERNANCE	CESS							
FREE STATE GROWTH AND DEVELOPMENT STRATEGY (FSGDS)	AND EGY (FSGDS)	GOOD GOVERNANCE AND IMPROV	ID IMPROVED QUA	ED QUAILITY OF LIFE						
CIRCULAR 88 REPORTING REFORMS	NG REFORMS	GOOD GOVERNANCE								
SUSTAINABLE DEVELOPMENT GOAL (SDG)	PMENT GOAL	GOAL 8 - PROMOTE SUSTAINED, INCLUSIVE AND SUSTAINABLE ECONOMIC GROWTH, FULL AND PRODUCTIVE EMPLOYMENT AND DECENT WORK FOR ALL. GOAL 17 - STRENGTHEN THE MEANS OF IMPLEMENTATION AND REVITALIZE THE GLOBAL PARTNERSHIP FOR SUSTAINABLE DEVELOPMENT.	STAINED, INCLUSINENT WORK FOR AI THE MEANS OF IN	NCLUSIVE AND SUSTAINABLE ECONOMIC GROWTH, FULL AND PRODUCTIVE K FOR ALL. INS OF IMPLEMENTATION AND REVITALIZE THE GLOBAL PARTNERSHIP FOR	ILE ECONOMIC	GROWTH, FUI	LL AND PRODI	JCTIVE P FOR		
MANGAUNG STRATEGIC IDP DEVELOPMENT OBJECTIVES	IC IDP TIVES	ORGANISATIONAL STRENGTH	NGTH							
Strategic Intent	Baseline 2023/2024	Output Key Performance Indicators	Annual Target 2024/2025		Quarterly 2024/2025 Targets	/2025 Targets		Assessment Score Level 5 -	Motivation for exceptional performance	Corrective Actions for under performance
				Ø.	075	8	8			
		the municipal complaint management system								
GG3. Improved municipal administration	100%	GG 3.12 Percentage of councillors who have declared their financial interests	100%	100%	%0	%0	%0			
GG5. Zero tolerance of fraud and corruption	0	GG 5.11 Number of active suspensions longer than three months?	0	0	0	0	0			

² Zero target is set as a measure to curb fraud and corruption with the intention of not having any suspensions



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NATIONAL KEY PERFORMANCE AREA	DRMANCE AREA	GOOD GOVERNANCE AND PUBLIC PARTICIPATION	ID PUBLIC PARTICIP	ATION						
MEDIUM TERM STRATEGIC FRAMEWORK (MTSF)	EGIC FRAMEWORK	PRIORITY 1: BUILDING A CAPABLE, ETHICAL AND DEVELOPMENTAL STATE	CAPABLE, ETHICAL	AND DEVELOPME	NTAL STATE					
INTEGRATED URBAN DEVELOPMENT FRAMEWORK (IUDF)	DEVELOPMENT	02 - INCLUSION AND ACCESS 03 - GROWTH 04 - GOVERNANCE	CESS							
FREE STATE GROWTH AND DEVELOPMENT STRATEGY (FSGDS)	HAND TEGY (FSGDS)	GOOD GOVERNANCE AND IMPROVED QUAILITY OF LIFE	ND IMPROVED QUAI	JTY OF LIFE						
CIRCULAR 88 REPORTING REFORMS	FING REFORMS	GOOD GOVERNANCE								
SUSTAINABLE DEVELOPMENT GOAL (SDG)	OPMENT GOAL	GOAL 8 – PROMOTE SUSTAINED, INCLUSIVE AND SUSTAINABLE ECONOMIC GROWTH, FULL AND PRODUCTIVE EMPLOYMENT AND DECENT WORK FOR ALL	STAINED, INCLUSIVI ENT WORK FOR AL V THE MEANS OF IM PMENT.	INCLUSIVE AND SUSTAINABLE ECONOMIC GROWTH, FULL AND PRODUCTIVE RK FOR ALL. ANS OF IMPLEMENTATION AND REVITALIZE THE GLOBAL PARTNERSHIP FOR	E ECONOMIC O	SROWTH, FULL,	AND PRODUCTI	NR NR		
MANGAUNG STRATEGIC IDP DEVELOPMENT OBJECTIVES	GIC IDP CTIVES	ORGANISATIONAL STRENGTH	ENGTH							
Strategic Intent	Baseline 2023/2024	Output Key Performance Indicators	Annual Target 2024/2025		Quarterly 2024/2025 Targets	2025 Targets		Assessment Score Level 5 -	Motivation for exceptional performance	Corrective Actions for under performance
				9	075	03	\$			
	280	LED 1.31 Number of individuals connected to apprenticeships and learnerships through municipal interventions	250	20	50	100	110			
Security of tenure		HS1.22 Number of title deeds registered to beneficiaries	1 500	375	375	375	375			

S.J.

