

Mangaung Metropolitan Municipality (MMM)

Tariffs: Water Supply Services and Incidental Charges

In terms of the relevant legislation the Mangaung Metropolitan Municipality at a meeting held resolved to amend its Tariffs for Water Supply and Incidental Charges with effect from **1 July 2026** as follows:

Start date: 01 JULY 2026 VAT EXCLUDED
End date: 30 JUNE 2027

1. TARIFFS: WATER SUPPLY AND INCIDENTAL CHARGES

The amounts due for water services for the 2026/2027 financial year to be affected on dates as indicated on accounts which will be rendered from 1 July 2026.

Reference to “per month” in the tariffs is based on a meter reading period averaging of 30,4375 days.

Zoning or Land Use is the determining factor for tariff application but where a mixed use occurs on any given property, the property zoning will be the determining factor in the tariff application.

Where there is a (non permitted use) business tariffs will be applicable.

2. ALL TARIFFS LISTED BELOW OR TO BE CALCULATED IN TERMS OF THIS SCHEDULE OF TARIFFS EXCLUDE VAT.

2.1. WATER TARIFFS

Charges shall be levied in respect of each separate connection for water (as defined in the Water Supply By-laws and Customer care , Credit control and Debt Collection Policy of the Council). It is further noted that the tariffs effective to consumption as from 01 July 2026 and accounts as from those generated in July 2026 on a pro rata basis where applicable, will be levied.

All the tariffs are applicable to both conventional and prepaid water meters except where specifically excluded.

Where prepaid water meters are installed, a percentage in accordance with the Customer care, credit control and debt collection policy of the vended amount may be deducted towards the settlement of any other outstanding debts owed by that property. This percentage may be increased to achieve the objectives as set out in the Customer care, credit control and debt collection policy.

3.Tariffs:

Residential	Tariff Code	Business	Tariff Code
Household Use/ Residential	WA0091	Businesses and Commercial and State Owned Property	WA0090
Sport Clubs	WA0086	Schools and Church	WA0092
Flats, Townhouses, Duets	WA0086	Industries	WA0093
Indigent Residential	WAIN91	South African Defense Force	WA0095
Basic availability charge	BW091	Combination meters	WA0101
Informal settlements	WAIC91	Fire meters	WA0084
Vacant land Fixed	BW0097/BW0107/BW0108	Purified Sewerage Effluent	WA0087
		Vacant land business	BW0105
		Boreholes	BW0098

3.1. Residential charges:

Household Use/ Residential
Sport Clubs
Flats, Townhouses, Duets
Indigent Residential

Tariff Code – WA0091
Tariff Code – WA0086
Tariff Code – WA0113
Tariff Code – WAIN91

The tariffs listed in this item shall be payable where water, used solely for household purposes or sport clubs, has been supplied.

For Flats, Townhouses, Duets and other similar types of improvements the total units consumed is divided by the number of consumers (Flats, Townhouses, Duets, etc.) as per the sliding scale below for household use.

Sports clubs referred to in this segment are only those that were incorporated in the Council's Sport Club Scheme. If not, these are to be treated as a business.

Consumption charges:

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
0 – 6 kl / month	11.97	13.28	19,5
7 – 15 kl / month	30.11	33.42	37
16 – 30 kl / month	34.49	38.62	40
31 – 60 kl / month	43.27	48.02	51
61 or more kl / month	53.20	59.05	62

Basic Availability (fixed) charges:

Tariff Code – BW091/113//IN91

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
Applicable to all water meters for users as per 3.1, except for households where the market value of the property is the threshold stated in the credit control	47,52	52.75	70

Basic Availability charges

Tariff Code: BW86

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
Applicable to all water meters for users for sports clubs			200

**.Places of Worship
Public Benefit Organisations**

Tariff Code – WA0092

Tariff Code-

Consumption charges:

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
0 – 6 kl / month	11.97	13.28	19,5
7 – 15 kl / month	30.11	33.42	37

16 – 30 kl / month	34.49	38.62	40
31 – 60 kl / month	43.27	48.02	51
61 or more kl / month	53.20	59.05	62

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
Applicable to all water meters for users as per 3.1, except for households where the market value of the property is the threshold stated in the credit control	47,52	52.75	70

3.2. Indigent Households:

Tariff Code – WAIN91

The tariffs under this item is applicable to all registered indigents as per the Council's indigent policy.

All registered indigent account holders will be granted a total of 6 kl free basic water consumption subject to the stipulations of the Council's indigent policy.

The 6kl free basic water consumption will be at a rate it takes the municipality to provide the services.

