



PUBLIC NOTICE

MANGAUNG METRO HEREBY NOTIFIES RESIDENTS OF FLAT RATE WATER CHARGES FOR PREPAID WATER METER USERS AND FOR PROPERTIES WITHOUT WATER METER CONNECTIONS WITH EFFECT FROM 1 JULY 2025.

The Municipal Council has resolved to introduce flat rate charges with respect to broken/ non vending prepaid water meters and for properties without water meter connections.

This is done to assist customers who have prepaid water meters installed but are unable to purchase water tokens because of the broken meters.

Council resolution on previous water usage charges due to broken prepaid water meters shall be communicated at a later stage.

For residential customers with prepaid meters, an average rate is 12kl per month and for non-residential customers it is 15kl per month as depicted on the table below.

Tariff	Residential customers per month	Non-Residential customers per month
Basic availability charge VAT inclusive monthly	R 60.66	R 1 346.71
Flat rate charged 12kl VAT inclusive monthly	R 322.23	-
Flat rate charged 15kl VAT inclusive monthly	-	R 590.49
Total monthly charge	R 382.89	R 1 937.18

Please note the flat rate charges shall be removed and replaced with actual water consumption charges immediately when a new meter is installed by our Technical department.

For further information, please contact us at:

Toll free number 0800 111 300 or WhatsApp number 065 586 6261

E-mail: enquiry@mangaung.co.za

The above contact information can also be used for updating your e-mail address.

**CITY MANAGER,
MR. SELLO MORE**