MMM GENERIC GOVERNANCE PERFOMANCE OBJECTIVES

LEGISLATIVE KPAS	BASIC SERVICE DELIVERY AND GOOD GOVERNANCE AND PUBLIC PARTICIPATION	-	ПОР КРА	GOOD GOVERNANCE			KPA No (No in the IDP e.g.3	(No in	the IDP	e.g.3
OUTCOME	ΙΦ.	TARGET	161 BIANNUAL REPORT	ANNUAL REPORT FINAL	MOTIVATION FOR UN PERFORMANCE EXCEPTIONAL PERFORMANCE	UNDER	Assessment Score	3 3	ore A	ro.
Ensure good governance and	% spent on the city's capital budget	95% capex spend	50% capex spend	95% capex spend						
effective	% Implementation of the revenue	meldu	50% implementation of the	pleme	the			-		\vdash
5	the city	strategy related to the department	related to the department	strategy related to the department	the					
	% Annual procurement plan concluded and implemented as it relates to the city	100% Implementation of annual procurement plan of the department	50% implementation of annual procurement plan of the department	100% implementation of annual procurement plan of the department	១០ ១០ ១០១០					
	% implementation of audit plan to address audit issues related to	100% Implementation of audit plan to address audit	50% implementation of audit plan to address audit issues	100% Implementation of audit plan to address audit	of audit					
	the city	issues related to the department	related to the department	issues related to department	- ett					
	% of staff in OCM whose	100% of staff whose	100% of staff whose	100% of staff w	whose			-		
	with the city's policy, procedure	line with the city's policy,	line with the city's policy,	line with the city's policy,	olicy,					
	and/ or generally accepted good practices of managing	procedure and/ or generally accepted good practices of	procedure and/ or generally accepted good practices of	procedure and/ or generally accepted good practices of	erally so of					
	performance in local government	managing performance in local government	managing performance in local government	managing performance local government	<u>c</u>					
Ensure good	Provision of inputs into the city's	Provision of inputs into the	Provision of inputs into the	Provision of Inputs into the	o the			-		
	_	and risk management 2	risk management 2 weeks	and risk management	nt 2					
management of the city	time frames and in line with quality requirements	weeks earlier than stipulated time frames and in line with	earlier than stipulated time frames and in line with quality requirements	weeks earlier than stipulated time frames and in line with	Jated with					
	Identification and management of	+	+	+	100		1	1	Ť	Ī

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E IVE	BASIC SERVICE DELIVERY AND GOOD GOVERNANCE AND PURIT COL	INP KPA	GOOD GOVERNANCE		KDA No (No in the IDD an 3
			COOR COLEMANNE		
TARGET		1st BIANNUAL REPORT	ANNUAL REPORT FINAL	MOTIVATION FOR UNDER PERFORMANCE AND EXCEPTIONAL PERFORMANCE	Assessment Score
mitigation of strategic risks	identified	mitigation of identified strategic risks	mitigation of identified strategic risks		
% Compliance with the city's 100% compliance with the system of delegation policy city's system of delegation policy		100% compliance with the city's system of delegation policy	100% compliance with the city's system of delegation policy		
% increase in implementation of the city's SDBIP city's SDBIP	n of the	100% implementation of the city's SDBIP	100% implementation of the city's SDBIP		
e et	tion of targets	50% implementation of employment equity targets set	100% implementation of employment equity targets		
city's' employment equity plan set for department city's' employment plan plan	in the equity	for department in the city's' employment	set for department in the city's' employment equity plan		
% adherence to targets set by the city on the subnational set by the city on the programme of doing business for the doardment	ce to targets city on the programmes	50% adherence to targets set by the city on the subnational programmes doing business for the denartment	100% adherence to targets set by the city on the subnational programmes dring histores for the		
department			department		
% compliance with the provision of the Occupational Health and quarterly basis with the Safety Act (Act 85 of 1993) Safety elements.	on a th the h and	100% compliance on a quarterly basis with the Occupational Health and Safety elements.	100% compliance on a quarterly basis with the Occupational Health and Safely elements.		
an the entation nize the	support to the	Provided advise and support on the approach to the implementation of FRP	Provided advise and support on the approach to the implementation of FRP		
reduction of operational activities to optimize the expenditure and increase of revenue for the municipality revenue for the municipality	ze the srational ease of spality	activities to optimize the reduction of operational expenditure and increase of revenue for the municipality	activities to optimize the reduction of operational expenditure and increase of revenue for the municipality	,	