Consumption charges:

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
0 – 6 kl / month	0.00	0.00	0.00
7 – 15 kl / month	30.11	33.42	37
16 – 30 kl / month	34.49	38.62	40
31 – 60 kl / month	43.27	48.02	51
61 or more kl / month	53.20	59.05	62

Basic availability (fixed) charges:

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
Applicable to all water meters for users as per 3.1, except for households where the market value of the property is below the	0.00	0.00	0.00

threshold as per credit control policy			
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3.3. Private Internal Water Leaks

In case of exceptionally high meter readings of water consumption, due to leaks from a private internal pipeline, the General Manager: Revenue Management or his nominee, may determine that the excess consumption be levied at R28.25 per kiloliter for residential and R48.00 for business . A reduction in consumption is required as well as proof of the leak been rectified as substantiated by a plumber’s invoice or affidavit from the consumer which must be submitted to the municipality. The commencement date of such period to be determined by the General Manager or his/her nominee.

3.4. Informal settlements/ communal tap

Tariff Code – WAIC91

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
This item is applicable in cases where stands units are supplied by means of a standpipe (no stand connection available). A basic charge of fee plus 6kl excl VAT maybe charged and recovered; which will be recovered from the equitable shares	0.00	0.00	0.00

3.5. Unmetered and/or Unread Connections

Tariffs payable in respect of un-metered connections where the Water Supply By-laws of the Council do not provide an alternative method for calculating consumption or estimating consumption for purposes of interim charges: -

3.5.1 Household use:

Tariff Code – BW0097

Any premises, including vacant stands, where Council Water Supply is available, but the supply is not directly connected to the Council’s water reticulation system, the monthly minimum basic charge below maybe levied until such time that the relevant premises including vacant stands, have been connected where after the tariff sliding scale in item 3.1 will apply.

3.5.2. Unmetered/ Uneconomical areas

Tariff Code – BW

Where a meter is not connected or where the area is uneconomical to read and there's consumption going through the meter; a Basic Charge noted below with will be billed as determined by General Manager Revenue Management based on consumption history of similar properties/areas

Tariff Structure		Tariff 2025/26	Tariff 2026/27
Fixed rate per month.(Basic availability charge plus 6kl)		132.43	187

3.5.3.**Prepaid basic charge**

Tariff Code – BW

Tariff Structure		Tariff 2025/26	Tariff 2026/2027
Fixed rate per month.(Basic charge plus 12kl)		332.95	409

3.6.1. Business and Other Use:

**Businesses/Commercial and State Owned
Industries
Combination meters (high flow)**

**Tariff Code – WA0090
Tariff Code – WA0093
Tariff Code – WA0101**

These tariffs apply to e.g. the following uses: business and commercial, industrial, state owned properties, mining, schools, crèches, sport clubs including sport clubs , private hostels, private hospitals and clinics, agriculture, temporary connections for building or business use.

Consumption charges:

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/2027
0 – 60 kl / month	30.84	34.23	42
61 – 100 kl / month	44.15	49.00	54
101 or more kl / month	55.12	61.18	67

Service Charges

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/2027
Fixed rate per month. Applicable to all meters noted under item 3.6 except tariff WA0101	1055.00	1171.05	1290

3.6.2. State owned properties _____ Tariff Code – WA0090

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/2027
0 – 60 kl / month	30.84	34.23	42
61 – 100 kl / month	44.15	49.00	54
101 or more kl / month	55.12	61.18	67

Service Charges

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/2027
Fixed rate per month. Applicable to all meters noted under item 3.6 except tariff WA0101	1055.00	1171.05	1290

3.6.3. South African Defense Force(State Owned)**Tariff Code – WA0095****Consumption charges:**

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/2027
0 – 60 kl / month	30.84	34.23	42
61 – 100 kl / month	44.15	49.00	54
101 or more kl / month	55.12	61.18	67

Service Charges

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/2027
Fixed rate per month. Applicable to all meters noted under item 3.6 except tariff WA0101	1055.00	1171.05	1290

3.7 Fire meters**Tariff Code – WA0084**

A Fire meter is installed as per the building regulations; consumption will be charged as the use occurs. This meter is intended to measure water consumption when the property experiences fire challenge.

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/2027
Fixed rate per kl / month	40.86	45.35	50

3.8. Unmetered and/or Unread Connections**Tariff Code – BW0105**

Tariffs payable in respect of un-metered connections where the Water Supply By-laws of the Council do not provide an alternative method for calculating consumption or estimating consumption for purposes of interim charges: -

3.8.1 Non residential properties namely:**Businesses and Commercial Properties****State Owned Properties****Industrial Properties;****Mining Properties;****Properties owned by an organ of state and used for public service purposes;****Non permitted use;****State owned Properties**

Any premises, including vacant stands, where Council Water Supply is available, but the supply is not directly connected to the Council's water reticulation system, the monthly minimum basic charge below will be levied until such time that the relevant premises including vacant stands, have been connected where after the tariff sliding scale in item 3.6 will apply.

