



PUBLIC NOTICE



Public Participation on the Review of the Integrated Development Plan 2025/2026, Sectoral Plans, MTREF Budget 2025/2026 – 2027/28, Budget Related Policies, Spatial Development Framework and Progress report on the implementation of the Budget 2024/2025

Community participation is key to the functioning of local government. One of the constitutional objects of local government is to encourage the involvement of com-

munities and community organisations in local government. The Municipal System Act 32 of 2000, Chapter 4 Sections 16 (1) and (2) provides for a culture of community participation and, 17 (1) and (2) provides for mechanisms, processes and procedures for community participation and lastly, Section 17 (2) (e) instructs the municipality to report back to the local communities.

Given the above, the city has taken the approach to utilise other platforms and

mechanisms such as social media and newspapers in updating the stakeholders on the progress made regarding the 2024/2025 Budget implementation. Moreover, this platform seeks to solicit comments on the implementation and further inputs on the review of the 2025/2026 IDP and Budget in order to realise the contents of sections referred above.

Attached hereto is the progress on the implementation of the 2024/2025 budget.

Furthermore, all written submissions, inputs and comments on the IDP review 2025/2026 can be forwarded to the attention IDP Office at IDPcomments@mangaung.co.za, alternatively, physical submissions at all Mangaung municipal offices across all regions or through Ward Councillors and Ward Committee Members or Contact at 051 405 8103/8874/8118. Closing date for all is Friday, 28 February 2025.

FEEDBACK ON THE PROGRESS OF IMPLEMENTATION OF PROGRAMMES AND PROJECTS 2024/2025

TECHNICAL SERVICES

Roads and Stormwater Services

DEVELOP MASTER PLANS: ROADS AND STORMWATER: (MMM all Wards) The objective of the projects is to have updated and approved roads and stormwater master plans for the city. **Challenges / Comments:** Mangaung Metro Municipality has appointed one (1) PSP to implement the project. The project is a multi-financial year project.

REFURBISHMENT MANAGEMENT SYSTEM: R & S (MMM all Wards) The aim is to have the updated and approved road and stormwater management information system. The target for the current financial year is to complete and ensure that there is an approved road and stormwater management information system in all the areas of Mangaung Municipality. **Challenges / Comments:** The city has appointed one (1) PSP from the existing panel of consultants. The project is a multi-financial year project.

RESEALING OF STREETS/ SPEED HUMPS: (MMM all Wards) The aim is to have kilometres of road resurfaced, resealed and rehabilitated within Mangaung Municipality. The city has targeted 9 kilometres of road network to be resurfaced/ rehabilitated per lane in MMM road network. To work out the length resealed, the city applies an average road width of 7 m to the total area resealed. **Challenges / Comments:** PSPs appointed from the panel of consultants and initiated process to procure contractors from the panel. The project will be implemented until the road network is at an acceptable operational standard.

T1432 MAIN 10786 BERGMAN SQUARE (Upgrading) The project involves upgrading 4.4 kilometres of road, with current physical progress at 85%. The road work is situated within **Ward 8** and **Ward 17**. **Challenges / Comments:** Frequent sewer spillages in **Grassland 2** have significantly damaged the road layers before the project could be completed. This has led to delays and complications in completing the work. The appointed **Professional Services Provider (PSP)** has investigated the issue and provided

recommendations for permanent solutions to address the sewer spillages.

T1522: THA RD 2029, 2044 and 2031: UPGRADE. The project target is to upgrade 45% of 2.1 km of road in **Ward 39**, transitioning it from a gravel to a surfaced road per lane. **Challenges / Comments:** A Professional Services Provider (PSP) has already been appointed from a panel of consultants to oversee the project. The process of appointing a contractor from the panel of contractors is currently underway, which is a necessary step before construction can begin.

T1523: SECTION G UPGRADES: (Ward 31). The aim of the project is to upgrade unsurfaced kilometres of road to a surfaced road per lane. Mangaung has targeted to upgrade 15% of 3.8 km from unsurfaced to surfaced road per lane in financial year 2024/2025. (1) PSP for the design and supervision of the project. **Challenges / Comments:** The previous PSP completed 70% of the project design. Currently the Department has submitted request to procure one (1) PSP from the city's panel of consultant to complete the design.

T1524: BOT RD 437: SECTION A: UPGRADE: (Ward 33). The aim of the project is to upgrade unsurfaced kilometres of road to a surfaced road per lane. Mangaung has targeted to upgrade 15% of 4 km from unsurfaced to surfaced road per lane in financial year 2024/2025. **Challenges / Comments:** The detailed designs are 100% complete. The department has made a request to appoint one (1) PSP from the panel of consultants to supervise the construction works.

T1527 B Bochabela streets upgrade: (Ward 2). The aim of the project is to upgrade unsurfaced kilometres of road to a surfaced road per lane. Mangaung has targeted to upgrade 45% of 2 Km from unsurfaced to surfaced road per lane in financial year 2024/2025. **Challenges / Comments:** Mangaung Metro has appointed one (1) PSP and one (1) Contractor on the project and the construction will commence in quarter three (3).

T1527 C Bochabela streets upgrade: (Ward 2). The aim of the project is to upgrade unsurfaced kilometres of road to a surfaced road per lane. Mangaung has targeted to upgrade 45% of 1.6 Km from unsurfaced to surfaced road per lane

in financial year 2024/2025. **Challenges / Comments:** Mangaung Metro has appointed one (1) PSP and one (1) Contractor on the project and the construction will commence in quarter three (3).

T1528 main road 11388 & 11297 JB Mafora (Upgrading), (Ward 10). The aim of the project is to upgrade unsurfaced kilometres of road to a surfaced road per lane. Mangaung has targeted to complete a detail design and construct 15% of 1.9 km by the end of financial year 2024/2025. **Challenges / Comments:** There is an outstanding wayleave approval from the Provincial Department before the construction can commence.

T1536: HEAVY REHABILITATION OF ZASTRON STREET: (Ward 21). The aim is to resurface, reseat, and rehabilitate Zastron street's road per lane. Mangaung Municipality has set a target of 15% of 4.6 km to be rehabilitated in the current financial year. **Challenges / Comments:** The project will span for multiple financial years due to limited budget. The department has requested procurement of contractor from the panel of contractors.

T1537 HEAVY REHABILITATION OF NELSON MANDELA DRIVE: (Ward 21) The aim is to resurface, reseat, and rehabilitate Nelson Mandela Road per lane. Mangaung Municipality has set a target to complete a road rehabilitation design by the end of financial year 2024/2025. **Challenges / Comments:** The department has thus far submitted the request to procure one (1) service provider to commence the project.

T1539: UPGRADING OF TRAFFIC INTERSECTIONS: (All wards). The project aims to upgrade number of road intersections within the Metro. Mangaung has set to upgrade 25% of 2 signal traffic intersections per financial year due to budget allocation. **Challenges / Comments:** This project is intended to serve all wards but due to limited budget all wards cannot be serviced at once. Mangaung Metro has appointed one (1) PSP and one (1) Contractor to commence with the designs of an upgraded intersection and construction. The construction will start in ward 19 and continue to other wards when the budget permits.

BATHO ROADS: UPGRADING OF ROADS AND STORMWATER: (Ward 1). The aim of the project is to upgrade

unsurfaced kilometres of road to a surfaced road per lane. Mangaung has targeted to upgrade 45% of 1.5 Km from unsurfaced road to surfaced road per lane in the current financial year. **Challenges / Comments:** The department has requested procurement of contractor from the panel of contractors.