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GOVERNANCE									
LEGISLATIVE KPAS	BASIC SERVICE DELIVERY AND GOOD GOVERNANCE AND PUBLIC PARTICIPATION	D GOVERNANCE AND PUBLIC	ЮРКРА	GOOD GOVERNANCE	INCE		KPA	KPA No (No in the IDP e.g.3	e.g.3
OUTCOME	KPI	TARGET	1st Blannual Report	ANNUAL REPORT FINAL	T FINAL	MOTIVATION FOR UNDER Assessment Score PERFORMANCE AND 1 2 3 EXCEPTIONAL PERFORMANCE	R Asses	Assessment Score	2
	To recommend and ensure	100% compliance with	100% compliance with	100% compliance	ance with				
	implementation of internal	stafutory prescripts	statutory prescripts	statutory prescripts	pts				
	controls, procedures and systems			_					
	for good governance, prudent								
	financial management and								
	effective service delivery in								
	compliance with statutory								
	prescripts								

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Signed and accepted by: Mokette Com. A. Job title: Hoth. Conpose A. S. Com. S.

Signed by City Manager on behalf of the Mangaung Metropolitan Municipality's Council

Date: 3167 3000

6. Consolidated Score Sheet

Key Performance Area	Weighting	City Manager's rating	Head of Department's Rating	Final / Consolidated Score	Reason for Final Score
_					
2			T THE PARTY OF THE		
3					
4					
2					
9					
7					
Total:	100	Final Score			

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7. CONTROL SHEET

TO BE UPDATED BY CITY MANAGER

PLANNING PHASE		
Date of 1st planning meeting	Date of 2 nd planning meeting	
Date copy of performance plan handed to Head of Department	City Manager	

COACHING PHASE

(Keep a record of meetings held to g	ive feedb	ack to the Head	d of Departments	on performance related issues)
Date of Feedback Meeting	Perform	nance Issue dis	cussed and corr	ective action to be taken
Date of formal half year review				
REVIEWING PHASE				
Date Head of Department notified of formal review meeting				
Date of 1st review meeting				
Date of 2 nd Review meeting				
Date of 3rd Review meeting				
Date of 4th Review meeting				1
City Manager	51	More	Signature	X

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PERSONAL DEVELOPMENT PLAN

MUNIC INCUBI SALAR JOB TI REPOR	RY: TTLE: RT TO:	MANGAUNG METAO MOKETE VICTOR DUMA HPPER LIMITS HOD CORPORATE GERVICES CITS MANAGER
1.	description)?	uired for this job (refer to competency profile of job
2.		e above list, does the job holder already possess?
3.	competencies, complete No's 5 a	
4.	Actions/Training interventions to	address the gaps/needs
5.	Indicate the competencies require	ired for future career progression/development

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6.	Action/Training interventions to address future progression BURSARY ROVISION TO CONTINUE WITH THE MASTERS STUDIES IN PUBLIC MANAGEMENT AND CONSTITUTIONAL LAW FOCUSING ON LOCAL BOVERNMENT LAW FIND POLICIES
7.	Comments/Remarks of the Incumbent
8.	Comments/Remarks of the supervisor Syed to kill of divery folg
Agre	ed upon
Sign	ature:

Supervisor:

Date:

Signature:

Incumbent:

MOKETE VICTOR DUMA
01 07 2024

Date:

