

OPERATION PATALA

PAY YOUR MUNICIPAL ACCOUNT ONLINE. HURRY UP AND DO THE RIGHT THING BY TAKING ADVANTAGE OF THE INCENTIVE PROGRAMME THAT CAN GIVE UP TO 50% DISCOUNT ON DEBT OWED TO THE MUNICIPALITY FROM 01 MARCH 2026 TO 30 JUNE 2027!

Step 1: Log onto YOUR Internet Banking Website or APP

Step 2: Select payments

Step 3: Select pay recipients

Step 4: Select public recipients

Step 5: Search MANGAUNG METRO then press enter

Step 6: MANGAUNG METRO MUNICIPALITY will appear as a BENEFICIARY

Step 7: Type MANGAUNG METRO on the NAME

Step 8: Type MANGAUNG METRO on own reference

Step 9: Type your 10-digit municipal account number on recipient reference

Step 10: Then make and complete the payment

Scheduled payments/Stop orders from the banks:

- Customers to visit their banks and de-link their scheduled payments/debit orders that were linked to Nedbank account and link them on the listed Mangaung Metro Municipality as beneficiary with FNB account.
- The correct 10-digit municipal account number (as reference) must be inserted.

Terms and conditions Incentive Programme

The incentive discount is subject to the application processes in the Debt Collection unit including the outlined terms and conditions in the Incentive Policy as approved by Council.



Skip the queue

Pay your municipal bill safely and conveniently with our payment solutions.

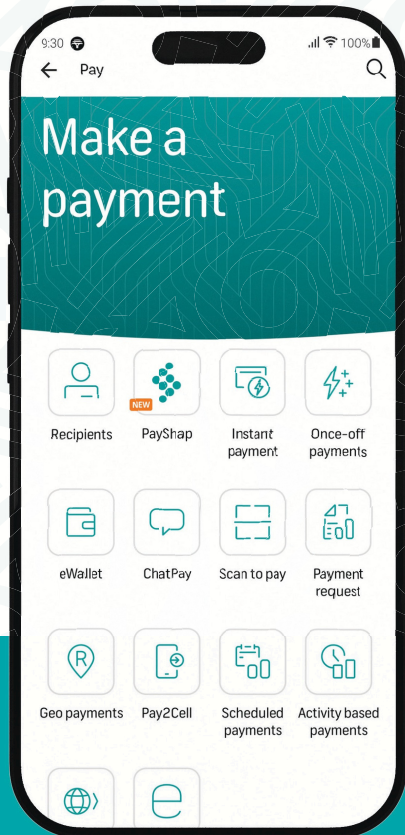
Benefits:

- Save on transport costs
- Reduce risk by not carrying cash
- Pay anytime, anywhere

How to pay:

- FNB App or Online Banking
- Cellphone Banking (*120*321#)
- Cash deposit at FNB ATM

Make managing your municipality payment easier and safer with payment solutions.



Switch to FNB

Help Changes Everything

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