SAND DU PLESSIS RD ESTOIRE: The aim of the project is to upgrade unsurfaced kilometres of road to a surfaced road per lane. The target is to ultimately have a paved road for Mangaung Residents. For current financial year the department is set to have the complete preliminary designs for the project. **Challenges / Comments:** The department will procure one (1) PSP to start with the design by the end of third quarter.

STORMWATER REFURBISHMENT: (All Wards). The aim is to have kilometres and/or units of stormwater improved and or rehabilitated. The target for 2024/2025 financial year is to rehabilitate 2 Km of existing stormwater infrastructure that are identified to be dysfunctional within Mangaung areas. The low target is based on the allocated stormwater budget. **Challenges / Comments:** Mangaung Metro has procured several consultants and the process of procuring contractor is at BAC stage.

T1433: BAINSVLEI MOOWATER BULK STORMWATER UPGRADE: The aim is to have kilometres and/or units of stormwater improved and or rehabilitated. The target for 2024/2025 financial year is to have a complete set of preliminary designs. **Challenges / Comments:** The department has a request to procure one (1) consultant from the current panel of consultants.

T1428 A main road 198, 199 & 200 Bochabela 7 days (Upgrading), (Ward 3). The aim of the project is to upgrade unsurfaced kilometres of road to a surfaced road per lane. Mangaung has targeted to upgrade 1.48 Km of road by the end of 2024/2025 financial year. **Challenges / Comments:** The city has initiated a procurement process to appoint a replacement PSP from panel of consultants to supervise the outstanding 35% of 1.48 Km of road. The initial contractor of this project was terminated due to non-performance. The replacement contractor will be procured from the panel after the appointment of the consultant to complete the project.

WATER

Upgrading of Maselspoort Filter (All wards in Bloemfontein). this project is part of the larger project to upgrade Maselspoort WTW to make it possible to effectively purify the reused water. **Challenges/Comments:** The PSP and contractor have been appointed, and the construction of the filters is advancing alongside key supporting infrastructure, with the reinforced concrete sump at 2% completion and the rising main at 70% completion.

Pellissier Reservoir (Ward 25). The target is to build a new reservoir in Pellissier to cater for the periodic water problems and support new developments. **Challenges/ Comments:** The PSP has been appointed, and the project is currently in the feasibility study phase. Topographical and geotechnical surveys are being conducted to determine the optimal positioning of the reservoir.

Refurbishment of Water Supply Systems (All wards). the aim is to do the refurbishment of the water network over the entire MMM area in line with the condition assessment program. **Challenges/Comments:** PSP and contractor appointed and 6.4km of pipelines in areas that fall within Mangaung jurisdiction have been replaced to date.

Maselspoort WTW Refurbishment (All Bloemfontein wards). Project forms part of the larger project to upgrade Maselspoort WTW to make it possible to effectively purify the reused water. **Challenges/Comments:** PSP appointed, Progress on resolving land matters ongoing, mitigation in place to resolve by the end of the current quarter.

Maselspoort Water Re-Use Pump Station and Rising Main: Maselspoort Wat Re-Use (B/W Augmentation) (Ro): Maselspoort Water Re-Use (Gravity Line) (Ro): Maselspoort Water Re-Use (Gravity to NEWWTW) (All wards). Projects forms part of the water reuse contract to pump purified water from NE and Bloemspruit WWTW to Mockesdam to be withdrawn again later at Maselspoort to be purified. **Challenges/Comments:** PSP appointed, Feasibility study on the projects has started, investigations on possible direct pipeline route from North Eastern Water Treatment works (NEWWTW) to Mockesdam.

Hamilton Park Pump Station Refurbishment. the target for this project is to replace the piping and pumps in Hamilton Park pumping station because only one pump is working at this stage, and it will cause a crisis in the water supply should that pump also fail. **Challenges/Comments:** PSP has been appointed; Review of the Tender Document is underway, Project to go out on Tender by quarter 2.

GIS Information Update. The target of this project is to update Geographical Information Systems in Mangaung Metro area. **Challenges/Comments:** The PSP has been

appointed, and the project is currently in the GIS system development phase.

Naval Hill New Bulk Distribution Pipeline and Associated Works for Rezoning. The project forms part of a larger project to supply water to the northern parts of Bloemfontein. **Challenges/Comments:** A PSP has been appointed, and the project is currently in the feasibility study phase, with surveys underway to confirm pipeline routes, which are expected to be finalized by the beginning of Quarter 2.

W1501: Gariiep Water Augmentation Project. the target of this project is the augmentation of water supply from the Gariiep dam. **Challenges/Comments:** DWS dispute.

Refurbishment of Boreholes in Mangaung Towns. The target of this project is to explore, test and refurbish boreholes in the Mangaung Metro Municipality. **Challenges/ Comments:** PSP appointed and has commenced with exploration processes.

Bloemfontein Northern Bulk Distribution Pipeline This project forms part of a larger project to supply water to the northern parts of Bloemfontein. **Challenges/Comments:** A PSP has been appointed, and the project is currently in the feasibility study phase, with surveys underway to confirm pipeline routes, which are expected to be finalized by the beginning of Quarter 2.

New 45ML Longridge Reservoir. The target of this project is to construct a new reservoir to supply the Longridge area with water. **Challenges/Comments:** PSP appointed. Feasibility study is underway with surveys being conducted to confirm the positioning of the reservoir.

New Groenvlei 20ML Reservoir and Bulk Supply Pipeline. The target of this project is to construct a new reservoir to improve water security and supply the Groenvlei area. **Challenges/Comments:** PSP has been appointed, Feasibility study is underway, The PSP is currently investigating the impact of the water supply from the Arboretum Reservoir to the Groenvlei area to calculate the demand and size the bulk supply pipeline correctly, this is expected to be finalized by end of quarter 2.

Refurbish and Upgrade Sluice Gate System at Maselspoort. The target of this project is to upgrade and refurbish the sluice gates at the Maselspoort Water Treatment plant. **Challenges/Comments:** PSP has been appointed and instructed to conduct a condition assessment to determine the extent of the scope. The assessment is still ongoing, and the report to be finalized by the end of Quarter 2.

Water Master and Development Plans. This project entails the process to update the current Water and Sanitation Master plans in line with DWA and is implemented

for the protection and development of water resources and provision of adequate and reliable water services for all Mangaung's consumers. **Challenges/Comments:** PSP appointed. The WSDP draft has been completed and is currently under review.

Refurbishment/Condition Management Plan. The target of this project is to refurbish and update and manage the condition management plan. **Challenges/Comments:** PSP appointed; no budget allocated for the current financial year for this project however the department is sourcing funding.

Dam Safety Reports (Mockes Dam, Vanstadensrus Dam, Maselspoort Dam). The target of this project is to evaluate the safety of the Mockes, Vanstadensrus and Maselspoort dams. **Challenges/Comments:** The PSP has been appointed, and assessments on the condition of the dams have been conducted. The assessment reports identifying weaknesses with recommendations of rehabilitation measures, have been drafted and are currently under review.

New Grassland Reservoir Feasibility Study. The target of this project is to supply a feasibility study for the Grassland Reservoir with the capacity to store enough water to meet the demand of the area. **Challenges/Comments:** The PSP has been appointed, and the feasibility study is ongoing to explore three potential pipeline routes for connecting the bulk supply pipeline. The survey to be completed by end of quarter 2.