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
Fixed rate per month.(Service charge plus 15kl)	1837.50	1684.50	1920

3.9 Sewerage Effluent

3.9.1 Purified Sewerage Effluent

Tariff Code – WA0087

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
Fixed rate per kl / month	3.27	3.66	4.00

3.9.2 Raw Sewerage Effluent

Tariff Code – WA0088

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
Fixed rate per kl / month	2.85	3.19	4.00

3.10 Municipal Departmental:

Exclusive of VAT

Tariff Code – WA0096

Inclusive of VAT

Tariff Code – WA0996

These include the charges for the consumption of water between municipal properties to record interdepartmental charges between the different Directorates of Council.

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
Fixed rate per kl / month	78.84	88.30	90.00

3.11 Boreholes

Tariff Code – BW0098

A borehole, for the purposes of this document, is a narrow shaft bored in the ground, either vertically or horizontally which is used primarily for the extraction of water.

This tariff will apply to all properties with a borehole as noted above irrespective of whether a water connection has been made to the property.

This tariff will only be applicable where there's no municipal water meter installed.

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
Fixed rate per month.	151.30	R167.94	70

3. CONSUMPTION TARIFFS WHEN UNDER WATER RESTRICTIONS National draughts– LEVEL 2

The tariffs noted under this section becomes applicable as soon a notice is issued by the Department of Water Affairs and Sanitation in terms of item 6(1) of Schedule 3 to the National Water Act of 1998 (Act No. 36 of 1998) regarding the limitation of use of water.

This is the first phase of restrictions that will be applied should restrictions be implemented. Please refer to item 5 should additional restrictions be required to be implemented.

4.1 Household Use	Tariff Code – WA0091
Sport Clubs	Tariff Code – WA0086
Flats, Townhouses, Duets	Tariff Code – WA0113

Consumption charges:

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
0 – 6 kl / month	11.97	13.40	19,5
7 – 15 kl / month	30.11	33.72	37
16 – 30 kl / month	46.40	51.96	55
31 – 60 kl / month	77.78	87.11	90
61 or more kl / month	108.85	121.91	130

Basic availability (fixed) charges:

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
Applicable to all water meters for users including prepaid meters as per 4.1, except for households where the market value of the property is below the threshold stated in the debt and credit control policy.	47.52	53.22	80

4.2 Indigent Households:	Tariff Code – WAIN91
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Consumption charges:

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
0 – 6 kl / month	0.00	0.00	
7 – 15 kl / month	30.11	33.72	37

16 – 30 kl / month	46.40	51.96	55
31 – 60 kl / month	77.78	87.11	90
61 or more kl / month	108.85	121.91	130

Availability (fixed) charges:

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
Applicable to all water meters for users as per 4.1, except for households where the market value of the property is below the thread hold as stated in the credit control policy.	0.00	0.00	0.00

4.3 Business and Other Uses:

Businesses

Tariff Code – WA0090

Schools and Churches

Tariff Code – WA0092

Industries

Tariff Code – WA0093

South African Defense Force

Tariff Code – WA0095

Combination meters

Tariff Code – WA0101

Consumption charges:

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
0 – 60 kl / month	30.84	34.54	42
61 – 100 kl / month	79.41	88.93	90
101 or more kl / month	144.79	162.16	170

Service (fixed) charges:

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
Fixed rate per month.	1141.20	1278.14	1300

4.4 Fire meters

Tariff Code – WA0084

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
Fixed rate per kl / month	49.49	55.42	61

4.5. Municipal Departmental:

Exclusive of VAT

Tariff Code – WA0096

Inclusive of VAT

Tariff Code – WA0996

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
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Fixed rate per kl / month	91.56	102.54	110
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4. CONSUMPTION TARIFFS WHEN UNDER WATER EMERGENCY SITUATION – LEVEL 3

The tariffs noted under this section becomes applicable as soon a notice is issued by the Department of Water Affairs and Sanitation in terms of item 6(1) of Schedule 3 to the National Water Act of 1998 (Act No. 36 of 1998) regarding the limitation of use of water.

This is the final phase of restrictions that will be applied should restrictions be implemented. Please refer to item 4 regarding the first phase of restrictions to be implemented.

5.1 Household Use

Sport Clubs

Flats, Townhouses, Duets

Tariff Code – WA0091

Tariff Code – WA0086

Tariff Code – WA0113

Consumption charges:

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
0 – 6 kl / month	11.97	13.40	19.5
7 – 15 kl / month	30.11	33.72	37
16 – 30 kl / month	46.40	51.96	60
31 – 60 kl / month	73.82	82.67	92
61 or more kl / month	107.67	120.59	130

Basic availability (fixed) charges:

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
Applicable to all water meters for users as per 5.1, except for households where the market value of the property is below the threshold stated in the credit control.	47.52	53.22	90

5.2 Indigent Households:

Tariff Code – WAIN91

Consumption charges:

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
0 – 6 kl / month	0.00	0.00	
7 – 15 kl / month	30.11	33.72	37
16 – 30 kl / month	46.40	51.96	57
31 – 60 kl / month	73.82	82.67	90
61 or more kl / month	107.67	120.59	130

Basic availability (fixed) charges:

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
Applicable to all water meters for users as per 5.1, except for households where the market value of the property is below the threshold as per credit control policy.	0.00	0.00	0.00

5.3 Business and Other Uses:

Businesses

Tariff Code – WA0090

Schools and Churches

Tariff Code – WA0092

Industries

Tariff Code – WA0093

South African Defense Force

Tariff Code – WA0095

Combination meters

Tariff Code – WA0101

Consumption charges:

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
0 – 60 kl / month	30.84	34.54	42
61 – 100 kl / month	84.17	94.27	104
101 or more kl / month	157.82	176.75	180

Service (fixed) charges:

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
Fixed rate per month.	1141.20	1278.14	1350

5.4 Fire meters

Tariff Code – WA0084

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
Fixed rate per kl / month	52.48	58.77	75

5.5 Municipal Departmental:

Exclusive of VAT

Tariff Code – WA0096

Inclusive of VAT

Tariff Code – WA0996

Tariff Structure	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
Fixed rate per kl / month	96.26	107.81	145

5. CONNECTION PIPES, WATER CONNECTIONS INCLUDING FIRE CONNECTIONS OR UPGRADING OF SUCH CONNECTIONS, METERING OF UNMETERED CONNECTIONS AND OTHER CHARGES

6.1 New water connections

The tariffs shall be charged as the per the tariffs in the general tariff book

6.2 Testing of water meters

The tariffs shall be charged as the per the tariffs in the general tariff book

6.3 Removal of water meters

The tariffs shall be charged as the per the tariffs in the general tariff book

6.4 Reconnection of water meter

The tariffs shall be charged as the per the tariffs in the general tariff book

6.5 Penalties on illegal connections

The consumer will also be charged for estimated consumption during the period of illegal connection. Further to that the municipality may remove the water connection from the property and will only re-instate as and when account is settled in full including any penalties or other charges.

6.5.1 Bypassing of meters

The tariffs shall be charged as the per the tariffs in the general tariff book

6.5.2 Straight connections

The tariffs shall be charged as the per the tariffs in the general tariff book

6.6 Reinstatement of supply of water

When there is tampering or where the water connection was discontinued in line with the debt and credit collection policy or any other policy of the municipality, the following fees are payable in respect of those items: -

6.6.1 Due to tampering

The tariffs shall be charged as the per the tariffs in the general tariff book

6.7 Deposits for new water connections

When a new connection for water is made or when an account is opened, the following deposits will be required to be paid upon registration of an account (or by any means as allowed by the municipality policies and procedures). This deposit will be refunded upon request when an account is closed. A standard deposit amount may be charged where the consumer is converting to a prepaid water meter that is awaiting installation.

Meter Size	Category of property	Tariff 2024/25	Tariff 2025/26	Tariff 2026/27
15mm	Residential	700.	770	850
20mm	Residential	2 000	2 200	2 420
15mm, 20mm and 25mm	Business and other	12 000	13 200	14 520
40mm – 50mm	Business and other	30 800	33 880	37 270
80mm	Business and other	82 500	90 750	99 825
100mm – 150mm	Business including developers	148 500	162 800	179 080
100mm – 150mm	Residential and body corporate	105 600	116 160	127 776
50mm	Hydrant Standpipes	25 300	27 830	30 610

6.8. Purchasing of Prepaid Metering Device

The tariffs shall be charged as the per the tariffs in the general tariff book

THE FOLLOWING SHALL BE NOTED:

1. That Mangaung Metropolitan Municipality shall have the right to restrict the water supply to any customer who has unsettled debt with the Municipality.
2. The figures as quoted in this Schedule of Tariffs **EXCLUDE** Value Added Tax.

These tariffs shall be read in conjunction with the By-laws for the Supply of Water Services as published by the Mangaung Metropolitan Municipality.