Integration and Optimisation – Telemetry and Scada System (Water). The target of this project is to refurbish and optimise telemetry and SCADA water system including installation of several water infrastructure instruments in the Mangaung Metro Municipality. **Challenges/Comments:** PSP appointed. The project went out on Tender and is currently going through Bid Evaluation process.

Pressure and network zone management (including auditing of valves and PRV commissioning). The target is to refurbish/replace & install 17 Pressure Reducing Valves (PRVs). The project is being implemented throughout Mangaung Metro Municipality (all Wards). Mangaung Metro has installed/or replaced 5 PRVs from 1st July 2024 to date. The City has appointed one (1) Contractor and one (1) PSP from January 2024 to implement the project.

Replace water meters and metering of unmetered sites: The target is to replace/or install 550 post-paid water meters. The project is being implemented throughout Mangaung Metro Municipality (all Wards). Mangaung Metro has installed/or replaced 289 water meters 1st July 2024 to date. The City has appointed one (1) Contractor from January 2024 to implement the project. **Challenges/**

Comments: Vandalism – Some of the installed meters (bulk meters) are being vandalized, especially at Schools. This has a negative impact on the progress of the project. This is causing meter reading problems and is resulting in loss of revenue for the City. Meters being stolen – Meters at the residential properties are being stolen and this results in revenue loss for the City.

Bulk Supply meters, location, replacement, calibration and installation of control meters: The target is to replace/or install 10 bulk check meters on reservoirs, trunk and reticulation mains to measure the volume of water being supplied to Mangaung Metro. Mangaung Metro has installed/or replaced 5 bulk check meters from 1st July 2024 to date. The City has appointed one (1) Contractor and one (1) PSP from January 2024 to implement the project.

Installation, refurbishment and upgrading of water supply systems: Automated meter reading and pre-paid programme: The target is to replace/or install 922 pre-paid water meters. The project is being implemented throughout Mangaung Metro Municipality (all Wards). Mangaung Metro has installed/or replaced 708 pre-paid water meters from 1st July 2024 to date. The City has appointed two (2) Contractors from July 2024 to implement the project. **Challenges/Comments:** Some residents are rejecting the prepaid meters to be installed at their properties. Vandalism – Some of the installed prepaid meters are being vandalized and stolen. This has a negative impact on the progress of the project as the City has to revisit these properties.

Refurbishment/replacement of valves and audit, repair and associated pertinent work: The target is to installation, refurbish & replace 60 isolating valves to protect water supply assets and improve water security. The project is being implemented throughout Mangaung Metro Municipality (all Wards). Mangaung Metro has installed/or replaced 62 isolating valves from 1st July 2024 to date. The City has appointed one (1) Contractor and one (1) PSP from January 2024 to implement the project.

Construction of a new storeroom: The target is to construct a storeroom for the safe keeping of water supply assets (especially new/or redundant water meters). The City has appointed one (1) PSP from January 2024 for implementation (planning, design, documentation & construction) of the project.

Development and implementation of SAM MAST Module: The target is to develop an IT system that will effectively manage the water supply assets (water meters) to ensure water security. The City has appointed one (1) PSP from January 2023 for the development & implementation of the project. **Challenges/Comments:** Scope of work for phase two of the project is still under review.

SANITATION

GIS Information Update. The target of this project is to update Geographical Information Systems in Bloemfontein. The PSP has been appointed, and the project is currently in the GIS system development phase.

BLOEMSPRUIT URGENT REFURBISHMENT. The goal is to have a fully operational Wastewater Treatment works in Bloemfontein. Contractor is currently on site busy with the refurbishment of process units. Comments: The scope of work for 2024/2025 entails inspect fault on screw pumps, repair electrical fault at admin building, repair external lighting at guardhouse, floodlight repair emptying and unblocking. **Progress to date:** 90% progress on two screw pumps that are operational, Cleaning of PSTs 90% complete, installation of valve spindles outstanding, Cleaning of PSTs at No 2 Works is complete, Unblocking of PSTs at No 1 Works is complete, No 2 SS pump soft starter and bearing is complete, Fault finding on Sludge pump No 1 Works is complete.

BOTSHABELO SECTION K PUMPSTATION AND RISING MAIN. The target is upgraded and or refurbished 10 Kilometers of sewer pipe. The previously appointed PSP worked on the project design. They were not however appointed on the new panel of consultants and therefore could not conclude the design phase. The new PSP will be procured by the end of quarter 3 from the new panel to review and conclude the design phase of the project.

Water Master and Development Plans. This project entails the process to update the current Water and Sanitation Master plans in line with DWA and is implemented for the protection and development of water resources and provision of adequate and reliable water services for all Mangaung's consumers. **Challenges/Comments:** PSP appointed. The WSDP draft has been completed and is currently under review.

WATER BORNE SANITATION MANGAUNG WARD 8. The target is to construct 300 new sanitation service points meeting minimum standard provided. The designs are under review. Consultants are yet to review on comments from technical services planning section. The contractor will be procured upon the conclusion of the design phase.

WATER BORNE SANITATION MANGAUNG WARD 17. The target is to construct 300 new sanitation service points meeting minimum standard provided. PSP has been ap-

pointed and is currently assisting with WULA processes. The contractor will be procured upon the approval of Water Use Licence and conclusion of the design phase.

BOTSHABELO MAIN OUTFALL SEWER- The financial year target is to upgrade 4.5 Kilometers of existing main outfall sewer pipe to be upgraded and or refurbished. The previously appointed PSP worked on the project design. They were not however appointed on the new panel of consultants and therefore could not conclude the design phase. The new PSP will be procured by the end of quarter 3 from the new panel to review and conclude the design phase of the project.

REFURBISHMENT OF SLUDGE DIGESTERS IN BLOEMSPRUIT WWTW. The aim of the project is to have a functional Anaerobic digester as the plant. The PSP has been appointed and have submitted Inception report and is reviewing the identified scope of works for the project.

REFURBISHMENT OF SEWER SYSTEMS. The aim is to refurbish/replace dilapidated pipes around the city. Contractor is currently on site attending to identified collapsed sewer systems. A total length of 9.1 kilometres has been refurbished since December 2023 to date.

NORTHEASTERN WWTW MECHANICAL AND ELECTRICAL WORKS (SLUDGE STREAM)- The target is to upgrade the treatment capacity of the WWTW in megalitres per day. The city has procured two (2) contractors to execute the work. The project will be implemented throughout the multiple financial years.

MMM WASTEWATER TREATMENT WORKS REFURBISHMENT. The aim is to improve the Wastewater Treatment Works operations, as well as the quality of the effluent being discharge into water resources/ used for irrigation. This refurbishment works will be done on twelve municipal WWTW. Progress to date at:

- Botshabelo WWTW**
- 40% progress on mechanical and electrical equipment. Power supply to aerators ongoing, aerators 4, 7 and 8 tested, sludge pump installed.
 - 40% progress on guardhouse. (No progress for the month)
 - 80% progress on housing facilities at the WWTW. Limited progress for the month

Northern WWTW

Scope of work:
 • Assessment of electrical fault on aerators and inspection of four (4) aerators.

- Progress to date:
- Aerator no 2 and 4 motors removed for repairs.
 - Mixers 1 & 3 motors removed for repairs. (50% progress, no progress for the month)

Bainsvlei WWTW

Scope of work:
 Inspection of Waste Activated Sludge (WAS) pumps for refurbishment purposes including irrigation pumps and Huber screen installation.

- Progress to date:
- 100% progress of Waste Activated Sludge pumps refurbished and installed.40% progress on guardhouse. (No progress for the month)
 - 100% irrigation pump refurbished and installed.
 - 100% progress on Huber screen installation.
 - Refurbishment of admin buildings and housing facilities 90% complete.

Welvaart WWTW

Scope of work: Cleaning of chlorine contact tank and repair of Screw pumps.

- Progress to date:
- Screw pumps being refurbished - (90% progress, bearing to be installed).
 - Cleaning of sludge at Chlorine contact tank – (95% progress)

Soutpan WWTW

Scope of work: Installation of clear view fencing at Soutpan.

- Progress to date:
- 100% progress, total - 930m of fencing installed.

North-eastern WWTW

Scope of work: Emergency repair to fault at screw pumps, unblocking of buffer dam, installation of Huber screens, refurbishment of air blower equipment.

- Progress to date:
- 100% of emergency repair to screw pump electrical fault. New MCC panel to be manufactured and installed. (5% progress, awaiting

- budget confirmation).
- 100% progress on unblocking of buffer dam. Desludging of sludge dams to occur in the current year, dependant on budget availability.
- 0% progress of temporary installations at buffer dam and building of berm to restrict overflow into outflow pipe.
- 0% progress on installation of irrigation pump and supernatant pumps. (Awaiting budget confirmation).
- Cleaning of inlet works sludge complete.

Bloemindustria WWTW

Scope of work: Installation of inflow meter at the WWTW.

- Progress to date:
- 100% progress, Meter Installed

Thaba Nchu WWTW

Scope of work: Installation of vandalized cabling and refurbishment of mechanical and electrical equipment. Construction of guardhouse.

- Progress to date:
- Mechanical and electrical equipment – 10% Progress, repair of vandalized cabling underway).
 - Connection of electricity supply by ESKOM complete.
 - Completion of guardhouse – 100%, final inspection outstanding.

Dewetsdorp WWTW

Scope of Work: Installation of clear view fencing at WWTW; Conversion of conventional plant to pond system.

- Progress to date:
- 100% of fencing installed.

UPGRADE BULK SEWER LINE SONDERWATER AND CHRIS HANI.

The aim is to upgrade the sewer bulk line to accommodate the future even which require sewer connections in Chris Hani. Contractor currently on site. Progress is at 90 % complete.

Comments/ Challenges: The overall budget of the city must prioritize critical projects across the city within different directorates. All the **Water and Sanitation** projects especially the projects that are set to increase the city's revenue, improve the quality of drinking water and provide dignity to the communities are part of those prioritised project. Therefore, those projects will continue being prioritised according to the city's financial capabilities.

FINANCE DEPARTMENT

Revenue collection

During the first quarter of the 2024/25 financial year, the Municipality's collection rate was calculated at 126% wherein the planned quarterly target was 97%. This demonstrated over-performance during this quarter. The Municipality is anticipating increasing the collection rate throughout the financial year. During February 2024, the Municipality re-introduced the Debt incentive scheme which had greatly assisted in collecting debt from consum-

ers that were in arrears with the accounts. Final demand letters are being issued to customers with outstanding arrears to be followed by water restrictions and litigation if defaulting customers fail to pay accounts in full or enter into repayment arrangements with the city.

Customers receiving accurate bills

During the first quarter the Municipality had managed to decrease interim readings by fifteen percent (15%), this number can be reduced further by working in collaboration with Technical Department to ensure meters with technical

challenges are resolved timeously. Thus far the municipality has managed to install forty thousand seven hundred and thirty-nine (40739) prepaid water meters and process of token identifier roll over has been successfully implemented in majority of the municipal areas.

Indigent registration and Free basic services

To date the Municipality had registered total number of seventy-three thousand six hundred seventy-one (73 671) and the process to register more indigent household is ongoing. The number of indigent households is expected to

increase during this financial year due to planned site visits and awareness.

Thus far one percent (1%) had been spent on the Municipality's operating budget. The Municipality will spend approximately R536 million on its social package in the 2024/25 financial year, which covers free basic electricity, refuse removal, sanitation, free basic water and the property rates rebates.

PLANNING, ECONOMIC AND RURAL DEVELOPMENT AND HUMAN SETTLEMENTS

WARD NUMBER	PROJECT DESCRIPTION	TARGET Q1	PROGRESS
PLANNING			
50	Township establishment Farm Klipfontein	Circulation of technical specialists' studies and comments received on the studies from different departments.	Received comments from Transport Planning and busy addressing them
47	Township establishment Plot 7 Bloemfontein	Circulation of technical specialists' studies and comments received on the studies from different departments.	Received comments from Transport Planning and busy addressing them
47	Land Surveying Plot 7 Bloemfontein	The project will commence in the 4 th Quarter.	The project will commence once the town planning processes have been concluded with the approval of the MPT. Foreseen or Q4.
28	Land surveying of the Rem of the Farm Botshabelo 826, Erf 1689 and K1690	Surveying and pegging of the area as per the layout plan.	Busy with the plans that will be submitted to the Surveyor General for approval and registration of sites.
28	Township Establishment of the Rem of the Farm Botshabelo 826	Appointment of Service Provider	Service provider has been appointed and is busy with the layout plan and technical studies.
51	Land surveying Klipfontein	The project will commence in the 3rd Quarter.	The project will commence once the town planning processes have been concluded with the approval of the MPT. Foreseen or Q3.
All	Formalization of infill	Appointment of Service provider	Surveying and pegging of Ikgomotseng in progress
39	Township Establishment Portion 3 of Farm Selosesho 900	Appointment of Service Provider	Service provider appointed and busy with the layout plan and technical studies.
39	Township establishment of the farm Veekraal 605	100% township establishment completed	Project is complete and approved by the MPT.
39	Land Surveying of the farm Veekraal 605	The project will commence in the 3rd Quarter.	The project will commence once the town planning processes have been concluded with the approval of the MPT. Foreseen or Q3.
51	Township Establishment Farm X2727	Completion of all Technical Studies.	The Environmental Impact Assessment (EIA) has been submitted to Destea
51	Land Surveying Farm X2727	The project will commence in the 4 th Quarter.	The project will commence once the town planning processes have been concluded with the approval of the MPT. Foreseen or Q4.
39	Construction of a new Community Centre in Thaba Nchu	60% of Construction complete.	Current progress must be verified by the QS, foreseen for 28 Nov 2024.
46	Fire station Botshabelo	20% of Construction complete.	13.9% Completion of construction
ALL	Storage system for building plans Building Control offices.	Tender proses	SCM advertised the bid on 8 Nov 2024, closing on 11 December - MMM/BID 770 2024/2025

WARD NUMBER	PROJECT DESCRIPTION	TARGET Q1	PROGRESS
ALL	Number of meetings of the Municipal Planning Tribunal	2 MPT meetings to be held every quarter in order to approve development applications	3 MPT Meetings held
ALL	Decisions processed by the MPT	Number of decision letters processed from approvals by the MPT	34 Decision letters issued
ALL	Environmental educational and awareness programs	1 Educational and awareness program	No awareness programs held. Staff shortage.
ALL	Environmental compliance	1 Compliance Audit	1 Compliance Audit issued to Solid Waste at Soutpan.
ALL	Market Towing Trolleys	Completion of SCM processes	Request sent to SCM, Bid Spec convened on 25 Nov 24.
ALL	Building of refrigerator rooms	Completion of SCM processes	Project implemented by Facilities Management.
ALL	Cir88 - HS2.22 Average number of days taken to process building plan applications of less than 500 square meters	As per legislation – these building plans must be approved/ disapproved within 30 days	38 Days average
ALL	Cir88 - LED3.13 Average number of days taken to process building applications of 500 square meters or more	As per legislation – these building plans must be approved/ disapproved within 60 days	35 Days average
ECONOMIC AND RURAL DEVELOPMENT			
2	Klein Magasa Heritage Precinct Rehabilitation	Appointment of service provider and site hand over.	None
21	Naval Hill Entrance Gate Design and Upgrade	Appointment of service provider and site hand over.	None
ALL	Development and approval of Mangaung Investment Incentive Policy	Tabling of draft policy at Council (for endorsement of Public Consultation)	Draft Incentive Profile Developed
ALL	Development and Publication of Mangaung Investment Profile	Development of draft Invest Mangaung Profile	Draft Profile developed
ALL	Business Retention and Expansion	1 meeting held	Meeting held with National African Federated Chamber of Commerce (NAFCOC) on 05 Nov
ALL	Mangaung Destination and Investment Omnichannel Marketing Plan	Development of draft Marketing Plan for Mangaung	Research and desktop benchmark with other municipalities
To be identified	Ground water Augmentation	Site to be identified	Meeting between Rural development and Engineering team to discuss the panel is scheduled for 26 Nov 2024.
27	Fencing of Municipal plots/farm	Appointment of service provider+ 923.55 m installed	The project is complete.

WARD NUMBER	PROJECT DESCRIPTION	TARGET Q1	PROGRESS
HUMAN SETTLEMENTS			
All	Issuing of PTOs to beneficiaries	375	The Sub-Directorate has issued about 221 and verified about 1098 to be issued on the 2 nd quarter.
All	Allocations of residential sites	375	The Sub-Directorate has allocated about 480 residential sites.
All	Title Deeds Transferred	The function was moved to Corporate Services	The function was moved to Corporate Services.
17&18	Acquisition of land for relocation of informal settlements	0	0
18	Acquisition of buildings for rental and social housing	0	0
19	Installation of Internal Services and Electrical Infrastructure, Construction of ring/link roads, bulk water and sewer pipes in (Ext 296-300) Vista Park 2	0% - work will commence in Q2	Construction of bulk sewer pipeline in under-way. Installation of the bulk pipe has been completed. Snack list is being attended to. The project has been put on hold, awaiting the finalization of the review of contracts
19	Installation of internal Services (Civil and Electrical) and construction of ring/link road (Ext 256/258)	20% Completion of internal Services in Ext 256	Installation of internal services in Ext 257 has been completed. The project has been put on hold. Awaiting the finalization of the review of contracts.
All	Upgrading Plans	0	Engagements with HDA to assist with the upgrading plans.
32/ 37/ 39/ 40/ 42/ 43/ 41/ 46/ 51	Upgrading of informal settlements to phase 2	Procurement and appointment of panel of Service Providers	The bid appoint Service Provider was presented to BSC. The directorate was advised to rather look at dry sanitation not low flush. The specifications are being put together for this purpose
		Procurement and appointment of Contractor	Bid to appoint panel of contractors is advertised

WARD NUMBER	PROJECT DESCRIPTION	TARGET Q1	PROGRESS
1/ 4/ 7/ 8/ 11/ 39/ 43/ 44/ 45/ 46	Upgrading of informal settlements to phase 3 (provision of water and sanitation)	Construction	Projects under Construction <ul style="list-style-type: none"> Soutpan "Ikgomotseng" Dewetsdorp Jacob Zuma Square Projects at procurement (advertised to appoint contractor) <ul style="list-style-type: none"> Thaba-Nchu Ext 27 & Ratau Mkhonto and Saliva Projects at design <ul style="list-style-type: none"> Section C Section N Turflaagte Sonderwater 2
32/ 39/ 37/ 41/ 46/	Upgrading of informal settlements to phase 3 (provision of individual water)	Construction	Projects at procurement (advertised to appoint contractor) <ul style="list-style-type: none"> Section R Projects at design <ul style="list-style-type: none"> Ratau Hlambaza Seroalo Ext. 26 Matharantheng
34/ 35/ 38	Upgrading of informal settlements to phase 3 (provision of individual sanitation)	Construction	Projects under Construction <ul style="list-style-type: none"> Section T construction underway Projects at design <ul style="list-style-type: none"> Section N
8/ 18/ 24/ 32/ 34/ 44	Provision of adequate housing	Construction	Project under construction <ul style="list-style-type: none"> Bloeside 4510 and Fleurdal (contractor appointed) Projects at procurement (advertised to appoint contractor) <ul style="list-style-type: none"> Section H & G Projects at design <ul style="list-style-type: none"> Section E1905

CENTLEC SERVICES

The Engineering Wires has two (2) projects on the 2024/25 SDBIP that is the:

- a) Number of dwellings provided with connections to the mains electricity supply of the municipality.

In terms of this indicator, the annual target is two thousand (2 000) dwellings provided with electricity connections.

The target for quarter one (1) was the surveying, wayleave applications and designing of the networks. The actual reported performance is as follows:

- Ward 51: Phomolong - Phase 1 (505 stands): Contractor on site, busy with the installation of house connections.
- Ward 51: Phomolong - Phase 2 (1000

- stands): Designs are completed.
- Ward 35: Botshabelo - Block L (322 stands): Designs are completed.
- Ward 27: Botshabelo - Block F (1000 stands): Designs are completed.
- Ward 10: Caleb Motshabi (348 stands): Designs are completed.

- b) Number of new high mast lights installed within Mangaung Metropolitan Municipality area of supply:

The annual target is to install 40 new high mast lights within Mangaung Metropolitan Municipality, and The quarter one (1) target is to conduct councillor engagements on the location of the high mast lights in their wards and designs to be completed by 30 September 2024.

The actual reported performance is as follows: The quarterly target was overachieved in that the councillor engagements were successfully held, leading to the delivery and erection of 16 high mast lights, which are in ward 1;4;5;6;7;8;11;12;17;30;34;45 and 46.

Progress reported to date for quarter two (2) for the two projects are as follows:

- a) Number of dwellings provided with connections to the mains electricity supply of the municipality.

Contractor is on site, busy with installation of house connections for the following areas:

- Ward 51: Phomolong -Phase 1 (505

- stands):
- Ward 51: Phomolong - Phase 2 (500 stands):
- Ward 35: Botshabelo Block L (322 stands):
- Ward 10: Caleb Motshabi (348 stands): Designs are completed, waiting for beneficiary list from Mangaung Metropolitan Municipality.

- b) Number of new high mast lights installed within Mangaung Metropolitan Municipality area of supply:

Contractor is busy with casting of foundations for the remaining twenty-four (24) high mast lights, which are in ward 1;4;6;7;8;5;12;11;45;46;51;17;39;49;40;44; and 50.

PUBLIC SAFETY AND SECURITY

Emergency Services

The Sub – Directorate Emergency Services (Fire and Rescue) is responsible for the provision of emergency response to fires and incidents requiring the rescue of humans and animals. Communities are also protected against fire by pro – active approaches which includes, fire safety compliance and public education and awareness.

The sub-directorate reports on Preventing fire related deaths in fires involving habitable structures on High Risk, Moderate Risk and Low Risk Premises. For the reporting period the following was conducted at:

High risk level buildings = 17 buildings, positive variance of two (2) buildings inspected,
Moderate risk buildings = 94 buildings, positive variance of 34 buildings inspected
Low risk level buildings = 396 buildings inspected, negative variance of 53 buildings due to prioritising Moderate building inspections.

- Sixty-six (66) Building Plans were scrutinized for compliance with statutory fire safety measures within five (5) working days to prevent fire related deaths in fires involving habitable structures.

- Mitigated effects of emergencies require attendance time of less than fourteen (14) minutes to structural fire incident to be achieved in 60% of responses attendance time for structural firefighting incidents. Positive attainment of 63.3 % (71 out of 112 fire calls)

Disaster Management

The Disaster Management Sub – Directorate performs its functions and duties in accordance with the Disaster

Management Act 2005 (No 57 of 2002). MMM established a Disaster Management Centre that is the focal point for all disaster management related activities. The Centre renders a critical service to the community relating to emergency call receiving and resource dispatching to all types of emergencies and disaster incidents. Call Centre Operators are deployed 24 / 7 on a shift system.

- Six hundred and seventy (670) emergency related distress calls received and were dispatched within 3 minutes to emergency functionaries.
- Participated in seven (7) Joint Operations Centre (JOC) meetings.
- Sixty-eight (68) safety and grading certificates were issued in terms of the Safety at Sports and Recreational Events Act.
- Contingency plans for two (2) workplaces were completed.
- Eleven (11) Information sessions on disaster risk management were conducted.
- Conducted one hundred forty-three (143) disaster risk management assessments after incidents and or disasters occurrences.
- Forty (40) volunteer responders were recruited to assist Disaster Management in risk assessments.
- Unfortunately recorded four (4) deaths due to a veldfire in Tweefontein (Thaba Nchu area).

IPTN – Integrated Public Transport Network

- The Mangaung Metropolitan Municipality (MMM) Integrated Public Transport Network (IPTN) is intended to transform the public transport system in the City through the provision of a high-quality, safe, and affordable public transport system. The IPTN system is aimed at improving the provision and level of service of road-based public transport. To this end the IPTN system consists of 6 phases.

- To enhance operational and capital efficiency due to limited budget allocations to MMM for the implementation of the IPTN, several optimisation and incremental implementation strategies for IPTN related infrastructure and industry transformation were introduced for the implementation of the IPTN to suite MMM specific passenger demand and existing industry operations. These strategies provide flexibility during the implementation and operations of the IPTN system and enable the city to react to changes in demand rather than implementation of the full system and hope that the demand will be there.

- Stemming from the above implementation strategy for Phase 1 was developed. The implementation plan for the entire Phase 1 has as its target a daily ridership of 46,600 by 2025/26 and a total fleet of approximately 106 vehicles. Phase 1 of the IPTN comprise of routes from Rocklands, JB Mafora, Ipopeng, Batho, Hamilton, Ehrlich Park and surrounds to Hoffman Square along with complementary routes from Hoffman Square to Brandwag, UFS, Tempe, Universitas area, Langenhoven Park, and the northern suburbs of Bloemfontein.
- Phase 1 operations will comprise of mixed traffic operations with kerbside stops along the mentioned corridors and will integrate with existing taxi and bus service at Hoffman Square in the CBD of Bloemfontein close to the intermodal facility. Phase 1 is divided into four operational corridors namely:
Phase 1A – Maphisa/Moshoeshoe corridor.
Phase 1B – OR Tambo corridor; and
Phase 1C – Brandwag (Nelson Mandela/Zastron),) and;
Phase 1D - Langenhoven Park corridor and Universitas
1. The phase 1c route went live on the 14 July

- 2024 with 10 buses.
- Our estimated forecast for passenger ridership was 4700 passengers per day, however, the system has attained a ridership of approximately 6000 passengers per day. This demand requires an additional 4 buses.
- We are at the final stages of the commissioning of the Automated Fare Collection (AFC) system, this is to introduce the card system. Passengers will buy and load credit on cards, which will be used on the buses instead of the current paper tickets.
- We are awaiting go-ahead from the National Department of Transport to commence with infrastructure projects such as completion of the permanent depot, upgrading of the CBD in terms of roadworks and Non-motorised Transport (sidewalks), upgrading of route 1b (O.R Tambo) and building on stops and stations on 1b (Maphisa, Moshoeshoe and Fort Hare Streets).
- In terms of PHASE 1B – TRUNK ROUTE, we have appointed service providers to do surveys in terms of Geo-tech, Environmental assessment, and land surveys.
- In terms of PHASE 1A -Trunk Route, we appointed a service route to conclude required designs for the bus shelters and bus stops and to conduct surveys.
- We have concluded signing of the Memorandum of Agreement with the Motheo District Taxi Council, this will lead to negotiations on the next routes to be implemented in the Mangaung Metro Municipality.
- The City is currently undergoing SCM processes to appoint technical advisors for the industry which will lead to the commencements of negotiations for the other phases to follow. This is done to achieve the NDOT Strategic objectives of empowering and regulating the minibus taxi industry.

COMMUNITY SERVICES

PARKS & CEMETERIES

The main objective of the Sub – Directorate Parks and Cemeteries is to provide a clean, green and healthy environment to the residents of Mangaung. The unit is responsible for the horticultural maintenance and development of open spaces, parks, traffic islands, buffer zones, sports fields, street trees, fire belts and city gardens. The main objective of natural resource management is to conserve the natural resources of MMM and to provide decent and dignified burial space for the Community of Mangaung

- EN V 4.11 Percentage of biodiversity priority area within the municipality

The indicator is meant to add to the objective of facilitating a sustainable and healthy environment for the city.

Target: Biodiversity is conserved and enhanced – 13%

Ward: All

- EN V 4.21 Percentage of biodiversity priority areas protected.

The indicator is meant to add to the objective of facilitating a sustainable and healthy environment for the city.

Target: Biodiversity is conserved and enhanced – 3%
Ward: All

- Development of Nalisview Cemetery

The Nalisview project is intended to alleviate the serious shortage of burial spaces for the community in Mangaung.

Target: Appointment of SP and Contractor for the construction of T109 (farm road) via the Panel Appointment System - Appointment of Consultant. BOQ completed by SP on 16/08/2024 and request for SP and contractor appointment via the Panel system submitted with SCM on

28/08/2024.

Consultant appointed on 02/10/24, awaiting appointment of contractor via the panel system.

Ward: 10

- Replace Fence – South Park Cemetery

The project is intended to enhance the safeguarding of cemeteries end ensuring dignified burial services provided by the municipality.

Target: Appointment of contractor via Panel system. Contractor was appointed, site meeting with contractor held on 15/08/2024. Quotation signed and approved 20/08/2024.

Contractor appointed, on 15/10/24, construction/ erection of fence 30 days on progress, first invoice received on 22/11/24 and to be processed.
Ward: 18

- Garden Development – Bram Fischer build-

ing. Hall, Gabriel Dichabe building

The project is earmarked to provide the community of MMM with a clean, green, and attractive environment by beautifying key areas such as median islands, city entrances, parks, open spaces, and municipal buildings.

Target: Service provider appointment and project commencement. Service Provider was appointed but the project did not commence.
Ward: 19

- City Entrance Beautification Raymond Mahlaba Road and Maselspoort Drive

The project was earmarked to provide the community of MMM with a clean, green, and attractive environment by beautifying key areas such as median islands, city entrances, parks, open spaces, and municipal buildings.

Target: Project specifications compilation and BID documentation to SCM. BID document has not been finalized

to be submitted to SCM.
Ward: 21 & 23

7. Development Open Space

The project was earmarked to provide the community of MMM with a clean, green, and attractive environment by beautifying key areas such as median islands, city entrances, parks, open spaces, and municipal buildings.

Target: Project specifications compilation and BID document submission to SCM. Bid document has not been finalized to be submitted to SCM.
Ward: 5

8. Regional Park Development Batho

The project was earmarked to provide the community of MMM with a clean, green, and attractive environment by beautifying key areas such as median islands, city entrances, parks, open spaces, and municipal buildings.

Target: Project specifications compilation and BID documentation to SCM. BID document has not been finalized to be submitted to SCM.
Ward: 1

SOCIAL DEVELOPMENT

Environmental Health Services within the Municipality includes all activities associated with the provision of municipal health services in terms of the National Health Act (No 61 of 2003), Cosmetic and Disinfectants Act (No 54 of 1972) and the Business Act (No 71 of 1991) to ensure the sustainable wellbeing of communities.

Environmental Health:

1. 1 Metropolitan Air Quality Index (MAQI)

Scale to report air quality (air we breathe), to reduce health impacts. Assess the extent of pollution. Provide air pollution data to the general public in a timely manner Support implementation of air quality goals or standards. Evaluate the effectiveness of emissions control strategies.

Target: Metropolitan Air Quality Index (MAQI) Information sourced from one functional station. Pelonomi Air Quality Station.

Ward: 18

Challenges/Comments: The information is sourced from one functional station, which is Pelonomi Air Quality Station.

2. Number of days where PM2.5 levels exceeded guideline levels

Protect and enhance the quality of air. Identification and monitoring of sources and agents of noise pollution and instituting remedial or preventative measures.

Target: 66 days where PM2.5 levels exceeded the national standard of 25µg/m3

Ward: 18

Challenges/Comments: None – Information sourced from NAEIS.

3. Number of days where PM10 levels exceeded guideline levels

Protect and enhance the quality of air. Identification and monitoring of sources and agents of noise pollution and instituting remedial or preventative measures.

Target: 66 days where PM10 levels exceeded the national standard of 40µg/m3

Ward: 18

Challenges/Comments: None – Information sourced from NAEIS.

4. All AEL's received and processed within 60 days after all information being submitted.

To ensure that processes and appliances are operated in accordance with National Air Quality Regulations

Target: 100% of AEL's processed – 0 applications received and processed -Demand based

Ward: All

Challenges/Comments; Demand based.

5. All AEL's issued by the City which information are available on the NAEIS

Is aimed at ensuring processes and appliances are operated in accordance with National Air Quality Regulations

Target: 100% of AEL's issued available on the NAEIS – Demand based

Ward: All

Challenges/Comments: Demand based.

6. All complaints received regarding households experiencing problems with noise pollution

Identification and monitoring of sources and agents of noise pollution and instituting remedial or preventative measures.

Target: All (10 out of 10) complaints received from households reporting noise pollution addressed. 13 Complaints received from households reporting noise pollution addressed.

Ward: All

Challenges/ Comments: Demand based.

Sport and Recreation South Africa (SRSA) has opted to deal only with recognized legitimate structures and people interested in sport need to belong to such structures. The Directorate prefers to engage federations and not individuals. Sport programs is the competency of the various federations. The aim is to turn the Mangaung into a Mega Sports City

7. Percentage of available hours across all sports facilities that are booked in a year.

The project is to create a thriving and inclusive municipality where residents have access to sports facilities, recreational opportunities that enhance quality of life and

promote community cohesion.

Target:100% Percent of hours of sport facilities bookings. 1240 hours per quarter utilized for 316 events.

Ward: All

Challenges/ Comments: None Demand Based the demand for usage of sports facilities is high and courses over-usage of facilities. Need more facilities to cater for the demand.

Library and Information Services:

Promotion of literacy in communities through ensuring access to library material, marketing of the library services and offering library outreach programmes to communities. The plight of vulnerable groups such as street children, people with disabilities, the elderly and children are of importance to the Directorate. Poverty alleviation through community projects and the promotion of arts and cultural programmes are focus areas.

8. Average number of library visits per library

Target: Number of visits per library – 24 627 visitors visited the libraries in the first quarter.

This indicator tracks how many people use the library facilities on average. It measures community engagement with libraries and the effectiveness of library services in attracting and serving patrons.

Importance:

High visitation numbers reflect libraries as vibrant community hubs where people access resources for education, entertainment, and information. They also serve as indicators of the success of libraries in fostering a culture of reading and learning.

Library Program Activities for Communities.

Enhanced marketing and awareness campaigns may be needed to increase foot traffic in underutilized branches.

These indicators reflect the library's impact on the community and highlight areas for improvement to ensure equitable access and quality service delivery.

Ward: All

Challenges/Comments:

Limited staff capacity in some libraries may hinder the ability to serve all visitors effectively.

Maintenance issues, such as inadequate seating or outdated infrastructure, could impact visitor comfort and experience.

Environmental Health:

Environmental Health Services within the Municipality includes all activities associated with the provision of municipal health services in terms of the National Health Act (No 61 of 2003), Cosmetic and Disinfectants Act (No 54 of 1972) and the Business Act (No 71 of 1991) to ensure the sustainable wellbeing of communities.

9. Number of drinking water samples taken

Drinking water or portable water is water used for consumption that has been tested to levels that meet standards set by SANS or South African National Standards.

The importance of regular testing of potable water for the community is to ensure the safety of the water and the health of the people that consume it. Regular testing can identify potentially dangerous contaminants in the water, help reduce the risk of illness from drinking contaminated water, track treatment effectiveness and monitor changes in the water quality over time.

Regular water testing ensures compliance and meets regulations for human consumption.

Target: 318 Drinking water samples taken

Ward: All

Challenges/Comments: Staff Shortage. Currently there is one person who is responsible for water testing.

10. 6000 Food premises inspected.

Target: 1500 premises to be inspected – 5 528 Food Premises inspected

Ward: All

Challenges/Comments: Staff Shortage. According to WHO the ratio of EHPS one is to 10 000 and currently according to census we are serving a large population in Mangaung.

11. 150 Library program activities to communities to be conducted.

Target: 25 Library program activities to be conducted – 423 Program activities to the communities.

This indicator monitors the number of programs (e.g., literacy workshops, storytelling sessions, computer literacy training) offered by libraries to the community. It reflects the library's efforts to provide outreach and enrichment beyond lending books.

Importance:

These programs address various community needs, such as education, skill development, and cultural enrichment. They promote lifelong learning and strengthen the role of libraries as integral parts of the community.

Comments: None – 8 functional Mangaung Metro Libraries

Ward: All

Challenges/Comments: Staff Shortage

Disparities in program delivery across different wards, with some areas receiving fewer activities due to logistical or resource constraints (which include Human Resource).

Transportation challenges for community members to attend programs, as well as lack of transportation for Library staff to reach out to communities, particularly in

rural or underserved wards.

Additional funding or partnerships may be necessary to sustain and expand programming to meet diverse community needs.

These indicators reflect the library's impact on the community and highlight areas for improvement to ensure equitable access and quality service delivery.

12. Training programs on HIV/AIDS prevention to be conducted.

To empower our communities individually and collectively to be able to arrest the further spread of HIV and mitigate the impact of the pandemic on their lives. The Unit contributes towards the global goal of end to AIDS by 2030.

Objectives:

- Informed and empowered communities are better able to respond to challenges brought by HIV, STIs and TB
- They are better able to prevent themselves and reduce risk of HIV and Sexually Transmitted Infections
- If infected, they know the importance of taking life-long HIV treatment with ease and without fear of stigma and discrimination, (including TB & STIs)

Target: 3 Training programs on HIV/Aids Prevention. 5 Training programs conducted.

Ward: All

Challenges/Comments: Insufficient Budget to print manual for training at Reprographic.

SOLID WASTE MANAGEMENT

13. Percentage of households receiving basic refuse removal services

To ensure that refuse removal services is conducted daily to prevent degradation in the environment and provision of clean and healthy City

Target: 95% of households receiving basic refuse removal services – Target achieved

Ward: All

Challenges/Comments: Shortage of trucks. Filling of vacancies. Excessive overtime expenditure.

14. Number of illegal dumping sites cleared.

The aim is to prevent pests such as rats and flies, which in turn can be a source of diseases dangerous to public health, provision of clean environment.

Target: 60 illegal dumping sites cleared – Target achieved

Ward: All

Challenges/Comments: Shortage of trucks. Shortage of trucks. Filling of vacancies. Excessive overtime expenditure.

15. Number of awareness and education sessions undertaken

This is aimed at educating communities on ways to handle and treat waste in an acceptable manner and prevent environmental degradation. It is a requirement in terms of the Waste Act and National Waste management strategy.

Target: 20, 24 awareness and education sessions undertaken Target surpassed.

Ward: All
Challenges: Shortage of personnel with requisite credentials and tools of trade. Budget constraints.

Comment: Forged a healthy working relationship with other stakeholders e.g., DFFE, CUT, EPR schemes e.g., Polyco etc.

16. Number of poles/ street bins installed.

Target: 60 refuse bins installed

Solid Waste Management sub-directorate is taking the initiative to ensure that appropriate measures are taken to curb the extent of littering. Placement of refuse bins in metro cbd's is one of the waste management strategies outlined in the IDP. It is the objective of the sub-directorate to have a clean, attractive and well-kept environment by ensuring improved waste removal services to communities in the metro.

Ward: All

Challenges/Comments: Refuse bins installed in the cbd's. – Target achieved: 60 refuse bins installed in all cbd's

Target: 60 refuse bins installed

17. Number of compliance notices issued within 72 hours after identification of culprit/s

Is aimed at ensuring that the community comply with the environmental laws and thereby preserve and keep their respective areas clean and don't engage in illegal dumping the latter which will not only create aesthetically unacceptable conditions but will also affect the health of both the people and the environment.

Target:100% notices issued within 72 hours to all identified culprits.

Ward: All

Challenges/Comments: Shortage of appropriately qualified personnel (almost non-existent) viz. EMIs (Environmental Management Inspectors) and tools of trade. Budget constraints, unreliable network

It is in compliance with both the Waste Act, the Waste Management Strategy and the Municipal By-Laws.

Target:100% notices issued within 72 hours to all identified culprits.

Ward: All

Challenges/Comments: Shortage of appropriately qualified personnel (almost non-existent) viz. EMIs (Environmental Management Inspectors) and tools of trade. Budget constraints, unreliable network

18. Number of Waste Management Facilities Regional Waste Management Facility

To reduce pollution in the environment as well as ensure the safety and well-being of human beings and all other living beings. There will also be a reduction in the gener-

ation of waste as people resort to recycling and reusing.

To develop a New Waste Regional Facility where Landfill is scientifically designed and constructed site where waste is disposed of systematically where all emissions of gases, liquids and solid materials are controlled and not allowed to contaminate the surrounding environment.

Target: 50% Consultant appointed. MK Management Consulting. To develop a new Waste Management Facility. Draw-up preliminary designs.

Ward: All

Challenges/ Comments Delay in the identification of land. The Planning Department will assist.

to determine if the municipality have land available or must we buy land.

19. Repair and maintenance of the Botshabelo Landfill weighbridges.

To identify the weight of industrial vehicles and, simultaneously, the weight of their contents to determine and amount to be paid to access municipal landfill sites and generate revenue for the City.

Target: 100% implementation phase. Consultant appointed, BSC Request for the appointment of a Contractor submitted to SCM. To repair the weighbridge at Botshabelo landfill site.

Ward: All

Challenges/ Comments: None

20. Number of Waste Management Facilities developed.

To boost the community's resilience, resulting in a quicker and less costly recovery to its pre-incident state and to reduce the amount of waste that goes into landfill.

Target: Regional Waste Management Facility developed Consultant appointed. MK Management Consulting. Preparing the designs. To develop a new Waste Management Facility. Draw-up preliminary designs.

Ward:

Challenges/Comments

21. Repair and maintenance of the Botshabelo landfill weighbridges.

Landfill sites rely on accurate weight data to charge for waste disposal. A scale or weighbridge system at the entrance to the site weighs waste vehicles on arrival, records and verifies load data and reweighs the vehicle once the load has been deposited.

Target: 100% SCM process to appoint consultants for the design and refurbishment. Consultant appointed, BSC Request for the appointment of a contractor submitted to SCM. To repair the weighbridge at Botshabelo landfill site.

Ward: All

Challenges/Comments:

Quarterly target achieved. To repair the weighbridge at Botshabelo landfill site.

Ward:

Challenges/Comments

22. Rehabilitation of the site for closure

Landfills may need to be closed for various reasons, including unacceptable environmental impacts such as groundwater pollution and unacceptable environmental impacts such as ground water pollution and/ or unmanageable air pollution such as dust or fires. The air space of the landfill site is at a 0%.

Target: Rehabilitation of the Northern Landfill site. Appointment of PSPs for the development of rehabilitation for the Northern Landfill site. – Consultant appointed. Draw up preliminary designs for the Rehabilitation of the site.

Ward: 44
Challenges/Comments: Quarterly target achieved. The site is being rehabilitated to a Transfer station.

Target: 100% SCM process to appoint consultants for the design and refurbishment. Consultant appointed, BSC Request for the appointment of a contractor submitted to SCM. To repair the weighbridge at Botshabelo landfill site.

Ward: All

Challenges/Comments:

Quarterly target achieved. To repair the weighbridge at Botshabelo landfill site.

Ward:

Challenges/Comments

23. Fence for the Southern Landfill Site

Landfill site is fenced to ensure a safe environment for people and businesses in the area. The fence will assist in ensuring that plastic bags, papers, and other waste material are under control and do not contribute to pollution."

Target: Fence for the Southern Landfill Site 25% completion. Request for the appointment of a Service Provider submitted to SCM. Appoint a Service Provider to install the Clearview fence stage 1 in front of the site. Stage 2 install palisade fence and Stage 3 razor wire to separate the tyres from the rest of the site.

Ward: 18

Challenges/Comments: SCM to arrange a site meeting, SCM to get quotations and Appointment of Service Provider

Target: Fence for the Southern Landfill Site 25% completion. Request for the appointment of a Service Provider submitted to SCM. Appoint a Service Provider to install the Clearview fence stage 1 in front of the site. Stage 2 install palisade fence and Stage 3 razor wire to separate the tyres from the rest of the site.

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